

YouGov Survey: Hotel Etiquette



Sample 1147 U.S. Adult Citizens
 Conducted May 24 - 27, 2024
 Margin of Error ±3.6%

1. Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Acceptable	Unaccept- able	Not sure
Allow their children to jump on the beds	24%	65%	11%
Bring a pet into their room without prior approval	8%	83%	9%
Bring visitors into their room without prior approval	58%	28%	14%
Call reception to complain about noisy neighbors	82%	9%	9%
Change to a different bath towel after a single use	72%	15%	13%
Check out of their room an hour late without asking	10%	79%	11%
Exceed the maximum number of guests allowed to stay in a room	17%	70%	13%
Host a party in their room without prior approval	16%	71%	13%
Leave room lights on when not in the room	40%	46%	13%
Leave the linens on the bed when checking out	78%	12%	10%
Leave trash around the room when checking out	15%	78%	7%
Not inform the staff of damage in the room	6%	85%	9%
Not leave a tip for housekeeping	35%	42%	23%
Not tip a porter who brings bags to their room	14%	65%	22%
Request extra amenities such as pillows or blankets	90%	4%	5%
Smoke in non-smoking rooms	4%	92%	4%
Take bibles home with them	19%	67%	14%
Take coat hangers home with them	8%	86%	6%
Take decorative items from the room home with them	4%	93%	2%
Take small shampoo, conditioner, or toiletry bottles home with them	77%	16%	7%
Take towels home with them	8%	86%	6%
Talk loudly in their room after 10 p.m.	11%	79%	10%
Talk loudly while in the lobby	14%	72%	13%
Use towels and not leave them on the floor of the bathroom or shower when checking out	45%	34%	21%
Wear pajamas in a common hotel area	37%	49%	13%

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Interviewing Dates	May 24 - 27, 2024
Target population	U.S. citizens, aged 18 and over.
Sampling method	Respondents were selected from YouGov's opt-in Internet panel using sample matching. A random sample (stratified by gender, age, race, education, geographic region, and voter registration) was selected from the 2019 American Community Survey.
Weighting	The sample was weighted according to gender, age, race, education, 2020 election turnout and Presidential vote, baseline party identification, and current voter registration status. Demographic weighting targets come from the 2019 American Community Survey. Baseline party identification is the respondent's most recent answer given prior to November 1, 2022, and is weighted to the estimated distribution at that time (33% Democratic, 31% Republican). The weights range from 0.051 to 5.041, with a mean of one and a standard deviation of 0.765.
Number of respondents	1147
Margin of error	± 3.6% (adjusted for weighting)
Survey mode	Web-based interviews
Questions not reported	80 questions not reported.

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1A. Acceptability of Behaviors at Hotels — Allow their children to jump on the beds

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Total	Gender		Age (4 category)				Race (4 category)			
		Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	24%	27%	20%	36%	27%	20%	14%	21%	30%	30%	*
Unacceptable	65%	60%	69%	48%	63%	69%	77%	68%	60%	57%	*
Not sure	11%	12%	11%	16%	10%	11%	10%	11%	10%	13%	*
Totals	100%	99%	100%	100%	100%	100%	101%	100%	100%	100%	*
Unweighted N	(1,144)	(516)	(628)	(222)	(232)	(404)	(286)	(770)	(142)	(139)	(93)

	Total	Party ID			2020 Vote		Family Income (3 category)			Region			
		Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	24%	25%	26%	20%	23%	19%	22%	25%	25%	26%	22%	20%	29%
Unacceptable	65%	64%	61%	71%	66%	72%	67%	66%	65%	60%	68%	67%	63%
Not sure	11%	12%	13%	9%	11%	9%	12%	9%	11%	14%	10%	13%	9%
Totals	100%	101%	100%	100%	100%	100%	101%	100%	101%	100%	100%	100%	101%
Unweighted N	(1,144)	(372)	(465)	(307)	(417)	(363)	(518)	(306)	(195)	(196)	(229)	(428)	(291)

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1B. Acceptability of Behaviors at Hotels — Bring a pet into their room without prior approval

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	8%	11%	6%	10%	11%	7%	5%	10%	6%	6%	*
Unacceptable	83%	82%	84%	77%	79%	86%	89%	83%	82%	80%	*
Not sure	9%	7%	10%	13%	10%	7%	5%	7%	12%	14%	*
Totals	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	*
Unweighted N	(1,145)	(516)	(629)	(222)	(232)	(404)	(287)	(770)	(143)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	8%	9%	8%	8%	6%	8%	10%	8%	6%	9%	7%	10%	6%
Unacceptable	83%	84%	78%	88%	85%	87%	81%	85%	88%	79%	88%	81%	85%
Not sure	9%	7%	14%	5%	9%	5%	9%	7%	6%	12%	4%	9%	9%
Totals	100%	100%	100%	101%	100%	100%	100%	100%	100%	100%	99%	100%	100%
Unweighted N	(1,145)	(372)	(465)	(308)	(417)	(363)	(519)	(306)	(195)	(195)	(229)	(429)	(292)

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1C. Acceptability of Behaviors at Hotels — Bring visitors into their room without prior approval

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	58%	61%	54%	55%	52%	63%	58%	59%	52%	55%	*
Unacceptable	28%	26%	30%	31%	36%	26%	21%	26%	34%	33%	*
Not sure	14%	12%	16%	14%	13%	11%	21%	14%	14%	13%	*
Totals	100%	99%	100%	100%	101%	100%	100%	99%	100%	101%	*
Unweighted N	(1,144)	(515)	(629)	(222)	(232)	(403)	(287)	(771)	(143)	(139)	(91)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	58%	58%	59%	55%	61%	59%	54%	62%	61%	61%	58%	54%	60%
Unacceptable	28%	30%	26%	29%	26%	24%	33%	24%	32%	25%	26%	31%	28%
Not sure	14%	12%	15%	15%	13%	16%	13%	14%	8%	14%	16%	14%	12%
Totals	100%	100%	100%	99%	100%	99%	100%	100%	101%	100%	100%	99%	100%
Unweighted N	(1,144)	(372)	(464)	(308)	(417)	(362)	(519)	(305)	(195)	(195)	(228)	(429)	(292)

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1D. Acceptability of Behaviors at Hotels — Call reception to complain about noisy neighbors

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	82%	85%	80%	74%	77%	90%	85%	84%	73%	84%	*
Unacceptable	9%	9%	8%	14%	13%	5%	3%	8%	14%	5%	*
Not sure	9%	6%	12%	12%	10%	6%	12%	8%	14%	11%	*
Totals	100%	100%	100%	100%	100%	101%	100%	100%	101%	100%	*
Unweighted N	(1,147)	(518)	(629)	(223)	(233)	(404)	(287)	(771)	(144)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	82%	85%	79%	83%	85%	86%	79%	89%	83%	82%	80%	82%	85%
Unacceptable	9%	8%	9%	8%	6%	6%	10%	4%	12%	7%	12%	9%	6%
Not sure	9%	7%	12%	8%	9%	8%	11%	6%	5%	12%	7%	9%	9%
Totals	100%	100%	100%	99%	100%	100%	100%	99%	100%	101%	99%	100%	100%
Unweighted N	(1,147)	(372)	(467)	(308)	(417)	(363)	(521)	(306)	(195)	(197)	(229)	(429)	(292)

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1E. Acceptability of Behaviors at Hotels — Change to a different bath towel after a single use

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Total	Gender		Age (4 category)				Race (4 category)			
		Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	72%	74%	71%	62%	68%	79%	76%	75%	66%	67%	*
Unacceptable	15%	14%	15%	18%	20%	11%	12%	14%	11%	17%	*
Not sure	13%	12%	14%	20%	12%	10%	12%	11%	23%	16%	*
Totals	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	*
Unweighted N	(1,144)	(518)	(626)	(223)	(233)	(403)	(285)	(768)	(144)	(139)	(93)

	Total	Party ID			2020 Vote		Family Income (3 category)			Region			
		Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	72%	71%	71%	74%	70%	77%	71%	76%	75%	67%	72%	74%	73%
Unacceptable	15%	17%	13%	14%	19%	11%	15%	15%	18%	19%	13%	14%	14%
Not sure	13%	12%	16%	11%	11%	13%	15%	9%	8%	14%	15%	12%	14%
Totals	100%	100%	100%	99%	100%	101%	101%	100%	101%	100%	100%	100%	101%
Unweighted N	(1,144)	(370)	(466)	(308)	(415)	(362)	(519)	(305)	(195)	(197)	(226)	(429)	(292)

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1F. Acceptability of Behaviors at Hotels — Check out of their room an hour late without asking

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	10%	11%	9%	14%	14%	8%	4%	11%	8%	8%	*
Unacceptable	79%	78%	81%	76%	74%	82%	85%	79%	83%	81%	*
Not sure	11%	11%	10%	10%	12%	10%	11%	11%	9%	12%	*
Totals	100%	100%	100%	100%	100%	100%	100%	101%	100%	101%	*
Unweighted N	(1,146)	(517)	(629)	(222)	(233)	(404)	(287)	(771)	(143)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	10%	12%	10%	7%	11%	8%	10%	10%	12%	13%	6%	10%	11%
Unacceptable	79%	78%	76%	85%	79%	82%	80%	80%	81%	78%	85%	78%	77%
Not sure	11%	9%	14%	8%	9%	10%	10%	10%	8%	9%	9%	11%	12%
Totals	100%	99%	100%	100%	99%	100%	100%	100%	101%	100%	100%	99%	100%
Unweighted N	(1,146)	(372)	(466)	(308)	(417)	(363)	(520)	(306)	(195)	(196)	(229)	(429)	(292)

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1G. Acceptability of Behaviors at Hotels — Exceed the maximum number of guests allowed to stay in a room

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Total	Gender		Age (4 category)				Race (4 category)			
		Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	17%	19%	15%	23%	28%	12%	7%	16%	22%	16%	*
Unacceptable	70%	69%	70%	59%	60%	74%	85%	73%	62%	67%	*
Not sure	13%	11%	14%	18%	11%	14%	9%	11%	16%	16%	*
Totals	100%	99%	99%	100%	99%	100%	101%	100%	100%	99%	*
Unweighted N	(1,143)	(516)	(627)	(222)	(233)	(403)	(285)	(768)	(143)	(139)	(93)

	Total	Party ID			2020 Vote		Family Income (3 category)			Region			
		Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	17%	19%	21%	11%	18%	14%	18%	21%	15%	22%	18%	15%	16%
Unacceptable	70%	69%	64%	77%	68%	75%	69%	71%	70%	66%	69%	72%	70%
Not sure	13%	12%	14%	12%	14%	11%	13%	8%	15%	12%	13%	13%	14%
Totals	100%	100%	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted N	(1,143)	(372)	(464)	(307)	(416)	(361)	(517)	(306)	(195)	(196)	(228)	(428)	(291)

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1H. Acceptability of Behaviors at Hotels — Host a party in their room without prior approval

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	16%	18%	14%	13%	21%	17%	12%	17%	10%	19%	*
Unacceptable	71%	68%	74%	72%	70%	72%	70%	70%	79%	71%	*
Not sure	13%	14%	12%	16%	9%	11%	17%	13%	11%	10%	*
Totals	100%	100%	100%	101%	100%	100%	99%	100%	100%	100%	*
Unweighted N	(1,146)	(517)	(629)	(222)	(233)	(404)	(287)	(771)	(143)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	16%	15%	17%	16%	13%	18%	18%	13%	19%	20%	19%	14%	15%
Unacceptable	71%	74%	67%	72%	74%	66%	73%	73%	67%	70%	70%	75%	67%
Not sure	13%	11%	16%	11%	13%	16%	9%	14%	14%	11%	11%	11%	19%
Totals	100%	100%	100%	99%	100%	100%	100%	100%	100%	101%	100%	100%	101%
Unweighted N	(1,146)	(372)	(466)	(308)	(417)	(363)	(520)	(306)	(195)	(196)	(229)	(429)	(292)

11. Acceptability of Behaviors at Hotels — Leave room lights on when not in the room

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Total	Gender		Age (4 category)				Race (4 category)			
		Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	40%	44%	37%	34%	43%	46%	35%	42%	45%	33%	*
Unacceptable	46%	45%	48%	53%	46%	41%	48%	46%	40%	54%	*
Not sure	13%	11%	16%	13%	11%	14%	17%	13%	15%	13%	*
Totals	99%	100%	101%	100%	100%	101%	100%	101%	100%	100%	*
Unweighted N	(1,145)	(517)	(628)	(222)	(233)	(404)	(286)	(770)	(143)	(139)	(93)

	Total	Party ID			2020 Vote		Family Income (3 category)			Region			
		Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	40%	38%	39%	43%	37%	42%	39%	38%	50%	36%	42%	41%	39%
Unacceptable	46%	50%	44%	45%	49%	44%	45%	50%	43%	50%	43%	47%	46%
Not sure	13%	12%	16%	12%	14%	14%	15%	12%	7%	13%	15%	12%	14%
Totals	99%	100%	99%	100%	100%	100%	99%	100%	100%	99%	100%	100%	99%
Unweighted N	(1,145)	(372)	(466)	(307)	(417)	(362)	(519)	(306)	(195)	(196)	(229)	(429)	(291)

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1J. Acceptability of Behaviors at Hotels — Leave the linens on the bed when checking out

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	78%	79%	77%	64%	67%	89%	88%	80%	69%	73%	*
Unacceptable	12%	10%	14%	21%	16%	7%	6%	11%	18%	11%	*
Not sure	10%	11%	9%	15%	18%	4%	6%	9%	13%	16%	*
Totals	100%	100%	100%	100%	101%	100%	100%	100%	100%	100%	*
Unweighted N	(1,146)	(517)	(629)	(222)	(233)	(404)	(287)	(771)	(143)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	78%	76%	74%	84%	79%	88%	77%	80%	83%	76%	78%	78%	79%
Unacceptable	12%	15%	12%	8%	11%	5%	14%	10%	11%	11%	11%	13%	11%
Not sure	10%	9%	13%	8%	9%	7%	9%	10%	6%	12%	11%	9%	9%
Totals	100%	100%	99%	100%	99%	100%	100%	100%	100%	99%	100%	100%	99%
Unweighted N	(1,146)	(372)	(466)	(308)	(417)	(363)	(520)	(306)	(195)	(196)	(229)	(429)	(292)

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1K. Acceptability of Behaviors at Hotels — Leave trash around the room when checking out

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	15%	17%	13%	16%	14%	18%	10%	14%	14%	14%	*
Unacceptable	78%	75%	82%	77%	77%	78%	82%	79%	75%	83%	*
Not sure	7%	9%	5%	7%	9%	5%	8%	7%	11%	4%	*
Totals	100%	101%	100%	100%	100%	101%	100%	100%	100%	101%	*
Unweighted N	(1,144)	(516)	(628)	(222)	(233)	(403)	(286)	(770)	(143)	(139)	(92)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	15%	16%	14%	14%	15%	14%	14%	15%	18%	13%	11%	15%	18%
Unacceptable	78%	79%	76%	80%	78%	81%	77%	80%	76%	84%	79%	77%	74%
Not sure	7%	5%	10%	6%	7%	5%	9%	5%	6%	2%	10%	7%	7%
Totals	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	99%	99%
Unweighted N	(1,144)	(372)	(465)	(307)	(417)	(361)	(520)	(304)	(195)	(196)	(228)	(428)	(292)

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1L. Acceptability of Behaviors at Hotels — Not inform the staff of damage in the room

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	6%	6%	6%	12%	7%	4%	2%	6%	4%	7%	*
Unacceptable	85%	85%	85%	77%	80%	90%	92%	84%	90%	89%	*
Not sure	9%	9%	8%	11%	14%	6%	5%	10%	6%	3%	*
Totals	100%	100%	99%	100%	101%	100%	99%	100%	100%	99%	*
Unweighted N	(1,145)	(517)	(628)	(222)	(233)	(404)	(286)	(771)	(143)	(139)	(92)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	6%	7%	6%	6%	7%	6%	7%	6%	7%	9%	5%	5%	7%
Unacceptable	85%	85%	82%	89%	82%	88%	85%	86%	85%	83%	85%	88%	83%
Not sure	9%	9%	12%	5%	11%	6%	8%	8%	8%	8%	10%	7%	11%
Totals	100%	101%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	101%
Unweighted N	(1,145)	(372)	(465)	(308)	(416)	(363)	(519)	(306)	(195)	(196)	(229)	(429)	(291)

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1M. Acceptability of Behaviors at Hotels — Not leave a tip for housekeeping

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Total	Gender		Age (4 category)				Race (4 category)			
		Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	35%	40%	31%	42%	38%	35%	27%	36%	36%	38%	*
Unacceptable	42%	36%	47%	32%	41%	42%	51%	44%	41%	33%	*
Not sure	23%	24%	22%	26%	21%	23%	22%	21%	23%	29%	*
Totals	100%	100%	100%	100%	100%	100%	100%	101%	100%	100%	*
Unweighted N	(1,146)	(517)	(629)	(222)	(233)	(404)	(287)	(771)	(143)	(139)	(93)

	Total	Party ID			2020 Vote		Family Income (3 category)			Region			
		Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	35%	33%	36%	37%	32%	38%	33%	39%	38%	24%	40%	36%	38%
Unacceptable	42%	47%	38%	41%	49%	39%	42%	41%	47%	57%	34%	41%	40%
Not sure	23%	20%	26%	23%	19%	23%	26%	20%	15%	19%	27%	23%	22%
Totals	100%	100%	100%	101%	100%	100%	101%	100%	100%	100%	101%	100%	100%
Unweighted N	(1,146)	(372)	(466)	(308)	(417)	(363)	(520)	(306)	(195)	(196)	(229)	(429)	(292)

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1N. Acceptability of Behaviors at Hotels — Not tip a porter who brings bags to their room

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	14%	15%	12%	24%	14%	11%	6%	11%	13%	23%	*
Unacceptable	65%	62%	68%	40%	62%	73%	80%	71%	55%	51%	*
Not sure	22%	23%	20%	36%	24%	16%	14%	18%	32%	26%	*
Totals	101%	100%	100%	100%	100%	100%	100%	100%	100%	100%	*
Unweighted N	(1,145)	(517)	(628)	(222)	(233)	(404)	(286)	(771)	(143)	(138)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	14%	15%	12%	13%	12%	11%	14%	15%	13%	15%	14%	11%	16%
Unacceptable	65%	65%	59%	72%	71%	73%	61%	68%	76%	69%	61%	68%	61%
Not sure	22%	20%	29%	15%	16%	16%	24%	17%	11%	17%	25%	21%	23%
Totals	101%	100%	100%	100%	99%	100%	99%	100%	100%	101%	100%	100%	100%
Unweighted N	(1,145)	(372)	(466)	(307)	(417)	(362)	(520)	(306)	(195)	(196)	(229)	(429)	(291)

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10. Acceptability of Behaviors at Hotels — Request extra amenities such as pillows or blankets

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	90%	89%	91%	83%	86%	94%	96%	90%	85%	94%	*
Unacceptable	4%	5%	4%	8%	7%	3%	1%	5%	5%	2%	*
Not sure	5%	6%	5%	9%	7%	3%	3%	5%	10%	4%	*
Totals	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	*
Unweighted N	(1,145)	(517)	(628)	(222)	(232)	(404)	(287)	(770)	(143)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	90%	90%	89%	92%	90%	92%	89%	93%	88%	92%	86%	92%	91%
Unacceptable	4%	5%	4%	4%	5%	3%	4%	5%	7%	4%	7%	3%	5%
Not sure	5%	5%	7%	4%	5%	5%	7%	2%	5%	4%	7%	6%	4%
Totals	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	101%	100%
Unweighted N	(1,145)	(372)	(465)	(308)	(417)	(363)	(519)	(306)	(195)	(195)	(229)	(429)	(292)

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1P. Acceptability of Behaviors at Hotels — Smoke in non-smoking rooms

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	4%	4%	5%	7%	6%	3%	3%	5%	4%	4%	*
Unacceptable	92%	93%	91%	86%	89%	95%	96%	93%	88%	88%	*
Not sure	4%	3%	4%	7%	5%	3%	1%	2%	8%	8%	*
Totals	100%	100%	100%	100%	100%	101%	100%	100%	100%	100%	*
Unweighted N	(1,146)	(517)	(629)	(222)	(233)	(404)	(287)	(771)	(143)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	4%	4%	3%	6%	2%	5%	4%	6%	5%	5%	3%	4%	6%
Unacceptable	92%	92%	91%	93%	93%	92%	91%	92%	91%	88%	96%	94%	88%
Not sure	4%	4%	6%	1%	5%	2%	5%	2%	4%	6%	1%	3%	6%
Totals	100%	100%	100%	100%	100%	99%	100%	100%	100%	99%	100%	101%	100%
Unweighted N	(1,146)	(372)	(466)	(308)	(417)	(363)	(520)	(306)	(195)	(196)	(229)	(429)	(292)

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1Q. Acceptability of Behaviors at Hotels — Take bibles home with them

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Total	Gender		Age (4 category)				Race (4 category)			
		Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	19%	21%	18%	24%	19%	18%	16%	20%	14%	23%	*
Unacceptable	67%	65%	68%	50%	67%	73%	73%	67%	75%	59%	*
Not sure	14%	14%	14%	26%	14%	8%	11%	14%	11%	18%	*
Totals	100%	100%	100%	100%	100%	99%	100%	101%	100%	100%	*
Unweighted N	(1,146)	(518)	(628)	(222)	(233)	(404)	(287)	(770)	(144)	(139)	(93)

	Total	Party ID			2020 Vote		Family Income (3 category)			Region			
		Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	19%	21%	17%	20%	17%	21%	19%	22%	19%	17%	20%	18%	23%
Unacceptable	67%	68%	66%	66%	70%	66%	67%	69%	67%	70%	67%	68%	61%
Not sure	14%	11%	18%	13%	13%	13%	14%	8%	13%	13%	14%	14%	15%
Totals	100%	100%	101%	99%	100%	100%	100%	99%	99%	100%	101%	100%	99%
Unweighted N	(1,146)	(371)	(467)	(308)	(416)	(363)	(520)	(306)	(195)	(197)	(229)	(428)	(292)

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1R. Acceptability of Behaviors at Hotels — Take coat hangers home with them

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	8%	7%	8%	16%	7%	7%	2%	7%	10%	8%	*
Unacceptable	86%	87%	85%	73%	85%	90%	94%	87%	82%	87%	*
Not sure	6%	6%	7%	11%	8%	3%	3%	6%	8%	5%	*
Totals	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	*
Unweighted N	(1,142)	(514)	(628)	(221)	(232)	(403)	(286)	(767)	(143)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	8%	10%	7%	7%	8%	6%	9%	8%	7%	12%	8%	6%	6%
Unacceptable	86%	86%	83%	91%	87%	90%	84%	87%	89%	83%	89%	87%	86%
Not sure	6%	5%	10%	2%	5%	4%	7%	5%	4%	5%	3%	7%	8%
Totals	100%	101%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted N	(1,142)	(371)	(464)	(307)	(415)	(362)	(518)	(306)	(193)	(195)	(228)	(427)	(292)

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1S. Acceptability of Behaviors at Hotels — Take decorative items from the room home with them

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	4%	5%	3%	14%	3%	2%	0%	4%	3%	5%	*
Unacceptable	93%	93%	94%	82%	93%	97%	100%	94%	92%	92%	*
Not sure	2%	2%	3%	4%	4%	2%	0%	2%	5%	2%	*
Totals	99%	100%	100%	100%	100%	101%	100%	100%	100%	99%	*
Unweighted N	(1,143)	(516)	(627)	(222)	(232)	(404)	(285)	(768)	(143)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	4%	7%	2%	3%	5%	2%	5%	5%	2%	7%	4%	3%	5%
Unacceptable	93%	89%	94%	96%	92%	96%	92%	94%	97%	90%	94%	95%	93%
Not sure	2%	3%	3%	1%	3%	2%	3%	1%	1%	4%	2%	2%	2%
Totals	99%	99%	99%	100%	100%	100%	100%	100%	100%	101%	100%	100%	100%
Unweighted N	(1,143)	(371)	(465)	(307)	(416)	(362)	(518)	(306)	(194)	(196)	(228)	(427)	(292)

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1T. Acceptability of Behaviors at Hotels — Take small shampoo, conditioner, or toiletry bottles home with them

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Total	Gender		Age (4 category)				Race (4 category)			
		Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	77%	76%	78%	64%	68%	86%	84%	78%	67%	77%	*
Unacceptable	16%	19%	14%	24%	25%	9%	11%	16%	22%	16%	*
Not sure	7%	6%	8%	13%	8%	5%	5%	6%	11%	8%	*
Totals	100%	101%	100%	101%	101%	100%	100%	100%	100%	101%	*
Unweighted N	(1,145)	(516)	(629)	(222)	(233)	(404)	(286)	(770)	(143)	(139)	(93)

	Total	Party ID			2020 Vote		Family Income (3 category)			Region			
		Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	77%	73%	75%	82%	75%	83%	78%	79%	73%	74%	78%	75%	79%
Unacceptable	16%	21%	16%	11%	20%	10%	15%	16%	24%	18%	14%	18%	15%
Not sure	7%	6%	8%	6%	6%	6%	7%	5%	3%	8%	8%	6%	6%
Totals	100%	100%	99%	99%	101%	99%	100%	100%	100%	100%	100%	99%	100%
Unweighted N	(1,145)	(372)	(465)	(308)	(417)	(362)	(520)	(306)	(195)	(196)	(229)	(429)	(291)

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1U. Acceptability of Behaviors at Hotels — Take towels home with them

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	8%	9%	8%	14%	14%	5%	2%	7%	12%	9%	*
Unacceptable	86%	85%	86%	75%	75%	92%	97%	89%	74%	86%	*
Not sure	6%	6%	6%	11%	11%	3%	1%	5%	14%	6%	*
Totals	100%	100%	100%	100%	100%	100%	100%	101%	100%	101%	*
Unweighted N	(1,146)	(518)	(628)	(223)	(233)	(404)	(286)	(770)	(144)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	8%	12%	8%	5%	9%	7%	10%	8%	6%	14%	7%	7%	8%
Unacceptable	86%	83%	83%	92%	87%	91%	83%	90%	91%	78%	88%	87%	86%
Not sure	6%	5%	10%	3%	5%	2%	7%	2%	3%	7%	5%	6%	6%
Totals	100%	100%	101%	100%	101%	100%	100%	100%	100%	99%	100%	100%	100%
Unweighted N	(1,146)	(372)	(467)	(307)	(417)	(362)	(521)	(305)	(195)	(197)	(229)	(428)	(292)

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1V. Acceptability of Behaviors at Hotels — Talk loudly in their room after 10 p.m.

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	11%	12%	11%	13%	15%	11%	6%	10%	16%	14%	*
Unacceptable	79%	78%	80%	75%	73%	82%	85%	81%	74%	79%	*
Not sure	10%	10%	9%	12%	11%	7%	9%	9%	11%	7%	*
Totals	100%	100%	100%	100%	99%	100%	100%	100%	101%	100%	*
Unweighted N	(1,141)	(515)	(626)	(222)	(231)	(403)	(285)	(768)	(142)	(139)	(92)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	11%	13%	10%	11%	13%	10%	13%	10%	11%	13%	14%	10%	9%
Unacceptable	79%	79%	78%	81%	79%	82%	77%	82%	83%	77%	77%	79%	83%
Not sure	10%	8%	12%	8%	8%	8%	11%	8%	6%	9%	9%	11%	8%
Totals	100%	100%	100%	100%	100%	100%	101%	100%	100%	99%	100%	100%	100%
Unweighted N	(1,141)	(369)	(465)	(307)	(413)	(362)	(518)	(305)	(193)	(196)	(228)	(427)	(290)

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1W. Acceptability of Behaviors at Hotels — Talk loudly while in the lobby

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	14%	16%	13%	19%	19%	13%	6%	14%	12%	15%	*
Unacceptable	72%	71%	73%	64%	68%	76%	80%	73%	76%	69%	*
Not sure	13%	13%	14%	17%	13%	11%	14%	13%	12%	16%	*
Totals	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	*
Unweighted N	(1,143)	(517)	(626)	(222)	(233)	(404)	(284)	(768)	(143)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	14%	17%	15%	10%	18%	12%	14%	15%	15%	17%	14%	10%	19%
Unacceptable	72%	74%	67%	78%	71%	76%	72%	75%	77%	73%	71%	77%	66%
Not sure	13%	9%	18%	12%	11%	12%	14%	10%	8%	9%	15%	14%	15%
Totals	99%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	101%	100%
Unweighted N	(1,143)	(370)	(465)	(308)	(414)	(363)	(520)	(305)	(194)	(195)	(228)	(429)	(291)

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1X. Acceptability of Behaviors at Hotels — Use towels and not leave them on the floor of the bathroom or shower when checking out

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	45%	46%	45%	48%	43%	48%	42%	47%	40%	40%	*
Unacceptable	34%	32%	36%	26%	38%	33%	39%	34%	40%	33%	*
Not sure	21%	22%	19%	27%	19%	19%	19%	19%	20%	26%	*
Totals	100%	100%	100%	101%	100%	100%	100%	100%	100%	99%	*
Unweighted N	(1,146)	(517)	(629)	(222)	(233)	(404)	(287)	(771)	(143)	(139)	(93)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	45%	44%	44%	47%	45%	45%	46%	46%	46%	41%	45%	45%	48%
Unacceptable	34%	39%	29%	35%	36%	36%	32%	35%	40%	36%	36%	35%	30%
Not sure	21%	17%	27%	18%	19%	19%	22%	19%	14%	23%	19%	20%	22%
Totals	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted N	(1,146)	(372)	(466)	(308)	(417)	(363)	(520)	(306)	(195)	(196)	(229)	(429)	(292)

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1Y. Acceptability of Behaviors at Hotels — Wear pajamas in a common hotel area

Do you consider it to be generally acceptable or unacceptable for a guest at a hotel to do the following?

	Gender			Age (4 category)				Race (4 category)			
	Total	Male	Female	18-29	30-44	45-64	65+	White	Black	Hispanic	Other
Acceptable	37%	38%	36%	58%	52%	29%	14%	34%	29%	62%	*
Unacceptable	49%	49%	50%	26%	36%	56%	77%	53%	57%	26%	*
Not sure	13%	12%	14%	16%	12%	15%	9%	13%	13%	12%	*
Totals	99%	99%	100%	100%	100%	100%	100%	100%	99%	100%	*
Unweighted N	(1,144)	(516)	(628)	(222)	(233)	(403)	(286)	(770)	(143)	(139)	(92)

	Party ID			2020 Vote		Family Income (3 category)			Region				
	Total	Dem	Ind	Rep	Biden	Trump	< \$50K	\$50-100K	\$100K+	Northeast	Midwest	South	West
Acceptable	37%	38%	42%	32%	38%	27%	39%	38%	31%	35%	40%	35%	42%
Unacceptable	49%	50%	46%	52%	50%	60%	46%	52%	60%	52%	45%	53%	45%
Not sure	13%	12%	12%	16%	12%	14%	16%	10%	8%	13%	15%	12%	13%
Totals	99%	100%	100%	100%	100%	101%	101%	100%	99%	100%	100%	100%	100%
Unweighted N	(1,144)	(372)	(464)	(308)	(417)	(361)	(520)	(304)	(195)	(195)	(229)	(429)	(291)

YouGov Survey: Hotel Etiquette

May 24 - 27, 2024 - 1147 U.S. adult citizens



Interviewing Dates	May 24 - 27, 2024
Target population	U.S. citizens, aged 18 and over.
Sampling method	Respondents were selected from YouGov's opt-in Internet panel using sample matching. A random sample (stratified by gender, age, race, education, geographic region, and voter registration) was selected from the 2019 American Community Survey.
Weighting	The sample was weighted according to gender, age, race, education, 2020 election turnout and Presidential vote, baseline party identification, and current voter registration status. Demographic weighting targets come from the 2019 American Community Survey. Baseline party identification is the respondent's most recent answer given prior to November 1, 2022, and is weighted to the estimated distribution at that time (33% Democratic, 31% Republican). The weights range from 0.051 to 5.041, with a mean of one and a standard deviation of 0.765.
Number of respondents	1147
Margin of error	± 3.6% (adjusted for weighting)
Survey mode	Web-based interviews
Questions not reported	80 questions not reported.