Fieldwork Dates: 22nd - 31st January 2021



	Sec	ctor		In the NHS how would you describe you							
Total	NHS (Public sector)	Private Sector	Allied Health Professionals / Healthcare Scientists / Scientific and	Medical and Dental	Ambulance	Public Health / Health Improvement	Commissionin g managers / support staff				
	Α	В	С	D	E	F	G				

Thinking about patients that you attend to, how much time are you generally able to spend giving them the attention that they need?

Patients with COVID-19								
Unweighted base	824	623	201	156	62	15	3	2
Base	821	620	201	154	60	17	3	2
Much more than enough time with each patient	2%	2%	1%	1%	2%	- **	- **	- **
Somewhat more than enough time with each patient	3%	3%	4%	3%	6% K*	20%	- **	- **
About enough time with each patient	19%	21%	15%	17% K	27% K*	67% **	67% **	- **
Somewhat less than enough time with each patient	9%	10% B	5%	10% K	13% K*	7% **	- **	- **
Much less than enough time with each patient	6%	6%	3%	10% K	8% K*	-	-	- **
Don't know	2%	3%	1%	3%	2%	7% **	- **	- **
N/A – I am not attending this type of patient	60%	56%	72% A	56% H.I	42% *	-	33%	100%
Patients with acute/short-term health problems (that are not COVID-19)								
Unweighted base	824	623	201	156	62	15	3	2
Base	821	620	201	154	60	17	3	2
Much more than enough time with each patient	2%	1%	3%	1%	2%	- **	- **	- **
Somewhat more than enough time with each patient	4%	4%	5%	1%	5% *	20%	- **	- **
About enough time with each patient	32%	31%	32%	32% K	48% C.I.K*	60% **	67% **	- **
Somewhat less than enough time with each patient	13%	14% B	8%	15% K	16% K*	13% **	- **	-
Much less than enough time with each patient	8%	9%	5%	8%	6% *	-	- **	-
Don't know	2%	2%	1%	2%	2%	7% **	- **	- **
N/A – I am not attending this type of patient	40%	38%	45%	40% D.H.I	21%	-	33%	100%

Fieldwork Dates: 22nd - 31st January 2021



	ır occupational group? Hover over each for more detail.							Organisation type 1					
Total	Registered Nurses and Midwives	Nursing or Healthcare Assistants	Social Care	Wider Healthcare Team (inc. admin &	Other General Management	Other occupational group	NHS hospital	Private hospital/ clinic	GP surgery/ health centre	Mental health trust / service	Care home		
	Н	I	J	K	L	M	N	0	Р	Q	R		

Thinking about patients that you attend to, how much time are you generally able to spend giving them the attention that they need?

Patients with COVID-19												
Unweighted base	824	193	68	5	102	9	8	374	51	77	59	51
Base	821	202	54	5	107	8	8	370	51	77	59	51
Much more than enough time with each patient	2%	3%	6% C.K*	- **	-	-	- **	2%	4%	1% *	- *	- *
Somewhat more than enough time with each patient	3%	3%	3%	- **	1%	- **	- **	3%	4%	4%	2%	9% N.S*
About enough time with each patient	19%	29% C.K	21% K*	- **	4%	- **	- **	24% O.P	8%	8%	14% *	16%
Somewhat less than enough time with each patient	9%	11% K	18% K*	- **	2%	- **	13%	12% Q.T	4%	6% T*	2%	14% Q.T*
Much less than enough time with each patient	6%	8% K	6% K*	- **	-	- **	- **	8% O.T	- *	2%	7% T*	12% O.P.S.T*
Don't know	2%	2%	6% H*	-	3%	- **	- **	3%	- *	1% *	2%	- *
N/A – I am not attending this type of patient	60%	45%	41%	100%	90% C.D.H.I	100%	88%	48%	80% N.R.S*	77% N.R.S*	74% N.R*	49%
Patients with acute/short-term health problems (that are not COVID-19)												
Unweighted base	824	193	68	5	102	9	8	374	51	77	59	51
Base	821	202	54	5	107	8	8	370	51	77	59	51
Much more than enough time with each patient	2%	1%	7% C.H.K*	- **	-	-	- **	1%	10% N.Q.R.S.T*	2%	- *	- *
Somewhat more than enough time with each patient	4%	4%	6% C*	- **	2%	- **	- **	3%	4%	5% *	2%	8%
About enough time with each patient	32%	37% K	29% K*	40% **	11%	- **	-	34%	33%	23%	30%	39%
Somewhat less than enough time with each patient	13%	16% K	28% C.H.K*	-	6%	- **	13%	15%	6% *	16%	10%	16%
Much less than enough time with each patient	8%	13% K	15% K*	-	3%	- **	-	11% O.T	2%	6% *	3%	12% T*
Don't know	2%	3%	3%	- **	2%	- **	-	3%	- *	1% *	2% *	- *
N/A – I am not attending this type of patient	40%	27% I	12%	60%	76% C.D.H.I	100%	88%	33%	45% R*	46% N.R*	53% N.R*	26%

Fieldwork Dates: 22nd - 31st January 2021



			Ro	ole	Tenure	in current orga	Gender		
Total	Community services / Local Authority	Other	Patient facing	Non- Patient facing	Up to 5 years	5-15 years	More than 15 years	Male	Female
	S	T	U	V	W	Х	Υ	Z	AA

Thinking about patients that you attend to, how much time are you generally able to spend giving them the attention that they need?

Patients with COVID-19										
Unweighted base	824	96	116	824	-	268	293	263	223	601
Base	821	96	118	821	-	267	291	263	222	599
Much more than enough time with each patient	2%	1% *	2%	2%	- **	2%	1%	1%	2%	1%
Somewhat more than enough time with each patient	3%	2%	3%	3%	-	4%	3%	3%	7% AA	2%
About enough time with each patient	19%	22% O.P*	20% P	19%	-	21%	17%	20%	24%	18%
Somewhat less than enough time with each patient	9%	10% Q.T*	1%	9%	- **	8%	9%	8%	10%	8%
Much less than enough time with each patient	6%	3%	1%	6%	- **	7%	5%	4%	5%	6%
Don't know	2%	2%	1%	2%	- **	1%	3%	1%	3%	2%
N/A – I am not attending this type of patient	60%	60% N*	73% N.R	60%	-	56%	62%	61%	49%	63% Z
Patients with acute/short-term health problems (that are not COVID-19)										
Unweighted base	824	96	116	824	-	268	293	263	223	601
Base	821	96	118	821	-	267	291	263	222	599
Much more than enough time with each patient	2%	1%	3%	2%	-	2%	2%	2%	1%	2%
Somewhat more than enough time with each patient	4%	5% *	4%	4%	- **	3%	4%	4%	7% AA	3%
About enough time with each patient	32%	24%	32%	32%	-	31%	29%	35%	36%	30%
Somewhat less than enough time with each patient	13%	14%	8%	13%	- **	13%	13%	13%	13%	13%
Much less than enough time with each patient	8%	9% T*	2%	8%	-	11% X	6%	7%	5%	9%
Don't know	2%	1%	3%	2%	-	1%	2%	2%	3%	2%
N/A – I am not attending this type of patient	40%	46% N.R*	49% N.R	40%	**	38%	44%	38%	35%	42%

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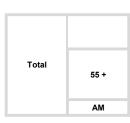
			Age								
Total	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland	18 to 34	35 to 44	45 to 54
	AB	AC	AD	AE	AF	AG	AH	Al	AJ	AK	AL

Thinking about patients that you attend to, how much time are you generally able to spend giving them the attention that they need?

Patients with COVID-19												
Unweighted base	824	217	133	59	67	196	46	90	16	110	176	240
Base	821	217	131	59	66	196	46	90	16	108	174	241
Much more than enough time with each patient	2%	2%	1%	2%	1%	1%	-	4%	6%	3%	2%	0%
				*	*		*	AF*	**	AL		
Somewhat more than enough time with each patient	3%	2%	1%	9%	3%	4%	4%	5%	6%	4%	5%	2%
				AB.AC*	*		*	*	**			
About enough time with each patient	19%	22%	23%	19%	19%	16%	22%	15%	12%	20%	25%	28%
				*	*		*	*	**	AM	AM	AM
Somewhat less than enough time with each patient	9%	10%	10%	2%	19%	5%	8%	7%	6%	15%	9%	8%
		AD	AD	*	AD.AF.AH*		*	*	**	AL.AM		
Much less than enough time with each patient	6%	7%	4%	8%	8%	5%	2%	3%	-	10%	4%	5%
				*	*		*	*	**	AK.AL		
Don't know	2%	3%	3%	-	2%	2%	4%	1%	-	4%	-	2%
				*	*		*	*	**	AK		
N/A – I am not attending this type of patient	60%	54%	58%	60%	49%	67%	59%	64%	69%	43%	55%	56%
				*	*	AB.AE	*	AE*	**		AJ	AJ
Patients with acute/short-term health problems (that are not												
COVID-19) Unweighted base	824	217	133	59	67	196	46	90	16	110	176	240
Base	821	217	131	59	66	196	46	90	16	108	174	240
Much more than enough time with each patient	2%	2%	3%	2%	1%	1%	2%	1%	6%	2%	1%	1%
Much more than enough time with each patient	270	270	370	2 70 *	170	170	270 *	1 70	**	270	1 70	1 70
Somewhat more than enough time with each patient	4%	4%	2%	5%	3%	5%	2%	7%	_	4%	3%	4%
Somewhat more than enough time with each patient	4 70	4 70	270	*	370	576	270 *	*	**	4 70	370	4 70
About enough time with each patient	32%	32%	34%	34%	28%	26%	38%	33%	37%	27%	34%	38%
About enough time with each patient	J2 /0	32 /0	34 /0	*	2070	2070	*	*	**	21 /0	3470	AM
Somewhat less than enough time with each patient	13%	16%	13%	7%	17%	10%	13%	14%	6%	18%	18%	10%
Somewhat less than enough time with each patient	1370	1070	1370	*	*	1070	*	*	**	1070	AL.AM	1070
Much less than enough time with each patient	8%	10%	8%	14%	11%	5%	2%	6%	6%	12%	4%	7%
Much less than enough time with each patient	0 70	AF	0 70	AF.AG*	*	370	2/0 *	*	**	AK	470	7 70
Don't know	2%	3%	2%	2%	2%	1%	4%	1%	_	4%	1%	2%
Don't know	∠ /0	370	270	2 70 *	∠ 70 *	1 70	470 *	*	**	4 /0	170	∠ /0
N/A – I am not attending this type of patient	40%	33%	37%	36%	38%	53%	40%	37%	44%	33%	38%	39%
TVA - Fain not attending this type of patient	70 /0	3370	51 70	*	*	AB.AC.AD.AE.AF	*	*	**	5570	33 70	3970
						ND.AC.AD.AE.AF						

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Thinking about patients that you attend to, how much time are you generally able to spend giving them the attention that they need?

Patients with COVID-19

5

Unweighted base	824	298
Base	821	298
Much more than enough time with each patient	2%	2%
Somewhat more than enough time with each patient	3%	3%
About enough time with each patient	19%	9%
Somewhat less than enough time with each patient	9%	7%
Much less than enough time with each patient	6%	6%
Don't know	2%	2%
		AK
N/A - I am not attending this type of patient	60%	71%
		AJ.AK.AL

Patients with acute/short-term health problems (that are not COVID-19)

Unweighted base	824	298
Base	821	298
Much more than enough time with each patient	2%	3%
Somewhat more than enough time with each patient	4%	5%
About enough time with each patient	32%	27%
Somewhat less than enough time with each patient	13%	11%
Much less than enough time with each patient	8%	10% AK
Don't know	2%	2%
N/A – I am not attending this type of patient	40%	43%

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	Se	ctor		In the NHS how would you describe y							
Total	NHS (Public sector)	Private Sector	Allied Health Professionals / Healthcare Scientists / Scientific and	Medical and Dental	Ambulance	Public Health / Health Improvement	Commissionin g managers / support staff				
	Α	В	С	D	E	F	G				

Unweighted base	824	623	201	156	62	15	3	2
Base	821	620	201	154	60	17	3	2
Much more than enough time with each patient	2%	1%	4%	1%	2%	-	-	-
			Α		*	**	**	**
Somewhat more than enough time with each patient	4%	3%	6%	3%	3%	13%	-	-
			Α		*	**	**	**
About enough time with each patient	34%	33%	37%	37%	42%	67%	67%	-
				K	K*	**	**	**
Somewhat less than enough time with each patient	13%	14%	10%	17%	13%	7%	-	-
				K	K*	**	**	**
Much less than enough time with each patient	12%	13%	7%	13%	18%	7%	-	-
		В		K	K*	**	**	**
Don't know	3%	3%	1%	3%	3%	7%	-	-
					*	**	**	**
N/A – I am not attending this type of patient	33%	33%	33%	26%	19%	-	33%	100%
3, 1				1	*	**	**	**

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	ır occupatio	nal group? Hover o	ver each for mo	e detail.			Organisation type 1					
Tot	Registere Nurses a Midwive	d Healthcare	Social Care	Wider Healthcare Team (inc. admin &	Other General Management	Other occupational group	NHS hospital	Private hospital/ clinic	GP surgery/ health centre	Mental health trust / service	Care home	
	Н	1	J	K	L	M	N	0	Р	Q	R	

Unweighted base	824	193	68	5	102	9	8	374	51	77	59	51
Base	821	202	54	5	107	8	8	370	51	77	59	51
Much more than enough time with each patient	2%	1%	4%	-	-	-	-	1%	10%	1%	-	2%
			K*	**		**	**		N.P.Q.S*	*	*	*
Somewhat more than enough time with each patient	4%	3%	7%	-	1%	-	-	2%	6%	5%	2%	8%
			K*	**		**	**		*	*	*	N*
About enough time with each patient	34%	37%	29%	20%	15%	-	-	34%	35%	21%	44%	41%
		K	K*	**		**	**	Р	*	*	P.S*	P*
Somewhat less than enough time with each patient	13%	17%	19%	20%	4%	-	13%	14%	10%	14%	17%	20%
		К	K*	**		**	**	Т	*	T*	T*	T*
Much less than enough time with each patient	12%	16%	21%	20%	4%	-	13%	14%	-	18%	5%	14%
		К	K*	**		**	**	O.T	*	O.Q.T*	*	0*
Don't know	3%	3%	6%	-	2%	-	-	4%	2%	1%	2%	-
			*	**		**	**		*	*	*	*
N/A – I am not attending this type of patient	33%	24%	13%	40%	75%	100%	75%	31%	37%	39%	31%	16%
			*	**	C.D.H.I	**	**	R	R*	R*	*	*

Fieldwork Dates: 22nd - 31st January 2021



			Ro	ble	Tenure	in current orga	Gender		
Total	Community services / Local Authority	Other	Patient facing	Non- Patient facing	Up to 5 years	5-15 years	More than 15 years	Male	Female
	S T		U	V	W	Х	Υ	Z	AA

Unweighted base	824	96	116	824	-	268	293	263	223	601
Base	821	96	118	821	-	267	291	263	222	599
Much more than enough time with each patient	2%	1%	3%	2%	-	1%	3%	2%	3%	2%
		*			**					
Somewhat more than enough time with each patient	4%	9%	3%	4%	-	5%	3%	4%	7%	3%
		N.T*			**				AA	
About enough time with each patient	34%	26%	39%	34%	-	35%	29%	38%	40%	31%
		*	P.S		**			X	AA	
Somewhat less than enough time with each patient	13%	13%	4%	13%	-	9%	17%	13%	11%	14%
		T*			**		W			
Much less than enough time with each patient	12%	12%	7%	12%	-	17%	9%	9%	10%	12%
		O*			**	X.Y				
Don't know	3%	1%	4%	3%	-	3%	3%	2%	3%	2%
		*			**					
N/A – I am not attending this type of patient	33%	37%	40%	33%	-	31%	36%	32%	27%	35%
		R*	R		**					Z

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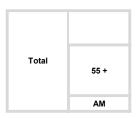


							ge					
	Total	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland	18 to 34	35 to 44	45 to 54
		AB	AC	AD	AE	AF	AG	АН	Al	AJ	AK	AL
se	824	217	133	59	67	196	46	90	16	110	176	240
se	821	217	131	59	66	196	46	90	16	108	174	241

Unweighted base	824	217	133	59	67	196	46	90	16	110	176	240
Base	821	217	131	59	66	196	46	90	16	108	174	241
Much more than enough time with each patient	2%	3%	2%	*	- *	2%	4% *	3% *	-	2%	1%	2%
Somewhat more than enough time with each patient	4%	3%	3%	10% AB.AC.AF*	4% *	4%	2%	6% *	**	4%	4%	3%
About enough time with each patient	34%	36%	33%	29%	31% *	32%	35% *	38%	31% **	27%	34%	39% AJ
Somewhat less than enough time with each patient	13%	15% AD	18% AD	3%	12% *	12%	11%	13% AD*	6% **	16%	16%	11%
Much less than enough time with each patient	12%	14% AF	9%	20% AC.AF.AH*	20% AC.AF.AH*	7%	8%	9%	19% **	20% AK.AL.AM	8%	10%
Don't know	3%	3%	2%	2%	2%	4%	4% *	2%	- **	6% AK	1%	2%
N/A – I am not attending this type of patient	33%	26%	34%	35%	31% *	40% AB	35% *	29%	44% **	24%	36% AJ	32%

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Unweighted base	824	298
Base	821	298
Much more than enough time with each patient	2%	3%
Somewhat more than enough time with each patient	4%	5%
About enough time with each patient	34%	31%
Somewhat less than enough time with each patient	13%	11%
Much less than enough time with each patient	12%	12%
Don't know	3%	2%
N/A – I am not attending this type of patient	33%	36%
		AJ

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	Sec	ctor		In the NHS how would you describe you								
Total	NHS (Public sector)	Private Sector	Allied Health Professionals / Healthcare Scientists / Scientific and	Medical and Dental	Ambulance	Public Health / Health Improvement	Commissionin g managers / support staff					
	Α	В	С	D	E	F	G					

Which of the following best describes the effect the COVID-19 pandemic is continuing to have on the normal services offered by your workplace?

offered by your workplace?								
Unweighted base	1020	790	230	176	63	19	8	10
Base	1020	790	230	174	61	22	8	8
Normal services are not running at all	9%	9%	7%	10%	6%	11%	-	30%
					*	**	**	**
Normal services are running but are still heavily disrupted	44%	48%	29%	39%	56%	47%	25%	20%
		В			C*	**	**	**
Normal services are running but are still somewhat disrupted	36%	34%	44%	42%	29%	26%	38%	30%
			Α	Н	*	**	**	**
Normal services are no longer disrupted	3%	3%	6%	5%	3%	-	-	-
			Α		*	**	**	**
Don't know	2%	2%	1%	1%	2%	-	13%	-
					*	**	**	**
N/A - the normal services offered by my workplace were never	6%	4%	13%	3%	5%	16%	25%	20%
affected by the COVID-19 pandemic					*	**	**	**
			Α		*	**	^*	^*

Is the quality of patient care at your workplace better or worse than normal (i.e. before the COVID-19 pandemic), or is it about the same?

is it about the same?								
Unweighted base	1020	790	230	176	63	19	8	10
Base	1020	790	230	174	61	22	8	8
The quality of patient care is much better than normal	1%	1%	3%	2%	-	-	-	-
			Α		*	**	**	**
The quality of patient care is somewhat better than normal	5%	3%	9%	3%	2%	-	-	-
			Α		*	**	**	**
The quality of patient care is the same as before the COVID-19 pandemic	46%	42%	60%	40%	35%	79%	25%	50%
			Α		*	**	**	**
The quality of patient care is somewhat lower than normal	27%	30%	15%	33%	46%	11%	38%	30%
		В		K	K*	**	**	**
The quality of patient care is much lower than normal	9%	10%	5%	10%	14%	11%	-	-
		В			*	**	**	**
Don't know	13%	14%	8%	13%	3%	-	38%	20%
		В		D.H	*	**	**	**

Cell Contents (Column Percentages, Statistical Test Results), Statistics (Column Proportions, Means, (95%): A/B, C/D/E/F/G/H/I/J/K/L/M

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YOUGOV What the world thinks		ır occupational	group? Hover o	ver each for mo	re detail.			Organisation type				
viilat uid wond tiilins	Total	Registered Nurses and Midwives	Nursing or Healthcare Assistants	Social Care	Wider Healthcare Team (inc. admin & clerical. HR.	Other General Management	Other occupational group	NHS hospital	Private hospital/ clinic	GP surgery/ health centre	Mental health trust / service	Care home
		Н	1	J	K	L	M	N	0	Р	Q	R
Which of the following best describes the effect the COVID- 19 pandemic is continuing to have on the normal services offered by your workplace?												
Unweighted base	1020	208	70	6	202	16	12	472	55	88	68	51
Base	1020	218	55	6	212	14	12	470	55	88	68	51
Normal services are not running at all	9%	9%	14%	17%	7%	6% **	8% **	10%	9%	6% *	3% *	8%
Normal services are running but are still heavily disrupted	44%	54% C	44%	67%	50% C	50% **	42% **	50% O.R.S.T	36%	45% *	48% *	33%
Normal services are running but are still somewhat disrupted	36%	30%	33%	17%	34%	44%	33%	32%	38%	43% N*	41%	39%
Normal services are no longer disrupted	3%	2%	1% *	-	2%	-	8% **	2%	4% *	3%	4% *	4% *
Don't know	2%	1%	4% *	- **	3%	- **	8% **	2%	2%	1% *	3%	- *
N/A - the normal services offered by my workplace were never affected by the COVID-19 pandemic	6%	3%	3%	- **	3%	- **	-	4%	11%	1%	1%	16%
s the quality of patient care at your workplace better or worse than normal (i.e. before the COVID-19 pandemic), or s it about the same?	1020	208	70	6	202	16	12	472	N.P.Q*	88	68	N.P.Q*
Base	1020	218	55	6	212	14	12	470	55	88	68	51
The quality of patient care is much better than normal	1%	0%	1% *	- **	1%	- **	- **	1%	4% N.S*	2%	1% *	2%
The quality of patient care is somewhat better than normal	5%	3%	3%	- **	4%	6% **	8% **	3%	15% N.S.T*	9% N.T*	5% *	6% *
The quality of patient care is the same as before the COVID-19 pandemic	46%	46%	41%	33%	42%	38%	25%	45% Q	55% Q*	49% Q*	29%	67% N.P.Q.S.T*
The quality of patient care is somewhat lower than normal	27%	34% K	33% K*	50% **	20%	44%	8% **	28% O.T	15%	29% O.T*	38% O.R.T*	17%
The quality of patient care is much lower than normal	9%	10%	13%	- **	9%	- **	17%	11% T	7% *	6%	13% T*	8%
Don't know	13%	7%	9%	17%	25%	13%	42%	13%	5%	5%	13%	-

Cell Contents (Ci, N/O/P/Q/R/S/T, U/V, W/X/Y, Z/AA, AB/AC/AD/AE/AF/AG/AH/AI, AJ/AK/AL/AM, Minimum Base: 30 (**), Small Base: 100 (*))

C.D.H.I

P.R

Fieldwork Dates: 22nd - 31st January 2021



			Ro	ble	Tenure	in current orga	Gender		
Total	Community services / Local Authority	Other	Patient facing	Non- Patient facing	Up to 5 years	5-15 years	More than 15 years	Male	Female
	S T		U V		w x		Υ	Z	AA

Which of the following best describes the effect the COVID-19 pandemic is continuing to have on the normal services offered by your workplace?

offered by your workplace?										
Unweighted base	1020	108	178	824	196	331	372	316	285	735
Base	1020	108	180	821	199	330	372	318	285	735
Normal services are not running at all	9%	10%	7%	9%	9%	8%	9%	8%	10%	8%
Normal services are running but are still heavily disrupted	44%	34%	34%	44%	42%	43%	43%	45%	45%	43%
Normal services are running but are still somewhat disrupted	36%	41%	39%	37%	33%	34%	37%	38%	31%	38% Z
Normal services are no longer disrupted	3%	3%	6% N	3%	4%	5%	4%	2%	5% AA	3%
Don't know	2%	4%	2%	1%	4% U	2%	2%	2%	3%	2%
N/A - the normal services offered by my workplace were never affected by the COVID-19 pandemic	6%	8% N.P.Q	12% N.P.Q	6%	8%	8%	6%	5%	6%	6%

Is the quality of patient care at your workplace better or worse than normal (i.e. before the COVID-19 pandemic), or is it about the same?

is it about the same?										
Unweighted base	1020	108	178	824	196	331	372	316	285	735
Base	1020	108	180	821	199	330	372	318	285	735
The quality of patient care is much better than normal	1%	-	2%	1%	1%	2%	2%	0%	1%	1%
The quality of patient care is somewhat better than normal	5%	4%	3%	5%	3%	5%	5%	3%	8% AA	3%
The quality of patient care is the same as before the COVID-19 pandemic	46%	42%	51% Q	48% V	39%	44%	45%	51%	46%	46%
The quality of patient care is somewhat lower than normal	27%	37% O.R.T	18%	29% V	19%	28%	25%	27%	21%	29% Z
The quality of patient care is much lower than normal	9%	6%	5%	9%	7%	9%	8%	9%	10%	8%
Don't know	13%	12% R	22% N.O.P.R.S	8%	31% U	12%	16% Y	10%	13%	12%

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Fieldwork Dates: 22nd - 31st January 2021

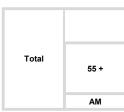
Yo	u	G	'VC
What	the	world	thinks

YouGov What the world thinks		Region								Age		
	Total	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland	18 to 34	35 to 44	45 to 54
		AB	AC	AD	AE	AF	AG	АН	Al	AJ	AK	AL
Which of the following best describes the effect the COVID- 19 pandemic is continuing to have on the normal services offered by your workplace?												
Unweighted base	1020	276	159	74	85	244	56	104	22	140	222	291
Base	1020	277	158	75	84	244	56	105	22	138	221	293
Normal services are not running at all	9%	4%	12% AB	11% AB*	14% AB.AF*	6%	16% AB.AF*	9% AB	18%	12%	6%	8%
Normal services are running but are still heavily disrupted	44%	40%	47% AH	50% AH*	51% AH*	46% AH	40%	35%	36% **	38%	48%	43%
Normal services are running but are still somewhat disrupted	36%	42% AC.AD.AE	30%	28%	26%	38% AE	32%	43% AC.AD.AE	36%	39%	32%	38%
Normal services are no longer disrupted	3%	4%	5%	1% *	6% *	3%	2%	1%	-	4%	5%	3%
Don't know	2%	3%	2%	3%	1%	1%	2%	2%	4% **	1%	3%	1%
N/A - the normal services offered by my workplace were never affected by the COVID-19 pandemic	6%	8%	4%	7%	2%	5%	9%	10% AE	4% **	7%	6%	6%
is the quality of patient care at your workplace better or worse than normal (i.e. before the COVID-19 pandemic), or is it about the same?								AL				
Unweighted base	1020	276	159	74	85	244	56	104	22	140	222	291
Base	1020	277	158	75	84	244	56	105	22	138	221	293
The quality of patient care is much better than normal	1%	1%	2% AF	1% *	2% AF*	-	2% AF*	1%	- **	2%	0%	1%
The quality of patient care is somewhat better than normal	5%	7%	4%	1% *	6% *	4%	4%	3%	- **	5%	4%	4%
The quality of patient care is the same as before the COVID-19 pandemic	46%	48%	46%	42%	30%	51%	43%	49%	45%	30%	45%	49%
		AE	AE	*	*	AE	*	AE	**		AJ	AJ
The quality of patient care is somewhat lower than normal	27%	23%	26%	40% AB.AC.AF*	33%	26%	28%	29%	13%	38% AK.AL.AM	27%	27%
The quality of patient care is much lower than normal	9%	7%	8%	11%	14% AB*	8%	9%	7%	23%	10%	9%	8%
Don't know	13%	14% AD	14% AD	5% *	15% AD*	11%	14%	11%	18% **	14%	15%	10%

Cell Contents (Co

Fieldwork Dates: 22nd - 31st January 2021





Which of the following best describes the effect the COVID-19 pandemic is continuing to have on the normal services offered by your workplace?

nered by your workplace?		
Unweighted base	1020	367
Base	1020	367
Normal services are not running at all	9%	9%
Normal services are running but are still heavily disrupted	44%	43%
Normal services are running but are still somewhat disrupted	36%	37%
Normal services are no longer disrupted	3%	3%
Don't know	2%	2%
N/A - the normal services offered by my workplace were never affected by the COVID-19 pandemic	6%	6%

Is the quality of patient care at your workplace better or worse than normal (i.e. before the COVID-19 pandemic), or is it about the same?

s it about the same?		
Unweighted base	1020	367
Base	1020	367
The quality of patient care is much better than normal	1%	1%
The quality of patient care is somewhat better than normal	5%	5%
The quality of patient care is the same as before the COVID-19 pandemic	46%	51% AJ
The quality of patient care is somewhat lower than normal	27%	22%
The quality of patient care is much lower than normal	9%	8%
Don't know	13%	12%

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