YouGov Word Sentiment
GB Sample: 4th - 5 th September 2018

| Total | Gender |  | Age |  |  |  |  | Social Grade |  | Region |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midands | East | London | South | England (NET) | Wales | Scotland |

For the following question, please imagine that you were
describing something using the following word/ phrase...
On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is
'Very positive'... In general, how positive or negative
would the following word/ phrase be to someone when
you used it to describe something? (Please select one
option on each row)
"Incredible"

Bad"

| Unweighted base | 1030 | 469 | 561 | 95 | 159 | 165 | 176 | 435 | 626 | 404 | 264 | 165 | 110 | 120 | 223 | 882 | 55 | 93 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base: All GB adults | 1034 | 502 | 532 | 124 | 163 | 166 | 171 | 410 | 602 | 432 | 260 | 166 | 107 | 134 | 219 | 886 | 53 | 95 |
| 0 - Very negative | 13\% | 10\% | 16\% | 6\% | 12\% | 20\% | 14\% | 12\% | 10\% | 17\% | 14\% | 16\% | 18\% | 12\% | 10\% | 14\% | 8\% | 9\% |
| 1 | 14\% | 14\% | 15\% | 7\% | 10\% | 13\% | 16\% | 19\% | 14\% | 15\% | 15\% | 14\% | 13\% | 10\% | 16\% | 14\% | 25\% | 12\% |
| 2 | 22\% | 24\% | 21\% | 34\% | 17\% | 26\% | 22\% | 20\% | 25\% | 19\% | 21\% | 18\% | 26\% | 26\% | 24\% | 22\% | 20\% | 24\% |
| 3 | 28\% | 28\% | 27\% | 34\% | 31\% | 26\% | 25\% | 26\% | 29\% | 25\% | 28\% | 27\% | 27\% | 29\% | 25\% | 27\% | 22\% | 35\% |
| 4 | 10\% | 9\% | 10\% | 7\% | 14\% | 9\% | 11\% | 8\% | 12\% | 6\% | 8\% | 10\% | 9\% | 6\% | 12\% | 9\% | 9\% | 10\% |
| 5 | 4\% | 4\% | 3\% | 3\% | 6\% | 2\% | 3\% | 4\% | 3\% | 5\% | 4\% | 6\% | 2\% | 4\% | 4\% | 4\% | 2\% | 2\% |
| 6 | 2\% | 3\% | 2\% | 3\% | 2\% | 2\% | 2\% | 2\% | 2\% | 3\% | 3\% | - | - | 6\% | 2\% | 2\% | 2\% | 3\% |
| 7 | 1\% | 1\% | 2\% | 1\% | 1\% | - | 2\% | 3\% | 1\% | 3\% | 2\% | 1\% | 3\% | 1\% | 1\% | 1\% | 4\% | 1\% |
| 8 | 1\% | 2\% | 1\% | - | 4\% | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 2\% | 1\% | 1\% | - | 2\% |
| 9 | 1\% | 1\% | 1\% | - |  | - | 1\% | 2\% | 1\% | 1\% | 1\% | - | 1\% | - | 0\% | 1\% | 5\% | - |
| 10 - Very positive | 1\% | 1\% | 2\% | - | 1\% | 1\% | 1\% | 2\% | 1\% | 2\% | 1\% | 2\% | - | 3\% | 2\% | 1\% | 2\% | - |
| Don't know | 2\% | 3\% | 2\% | 4\% | 4\% | - | 2\% | 2\% | 1\% | 3\% | 1\% | 5\% | 1\% | 2\% | 3\% | 2\% | 2\% | 1\% |

YouGov Word Sentiment
GB Sample: 4th - 5th September 2018

| Total | Gender |  | Age |  |  |  |  | Social Grade |  | Region |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midlands | East | London | South | England (NET) | Wales | Scotland |

For the following question, please imagine that you were
describing something using the following word/ phrase...
On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is
'Very positive'... In general, how positive or negative
would the following word/ phrase be to someone when
you used it to describe something? (Please select one
option on each row)
"Terrible"
or"


| Unweighted base | 1025 | 474 | 551 | 93 | 180 | 169 | 160 | 423 | 610 | 415 | 243 | 175 | 107 | 134 | 237 | 896 | 43 | 86 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base: All GB adults | 1026 | 504 | 522 | 117 | 185 | 168 | 154 | 402 | 578 | 448 | 239 | 178 | 104 | 150 | 231 | 902 | 41 | 84 |
| 0 - Very negative | 9\% | 5\% | 12\% | 9\% | 13\% | 10\% | 10\% | 5\% | 9\% | 9\% | 11\% | 5\% | 8\% | 9\% | 11\% | 9\% | 4\% | 5\% |
| 1 | 15\% | 13\% | 16\% | 17\% | 12\% | 16\% | 11\% | 15\% | 15\% | 14\% | 12\% | 18\% | 20\% | 9\% | 16\% | 15\% | 15\% | 14\% |
| 2 | 27\% | 24\% | 29\% | 27\% | 24\% | 25\% | 31\% | 27\% | 27\% | 26\% | 29\% | 24\% | 27\% | 26\% | 24\% | 26\% | 43\% | 24\% |
| 3 | 25\% | 29\% | 21\% | 27\% | 28\% | 28\% | 27\% | 21\% | 27\% | 23\% | 25\% | 23\% | 22\% | 30\% | 24\% | 25\% | 22\% | 32\% |
| 4 | 11\% | 12\% | 10\% | 9\% | 15\% | 10\% | 9\% | 12\% | 13\% | 10\% | 10\% | 12\% | 11\% | 13\% | 11\% | 11\% | 7\% | 12\% |
| 5 | 5\% | 6\% | 4\% | 4\% | 3\% | 6\% | 1\% | 7\% | 4\% | 7\% | 5\% | 9\% | 3\% | 2\% | 6\% | 5\% | 2\% | 3\% |
| 6 | 2\% | 2\% | 2\% | 3\% | - | 0\% | 3\% | 4\% | 2\% | 3\% | 2\% | 2\% | 2\% | 2\% | 3\% | 2\% | 2\% | 2\% |
| 7 | 2\% | 3\% | 1\% | 2\% | 1\% | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 2\% | 4\% | 1\% | 2\% | 2\% | 1\% |
| 8 | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | 2\% | 2\% | 1\% | 3\% | 2\% | 1\% | 2\% | - | 1\% |
| 9 | 1\% | 1\% | 1\% | - | 1\% | - | - | 1\% | 1\% | 0\% | - | - | - | - | 2\% | 0\% | - | 3\% |
| 10 - Very positive | 1\% | 1\% | 1\% | - | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | 0\% | 1\% | - | - |
| Don't know | 2\% | 2\% | 2\% | 1\% | 1\% | 1\% | 3\% | 2\% | 1\% | 3\% | 1\% | 3\% | 1\% | - | 2\% | $2 \%$ | 2\% | 3\% |

YouGov Word Sentiment
GB Sample: 4th - 5 th September 2018

| Total | Gender |  | Age |  |  |  |  | Social Grade |  | Region |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midlands | East | London | South | England (NET) | Wales | Scotland |

For the following question, please imagine that you were
describing something using the following word/ phrase...
On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is
'Very positive'... In general, how positive or negative
would the following word/ phrase be to someone when
you used it to describe something? (Please select one
option on each row)
"Awful"

|  | Unweighted base | 1056 | 495 | 561 | 86 | 164 | 160 | 180 | 466 | 644 | 412 | 261 | 181 | 111 | 130 | 227 | 910 | 56 | 90 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Base: All GB adults | 1063 | 531 | 532 | 117 | 170 | 161 | 174 | 441 | 617 | 446 | 253 | 185 | 109 | 147 | 223 | 917 | 54 | 91 |
|  | 0 - Very negative | 30\% | 28\% | 33\% | 40\% | 31\% | 31\% | 31\% | 27\% | 31\% | 30\% | 26\% | 27\% | 29\% | 30\% | 38\% | 30\% | 37\% | 29\% |
|  | 1 | 25\% | 25\% | 26\% | 28\% | 28\% | 23\% | 24\% | 25\% | 26\% | 24\% | 27\% | 29\% | 29\% | 27\% | 22\% | 26\% | 9\% | 25\% |
|  | 2 | 21\% | 23\% | 19\% | 20\% | 22\% | 24\% | 24\% | 19\% | 22\% | 21\% | 25\% | 20\% | 22\% | 17\% | 20\% | 21\% | 24\% | 21\% |
|  | 3 | 10\% | 11\% | 9\% | 5\% | 9\% | 11\% | 9\% | 12\% | 10\% | 10\% | 8\% | 11\% | 10\% | 11\% | 9\% | 10\% | 14\% | 11\% |
|  | 4 | 3\% | 3\% | 3\% | 2\% | 3\% | 2\% | 3\% | 4\% | 3\% | 3\% | 3\% | 3\% | 2\% | 3\% | 2\% | 3\% | 3\% | 4\% |
|  | 5 | 2\% | 2\% | 2\% | 2\% | 1\% | 1\% | 1\% | 3\% | 2\% | 3\% | 2\% | 2\% | 2\% | 1\% | 2\% | 2\% | 2\% | 4\% |
|  | 6 | 1\% | 1\% | 2\% | - | - | 1\% | 2\% | 2\% | 2\% | 1\% | 1\% | 1\% | - | 4\% | 2\% | 2\% | 1\% | - |
|  | 7 | 1\% | 2\% | 1\% | - | 3\% | 1\% | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% | 3\% | 1\% | 0\% | 2\% | 2\% | - |
|  | 8 | 2\% | 2\% | 1\% | 2\% | 1\% | 4\% | 1\% | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 1\% | 2\% | 2\% | - | 2\% |
|  | 9 | 1\% | 1\% | 1\% | - | - | 1\% | 1\% | 2\% | 0\% | 2\% | 2\% | - | 2\% | 1\% | 0\% | 1\% | 3\% | - |
|  | 10 - Very positive | 1\% | 1\% | 1\% | - | - | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 0\% | - | 2\% | 1\% | 1\% | 2\% | 1\% |
|  | Don't know | 2\% | 1\% | 2\% | 2\% | 3\% | 1\% | 2\% | 1\% | 1\% | 2\% | 1\% | 3\% | 1\% | 1\% | 1\% | 1\% | 2\% | 3\% |
| "Below average" |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Unweighted base | 1052 | 487 | 565 | 97 | 160 | 155 | 165 | 475 | 638 | 414 | 260 | 181 | 98 | 134 | 228 | 901 | 58 | 93 |
|  | Base: All GB adults | 1052 | 517 | 535 | 118 | 170 | 158 | 158 | 447 | 608 | 443 | 257 | 177 | 97 | 147 | 226 | 904 | 55 | 93 |
|  | 0 - Very negative | 5\% | 3\% | 7\% | 9\% | 3\% | 2\% | 5\% | 5\% | 4\% | 6\% | 5\% | 6\% | 6\% | 2\% | 6\% | 5\% | 2\% | 4\% |
|  | 1 | 4\% | 3\% | 5\% | - | 2\% | 4\% | 3\% | 7\% | 3\% | 5\% | 4\% | 4\% | 4\% | 3\% | 3\% | 4\% | 7\% | 5\% |
|  | 2 | 12\% | 8\% | 15\% | 11\% | 10\% | 9\% | 13\% | 13\% | 12\% | 11\% | 12\% | 13\% | 10\% | 11\% | 13\% | 12\% | 14\% | 6\% |
|  | 3 | 30\% | 29\% | 31\% | 29\% | 33\% | 31\% | 28\% | 30\% | 31\% | 29\% | 27\% | 26\% | 33\% | 34\% | 36\% | 31\% | 34\% | 24\% |
|  | 4 | 34\% | 41\% | 28\% | 41\% | 37\% | 44\% | 35\% | 28\% | 37\% | 30\% | 34\% | 35\% | 35\% | 34\% | 29\% | 33\% | 29\% | 49\% |
|  | 5 | 6\% | 7\% | 6\% | 3\% | 4\% | 7\% | 5\% | 9\% | 5\% | 8\% | 9\% | 8\% | 5\% | 7\% | 6\% | 7\% | 2\% | 3\% |
|  | 6 | 3\% | 3\% | 2\% | 5\% | 2\% | 1\% | 3\% | 2\% | 3\% | 2\% | 2\% | 2\% | 4\% | 5\% | 2\% | 3\% | 3\% | 2\% |
|  | 7 | 1\% | 2\% | 1\% | - | 2\% | - | 2\% | 2\% | 1\% | 2\% | 2\% | 2\% | 1\% | - | 1\% | 1\% | 3\% | 1\% |
|  | 8 | 1\% | 1\% | 1\% | - | 2\% | 1\% | - | 1\% | 1\% | 1\% | 1\% | - | 1\% | 1\% | 1\% | 1\% | 3\% | 1\% |
|  | 9 | 0\% | 0\% | 0\% | - | - | 1\% | - | 0\% | 0\% | 0\% | - | 0\% | - | 1\% | - | 0\% | - | - |
|  | 10 - Very positive | 1\% | 1\% | 1\% | 1\% | 1\% | - | 1\% | 1\% | 0\% | 1\% | 1\% | 1\% | - | - | 1\% | 1\% | - | 2\% |
|  | Don't know | 3\% | 3\% | 3\% | 3\% | 4\% | 1\% | 4\% | 2\% | 2\% | 4\% | 3\% | 4\% | $2 \%$ | 2\% | $3 \%$ | 3\% | 4\% | 3\% |

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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midlands | East | London | South | England (NET) | Wales | Scotland |

For the following question, please imagine that you were describing something using the following word/ phrase...
On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is 'Very positive'... In general, how positive or negative would the following word/ phrase be to someone when you used it to describe something? (Please select one option on each row)
"Really bad"
ry bad"

| Unweighted base | 1029 | 451 | 578 | 103 | 169 | 156 | 164 | 437 | 616 | 413 | 242 | 181 | 103 | 128 | 243 | 897 | 48 | 84 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base: All GB adults | 1029 | 482 | 547 | 126 | 175 | 155 | 159 | 414 | 587 | 442 | 234 | 183 | 100 | 145 | 238 | 901 | 45 | 83 |
| 0 - Very negative | 29\% | 25\% | 33\% | 30\% | 27\% | 32\% | 27\% | 29\% | 28\% | 31\% | 36\% | 27\% | 32\% | 24\% | 29\% | 30\% | 34\% | 19\% |
| 1 | 27\% | 28\% | 26\% | 29\% | 24\% | 25\% | 27\% | 28\% | 27\% | 26\% | 24\% | 28\% | 25\% | 22\% | 27\% | 25\% | 33\% | 35\% |
| 2 | 23\% | 25\% | 21\% | 21\% | 26\% | 28\% | 24\% | 20\% | 26\% | 19\% | 18\% | 23\% | 24\% | 26\% | 24\% | 23\% | 20\% | 26\% |
| 3 | 8\% | 10\% | 6\% | 6\% | 9\% | 7\% | 10\% | 8\% | 9\% | 7\% | 4\% | 8\% | 9\% | 14\% | 8\% | 8\% | 4\% | 10\% |
| 4 | 3\% | 2\% | 4\% | 4\% | 4\% | 1\% | 4\% | 2\% | 3\% | 3\% | 3\% | 4\% | 2\% | 4\% | 2\% | 3\% | 2\% | 1\% |
| 5 | 2\% | 1\% | 3\% | 2\% | 4\% | 3\% | - | 2\% | 2\% | 3\% | 4\% | 2\% | 1\% | 3\% | 1\% | 2\% | - | 3\% |
| 6 | 1\% | 1\% | 1\% | - | - | 1\% | 2\% | 2\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% |
| 7 | 1\% | 2\% | 1\% | 1\% | 3\% | 1\% | 1\% | 1\% | 1\% | 2\% | 3\% | 1\% | 1\% | 2\% | 0\% | 2\% | 2\% | - |
| 8 | 2\% | 2\% | 1\% | 4\% | 2\% | 1\% | 1\% | 1\% | 2\% | 2\% | 1\% | 3\% | 1\% | 1\% | 2\% | 2\% | - | - |
| 9 | 1\% | 1\% | 1\% | - | 1\% | 1\% | - | 2\% | 1\% | 1\% | 0\% | 1\% | 3\% | 1\% | 1\% | 1\% | - | 1\% |
| 10 - Very positive | 2\% | 2\% | 2\% | 1\% | - | 2\% | 1\% | 3\% | 1\% | 2\% | 3\% | 1\% | 1\% | 1\% | 2\% | 2\% | - | 1\% |
| Don't know | 1\% | 1\% | 2\% | 2\% | 1\% | - | 3\% | 2\% | 1\% | 2\% | 1\% | 2\% | 1\% | 1\% | 2\% | 1\% | 2\% | 2\% |

YouGov Word Sentiment
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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midlands | East | London | South | England (NET) | Wales | Scotland |

For the following question, please imagine that you were describing something using the following word/ phrase...
On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is 'Very positive'... In general, how positive or negative would the following word/ phrase be to someone when
you used it to describe something? (Please select one option on each row)
"Pretty bad"
"Mediocre"

| 1026 | 468 | 558 | 86 | 156 | 163 | 174 | 447 | 609 | 417 | 264 | 163 | 122 | 118 | 215 | 882 | 56 | 88 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1019 | 490 | 529 | 110 | 157 | 163 | 167 | 423 | 581 | 438 | 252 | 161 | 120 | 134 | 211 | 877 | 52 | 90 |
| 7\% | 6\% | 8\% | 5\% | 5\% | 9\% | 7\% | 7\% | 5\% | 9\% | 6\% | 7\% | 7\% | 9\% | 6\% | 7\% | 7\% | 8\% |
| 9\% | 7\% | 12\% | 3\% | 7\% | 8\% | 8\% | 13\% | 8\% | 11\% | 8\% | 11\% | 8\% | $8 \%$ | 8\% | 9\% | 14\% | 11\% |
| 22\% | 22\% | 22\% | 19\% | 17\% | 18\% | 21\% | 28\% | 23\% | 21\% | 22\% | 24\% | 29\% | 19\% | 24\% | 23\% | 13\% | 20\% |
| 34\% | 38\% | 30\% | 41\% | 38\% | 39\% | 41\% | 26\% | 39\% | 27\% | 33\% | 26\% | 30\% | 39\% | 37\% | 33\% | 43\% | 37\% |
| 16\% | 16\% | 17\% | 23\% | 23\% | 19\% | 10\% | 14\% | 17\% | 15\% | 19\% | 17\% | 16\% | 15\% | 16\% | 17\% | 12\% | 14\% |
| 4\% | 4\% | 4\% | 4\% | 3\% | 4\% | 3\% | 4\% | 3\% | 5\% | 4\% | 7\% | 3\% | 2\% | 4\% | 4\% | 2\% | 4\% |
| 2\% | 1\% | 3\% | 2\% | 2\% | 1\% | 2\% | 2\% | 2\% | 3\% | 2\% | 3\% | 1\% | 3\% | 1\% | 2\% | 2\% | 1\% |
| 1\% | 2\% | 1\% | - | 2\% | 1\% | 2\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 2\% | - | 1\% | 2\% | 1\% |
| 1\% | 1\% | 1\% | - | - | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 1\% | 2\% | - | 1\% | 1\% | 2\% | - |
| 0\% | 1\% | 0\% | - | - | - | - | 1\% | 0\% | 1\% | 0\% | 1\% | 2\% | - | - | 0\% | - | 1\% |
| 1\% | 1\% | 0\% | - | 1\% | - | 1\% | 1\% | 0\% | 1\% | 0\% | 1\% | - | 2\% | - | 1\% | 2\% | 1\% |
| 2\% | 2\% | 2\% | 4\% | 2\% | 1\% | 4\% | 2\% | 1\% | 4\% | 2\% | 2\% | 2\% | 1\% | 3\% | 2\% | 2\% | 3\% |


| Unweighted base | 1048 | 481 | 567 | 93 | 171 | 172 | 163 | 449 | 611 | 437 | 255 | 173 | 114 | 130 | 226 | 898 | 55 | 95 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base: All GB adults | 1051 | 513 | 538 | 115 | 182 | 171 | 159 | 425 | 583 | 468 | 247 | 171 | 113 | 148 | 224 | 903 | 53 | 96 |
| 0 - Very negative | 3\% | 3\% | 3\% | 1\% | 3\% | 4\% | 3\% | 3\% | 2\% | 3\% | 2\% | 4\% | 2\% | 6\% | 1\% | 3\% | 4\% | 4\% |
| 1 | 2\% | 2\% | 3\% | - | 1\% | 4\% | 3\% | 3\% | 3\% | 2\% | 1\% | 2\% | 2\% | 1\% | 5\% | 2\% | 3\% | 2\% |
| 2 | 7\% | 8\% | 6\% | 6\% | 4\% | 7\% | 7\% | 8\% | 8\% | 6\% | 5\% | 7\% | 9\% | 4\% | 9\% | 7\% | 11\% | 6\% |
| 3 | 13\% | 14\% | 12\% | 12\% | 14\% | 6\% | 11\% | 17\% | 15\% | 11\% | 15\% | 11\% | 12\% | 17\% | 14\% | 14\% | 8\% | 9\% |
| 4 | 20\% | 20\% | 19\% | 27\% | 24\% | 19\% | 20\% | 16\% | 19\% | 21\% | 20\% | 20\% | 32\% | 20\% | 14\% | 20\% | 15\% | 19\% |
| 5 | 41\% | 37\% | 45\% | 38\% | 43\% | 48\% | 46\% | 37\% | 41\% | 42\% | 39\% | 43\% | 31\% | 39\% | 43\% | 40\% | 51\% | 52\% |
| 6 | 5\% | 5\% | 4\% | 4\% | 3\% | 4\% | 2\% | 7\% | 6\% | 4\% | 7\% | 4\% | 6\% | 6\% | 3\% | 5\% | 2\% | 3\% |
| 7 | 2\% | 2\% | 3\% | 3\% | 2\% | 1\% | 3\% | 2\% | 2\% | 2\% | 3\% | 2\% | 1\% | 3\% | 2\% | 2\% | 4\% | 1\% |
| 8 | 2\% | 2\% | 1\% | 2\% | 2\% | 2\% | 1\% | 1\% | 1\% | 2\% | 0\% | 4\% | 3\% | 1\% | 1\% | 2\% | - | 1\% |
| 9 | 1\% | 2\% | 1\% | 2\% | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | 2\% | 1\% |  | 1\% | 2\% | 1\% | - | 1\% |
| 10 - Very positive | 1\% | 1\% | 0\% | - | 1\% | 1\% | - | 2\% | 0\% | 1\% | 1\% | 1\% | 1\% | . | 2\% | 1\% | - | - |
| Don't know | 3\% | 3\% | 3\% | 5\% | 3\% | 5\% | 3\% | 2\% | 2\% | 4\% | 5\% | 3\% | 2\% | 3\% | 3\% | 3\% | 2\% | 2\% |

YouGov Word Sentiment
GB Sample: 4th - 5th September 2018

| Total | Gender |  | Age |  |  |  |  | Social Grade |  | Region |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midlands | East | London | South | England (NET) | Wales | Scotland |

For the following question, please imagine that you were
describing something using the following word/ phrase...
On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is
'Very positive'... In general, how positive or negative
would the following word/ phrase be to someone when
you used it to describe something? (Please select one
option on each row)
"Rubbish"
verage"

| Unweighted base | 1011 | 463 | 548 | 101 | 146 | 165 | 169 | 430 | 597 | 414 | 248 | 172 | 104 | 110 | 230 | 864 | 50 | 97 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base: All GB adults | 1019 | 498 | 520 | 132 | 148 | 169 | 161 | 409 | 575 | 444 | 247 | 171 | 105 | 129 | 224 | 876 | 46 | 97 |
| 0 - Very negative | 22\% | 19\% | 26\% | 16\% | 24\% | 24\% | 18\% | 25\% | 21\% | 25\% | 24\% | 22\% | 25\% | 22\% | 21\% | 22\% | 22\% | 21\% |
| 1 | 22\% | 22\% | 21\% | 28\% | 12\% | 19\% | 29\% | 21\% | 23\% | 20\% | 19\% | 21\% | 18\% | 32\% | 18\% | 21\% | 22\% | 26\% |
| 2 | 23\% | 22\% | 23\% | 24\% | 26\% | 29\% | 25\% | 17\% | 26\% | 18\% | 22\% | 23\% | 28\% | 20\% | 25\% | 23\% | 20\% | 17\% |
| 3 | 16\% | 16\% | 15\% | 16\% | 22\% | 15\% | 12\% | 15\% | 16\% | 15\% | 18\% | 17\% | 16\% | 9\% | 16\% | 16\% | 10\% | 15\% |
| 4 | 4\% | 4\% | 5\% | 4\% | 7\% | 3\% | 5\% | 4\% | 5\% | 4\% | 3\% | 6\% | 4\% | 2\% | 6\% | 5\% | 4\% | 5\% |
| 5 | 4\% | 5\% | 3\% | 2\% | 3\% | 4\% | 2\% | 5\% | 3\% | 5\% | 4\% | 5\% | - | 6\% | 4\% | 4\% | 2\% | 3\% |
| 6 | 2\% | 3\% | 1\% | 3\% | 2\% | 1\% | 3\% | 1\% | 1\% | 2\% | 1\% | 1\% | 2\% | 3\% | 2\% | 2\% | 2\% | 2\% |
| 7 | 2\% | 2\% | 2\% | 4\% | 1\% | 1\% | 2\% | 3\% | 1\% | 3\% | 2\% | 1\% | 4\% | 2\% | 2\% | 2\% | 10\% | 2\% |
| 8 | 2\% | 2\% | 2\% | 2\% |  | 0\% | 1\% | 3\% | 1\% | 2\% | 3\% | 1\% | 2\% | - | 2\% | 2\% | 2\% | - |
| 9 | 1\% | 1\% | 1\% | - | 2\% | - | - | 2\% | 1\% | 2\% | 1\% | 1\% | 1\% | - | 2\% | 1\% | 2\% | 1\% |
| 10 - Very positive | 1\% | 2\% | 1\% | 1\% | - | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% | 2\% | - | 1\% | 1\% | 1\% | - | 4\% |
| Don't know | 2\% | 1\% | 2\% | - | $2 \%$ | 1\% | 4\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | $3 \%$ | 1\% | 1\% | 4\% | 3\% |


| Unweighted base | 1008 | 474 | 534 | 87 | 164 | 170 | 173 | 414 | 573 | 435 | 251 | 153 | 116 | 121 | 216 | 857 | 60 | 91 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base: All GB adults | 1020 | 514 | 506 | 118 | 169 | 172 | 168 | 393 | 548 | 472 | 248 | 156 | 114 | 139 | 213 | 871 | 58 | 92 |
| 0 - Very negative | 0\% | 0\% | 0\% | - | 1\% | - | 1\% | 0\% | 0\% | 0\% | - | 1\% | 1\% | - |  | 0\% | - | 1\% |
| 1 | 1\% | 1\% | 1\% | - | - | 2\% | 1\% | 1\% | 0\% | 1\% | - | 1\% | - | 2\% | 0\% | 1\% | - | 1\% |
| 2 | 1\% | 1\% | 2\% | - | 2\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | - | 2\% | 1\% | 1\% | 5\% | - |
| 3 | 3\% | 2\% | 4\% | 4\% | 4\% | 2\% | 3\% | 3\% | 3\% | 3\% | 3\% | 4\% | 4\% | 4\% | 1\% | 3\% | 5\% | 2\% |
| 4 | 10\% | 7\% | 12\% | 10\% | 12\% | 11\% | 11\% | 7\% | 10\% | 9\% | 9\% | $8 \%$ | 12\% | 10\% | 11\% | 10\% | 6\% | 8\% |
| 5 | 66\% | 67\% | 64\% | 68\% | 69\% | 67\% | 67\% | 62\% | 67\% | 64\% | 65\% | 64\% | 70\% | 66\% | 63\% | 65\% | 60\% | 72\% |
| 6 | 10\% | 11\% | 9\% | 8\% | 5\% | 10\% | 8\% | 14\% | 10\% | 10\% | 11\% | 9\% | 4\% | 8\% | 14\% | 10\% | 13\% | 10\% |
| 7 | 4\% | 4\% | 3\% | 5\% | 2\% | 2\% | 5\% | 5\% | 2\% | 5\% | 4\% | 6\% | $3 \%$ | 3\% | 3\% | 4\% | 3\% | 3\% |
| 8 | 2\% | 2\% | 2\% | - | 1\% | 1\% | 2\% | 4\% | 2\% | 2\% | 3\% | 2\% | 3\% | 1\% | 2\% | 2\% | $3 \%$ | - |
| 9 | 1\% | 1\% | 0\% | - | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | - | - | 0\% | 1\% | - | - |
| 10 - Very positive | 1\% | 1\% | 1\% | - | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | 0\% | 1\% | - | 2\% |
| Don't know | 2\% | 3\% | 2\% | 5\% | 3\% | 1\% | 2\% | 1\% | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 3\% | 2\% | 5\% | 1\% |

YouGov Word Sentiment
GB Sample: 4th - 5th September 2018

| Total | Gender |  | Age |  |  |  |  | Social Grade |  | Region |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midlands | East | London | South | England (NET) | Wales | Scotland |

For the following question, please imagine that you were
describing something using the following word/ phrase...
On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is
'Very positive'... In general, how positive or negative
would the following word/ phrase be to someone when
you used it to describe something? (Please select one
option on each row)
"OK"
eat

| Unweighted base | 1066 | 486 | 580 | 95 | 150 | 180 | 176 | 465 | 630 | 436 | 259 | 168 | 115 | 126 | 241 | 909 | 57 | 100 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base: All GB adults | 1071 | 521 | 551 | 123 | 157 | 183 | 170 | 439 | 609 | 462 | 252 | 169 | 114 | 145 | 238 | 917 | 54 | 100 |
| 0 - Very negative | 0\% | 0\% | 0\% | - | 1\% | 1\% | - | - | 0\% | 0\% | - | 1\% | - | - | - | 0\% | - | 1\% |
| 1 | 0\% | - | 0\% | - | - | - | - | 0\% | - | 0\% | - | - | 1\% | - | - | 0\% | - | - |
| 2 | 0\% | 0\% | - | - | - | - | - | 0\% | 0\% | - | - | - | - | - | 0\% | 0\% | - | - |
| 3 | 0\% | 1\% | - | 1\% | - | - | - | 0\% | 0\% | 0\% | 1\% | - | 1\% | 1\% | - | 0\% | - | - |
| 4 | 1\% | 1\% | 1\% | 1\% | - | 1\% | - | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | - | 1\% |
| 5 | 4\% | 3\% | 4\% | 2\% | 7\% | 5\% | 2\% | 4\% | 4\% | 4\% | 4\% | 3\% | 5\% | 6\% | 3\% | 4\% | 3\% | 3\% |
| 6 | 9\% | 8\% | 10\% | 9\% | 12\% | 9\% | 6\% | 8\% | 9\% | 8\% | 6\% | 10\% | 6\% | 14\% | 9\% | 9\% | 9\% | 10\% |
| 7 | 25\% | 23\% | 26\% | 32\% | 31\% | 22\% | 25\% | 21\% | 25\% | 24\% | 25\% | 23\% | 30\% | 18\% | 27\% | 25\% | 22\% | 26\% |
| 8 | 32\% | 34\% | 31\% | 36\% | 27\% | 35\% | 36\% | 31\% | 35\% | 29\% | 33\% | 28\% | 31\% | 30\% | 35\% | 32\% | 35\% | 34\% |
| 9 | 16\% | 16\% | 17\% | 10\% | 9\% | 14\% | 18\% | 21\% | 16\% | 17\% | 17\% | 17\% | 15\% | 18\% | 15\% | 16\% | 17\% | 14\% |
| 10 - Very positive | 11\% | 11\% | 10\% | 5\% | 11\% | 13\% | 11\% | 11\% | 8\% | 14\% | 13\% | 14\% | 8\% | 11\% | 8\% | 11\% | 10\% | 9\% |
| Don't know | 2\% | 2\% | 1\% | 4\% | 2\% | 1\% | 2\% | 2\% | 1\% | 2\% | 1\% | 3\% | 2\% | 1\% | 2\% | 2\% | 4\% | 1\% |

YouGov Word Sentiment
GB Sample: 4th - 5 th September 2018

|  | Total | Gender |  | Age |  |  |  |  | Social Grade |  | Region |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midlands | East | London | South | $\begin{aligned} & \text { England } \\ & \text { (NET) } \end{aligned}$ | Wales | Scotland |
| For the following question, please imagine that you were describing something using the following word/ phrase... On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is 'Very positive'... In general, how positive or negative would the following word/ phrase be to someone when you used it to describe something? (Please select one option on each row) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| "Good" |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Unweighted base | 1049 | 481 | 568 | 96 | 156 | 170 | 175 | 452 | 625 | 424 | 258 | 178 | 111 | 115 | 241 | 903 | 50 | 96 |
| Base: All GB adults | 1059 | 522 | 537 | 128 | 164 | 171 | 169 | 426 | 598 | 461 | 252 | 185 | 110 | 130 | 239 | 916 | 47 | 95 |
| 0 - Very negative | 0\% | 0\% | - | - | - | 1\% | - | - | 0\% | - | - | - | - | - | - | - | - | 1\% |
| 1 | 0\% | 0\% | 0\% | - | 1\% | - | - | 0\% | 0\% | 0\% | 1\% | - | - | - | - | 0\% | - | - |
| 2 | 0\% | 0\% | 1\% | 2\% | - | - | 1\% | 0\% | 1\% | 0\% | 0\% | - | 3\% | - | 0\% | 1\% | - | - |
| 3 | 0\% | 0\% | 0\% | - | 1\% | - | 1\% | 0\% | 0\% | 0\% | - | 0\% | 1\% | 1\% | - | 0\% | - | 1\% |
| 4 | 1\% | 1\% | 1\% | 3\% | 3\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 3\% | 2\% | 1\% | 1\% | 1\% | 2\% | - |
| 5 | 10\% | 9\% | 11\% | 19\% | 10\% | 10\% | 11\% | 7\% | 9\% | 11\% | 10\% | 14\% | 14\% | 7\% | 7\% | 10\% | 6\% | 10\% |
| 6 | 25\% | 26\% | 23\% | 34\% | 33\% | 25\% | 21\% | 20\% | 26\% | 23\% | 25\% | 21\% | 26\% | 27\% | 22\% | 24\% | 33\% | 27\% |
| 7 | 31\% | 32\% | 31\% | 25\% | 25\% | 36\% | 35\% | 32\% | 35\% | 25\% | 27\% | 28\% | 32\% | 32\% | 36\% | 31\% | 32\% | 32\% |
| 8 | 19\% | 19\% | 20\% | 12\% | 17\% | 18\% | 16\% | 24\% | 17\% | 21\% | 20\% | 19\% | 14\% | 20\% | 20\% | 19\% | 17\% | 19\% |
| 9 | 5\% | 5\% | 6\% | - | 5\% | 4\% | 6\% | 8\% | 4\% | 7\% | 7\% | 4\% | 3\% | 4\% | 7\% | 5\% | 4\% | 5\% |
| 10 - Very positive | 5\% | 5\% | 6\% | 1\% | 5\% | 5\% | 8\% | 6\% | 3\% | 8\% | 6\% | 7\% | 5\% | 6\% | 5\% | 6\% | 4\% | 3\% |
| Don't know | 2\% | 3\% | 1\% | 4\% | 2\% | 1\% | 2\% | 1\% | 1\% | 3\% | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% | 2\% |
| "Fantastic" |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 1009 | 451 | 558 | 88 | 157 | 155 | 172 | 437 | 593 | 416 | 236 | 180 | 111 | 120 | 223 | 870 | 55 | 84 |
| Base: All GB adults | 1010 | 480 | 530 | 112 | 160 | 157 | 165 | 416 | 567 | 443 | 229 | 181 | 111 | 134 | 217 | 872 | 53 | 86 |
| 0 - Very negative | 0\% | 1\% | - | - | - | 1\% |  | 1\% | 0\% | 1\% | - | 1\% | - | - | 1\% | 0\% | - | 1\% |
| 1 | 0\% | 0\% | - | - | - | - | 1\% | - | - | 0\% | , | - | - |  | 0\% | 0\% | - | - |
| 2 | 1\% | 1\% | 0\% | 3\% |  | - | 1\% | 1\% | 1\% | 1\% | 0\% | 1\% | $2 \%$ | 1\% | - | 1\% | - | 1\% |
| 3 | 0\% | 1\% | 0\% | - | 1\% | - | - | 1\% | 0\% | 1\% | - | - | 1\% | 2\% | 0\% | 1\% | - | - |
| 4 | 1\% | 0\% | 1\% | - | 1\% | 1\% | 1\% | 1\% | 0\% | 1\% | 1\% | - | - | 1\% | 2\% | 1\% | - | - |
| 5 | 2\% | 2\% | 2\% | 4\% | 2\% | 3\% | 1\% | 2\% | 1\% | 3\% | 2\% | 4\% | 2\% | 2\% | 1\% | 2\% | - | 1\% |
| 6 | 2\% | 3\% | 1\% | 2\% | 2\% | - | 3\% | 3\% | 2\% | 2\% | 4\% | 2\% | 1\% | 2\% | 3\% | 2\% | 2\% | - |
| 7 | 8\% | 9\% | 7\% | 7\% | 10\% | 5\% | 5\% | 9\% | 9\% | 7\% | 7\% | 8\% | 10\% | 8\% | 6\% | 7\% | 13\% | 12\% |
| 8 | 20\% | 21\% | 20\% | 31\% | 20\% | 18\% | 17\% | 19\% | 20\% | 20\% | 22\% | 23\% | 29\% | 12\% | 19\% | 21\% | 16\% | 18\% |
| 9 | 25\% | 24\% | 26\% | 22\% | 33\% | 29\% | 27\% | 21\% | 29\% | 21\% | 27\% | 22\% | 23\% | 22\% | 28\% | 25\% | 30\% | 26\% |
| 10 - Very positive | 39\% | 36\% | 41\% | 28\% | 30\% | 43\% | 43\% | 41\% | 37\% | 41\% | 37\% | 38\% | 31\% | 48\% | 39\% | 39\% | 38\% | 39\% |
| Don't know | 2\% | 2\% | 2\% | 3\% | 1\% | 1\% | 3\% | 1\% | 1\% | 3\% | 0\% | 3\% | 1\% | 3\% | 1\% | 2\% | 2\% | 1\% |

YouGov Word Sentiment
GB Sample: 4th - 5 th September 2018

| Total | Gender |  | Age |  |  |  |  | Social Grade |  | Region |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midlands | East | London | South | England | Wales | Scotland |

For the following question, please imagine that you were
describing something using the following word/ phrase...
On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is
'Very positive'... In general, how positive or negative
would the following word/ phrase be to someone when
you used it to describe something? (Please select one
option on each row)
"Brilliant"

Above average"

| Unweighted base | 1049 | 464 | 585 | 92 | 177 | 170 | 161 | 449 | 624 | 425 | 255 | 176 | 117 | 121 | 241 | 910 | 52 | 87 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base: All GB adults | 1048 | 494 | 554 | 115 | 182 | 173 | 155 | 422 | 593 | 455 | 250 | 174 | 114 | 135 | 238 | 911 | 49 | 88 |
| 0 - Very negative | 0\% | 0\% | 1\% | - | 1\% | 1\% |  | 0\% | 0\% | 0\% | - | - | - | 1\% | 1\% | 0\% | - | 1\% |
| 1 | 0\% | 0\% | 0\% | - | - | - | 1\% | 0\% | 0\% | 0\% | 1\% | - | - | - | - | 0\% | 2\% | - |
| 2 | 0\% | 1\% | - | - | 1\% | 1\% | - | 0\% | 0\% | 1\% | 1\% | - | - | 1\% | - | 0\% | 2\% | 1\% |
| 3 | 1\% | 1\% | 2\% | 3\% | 2\% | 2\% | - | 1\% | 1\% | 2\% | 1\% | 2\% | 1\% | 4\% | - | 2\% | - | 1\% |
| 4 | 2\% | 1\% | 4\% | 3\% | 3\% | 2\% | 1\% | 3\% | 3\% | 2\% | 3\% | 1\% | 3\% | 4\% | 2\% | 2\% | 4\% | 1\% |
| 5 | 8\% | 7\% | 9\% | 15\% | $8 \%$ | 11\% | 6\% | 5\% | 7\% | 9\% | 10\% | 7\% | 10\% | 10\% | 5\% | 8\% | 4\% | 8\% |
| 6 | 35\% | 39\% | 31\% | 44\% | 45\% | 45\% | 36\% | 23\% | 38\% | 31\% | 33\% | 40\% | 31\% | 39\% | 33\% | 35\% | 20\% | 38\% |
| 7 | 31\% | 33\% | 29\% | 22\% | 29\% | 24\% | 37\% | 34\% | 30\% | 31\% | 28\% | 28\% | 32\% | 27\% | 35\% | 30\% | 40\% | 32\% |
| 8 | 13\% | 13\% | 14\% | 10\% | 6\% | 8\% | 14\% | 19\% | 14\% | 13\% | 13\% | 14\% | 16\% | 9\% | 15\% | 13\% | 19\% | 9\% |
| 9 | 4\% | 3\% | 6\% | 1\% | 4\% | 2\% | $3 \%$ | 7\% | 4\% | 5\% | 6\% | 4\% | $3 \%$ | 4\% | 4\% | 4\% | 3\% | 5\% |
| 10 - Very positive | 3\% | 2\% | 4\% | 1\% | 1\% | 4\% | 1\% | 6\% | 2\% | 5\% | 4\% | 3\% | 3\% | 2\% | 5\% | 4\% | 2\% | 2\% |
| Don't know | 1\% | 1\% | 1\% | - | 0\% | 1\% | 2\% | 2\% | 1\% | 1\% | 0\% | 1\% | 1\% | 1\% | 1\% | 1\% | 5\% | 1\% |

YouGov Word Sentiment
GB Sample: 4th - 5 th September 2018

| Total | Gender |  | Age |  |  |  |  | Social Grade |  | Region |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midlands | East | London | South | England (NET) | Wales | Scotland |

For the following question, please imagine that you were describing something using the following word/ phrase...
On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is 'Very positive'... In general, how positive or negative would the following word/ phrase be to someone when you used it to describe something? (Please select one option on each row)
"Really good"
good"

| Unweighted base | 1046 | 473 | 573 | 89 | 161 | 163 | 181 | 452 | 625 | 421 | 273 | 157 | 108 | 128 | 233 | 899 | 63 | 84 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base: All GB adults | 1041 | 498 | 543 | 110 | 163 | 164 | 176 | 427 | 598 | 444 | 265 | 158 | 106 | 141 | 228 | 898 | 59 | 84 |
| 0 - Very negative | 0\% | 0\% | - | - | - | 1\% | 0\% | - | 0\% | 0\% | 1\% | - | - | - | - | 0\% | - | - |
| 1 | 1\% | 0\% | 1\% | - | - | 1\% | 1\% | 1\% | 0\% | 1\% | 1\% | 1\% | - | 1\% | 0\% | 1\% | - | - |
| 2 | 0\% | 0\% | 0\% | - | 1\% | - | - | 0\% | 0\% | 0\% | 0\% | - | - | - | 0\% | 0\% | 1\% | - |
| 3 | 0\% | 0\% | 0\% | - | 1\% | 1\% | - | - | 0\% | 0\% | - | - | 1\% | 1\% | - | 0\% | 2\% | - |
| 4 | 1\% | 1\% | 1\% | 2\% | 1\% | 0\% | 2\% | 1\% | 1\% | 1\% | 1\% | - | 1\% | 2\% | 1\% | 1\% | 2\% | - |
| 5 | 3\% | 4\% | 3\% | 9\% | 4\% | 1\% | 2\% | 3\% | 2\% | 5\% | 3\% | 3\% | 2\% | 5\% | 3\% | 3\% | 4\% | 4\% |
| 6 | 8\% | 8\% | 7\% | 16\% | 10\% | 6\% | 8\% | 6\% | 9\% | 6\% | 9\% | 8\% | 5\% | 9\% | 4\% | 7\% | 9\% | 12\% |
| 7 | 22\% | 21\% | 23\% | 29\% | 30\% | 22\% | 21\% | 17\% | 23\% | 20\% | 22\% | 22\% | 25\% | 21\% | 22\% | 22\% | 20\% | 21\% |
| 8 | 34\% | 35\% | 34\% | 19\% | 30\% | 41\% | 37\% | 37\% | 38\% | 30\% | 32\% | 30\% | 40\% | 39\% | 37\% | 35\% | 29\% | 33\% |
| 9 | 18\% | 17\% | 18\% | 16\% | 11\% | 18\% | 13\% | 22\% | 16\% | 20\% | 20\% | 18\% | 15\% | 10\% | 20\% | 17\% | 15\% | 22\% |
| 10 - Very positive | 10\% | 10\% | 11\% | 5\% | 11\% | 9\% | 12\% | 11\% | 7\% | 14\% | 10\% | 15\% | 9\% | 10\% | $8 \%$ | 10\% | 13\% | 8\% |
| Don't know | 2\% | 3\% | $2 \%$ | 4\% | 2\% | - | 4\% | $2 \%$ | 1\% | 4\% | 2\% | 3\% | 2\% | 1\% | $3 \%$ | 2\% | 5\% | 1\% |

$$
\begin{aligned}
& \text { Unweighted base }
\end{aligned}
$$

|  | 1027 | 470 | 557 |
| :---: | :---: | :---: | :---: |
|  | 1023 | 497 | 527 |
| 1 | $0 \%$ | $0 \%$ | - |
| 2 | $0 \%$ | - | $0 \%$ |
| 3 | $1 \%$ | $1 \%$ | $0 \%$ |
| 4 | $1 \%$ | $1 \%$ | $1 \%$ |
| 5 | $3 \%$ | $2 \%$ | $0 \%$ |
| 6 | $7 \%$ | $8 \%$ | $4 \%$ |
| 7 | $21 \%$ | $21 \%$ | $6 \%$ |
| 8 | $33 \%$ | $34 \%$ | $22 \%$ |
| 9 | $18 \%$ | $17 \%$ | $20 \%$ |
|  | 30 |  |  |

$$
\begin{aligned}
& \text { ase: All GB adults } \\
& 0 \text { - Very negative }
\end{aligned}
$$

| 557 | 85 | 167 | 175 | 177 | 423 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 527 | 106 | 173 | 176 | 170 | 398 |
| - | - | - | $1 \%$ | - | - |
| $0 \%$ | - | - | $1 \%$ | - | $0 \%$ |
| $0 \%$ | - | - | $0 \%$ | - | $1 \%$ |
| $1 \%$ | - | $1 \%$ | $1 \%$ | $1 \%$ | $1 \%$ |
| $0 \%$ | $1 \%$ | $1 \%$ | - | - | $1 \%$ |
| $4 \%$ | $5 \%$ | $3 \%$ | $4 \%$ | $3 \%$ | $2 \%$ |
| $6 \%$ | $11 \%$ | $11 \%$ | $7 \%$ | $7 \%$ | $5 \%$ |
| $22 \%$ | $31 \%$ | $28 \%$ | $22 \%$ | $17 \%$ | $18 \%$ |
| $31 \%$ | $34 \%$ | $30 \%$ | $34 \%$ | $32 \%$ | $33 \%$ |
| $20 \%$ | $9 \%$ | $12 \%$ | $15 \%$ | $19 \%$ | $25 \%$ |
| $15 \%$ | $9 \%$ | $12 \%$ | $14 \%$ | $17 \%$ | $14 \%$ |
| $1 \%$ | - | $3 \%$ | $1 \%$ | $5 \%$ | $1 \%$ |


| 618 | 409 | 239 |
| :---: | :---: | :---: |
| 586 | 437 | 234 |
| 0\% | - | - |
| 0\% | 0\% | 0\% |
| 0\% | 0\% | 1\% |
| 1\% | 1\% | 1\% |
| 1\% | 0\% | 0\% |
| 2\% | 5\% | 5\% |
| 8\% | 6\% | 7\% |
| 24\% | 18\% | 21\% |
| 33\% | 32\% | 28\% |
| 17\% | 20\% | 18\% |
| 13\% | 15\% | 18\% |
| 1\% | 3\% | 1\% |


| 17 | 176 | 116 |
| :---: | :---: | :---: |
|  | 176 | 114 |
|  | - | - |
|  | $1 \%$ | - |
|  | - | $1 \%$ |
|  | $1 \%$ | - |
|  | - | $1 \%$ |
| $7 \%$ | $7 \%$ | $2 \%$ |
| $1 \%$ | $22 \%$ | $6 \%$ |
| $88 \%$ | $39 \%$ | $35 \%$ |
| $18 \%$ | $16 \%$ | $19 \%$ |
| $18 \%$ | $13 \%$ | $12 \%$ |
| $1 \%$ | $2 \%$ | $2 \%$ |


| 116 | 233 | 880 | 63 | 84 |
| :---: | :---: | :---: | :---: | :---: |
| 130 | 228 | 881 | 60 | 82 |
| - | - | - | - | $1 \%$ |
| - | - | $0 \%$ | - | - |
| - | $0 \%$ | $0 \%$ | - | - |
| $1 \%$ | - | $0 \%$ | $5 \%$ | - |
| $1 \%$ | $1 \%$ | $1 \%$ | - | - |
| $5 \%$ | $2 \%$ | $3 \%$ | $3 \%$ | $6 \%$ |
| $8 \%$ | $8 \%$ | $7 \%$ | $4 \%$ | $8 \%$ |
| $29 \%$ | $17 \%$ | $22 \%$ | $21 \%$ | $19 \%$ |
| $29 \%$ | $34 \%$ | $33 \%$ | $28 \%$ | $33 \%$ |
| $16 \%$ | $21 \%$ | $18 \%$ | $20 \%$ | $19 \%$ |
| $10 \%$ | $14 \%$ | $14 \%$ | $16 \%$ | $10 \%$ |
| $2 \%$ | $2 \%$ | $2 \%$ | $3 \%$ | $3 \%$ |

YouGov Word Sentiment
GB Sample: 4th - 5th September 2018

| Total | Gender |  | Age |  |  |  |  | Social Grade |  | Region |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midlands | East | London | South | England | Wales | Scotland |

For the following question, please imagine that you were describing something using the following word/ phrase...
On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is 'Very positive'... In general, how positive or negative would the following word/ phrase be to someone when
you used it to describe something? (Please select one option on each row)
"Superb"
y good"

| Unweighted base | 1007 | 463 | 544 | 76 | 157 | 164 | 181 | 429 | 602 | 405 | 257 | 160 | 98 | 131 | 220 | 866 | 51 | 90 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base: All GB adults | 1005 | 487 | 518 | 95 | 162 | 166 | 176 | 407 | 575 | 430 | 250 | 158 | 95 | 152 | 213 | 869 | 47 | 90 |
| 0 - Very negative | 0\% | 0\% | 0\% | 1\% | - | - | 1\% | 0\% | - | 1\% | 0\% | 1\% | - | - | - | 0\% | - | - |
| 1 | 0\% | - | 0\% | - | - | - | - | 0\% | - | 0\% | - | - | 1\% | - | - | 0\% | - | - |
| 2 | 0\% | 1\% | - | - | - | 1\% | - | 0\% | 0\% | 1\% | - | - | 1\% | 1\% | - | 0\% | - | - |
| 3 | 1\% | 1\% | 0\% | - | 1\% | 1\% | 1\% | 1\% | 1\% | 0\% | - | 2\% | - | - | 1\% | 1\% | 2\% | 1\% |
| 4 | 2\% | 1\% | 2\% | 4\% | 2\% | 1\% | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 1\% | 3\% | 1\% | 2\% | 4\% | 2\% |
| 5 | 9\% | 9\% | 10\% | 9\% | 9\% | 12\% | 11\% | 8\% | 9\% | 10\% | 9\% | 9\% | 8\% | 13\% | 9\% | 10\% | 8\% | 7\% |
| 6 | 28\% | 29\% | 27\% | 36\% | 37\% | 28\% | 27\% | 22\% | 30\% | 25\% | 27\% | 18\% | 33\% | 30\% | 30\% | 27\% | 35\% | 28\% |
| 7 | 35\% | 37\% | 33\% | 33\% | 34\% | 37\% | 34\% | 35\% | 37\% | 32\% | 34\% | 42\% | 32\% | 33\% | 35\% | 35\% | 32\% | 33\% |
| 8 | 17\% | 15\% | 18\% | 11\% | 12\% | 12\% | 17\% | 21\% | 15\% | 19\% | 21\% | 17\% | 17\% | 9\% | 15\% | 16\% | 10\% | 23\% |
| 9 | 4\% | 4\% | 4\% | 3\% | 2\% | 2\% | 3\% | 6\% | 3\% | 4\% | 3\% | 6\% | 3\% | 6\% | 3\% | 4\% | 6\% | - |
| 10 - Very positive | 4\% | 3\% | 4\% | 2\% | 3\% | 5\% | 2\% | 5\% | 3\% | 5\% | 4\% | 3\% | 5\% | 5\% | 5\% | 4\% | - | 2\% |
| Don't know | 1\% | 1\% | 1\% | - | 1\% | 1\% | 2\% | 0\% | 0\% | 1\% | 1\% | - | - | - | 0\% | 0\% | 4\% | 3\% |

YouGov Word Sentiment
GB Sample: 4th - 5th September 2018

| Total | Gender |  | Age |  |  |  |  | Social Grade |  | Region |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE | North | Midlands | East | London | South | England (NET) | Wales | Scotland |

For the following question, please imagine that you were describing something using the following word/ phrase...
On a scale of 0 to 10 , where 0 is 'Very negative' and 10 is 'Very positive'... In general, how positive or negative would the following word/ phrase be to someone when you used it to describe something? (Please select one option on each row)
"Not bad"

|  | Unweighted base | 1037 | 470 | 567 | 81 | 160 | 168 | 164 | 464 | 628 | 409 | 254 | 173 | 99 | 116 | 245 | 887 | 60 | 90 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Base: All GB adults | 1023 | 485 | 538 | 98 | 163 | 167 | 159 | 437 | 592 | 432 | 243 | 170 | 97 | 127 | 238 | 875 | 57 | 91 |
|  | 0 - Very negative | 0\% | 1\% | 0\% | - | 2\% | - | - | 0\% | 0\% | 1\% | 1\% | 1\% | - | - | - | 0\% | - | 1\% |
|  | 1 | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | - | 1\% | 0\% | 1\% | 0\% | 1\% | - | 1\% | 1\% | 1\% | - | 2\% |
|  | 2 | 2\% | 2\% | 3\% | 1\% | 2\% | 2\% | 3\% | 3\% | 2\% | 4\% | 3\% | 1\% | 3\% | 2\% | 2\% | 2\% | 5\% | 2\% |
|  | 3 | 8\% | 6\% | 10\% | 9\% | 10\% | 7\% | 5\% | 8\% | 7\% | 9\% | 7\% | 5\% | 7\% | 12\% | 10\% | 8\% | 11\% | 5\% |
|  | 4 | 17\% | 13\% | 20\% | 15\% | 15\% | 16\% | 18\% | 17\% | 18\% | 14\% | 20\% | 14\% | 19\% | 14\% | 13\% | 16\% | 18\% | 19\% |
|  | 5 | 33\% | 32\% | 33\% | 38\% | 41\% | 37\% | 35\% | 26\% | 33\% | 32\% | 33\% | 36\% | 35\% | 22\% | 33\% | 32\% | 35\% | 37\% |
|  | 6 | 24\% | 28\% | 20\% | 27\% | 19\% | 24\% | 23\% | 25\% | 26\% | 20\% | 23\% | 24\% | 18\% | 30\% | 24\% | 24\% | 23\% | 24\% |
|  | 7 | 10\% | 12\% | 8\% | 7\% | 8\% | 7\% | 10\% | 12\% | 9\% | 11\% | 9\% | 12\% | 11\% | 13\% | 10\% | 11\% | 5\% | 5\% |
|  | 8 | 3\% | 3\% | 2\% | - | 1\% | 3\% | 3\% | 4\% | 2\% | 4\% | 3\% | 3\% | 4\% | 3\% | 2\% | 3\% | 1\% | 1\% |
|  | 9 | 1\% | 1\% | 1\% | - | - | 1\% | 1\% | 1\% | 0\% | 1\% | 0\% | - | - | 2\% | 1\% | 1\% | 2\% | - |
|  | 10 - Very positive | 1\% | 1\% | 1\% | - | - | 1\% | - | 1\% | 0\% | 1\% | 0\% | - | 1\% | - | 2\% | 1\% | - | 2\% |
|  | Don't know | 1\% | 1\% | 1\% | 2\% | 1\% | - | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 1\% | 1\% | 2\% | 1\% | - | - |
| "Abysmal" |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Unweighted base | 1043 | 485 | 558 | 78 | 168 | 172 | 180 | 445 | 630 | 413 | 258 | 167 | 116 | 114 | 230 | 885 | 56 | 102 |
|  | Base: All GB adults | 1027 | 504 | 523 | 93 | 172 | 173 | 171 | 418 | 597 | 430 | 252 | 163 | 114 | 124 | 221 | 875 | 53 | 100 |
|  | 0 - Very negative | 49\% | 43\% | 55\% | 59\% | 58\% | 51\% | 53\% | 41\% | 52\% | 46\% | 43\% | 50\% | 51\% | 52\% | 53\% | 49\% | 49\% | 52\% |
|  | 1 | 23\% | 27\% | 20\% | 15\% | 21\% | 22\% | 21\% | 28\% | 24\% | 23\% | 22\% | 22\% | 21\% | 22\% | 25\% | 23\% | 28\% | 26\% |
|  | 2 | 10\% | 12\% | 8\% | 1\% | 7\% | 12\% | 11\% | 11\% | 9\% | 10\% | 11\% | 10\% | 11\% | 7\% | 9\% | 10\% | 12\% | 7\% |
|  | 3 | 4\% | 3\% | 5\% | 5\% | 2\% | 2\% | 4\% | 5\% | 4\% | 3\% | 7\% | 3\% | 2\% | 2\% | 3\% | 4\% | 4\% | 4\% |
|  | 4 | 2\% | 3\% | 1\% | 2\% | 1\% | 2\% | 2\% | 3\% | 2\% | 3\% | 2\% | 3\% | 3\% | 2\% | 2\% | 2\% | 2\% | 1\% |
|  | 5 | 2\% | 2\% | 3\% | 6\% | 4\% | 2\% | 2\% | $2 \%$ | 2\% | 4\% | 3\% | 5\% | 3\% | 2\% | 0\% | 3\% | - | 2\% |
|  | 6 | 1\% | 2\% | 1\% | - | 1\% | 0\% | 1\% | 2\% | 1\% | 1\% | 0\% | 2\% | 1\% | 3\% | 1\% | 1\% | - | 2\% |
|  | 7 | 1\% | 2\% | 0\% | - | 2\% | 3\% | 2\% | 1\% | 2\% | 1\% | 3\% | - | 1\% | 2\% | 0\% | 1\% | 2\% | - |
|  | 8 | 1\% | 1\% | 1\% | - | 1\% | - | 1\% | 2\% | 1\% | 2\% | 3\% | 1\% | 1\% | 3\% | 1\% | 2\% | - | - |
|  | 9 | 1\% | 1\% | 1\% | 2\% | - | 2\% | 1\% | 1\% | 1\% | 1\% | 1\% | - | 3\% | 1\% | 1\% | 1\% | - | 1\% |
|  | 10 - Very positive | 1\% | 1\% | 0\% | - | - | 1\% | - | 1\% | 0\% | 1\% | 1\% | 1\% | - | - | 0\% | 1\% | - | - |
|  | Don't know | 4\% | 3\% | 5\% | 10\% | 5\% | 3\% | 3\% | 3\% | 2\% | 6\% | 4\% | 3\% | 4\% | 5\% | 3\% | 4\% | 4\% | 5\% |

