Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



	Sec	ctor			In the	NHS how would	you describe you	ur occupational (group? Hover ov	er each for more	detail.		
Total	NHS (Public sector)	Private Sector	Allied Health Professionals / Healthcare Scientists / Scientific and	Medical and Dental	Ambulance	Public Health / Health Improvement	Commissionin g managers / support staff	Registered Nurses and Midwives	Nursing or Healthcare Assistants	Social Care	Wider Healthcare Team (inc. admin &	Other General Management	Other occupational group
	Α	В	С	D	E	F	G	н	1	J	к	L	М

How often, if ever, do you encounter patients who have researched their symptoms before speaking to you or another medical professional?

ssional?														
Unweighted base	849	606	243	141	56	15	6	5	194	56	5	103	11	14
Base	846	604	241	143	54	16	5	4	199	46	4	108	10	14
All the time	16%	15%	18%	15%	20% K*	7%	17%	-	20% K	21% K*	20%	7%	-	7%
Often	42%	44%	37%	42%	48%	40%	33%	20%	48% K	46%	20%	36%	45%	57%
Sometimes	26%	25%	27%	29%	25%	40%	33%	60%	24%	23%	-	25%	9%	7%
Rarely	6%	5%	7%	5%	4%	13%	-	:	5%	4%	-	6%	18%	<u>.</u>
Never	1%	1%	2%	1%	:	-	17%	·	1%	:	-	1%	-	
Don't know	2%	2%	1%	-	4% C*	-	-	:	1%	4% C*	40%	3% C	-	7%
Not applicable	8%	8%	7%	8% D.H	:	-	-	20%	2%	2%	20%	22% C.D.H.I	27%	21%
Net: All the time or often or sometimes	84%	85%	82%	86% K	93% K*	87%	83%	80%	92% K	91% K*	40%	68%	55%	71%

What forms of research have patients done on their symptoms before coming to see you? Please tick all that apply.

Unweighted base	760	543	217	128	54	15	5	4	188	53	2	76	8	10
Base	757	541	215	130	52	16	4	3	193	44	2	80	7	10
Internet-based research	92%	94%	88%	95%	94%	87%	100%	75%	97%	87%	100%	92%	75%	100%
		В		1	•	**	**	**	1	•	**	•	**	**
Research through books, journals etc.	15%	14%	15%	14%	13%	20%	40%	25%	17%	15%	-	8%	13%	10%
					•	**	**	**		•	**	•	**	**
Data collection using apps/fitness tracking technology	13%	14%	13%	10%	24%	13%	-	50%	13%	19%	-	14%	-	-
					C.H*	**	**	**		•	**	•	**	**
Genetic testing done at home	2%	2%	4%		2%	7%	-	-	3%	4%	-	-	-	-
					•	**	**	**	С	C*	**	•	**	**
Other	5%	5%	5%	4%	4%	7%	-	-	6%	9%	-	1%	-	-
						**	**	**		K*	**	•	**	**
Don't know	4%	3%	7%	4%	4%	13%	-	-	-	2%	-	8%	25%	-
			A	Н	H*	**	**	**		H*	**	H*	**	**

Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



			o	rganisation type	1			Ro	ble
Total	NHS hospital	Private hospital/ clinic	GP surgery/ health centre	Mental health trust / service	Care home	Community services / Local Authority	Other	Patient facing	Non- Patient facing
	N	0	P	Q	R	S	т	U	v

How often, if ever, do you encounter patients who have researched their symptoms before speaking to you or another medical professional?

Sionair										
Unweighted base	849	359	63	83	68	46	102	128	849	
Base	846	358	63	82	68	46	101	128	846	-
All the time	16%	16%	24%	11%	7%	22%	21%	14%	16%	-
		Q	P.Q*			Q*	Q			**
Often	42%	44%	30%	47%	55%	31%	31%	45%	42%	-
		0.8		0.S*	O.R.S*			0.8		**
Sometimes	26%	24%	40%	33%	22%	11%	30%	24%	26%	-
			N.Q.R.T*	R*		•	R			**
Rarely	6%	5%	3%	4%	6%	9%	11%	6%	6%	-
							N			**
Never	1%	1%	-	-	2%	7%	1%	1%	1%	-
						N.O.P.T*				••
Don't know	2%	1%	2%	3%	3%	2%	2%	2%	2%	-
					•	•				**
Not applicable	8%	9%	2%	3%	6%	20%	5%	8%	8%	-
		O.P				N.O.P.Q.S.T*				••
Net: All the time or often or sometimes	84%	84%	94%	91%	84%	63%	82%	84%	84%	-
		R	N.R.S*	R*	R*	•	R	R		**

What forms of research have patients done on their symptoms before coming to see you? Please tick all that apply.

Unweighted base	760	318	61	79	61	33	94	114	760	-
Base	757	316	61	78	61	33	93	114	757	
Internet-based research	92%	94%	94%	96%	95%	79%	87%	91%	92%	-
		R.S	R*	R.S*	R*	•	*	R		**
Research through books, journals etc.	15%	15%	15%	10%	15%	18%	17%	13%	15%	
							*			
Data collection using apps/fitness tracking technology	13%	15%	15%	15%	8%	12%	9%	13%	13%	
			•	•	•	•	*			**
Genetic testing done at home	2%	2%	3%	4%	-	3%	2%	4%	2%	
							*			
Other	5%	5%	3%	4%	3%	-	8%	6%	5%	-
					•	•				**
Don't know	4%	3%	5%	1%	3%	15%	8%	5%	4%	
					•	N.P.Q*	•			

Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



	Tenure	in current organ	nisation	Ger	nder				Reg	jion			
Total	Up to 5 years	5-15 years	More than 15 years	Male	Female	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
	w	X	Y	Z	AA	AB	AC	AD	AE	AF	AG	АН	Al

How often, if ever, do you encounter patients who have researched their symptoms before speaking to you or another medical professional?

essional?														
Unweighted base	849	290	288	271	214	635	240	139	61	62	204	42	78	23
Base	846	287	289	270	212	634	239	139	60	61	203	42	79	22
All the time	16%	15%	14%	19%	8%	19% Z	18%	12%	16%	16%	15%	14%	19%	21%
Often	42%	43%	41%	41%	42%	42%	47% AD	41%	28%	43%	41%	38%	44%	35%
Sometimes	26%	24%	27%	27%	30%	25%	20%	30% AB	31%	28%	30% AB	29%	22%	22%
Rarely	6%	6%	6%	6%	6%	6%	8%	4%	10% AE*	1%	4%	9%	7%	<u>.</u>
Never	1%	1%	2%	0%	2%	1%	0%	1%	3% AB*	2%	2%	:	1%	
Don't know	2%	2%	2%	2%	3%	1%	1%	1%	:	1%	3%	2%	:	9%
Not applicable	8%	9%	9%	5%	10%	7%	6%	11% AF	12%	8%	5%	7%	8%	13%
Net: All the time or often or sometimes	84%	82%	82%	87%	80%	85%	85%	83%	75% *	87%	86% AD	81%	84%	78%

What forms of research have patients done on their symptoms before coming to see you? Please tick all that apply.

,														
Unweighted base	760	256	252	252	183	577	221	122	52	55	183	38	71	18
Base	757	253	253	251	181	576	221	121	51	54	183	38	71	17
Internet-based research	92%	91%	93%	93%	92%	92%	92%	92%	89%	93%	95%	92%	89%	100%
Research through books, journals etc.	15%	15%	14%	16%	21% AA	13%	11%	16%	8%	22% AB.AD*	16%	14%	20%	22%
Data collection using apps/fitness tracking technology	13%	11%	13%	16%	17%	12%	11%	18%	9%	13%	11%	24% AB.AF*	17%	11%
Genetic testing done at home	2%	2%	3%	3%	2%	3%	3%	4%	:	2%	2%	6%	1%	6%
Other	5%	4%	6%	5%	4%	5%	6%	4%	2%	2%	5%	5%	5%	5%
Don't know	4%	6% Y	4%	3%	4%	5%	5%	3%	10% AF*	5%	3%	5%	6%	-

Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



		A	ge	
Total	18 to 34	35 to 44	45 to 54	55 +
	AJ	AK	AL	AM

How often, if ever, do you encounter patients who have researched their symptoms before speaking to you or another medical professional?

Sionar					
Unweighted base	849	120	180	243	306
Base	846	119	179	241	306
All the time	16%	17%	21%	14%	14%
Often	42%	49%	43%	40%	40%
Sometimes	26%	19%	22%	31% AJ	27%
Rarely	6%	4%	5%	4%	8%
Never	1%	3% AM	1%	2%	0%
Don't know	2%	1%	3%	2%	1%
Not applicable	8%	7%	5%	8%	10% AK
Net: All the time or often or sometimes	84%	86%	86%	85%	81%

What forms of research have patients done on their symptoms before coming to see you? Please tick all that apply.

Unweighted base	760	108	164	217	271
Base	757	107	164	215	271
Internet-based research	92%	93%	92%	93%	92%
Research through books, journals etc.	15%	15%	14%	12%	17%
Data collection using apps/fitness tracking technology	13%	12%	14%	13%	14%
Genetic testing done at home	2%	2%	4% AL	1%	3%
Other	5%	3%	2%	6% AK	7% AK
Don't know	4%	5%	2%	4%	6%

Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



	Sec	ctor			In the	NHS how would	you describe you	ır occupational (group? Hover ov	er each for more	detail.		
Total	NHS (Public sector)	Private Sector	Allied Health Professionals / Healthcare Scientists / Scientific and	Medical and Dental	Ambulance	Public Health / Health Improvement	Commissionin g managers / support staff	Registered Nurses and Midwives	Nursing or Healthcare Assistants	Social Care	Wider Healthcare Team (inc. admin &	Other General Management	Other occupational group
	Α	В	С	D	E	F	G	Н	I	J	К	L	М

How often, if ever, do patients disagree with you on the following?

A diagnosis you have made of them

Unweighted base	849	606	243	141	56	15	6	5	194	56	5	103	11	14
Base	846	604	241	143	54	16	5	4	199	46	4	108	10	14
Often	3%	3%	4%	1%	2%	-	17%	-	5%	11%	-	1%	-	7%
					•	**	**	**	С	C.D.K*	**		**	**
Sometimes	18%	18%	17%	15%	30%	20%	17%	-	24%	34%	20%	3%	9%	7%
				K	C.K*	**	••	**	C.K	C.K*	**		**	**
Rarely	27%	26%	31%	35%	39%	33%	33%	-	31%	18%	20%	6%	9%	
				I.K	I.K*	**	••	••	K	K*	**		**	**
Never	6%	5%	7%	7%	2%	7%	17%	20%	6%	9%	-	1%	-	7%
				K		••	••	••	K	K*	**		**	**
Don't know	2%	1%	2%	2%	4%	-	-	-	1%	2%	20%	-	-	-
					K*	**	••	••			**		**	**
Not applicable to me	44%	46%	39%	40%	23%	40%	17%	80%	34%	27%	40%	89%	82%	79%
				D		••	••	••			**	C.D.H.I	**	**
Net: often or sometimes	22%	22%	21%	16%	32%	20%	33%	_	29%	45%	20%	4%	9%	14%
				К	C.K*	**	••		C.K	C.H.K*	••		**	

A prescription you have given them

Unweighted base	849	606	243	141	56	15	6	5	194	56	5	103	11	14
Base	846	604	241	143	54	16	5	4	199	46	4	108	10	14
Often	2%	3%	2%	-	-	-	17%	-	4%	11%	-	2%	-	-
						**	**	••	С	C.D.H.K*	••		**	**
Sometimes	10%	10%	10%	4%	23%	-	-	-	14%	14%	-	4%	18%	21%
					C.K*	**	**	••	C.K	C.K*	••		**	**
Rarely	18%	18%	17%	9%	45%	13%	17%	-	27%	21%	20%	5%	-	7%
					C.H.I.K*	**	••	**	C.K	C.K*	**		**	**
Never	7%	7%	8%	5%	2%	7%	17%	20%	11%	14%	-	1%	-	14%
						**	**	••	D.K	C.D.K*	••		**	**
Don't know	1%	1%	1%	3%	2%	-	-	-	1%	2%	20%	-	-	-
					•	**	**	••			••		**	**
Not applicable to me	61%	61%	61%	80%	29%	80%	50%	80%	43%	38%	60%	88%	82%	57%
				D.H.I		**	**	••	D		••	D.H.I	**	**
Net: often or sometimes	13%	13%	13%	4%	23%	-	17%	-	18%	25%	-	6%	18%	21%
					C.K*	**	••	••	C.K	C.K*	••		**	**

Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



			0	rganisation type	1			Ro	ile
Total	NHS hospital	Private hospital/ clinic	GP surgery/ health centre	Mental health trust / service	Care home	Community services / Local Authority	Other	Patient facing	Non- Patient facing
	N	0	P	Q	R	S	Т	U	٧

How often, if ever, do patients disagree with you on the following?

A diagnosis you have made of them

Unweighted base	849	359	63	83	68	46	102	128	849	-
Base	846	358	63	82	68	46	101	128	846	-
Often	3%	3%	3%	5%	4%	7%	4%	2%	3%	-
			•	•	•	•				**
Sometimes	18%	19%	17%	14%	19%	20%	16%	19%	18%	-
				•	•	•				**
Rarely	27%	24%	32%	23%	31%	15%	35%	32%	27%	-
			R*	•	•	•	N.R	R		**
Never	6%	5%	14%	3%	4%	2%	5%	9%	6%	-
			N.P.R.S*			•				**
Don't know	2%	1%	5%	2%	-	2%	1%	1%	2%	-
						•				••
Not applicable to me	44%	47%	29%	53%	41%	54%	40%	37%	44%	-
		0		O.T*		O.T*				**

A prescription you have given them

Unweighted base	849	359	63	83	68	46	102	128	849	-
Base	846	358	63	82	68	46	101	128	846	-
Often	2%	3%	:	4%	2%	2%	3%	2%	2%	-
Sometimes	10%	11% S	10%	14% S*	14% S*	15% S*	3%	9%	10%	-
Rarely	18%	19% R	21% R*	19%	14%	7%	15%	22% R	18%	-
Never	7%	8%	8%	7%	2%	4%	6%	12% Q	7%	-
Don't know	1%	1%	2%	2%	2%	2%	1%	-	1%	-
Not applicable to me	61%	58%	60%	54%	66%	70%	72% N.P.T	56%	61%	-
et: often or sometimes	13%	14% S	10%	17% S*	15% S*	17% S*	6%	11%	13%	-

Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



	Tenure	in current orga	nisation	Gen	der				Reg	ion			
Total	Up to 5 years	5-15 years	More than 15 years	Male	Female	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
	w	x	Y	Z	AA	AB	AC	AD	AE	AF	AG	AH	Al

How often, if ever, do patients disagree with you on the following?

A diagnosis you have made of them

Unweighted base	849	290	288	271	214	635	240	139	61	62	204	42	78	23
Base	846	287	289	270	212	634	239	139	60	61	203	42	79	22
Often	3%	4%	2%	5% X	3%	3%	4%	3%	4%	:	3%	7% AE*	1%	8%
Sometimes	18%	19%	16%	20%	16%	19%	19%	21% AG.AH	20%	22%	19%	8%	10%	16%
Rarely	27%	26%	26%	29%	32% AA	25%	26%	19%	27%	39% AB.AC*	30% AC	35% AC*	24%	27%
Never	6%	6%	7%	4%	8%	5%	7% AF	5%	5%	5%	3%	7%	11% AF*	5%
Don't know	2%	1%	1%	3%	1%	2%	0%	1%	3% AB*	2%	1%	2%	2%	4%
Not applicable to me	44%	45%	48% Y	39%	40%	45%	43%	50% AE	40%	32%	44%	41%	50% AE*	40%
Net: often or sometimes	22%	23%	17%	25% X	19%	23%	23% AH	24% AH	25% AH*	22%	21%	15%	12%	25%

A prescription you have given them

Unweighted base	849	290	288	271	214	635	240	139	61	62	204	42	78	23
Base	846	287	289	270	212	634	239	139	60	61	203	42	79	22
Often	2%	3%	1%	4%	2%	3%	4%	-	6%	3%	1%	5%	1%	8%
							AC		AC.AF*	AC*		AC*	•	**
Sometimes	10%	11%	7%	13%	10%	10%	13%	10%	9%	8%	10%	7%	7%	13%
				X										**
Rarely	18%	16%	14%	25%	20%	17%	16%	14%	20%	32%	18%	28%	17%	9%
				W.X						AB.AC.AF.AH*		AC*	•	**
Never	7%	7%	11%	4%	10%	7%	9%	6%	7%	7%	4%	4%	10%	17%
			Y				AF							**
Don't know	1%	1%	1%	1%	1%	1%	1%	-	5%	2%	2%		-	4%
									AB.AC*				•	**
Not applicable to me	61%	62%	66%	53%	57%	62%	57%	69%	54%	49%	64%	55%	66%	48%
		Y	Y					AB.AD.AE			AE		AE*	**
Net: often or sometimes	13%	14%	8%	17%	12%	13%	16%	10%	15%	11%	11%	12%	8%	21%
		X		X										

Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



		A	ge	
Total	18 to 34	35 to 44	45 to 54	55 +
	AJ	AK	AL	AM

How often, if ever, do patients disagree with you on the following?

A diagnosis you have made of them

Unweighted base	849	120	180	243	306
Base	846	119	179	241	306
Often	3%	3%	3%	3%	4%
Sometimes	18%	24% AM	22% AM	16%	15%
Rarely	27%	24%	30%	28%	26%
Never	6%	5%	6%	5%	7%
Don't know	2%	2%	1%	2%	2%
Not applicable to me	44%	42%	38%	46%	46%
Net: often or sometimes	22%	27%	26%	19%	19%

A prescription you have given them

Unweighted base	849	120	180	243	306
Base	846	119	179	241	306
Often	2%	2%	3%	1%	3%
Sometimes	10%	15%	10%	9%	10%
Rarely	18%	13%	20%	20%	18%
Never	7%	7%	7%	8%	7%
Don't know	1%	2%	1%	2%	1%
Not applicable to me	61%	61%	59%	60%	62%
Net: often or sometimes	13%	17%	13%	11%	13%

Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



	Se	ctor			In the	In the NHS how would you describe your occupational group? Hover over each for more detail.									
Total	NHS (Public sector)	Private Sector	Allied Health Professionals / Healthcare Scientists / Scientific and	Medical and Dental	Ambulance	Public Health / Health Improvement	Commissionin g managers / support staff	Registered Nurses and Midwives	Nursing or Healthcare Assistants	Social Care	Wider Healthcare Team (inc. admin &	Other General Management	Other occupational group		
	Α	В	С	D	E	F	G	н	- 1	J	K	L	M		
849	606	243	141	56	15	6	5	194	56	5	103	11	14		

Medical advice you have given them

Unweighted base	849	606	243	141	56	15	6	5	194	56	5	103	11	14
Base	846	604	241	143	54	16	5	4	199	46	4	108	10	14
Often	4%	4%	4%	-	2%	7%	17%	-	6%	14%	-	2%	-	-
					*	**	**	**	С	C.D.H.K*	**		**	**
Sometimes	25%	25%	25%	24%	34%	20%	17%	-	35%	27%	-	9%	9%	21%
				K	K*	**	**	••	C.K	K*	••		**	**
Rarely	28%	27%	29%	28%	43%	33%	17%	-	37%	29%	40%	5%	9%	7%
				K	C.K*	**	**	**	K	K*	**		**	**
Never	6%	6%	6%	8%	-	7%	-	20%	8%	11%	-	1%	-	7%
				D.K	*	**	••	••	D.K	D.K*			**	**
Don't know	2%	2%	2%	2%	4%		-	-	2%	2%	20%	1%	-	-
					*	**	••	••					**	**
Not applicable to me	35%	36%	34%	38%	18%	33%	50%	80%	13%	18%	40%	83%	82%	64%
				D.H.I		**	••	••				C.D.H.I	**	**
Net: often or sometimes	29%	29%	29%	24%	36%	27%	33%	-	41%	41%	-	11%	9%	21%
				K	K*	**	••		C.K	C.K*			**	

Cell Contents (Column Percentages, Statistical Test Results), Statistica (Column Proportions, (95%): A/B, C/D/E/F/G/H/I/J/K/L/M, N/O/P/Q/R/S/T, U/V, W/X/Y, Z/AA, AB/AC/AD/AE/AF/AG/AH/AI, AJ/AK/AL/AM, Minimum Base: 30 (**), Small Bas

Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



		Organisation type 1										
Total	NHS hospital	Private hospital/ clinic	GP surgery/ health centre	Mental health trust / service	Care home	Community services / Local Authority	Other	Patient facing	Non- Patient facing			
	N	0	P	Q	R	s	T	U	٧			

Medical advice you have given them

Unweighted base	849	359	63	83	68	46	102	128	849	-
Base	846	358	63	82	68	46	101	128	846	-
Often	4%	4%	5%	4%	3%	7%	6%	2%	4%	-
Sometimes	25%	26%	28%	23%	31% S*	20%	18%	27%	25%	
Rarely	28%	24%	30%	21%	33%	17%	38% N.P.R	34% N.R	28%	:.
Never	6%	6% Q	10% Q.R*	6% Q*	:	:	7% Q	9% Q.R	6%	-
Don't know	2%	2%	3% T*	2%	1%	4% T*	2%	-	2%	-
ot applicable to me	35%	39% O.T	24%	43% O.T*	31%	52% O.Q.S.T*	29%	29%	35%	-
often or sometimes	29%	30%	33%	27%	34%	26%	24%	29%	29%	-

Cell Contents (Ce: 100 (*))

Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



Tenure in current organisation		Gender		Region									
Total	Up to 5 years	5-15 years	More than 15 years	Male	Female	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland
	w	X	Υ	Z	AA	AB	AC	AD	AE	AF	AG	AH	Al

Medical advice you have given them

		W	X	Y		AA	AB	AC	AD	AE	AF	AG	AH	Al
n														
Unweighted base	849	290	288	271	214	635	240	139	61	62	204	42	78	23
Base	846	287	289	270	212	634	239	139	60	61	203	42	79	22
Often	4%	4%	3%	5%	3%	4%	5%	4%	4%	4%	2%	5%	5%	8%
Sometimes	25%	28%	23%	25%	24%	25%	26%	25%	27%	24%	25%	24%	25%	27%
Rarely	28%	26%	24%	33% X	31%	27%	28%	24%	30%	39% AC.AH*	27%	33%	23%	17%
Never	6%	6%	7%	5%	6%	6%	7%	6%	3%	7%	4%	7%	8%	14%
Don't know	2%	1%	3% W	1%	1%	2%	0%	1%	3% AB*	3% AB*	3% AB	:	3%	8%
Not applicable to me	35%	35%	40% Y	30%	34%	36%	34%	40% AE	32%	23%	40% AE	31%	38%	26%
Net: often or sometimes	29%	32%	26%	30%	28%	30%	30%	29%	32%	29%	27%	29%	29%	35%

Cell Contents (Cc

Fieldwork Dates: 27th February - 16th March 2020 Sample: 1,012 UK healthcare professionals



Total	Age									
	18 to 34	35 to 44	45 to 54	55 +						
	AJ	AK	AL	AM						

Medical advice you have given them

Unweighted base	849	120	180	243	306
Base	846	119	179	241	306
Often	4%	2%	6%	2%	5%
			AL		AL
Sometimes	25%	30%	28%	29%	18%
		AM	AM	AM	
Rarely	28%	23%	25%	27%	31%
Never	6%	6%	7%	6%	6%
Don't know	2%	2%	2%	2%	2%
Not applicable to me	35%	37%	32%	34%	38%
Net: often or sometimes	29%	32%	34% AM	31%	23%

Cell Contents (Cc