## YouGov Results - Healthcare Workers Survey

Fieldwork Dates: 10th - 12th January 2022
Sample: 1,016 NHS workers

## YouGov

| Total | Sector |  | Organisation type 1 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | NHS (Public sector) | Private Sector | NHS hospital | GP surgeryl health centre | Mental health trust/ service | Community services / Local Authority | Other |
|  | A | B | N | 0 | P | Q | R |

To what extent, if any, has your workplace been affected by recent staff shortages due to COVID-19?

| Unweighted base | 1016 | 1016 | - | 578 | 109 | 92 | 100 | 136 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base | 1016 | 1016 | - | 582 | 109 | 94 | 105 | 126 |
| To a great extent | 48\% | 48\% | ** | $\begin{aligned} & 55 \% \\ & \text { O.Q.R } \end{aligned}$ | 37\% | $\begin{gathered} 46 \% \\ R^{*} \end{gathered}$ | $41 \%$ | 32\% |
| To a moderate extent | 37\% | 37\% | ** | 35\% | 43\% | 41\% | $41 \%$ | 36\% |
| To a small extent | 10\% | 10\% | ** | 8\% | $\begin{gathered} 14 \% \\ \mathrm{~N} \end{gathered}$ | 8\% | $\begin{gathered} 14 \% \\ \mathrm{~N}^{*} \end{gathered}$ | $\begin{gathered} 16 \% \\ \mathrm{~N} \end{gathered}$ |
| Not at all | 3\% | 3\% |  | 2\% | 3\% | $4 \%$ | 2\% | $\begin{aligned} & 8 \% \\ & \text { N.Q } \end{aligned}$ |
| Don't know | 2\% | 2\% | $\begin{gathered} - \\ * * \end{gathered}$ | 1\% | 3\% | $1 \%$ | 1\% | $\begin{gathered} 4 \% \\ \mathrm{~N} \end{gathered}$ |
| N/A - this does not apply to my workplace | 1\% | 1\% |  | - | - | * | $\begin{aligned} & 2 \% \\ & N^{*} \end{aligned}$ | $\begin{gathered} 3 \% \\ \mathrm{~N} \end{gathered}$ |

## You said your workplace has recently been affected by

staff shortages. Which of the following ways, if any at all,
is your workplace using to cope with the missing staff?
Tick all that apply

| Unweighted baseBase | 860 | 860 | - | 518 | 88 | 80 | 81 | 93 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 862 | 862 | - | 521 | 88 | 82 | 85 | 86 |
| Current staff are working overtime / extra shifts | 71\% | 71\% | - | 74\% | 75\% | 63\% | 64\% | 66\% |
|  |  |  | ** | P.Q | * | * | * | * |
| Staff from other locations are being redeployed to assist your workplace | 36\% | 36\% | - | 41\% | 12\% | 33\% | 33\% | 36\% |
|  |  |  | ** | 0 | * | O* | O* | O* |
| Agency staff are being brought in | 38\% | 38\% | - | 45\% | 13\% | 45\% | 26\% | 24\% |
|  |  |  | ** | O.Q.R | * | O.Q.R* | O* | * |
| Recently retired staff have returned to work | 18\% | 18\% | - | 18\% | 13\% | 19\% | 25\% | 19\% |
|  |  |  | ** |  | * | * | * | * |
| Unpaid volunteers are assiting paid staff | 9\% | 9\% | - | 10\% | 5\% | 8\% | 6\% | 12\% |
|  |  |  | ** |  | * | * | * | * |
| N/A - my workplace is not doing anything to compensate for missing staff | 15\% | 15\% | - | 11\% |  |  | 25\% | 18\% |
|  |  |  | ** |  | N* | N* | N* | * |
| Don't know | 3\% | 3\% | - | 4\% | 2\% | 1\% | 1\% | 3\% |
|  |  |  | ** |  | * | * | * | * |

Cell Contents (Column Percentages, Statistical Test Results), Statistics (Column Proportions, Means, (95\%): A/B, C/D/E/F/G/H/I/J/K/L/R

## In the NHS how would you describe your occupational group? Hover over each for more detail.

| Allea heaitn Professionals / <br> Healthcare Scientists / Scientific and | Medical and Dental | Ambulance | Public Health / Health Improvement | Commissionin g managers / support staff | Registered Nurses and Midwives | Nursing or Healthcare Assistants | Social Care | vviaer <br> Healthcare Team (inc. admin \& clorical HR | Other General Management | Other occupational group |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| C | D | E | F | G | H | I | J | K | L | M |


| 225 | 83 | 33 | 15 | 20 | 237 | 85 | 6 | 261 | 28 | 23 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 218 | 79 | 30 | 10 | 10 | 278 | 70 | 10 | 268 | 20 | 23 |
| 45\% | $40 \%$ | $\begin{aligned} & 61 \% \\ & D . K^{*} \end{aligned}$ | $\begin{gathered} 7 \% \\ * * \end{gathered}$ | $\begin{gathered} 40 \% \\ * * \end{gathered}$ | $\begin{aligned} & 55 \% \\ & \text { C.D.K } \end{aligned}$ | $\begin{gathered} \text { 66\% } \\ \text { C.D.K* } \end{gathered}$ | $\begin{gathered} 50 \% \\ * * \end{gathered}$ | 41\% | $43 \%$ | $43 \%$ |
| $\begin{gathered} 42 \% \\ \mathrm{H} . \mathrm{I} \end{gathered}$ | $\begin{gathered} 45 \% \\ \text { H.I* } \end{gathered}$ | $36 \%$ | $\begin{gathered} 60 \% \\ * * \end{gathered}$ | $35 \%$ | 32\% | $25 \%$ | $\begin{gathered} 50 \% \\ * * \end{gathered}$ | $\begin{gathered} 38 \% \\ \mathrm{I} \end{gathered}$ | $39 \%$ | $30 \%$ |
| 9\% | $11 \%$ | $3 \%$ | $33 \%$ | $15 \%$ | 11\% | $7 \%$ | ** | 10\% | $4 \%$ | $17 \%$ |
| $2 \%$ | $2 \%$ |  | ** | $\begin{gathered} 5 \% \\ * * \end{gathered}$ | 1\% | $1 \%$ | ** | $\begin{aligned} & 6 \% \\ & \text { C.H } \end{aligned}$ | $4 \%$ | $\begin{gathered} 9 \% \\ * * \end{gathered}$ |
| 2\% | $2 \%$ | * | ** | ** | 0\% |  | ** | $\begin{gathered} 3 \% \\ H \end{gathered}$ | $\begin{gathered} 7 \% \\ * * \end{gathered}$ | ** |
| - |  |  | $\begin{gathered} - \\ * * \end{gathered}$ | $\begin{gathered} 5 \% \\ * * \end{gathered}$ | - | $1 \%$ | $\begin{gathered} - \\ * * \end{gathered}$ | $\begin{gathered} 2 \% \\ \mathrm{H} \end{gathered}$ | $\begin{gathered} 4 \% \\ * * \end{gathered}$ |  |


| 196 | 70 | 32 | 10 | 15 | 207 | 77 | 6 | 207 | 23 | 17 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 190 | 67 | 29 | 7 | 7 | 243 | 63 | 10 | 213 | 16 | 17 |
| 64\% | $\begin{gathered} 77 \% \\ \text { C* } \end{gathered}$ | $\begin{aligned} & \text { 91\% } \\ & \text { C.I.K* } \end{aligned}$ | $50 \%$ | $73 \%$ | $\begin{gathered} 79 \% \\ \text { C.K } \end{gathered}$ | $73 \%$ | $67 \%$ | 67\% | 87\% | $41 \%$ |
| 27\% | $27 \%$ | $\begin{aligned} & 53 \% \\ & C . D^{*} \end{aligned}$ | $\begin{gathered} 30 \% \\ * * \end{gathered}$ | $\begin{gathered} 40 \% \\ * * \end{gathered}$ | $\begin{gathered} 39 \% \\ \mathrm{C} \end{gathered}$ | $\begin{gathered} 40 \% \\ C^{*} \end{gathered}$ | $33 \%$ | $\begin{aligned} & 41 \% \\ & \text { C.D } \end{aligned}$ | $52 \%$ | $12 \%$ |
| 30\% | $\begin{aligned} & 44 \% \\ & \text { C.E* } \end{aligned}$ | $22 \%$ | $40 \%$ | $53 \%$ | $\begin{aligned} & 43 \% \\ & \text { C.E.K } \end{aligned}$ | $\begin{aligned} & \text { 52\% } \\ & \text { C.E.K* } \end{aligned}$ | $\underset{* *}{50 \%}$ | 32\% | $61 \%$ | $24 \%$ |
| 16\% | 14\% | $22 \%$ | $10 \%$ | $40 \%$ | 19\% | 14\% | $17 \%$ | 21\% | $\begin{gathered} 35 \% \\ * * \end{gathered}$ | ** |
| 4\% | 3\% | $\begin{gathered} 25 \% \\ \text { C.D.H*} \end{gathered}$ | ** | $\underset{* *}{20 \%}$ | 8\% | $\begin{aligned} & 13 \% \\ & \text { C.D* } \end{aligned}$ | ** | $\begin{gathered} \text { 16\% } \\ \text { C.D.H } \end{gathered}$ | $13 \%$ | ** |
| $\begin{aligned} & 21 \% \\ & \text { D.E.H } \end{aligned}$ | $9 \%$ $*$ | - | $\begin{gathered} 10 \% \\ * * \end{gathered}$ | $\begin{gathered} 13 \% \\ * * \end{gathered}$ | $\begin{gathered} 13 \% \\ \mathrm{E} \end{gathered}$ | $\begin{gathered} 12 \% \\ \mathrm{E}^{*} \end{gathered}$ | $\begin{gathered} 33 \% \\ * * \end{gathered}$ | $\begin{gathered} 17 \% \\ \mathrm{E} \end{gathered}$ | $\begin{gathered} 4 \% \\ * * \end{gathered}$ | $35 \%$ $* *$ |
| $\begin{gathered} 4 \% \\ \mathrm{H} \end{gathered}$ | 3\% | - | $10 \%$ | ** | 0\% | $3 \%$ | ** | $\begin{gathered} 6 \% \\ H \end{gathered}$ |  | $\begin{gathered} 6 \% \\ * * \end{gathered}$ |

U, N/O/P/Q/R, S/T, U/V/W, X/Y, Z/AA/AB/AC/AD/AE/AF/AG, AH/AI/AJ/AK, Minimum Base: 30 (**), Small Base: 100 (*))

| Role |  | Tenure in current organisation |  | Gender |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Patient facing | Non- Patient <br> facing | Up to 5 years | 5-15 years | More than <br> years | Male | Female |
| S | T | U | V | W | X | Y |


| 772 | 244 | 343 | 327 | 345 | 274 | 742 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 779 | 237 | 337 | 325 | 353 | 269 | 747 |
| $51 \%$ | $38 \%$ | $45 \%$ | $50 \%$ | $48 \%$ | $44 \%$ | $49 \%$ |
| T |  | $38 \%$ | $32 \%$ | $41 \%$ | $37 \%$ | $37 \%$ |
| $9 \%$ | $37 \%$ | $10 \%$ | $12 \%$ | $9 \%$ | $13 \%$ | $9 \%$ |
| $1 \%$ | $13 \%$ | $3 \%$ | $4 \%$ | $2 \%$ | $4 \%$ | $2 \%$ |
| $1 \%$ | $3 \%$ | $3 \%$ | $W$ | $2 \%$ | $1 \%$ | $2 \%$ |


| 679 | 181 | 287 | 268 | 304 | 220 | 640 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 686 | 176 | 282 | 267 | 312 | 216 | 646 |
| $72 \%$ | $71 \%$ | $74 \%$ | $71 \%$ | $70 \%$ | $70 \%$ | $72 \%$ |
| $34 \%$ | $44 \%$ | $37 \%$ | $35 \%$ | $35 \%$ | $39 \%$ | $35 \%$ |
| $38 \%$ | S | $35 \%$ | $38 \%$ | $40 \%$ | $35 \%$ | $36 \%$ |
| $16 \%$ | $26 \%$ <br> S | $16 \%$ | $17 \%$ | $20 \%$ | $23 \%$ | $38 \%$ |
| $8 \%$ | $14 \%$ <br> $S$ | $11 \%$ | $9 \%$ | $8 \%$ | $10 \%$ | $16 \%$ |
| $16 \%$ | $15 \%$ | $14 \%$ | $16 \%$ | $16 \%$ | $15 \%$ | $15 \%$ |
| $2 \%$ | $7 \%$ | $4 \%$ | $2 \%$ | $4 \%$ | $3 \%$ | $3 \%$ |
| S |  |  |  |  |  |  |


| Region |  |  |  |  |  |  |  | Age |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| North | Midlands | East | London | South | Wales | Scotland | Northern Ireland | 18 to 34 | 35 to 44 | 45 to 54 | 55 + |
| Z | AA | AB | AC | AD | AE | AF | AG | AH | Al | AJ | AK |


| 273 | 158 | 74 | 98 | 221 | 61 | 112 | 19 | 173 | 214 | 296 | 333 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 270 | 160 | 76 | 96 | 220 | 62 | 112 | 20 | 172 | 213 | 296 | 335 |
| $\begin{gathered} 55 \% \\ \text { AB.AD.AE } \end{gathered}$ | 49\% | $38 \%$ | $48 \%$ | 45\% | $40 \%$ | 47\% | $49 \%$ | 52\% | 48\% | 50\% | 44\% |
| 35\% | 39\% | $44 \%$ | $33 \%$ | 37\% | $32 \%$ | 42\% | $26 \%$ | 34\% | 35\% | 34\% | $\begin{gathered} 43 \% \\ \text { AH.AJ } \end{gathered}$ |
| 7\% | 8\% | $12 \%$ | $10 \%$ | $\begin{gathered} 13 \% \\ Z \end{gathered}$ | $\begin{gathered} \text { 18\% } \\ \text { Z.AA* } \end{gathered}$ | 8\% | $\begin{gathered} 15 \% \\ * * \end{gathered}$ | 10\% | 10\% | 12\% | 9\% |
| 2\% | 2\% | $4 \%$ | $\begin{gathered} 6 \% \\ \text { Z.AF* } \end{gathered}$ | 3\% | $3 \%$ | 1\% | $\begin{gathered} 10 \% \\ * * \end{gathered}$ | 2\% | 3\% | 2\% | 3\% |
| 1\% | 1\% | $2 \%$ | $3 \%$ | 2\% | $\begin{gathered} 5 \% \\ Z^{*} \end{gathered}$ | 2\% | ** | 2\% | 2\% | 2\% | 1\% |
| 1\% | 0\% |  |  | 1\% | $2 \%$ | 1\% | ** | 1\% | 1\% | 1\% | - |


| 246 | 139 | 61 | 79 | 179 | 44 | 98 | 14 | 148 | 177 | 246 | 289 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 243 | 141 | 62 | 77 | 180 | 45 | 99 | 15 | 148 | 178 | 246 | 290 |
| 71\% | 71\% | $69 \%$ | $76 \%$ | 75\% | $64 \%$ | $68 \%$ | $77 \%$ | 69\% | 72\% | 75\% | 69\% |
| 36\% | 40\% | $37 \%$ | $31 \%$ | 33\% | $44 \%$ | $32 \%$ | $\begin{gathered} 57 \% \\ * * \end{gathered}$ | 36\% | 39\% | 37\% | 33\% |
| 31\% | $\begin{gathered} 42 \% \\ Z \end{gathered}$ | $42 \%$ | $40 \%$ | $\begin{aligned} & 45 \% \\ & \text { Z.AF } \end{aligned}$ | $39 \%$ | $32 \%$ | $\begin{gathered} 24 \% \\ * * \end{gathered}$ | 40\% | 41\% | 37\% | 35\% |
| 18\% | 15\% | $17 \%$ | 14\% | 16\% | $\begin{gathered} 32 \% \\ \text { Z.AA.AC.AD* } \end{gathered}$ | $20 \%$ | $44 \%$ | 11\% | 16\% | 16\% | $\begin{gathered} 25 \% \\ \text { AH.AI.AJ } \end{gathered}$ |
| 9\% | 8\% | $10 \%$ | $13 \%$ | 11\% | $5 \%$ | $7 \%$ | $\begin{gathered} 14 \% \\ * * \end{gathered}$ | 9\% | 11\% | 9\% | 9\% |
| 16\% | 16\% | $18 \%$ | $13 \%$ | 13\% | $23 \%$ | $14 \%$ | $\begin{gathered} 17 \% \\ * * \end{gathered}$ | 18\% | 13\% | 15\% | 15\% |
| 5\% | $3 \%$ | 2\% | $1 \%$ | 3\% |  | $3 \%$ | ** | 2\% | $\begin{gathered} 7 \% \\ \text { AH.AJ.AK } \end{gathered}$ | 2\% | 3\% |

