

# YouGov / Eurotrack Survey Results

Sample Size: 2037 adults in GB / 1004 adults in France / 2054 adults in Germany / 1022 adults in Denmark / 1008 adults in Sweden / 1019 adults in Spain / 1018 adults in Italy / 1000 adult citizens in USA  
Fieldwork: 8th - 23rd May 2023

	Country							
	Britain	France	Germany	Denmark	Sweden	Spain	Italy	USA
	2037	1004	2054	1022	1008	1019	1018	1000
<b>Weighted Sample</b>	2037	1004	2054	1022	1008	1019	1018	1000
<b>Unweighted Sample</b>	2037	1004	2054	1022	1008	1019	1018	1000
	%	%	%	%	%	%	%	%
	15-16	12-16	19-23	12-16	10-15	12-15	11-23	8-10
	May	May	May	May	May	May	May	May
<b>When in your own country, which of the following kinds of workers, if any, do you typically tip?</b>								
<b>Hairdressers / barbers</b>								
I typically tip	32	21	56	2	4	25	8	57
I do not typically tip, but I might sometimes tip	24	20	14	7	9	18	15	20
I never tip	26	40	10	75	68	47	61	8
Don't know	3	5	4	4	3	3	5	3
N/A - I never use this kind of service	15	15	16	12	16	7	12	13
<b>Restaurant waiters/waitresses</b>								
I typically tip	55	34	72	22	31	46	24	73
I do not typically tip, but I might sometimes tip	27	33	10	37	32	30	34	15
I never tip	9	21	6	31	25	21	29	5
Don't know	2	4	4	3	4	1	3	2
N/A - I never use this kind of service	7	8	8	7	8	2	10	4
<b>Hotel staff (e.g. cleaners / concierge)</b>								
I typically tip	14	13	37	12	10	15	14	35
I do not typically tip, but I might sometimes tip	27	20	22	25	20	25	24	27
I never tip	35	34	14	40	47	46	37	15
Don't know	4	5	5	3	4	3	4	4
N/A - I never use this kind of service	20	28	22	20	19	11	21	19
<b>Taxi drivers (not including ride share services like Uber)</b>								
I typically tip	29	8	40	9	11	16	3	35
I do not typically tip, but I might sometimes tip	26	13	15	21	21	21	14	18
I never tip	21	38	13	43	37	47	40	8
Don't know	2	3	4	4	3	2	5	3
N/A - I never use this kind of service	21	39	29	23	27	15	38	36
<b>Uber drivers and other ride share drivers (excluding taxi drivers)</b>								
I typically tip	12	8	13	2	6	7	4	33
I do not typically tip, but I might sometimes tip	19	11	12	10	11	18	12	18
I never tip	25	32	13	40	32	43	32	7
Don't know	3	3	6	3	3	2	3	3
N/A - I never use this kind of service	42	46	56	45	47	30	49	40
<b>Pub / bar staff (when ordering drinks)</b>								
I typically tip	6	24	50	5	13	16	9	47
I do not typically tip, but I might sometimes tip	25	29	16	20	28	23	25	16
I never tip	52	28	11	49	38	47	43	5
Don't know	3	4	5	3	3	3	4	4
N/A - I never use this kind of service	13	15	18	22	18	11	19	27
<b>Baristas at coffee shops</b>								
I typically tip	4	15	32	2	4	27	9	26
I do not typically tip, but I might sometimes tip	17	21	18	11	12	28	27	28
I never tip	56	28	13	59	58	34	49	13
Don't know	3	4	7	4	3	3	4	2
N/A - I never use this kind of service	21	32	31	25	22	8	10	30
<b>Car mechanics</b>								
I typically tip	3	7	16	1	1	6	2	13
I do not typically tip, but I might sometimes tip	8	17	20	6	6	13	10	20
I never tip	64	57	36	72	68	68	69	48
Don't know	3	4	5	3	3	2	5	4
N/A - I never use this kind of service	22	16	23	19	22	11	15	15

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	Country							
	Britain	France	Germany	Denmark	Sweden	Spain	Italy	USA
<b>Weighted Sample</b>	<b>2037</b>	<b>1004</b>	<b>2054</b>	<b>1022</b>	<b>1008</b>	<b>1019</b>	<b>1018</b>	<b>1000</b>
<b>Unweighted Sample</b>	<b>2037</b>	<b>1004</b>	<b>2054</b>	<b>1022</b>	<b>1008</b>	<b>1019</b>	<b>1018</b>	<b>1000</b>
	%	%	%	%	%	%	%	%

### Takeaway delivery drivers

I typically tip	16	12	33	5	4	33	23	46
I do not typically tip, but I might sometimes tip	26	19	24	15	11	25	24	18
I never tip	33	30	18	48	42	27	19	7
Don't know	2	3	6	2	3	2	3	4
N/A - I never use this kind of service	24	36	19	29	40	13	31	25

### And which of the following reasons would you say is the MAIN motivation for why you generally tip?

[Asked to those who at least sometimes tip any one of the listed workers; n=690-1879]

I am rewarding good service	61	58	61	71	61	69	61	56
I feel like I have to e.g. out of social pressure	19	13	14	13	21	9	10	15
I believe the staff aren't paid as much as they should be	15	23	21	8	9	16	23	24
Something else	1	2	1	2	3	3	2	2
Don't know	3	4	3	6	5	3	4	3

### You said you at least sometimes tip at restaurants.

#### When you do give a tip, what amount would you

[Asked to those who at least sometimes tip at restaurants; n=601-1720]

Around 5%	17	53	26	27	26	55	46	11
Around 10%	61	21	52	39	49	23	27	18
Around 12.5%	7	3	5	3	5	2	3	5
Around 15%	5	2	5	8	5	3	4	18
Around 18%	1	0	1	1	0	1	1	10
Around 20%	2	1	2	3	2	1	1	26
Around 22%	0	0	0	0	0	0	0	3
Around 25%	0	0	0	1	0	0	0	4
More than this	0	1	0	0	0	0	0	1
Don't know	8	19	8	17	12	15	18	4
	15	7	13	16	12	7	9	67

### You said you at least sometimes tip at restaurants. How often, if ever, have you left tips when you have

[Asked to those who at least sometimes tip at restaurants;

#### Terrible service

Every time	1	4	2	1	1	2	3	9
Most times	2	4	5	1	4	4	3	10
Half the time	2	3	3	3	3	2	2	8
Sometimes	6	3	7	4	4	4	4	15
Rarely	19	7	19	10	11	11	7	17
Never	61	65	50	75	70	72	67	29
Don't know	2	2	2	2	2	1	2	2
N/A - I have never received service of this quality	7	11	12	5	5	4	12	10

#### Poor service

Every time	1	2	2	0	1	1	2	13
Most times	3	4	5	3	3	1	3	14
Half the time	2	3	2	3	2	1	1	8
Sometimes	10	6	8	10	5	5	4	19
Rarely	24	12	24	25	19	11	13	20
Never	54	62	48	52	64	75	68	20
Don't know	2	3	3	3	3	2	4	2
N/A - I have never received service of this quality	4	8	9	3	3	3	6	4

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<b>Unweighted Sample</b>		<b>2037</b>	<b>1004</b>	<b>2054</b>	<b>1022</b>	<b>1008</b>	<b>1019</b>	<b>1018</b>	<b>1000</b>
		%	%	%	%	%	%	%	%
<b>Average service</b>	Every time	6	5	9	1	3	1	5	39
	Most times	15	6	18	9	10	2	8	21
	Half the time	8	6	8	7	7	3	6	10
	Sometimes	34	15	29	27	32	11	23	15
	Rarely	17	20	20	22	23	22	24	8
	Never	18	41	10	29	21	58	29	5
	Don't know	2	3	2	3	3	2	3	1
	N/A - I have never received service of this quality	1	5	3	2	1	2	2	0
<b>Good service</b>	Every time	33	23	51	16	21	28	20	59
	Most times	36	35	29	28	35	31	26	20
	Half the time	9	11	8	14	11	8	9	5
	Sometimes	16	20	7	28	21	21	30	11
	Rarely	2	6	2	6	7	7	9	2
	Never	2	3	1	5	3	4	3	2
	Don't know	1	1	2	3	2	0	2	1
	N/A - I have never received service of this quality	1	1	0	0	1	1	1	0
<b>Exceptional service</b>	Every time	63	49	67	36	52	52	38	69
	Most times	20	23	16	29	22	20	23	12
	Half the time	4	7	3	9	7	6	9	6
	Sometimes	8	12	5	16	12	15	21	10
	Rarely	2	4	4	5	3	4	5	2
	Never	1	1	2	3	1	1	1	1
	Don't know	1	2	2	2	2	0	1	1
	N/A - I have never received service of this quality	1	2	1	1	1	1	2	1