

YouGov / Channel 4 Survey Results

Sample Size: 1096 Nurses and Midwives
Fieldwork: 13th February - 3rd March 2009

Channel 4

All Interviewed

Total	Gender		Age			Region					What is your main occupation?			Status (non NHS)	
	Male	Female	18 to 34	35 to 54	55 +	London	Rest of South	Midlands / Wales	North	Scotland	Nurse	Midwife	Not NHS	NHS last 5 years	Occasional NHS
1096	245	851	329	618	148	103	347	210	282	132	861	54	181	141	47
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

What is your main occupation?

Nurse in an NHS hospital	79	81	78	79	78	80	79	79	83	76	76	100	0	0	0	0
Midwife in an NHS hospital	5	1	6	6	4	7	6	5	2	6	5	0	100	0	0	0
Nurse midwife or equivalent but not in an NHS hospital	17	18	16	15	18	13	16	16	15	18	20	0	0	100	100	100
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Not applicable – I don't work	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Which of the following applies to you?[Please tick all that apply]

[BASE, All nurse, midwife or equivalent but not in an NHS hospital, n=181]

I have worked in an NHS hospital in the last 5 years	78	73	80	84	80	53	75	77	77	88	65	0	0	78	100	15
I occasionally work in an NHS hospital	26	34	23	22	24	47	25	30	23	16	39	0	0	26	5	100
I have not worked in an NHS hospital in the last 5 years	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

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Sample Size: 1096 Nurses and Midwives
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Channel 4

All Interviewed

Total	Current Employment Status					Where do you usually work in hospital?						Which shifts do you work?			
	FT Staff	PT Staff	FT Agency	PT Agency	Both	A & E	Theatre	Maternity	ICU/ HDU	On other Wards	Other	Day	Night	Both	Not applicable - I do not work in shifts
1096	704	255	15	34	45	89	70	67	97	502	364	383	83	551	78
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

What is your main occupation?

Nurse in an NHS hospital	79	84	74	60	56	67	84	93	10	89	81	79	78	80	81	65
Midwife in an NHS hospital	5	3	10	0	3	4	1	1	79	3	0	1	4	8	5	6
Nurse midwife or equivalent but not in an NHS hospital	17	13	16	40	41	29	15	6	10	8	19	20	19	12	14	28
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Not applicable – I don't work	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Which of the following applies to you?[Please tick all that apply]

[BASE, All nurse, midwife or equivalent but not in an NHS hospital, n=181]

I have worked in an NHS hospital in the last 5 years	78	85	88	67	50	54	54	50	86	100	73	81	76	70	81	77
I occasionally work in an NHS hospital	26	17	12	33	64	77	46	50	14	13	32	20	25	50	24	23
I have not worked in an NHS hospital in the last 5 years	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

YouGov / Channel 4 Survey Results

Sample Size: 1096 Nurses and Midwives
Fieldwork: 13th February - 3rd March 2009

Channel 4	Total	How long are your shifts on average?					Job Role or Position					
		Less than 6 hours	6 to 8 hours	8 to 10 hours	10 to 12 hours	12 hours and over	Manager	Specialist	Ward Manager	Staff	Student	Other
All Interviewed	1096	15	328	251	199	223	42	106	191	614	62	81
	%	%	%	%	%	%	%	%	%	%	%	%

What is your main occupation?

Nurse in an NHS hospital	79	60	80	80	74	84	64	76	83	78	82	79
Midwife in an NHS hospital	5	0	4	6	5	5	12	0	5	6	8	0
Nurse midwife or equivalent but not in an NHS hospital	17	40	16	14	21	11	24	25	12	16	10	21
Other	0	0	0	0	0	0	0	0	0	0	0	0
Not applicable – I don't work	0	0	0	0	0	0	0	0	0	0	0	0

Which of the following applies to you?[Please tick all that apply]

[BASE, All nurse, midwife or equivalent but not in an NHS hospital, n=181]

I have worked in an NHS hospital in the last 5 years	78	17	88	75	69	92	50	85	96	79	67	59
I occasionally work in an NHS hospital	26	83	12	25	43	17	50	15	4	28	33	41
I have not worked in an NHS hospital in the last 5 years	0	0	0	0	0	0	0	0	0	0	0	0

Channel 4

All Interviewed

Total	Gender		Age			Region					What is your main occupation?			Status (non NHS)	
	Male	Female	18 to 34	35 to 54	55 +	London	Rest of South	Midlands / Wales	North	Scotland	Nurse	Midwife	Not NHS	NHS last 5 years	Occasional NHS
1096	245	851	329	618	148	103	347	210	282	132	861	54	181	141	47
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

The next few questions are specifically about NHS hospitals, please think of your experience with them when answering the following questions.

This survey gives you the opportunity to express what the day-to-day life of a nurse and midwife in the NHS is actually like. We want to know what you love and hate about your job, but also what you have seen and done during your time as a nurse that makes your job exciting, difficult, stressful and sometimes just downright fun or ridiculous.

First, we want to ask you some general questions about your job.

Which of the following best describes your current employment status?

Full-time staff	64	79	60	66	67	47	80	59	62	68	63	69	39	50	55	32
Part-time staff	23	9	27	18	24	35	12	29	26	21	17	22	46	23	26	11
Full-time agency nurse / midwife	1	2	1	1	1	5	0	2	1	1	3	1	0	3	3	4
Part-time agency nurse / midwife	3	4	3	2	3	6	2	3	3	3	4	2	2	8	5	19
I do both agency shifts and a staff job	4	3	5	6	4	2	4	4	5	3	7	4	4	7	5	21
Other	4	3	4	6	2	5	3	4	3	4	6	3	9	8	6	13
Don't know	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0

Where do you usually work in hospital? [Please tick all that apply]

[BASE, all hospital nurses and midwives]

A & E	8	8	8	9	8	7	18	9	7	5	6	9	2	7	5	13
Theatre	6	7	6	6	7	4	6	7	6	5	8	8	2	2	1	4
Maternity	6	2	7	8	4	10	9	6	4	6	6	1	98	4	4	2
ICU/ HDU	9	12	8	11	9	4	12	9	7	9	8	10	6	4	6	2
On other Wards	46	48	45	48	45	43	34	45	49	47	52	47	2	54	50	66
Other	33	34	33	26	35	43	28	35	37	32	32	33	4	41	43	32
Don't know	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Channel 4

All Interviewed

Total	Current Employment Status					Where do you usually work in hospital?						Which shifts do you work?			
	FT Staff	PT Staff	FT Agency	PT Agency	Both	A & E	Theatre	Maternity	ICU/ HDU	On other Wards	Other	Day	Night	Both	Not applicable - I do not work in shifts
1096	704	255	15	34	45	89	70	67	97	502	364	383	83	551	78
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

The next few questions are specifically about NHS hospitals, please think of your experience with them when answering the following questions.

This survey gives you the opportunity to express what the day-to-day life of a nurse and midwife in the NHS is actually like. We want to know what you love and hate about your job, but also what you have seen and done during your time as a nurse that makes your job exciting, difficult, stressful and sometimes just downright fun or ridiculous.

First, we want to ask you some general questions about your job.

Which of the following best describes your current employment status?

Full-time staff	64	100	0	0	0	0	65	67	42	73	62	66	62	47	67	72
Part-time staff	23	0	100	0	0	0	17	23	42	14	22	24	28	33	19	21
Full-time agency nurse / midwife	1	0	0	100	0	0	2	0	0	0	2	1	2	4	1	0
Part-time agency nurse / midwife	3	0	0	0	100	0	3	1	3	3	4	2	3	8	3	3
I do both agency shifts and a staff job	4	0	0	0	0	100	7	3	3	7	5	3	3	5	5	3
Other	4	0	0	0	0	0	6	6	10	2	5	4	3	4	5	3
Don't know	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Where do you usually work in hospital? [Please tick all that apply]

[BASE, all hospital nurses and midwives]

A & E	8	8	6	13	9	13	100	7	6	9	4	3	5	10	11	3
Theatre	6	7	6	0	3	4	6	100	2	5	2	1	11	1	5	1
Maternity	6	4	11	0	6	4	5	1	100	4	1	1	6	10	6	6
ICU/ HDU	9	10	6	0	9	16	10	7	6	100	3	1	3	8	13	8
On other Wards	46	45	43	73	59	51	24	11	10	14	100	8	36	61	54	19
Other	33	34	35	27	24	27	11	7	5	4	6	100	49	16	19	77
Don't know	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Channel 4

All Interviewed

Total	How long are your shifts on average?					Job Role or Position					
	Less than 6 hours	6 to 8 hours	8 to 10 hours	10 to 12 hours	12 hours and over	Manager	Specialist	Ward Manager	Staff	Student	Other
1096	15	328	251	199	223	42	106	191	614	62	81
%	%	%	%	%	%	%	%	%	%	%	%

The next few questions are specifically about NHS hospitals, please think of your experience with them when answering the following questions.

This survey gives you the opportunity to express what the day-to-day life of a nurse and midwife in the NHS is actually like. We want to know what you love and hate about your job, but also what you have seen and done during your time as a nurse that makes your job exciting, difficult, stressful and sometimes just downright fun or ridiculous.

First, we want to ask you some general questions about your job.

Which of the following best describes your current employment status?

Full-time staff	64	0	60	67	61	72	83	82	76	60	27	61
Part-time staff	23	73	30	22	20	16	10	16	19	27	18	28
Full-time agency nurse / midwife	1	0	1	1	4	0	0	0	0	2	3	4
Part-time agency nurse / midwife	3	13	3	2	5	1	0	0	1	5	3	1
I do both agency shifts and a staff job	4	7	2	3	7	6	2	1	2	5	13	4
Other	4	7	3	4	4	4	5	1	2	2	36	3
Don't know	0	0	0	0	0	0	0	0	0	0	0	0

Where do you usually work in hospital? [Please tick all that apply]

[BASE, all hospital nurses and midwives]

A & E	8	7	6	9	10	11	14	9	10	7	10	6
Theatre	6	13	3	16	9	1	5	4	6	8	7	4
Maternity	6	7	5	8	5	6	17	1	6	6	8	5
ICU/ HDU	9	7	2	4	12	23	5	9	11	9	5	6
On other Wards	46	27	48	40	59	48	26	22	39	53	61	40
Other	33	73	42	33	16	18	52	76	36	22	26	49
Don't know	0	0	0	0	0	0	0	0	0	0	0	0

Channel 4

All Interviewed

Total	Gender		Age			Region					What is your main occupation?			Status (non NHS)	
	Male	Female	18 to 34	35 to 54	55 +	London	Rest of South	Midlands / Wales	North	Scotland	Nurse	Midwife	Not NHS	NHS last 5 years	Occasional NHS
1096	245	851	329	618	148	103	347	210	282	132	861	54	181	141	47
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Which shifts do you work?

Only day shifts	35	29	37	22	38	49	33	40	33	32	31	35	26	39	38	38
Only night shifts	8	11	7	3	9	14	5	7	8	9	7	8	13	6	5	11
Both day and night shifts	50	53	50	69	46	28	51	46	52	52	55	52	52	43	45	40
Not sure	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Not applicable – I do not work in shifts	7	7	7	6	7	10	12	6	7	7	7	6	9	12	12	11

How long are your shifts on average?

[Excluding those nurses / midwives who don't do shifts, BASE, n=1018]

Less than 6 hours	2	0	2	1	2	2	0	2	2	1	2	1	0	4	1	12
6 to 8 hours	32	34	32	29	33	37	24	35	36	37	20	33	29	32	36	14
8 to 10 hours	25	21	26	24	24	29	19	29	20	27	21	25	29	23	22	21
10 to 12 hours	20	25	18	14	22	21	24	19	16	19	22	18	18	26	23	43
12 hours and over	22	19	23	33	19	10	33	17	26	17	34	23	25	15	18	10
Not sure	0	0	0	0	0	1	0	0	1	0	1	0	0	0	0	0

Which of the following best describes your job role or position as a nurse or midwife?

Nursing or Midwifery Manager/Any Higher Position	4	7	3	2	4	5	7	3	5	3	2	3	9	6	4	11
Nurse Specialist/Consultant	10	12	9	5	12	11	13	11	9	9	9	9	0	14	16	9
Sister/Charge Nurse/Ward manager	17	22	16	11	20	22	26	18	14	21	11	18	19	13	16	2
Staff Nurse/Staff Midwife	56	49	58	65	53	50	48	55	57	55	62	56	63	55	55	60
Student Nurse/Student Midwife	6	3	6	14	3	0	2	6	6	6	7	6	9	3	3	4
Other	7	7	8	4	8	12	5	7	9	7	9	7	0	9	7	15
Not sure	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Now thinking about patient care in the NHS in general.

Do you think patient care in the NHS is better or worse now than it was 5 years ago, or has it not changed much?

It is better now	22	26	20	25	20	21	18	23	22	22	23	23	19	16	14	19
It hasn't changed much	31	34	30	31	32	27	30	31	32	30	32	31	24	34	33	38
It is worse now	37	34	38	20	42	50	42	37	34	36	34	35	43	41	44	34
Don't know	2	0	3	3	2	1	4	2	3	1	2	2	4	3	4	2
Not applicable – I did not work in the NHS 5 years ago	9	6	10	20	4	1	7	7	9	11	10	9	11	6	5	6

Channel 4

All Interviewed

Total	Current Employment Status					Where do you usually work in hospital?						Which shifts do you work?			
	FT Staff	PT Staff	FT Agency	PT Agency	Both	A & E	Theatre	Maternity	ICU/ HDU	On other Wards	Other	Day	Night	Both	Not applicable – I do not work in shifts
1096	704	255	15	34	45	89	70	67	97	502	364	383	83	551	78
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Which shifts do you work?

Only day shifts	35	34	42	40	32	22	21	59	31	13	28	52	100	0	0	0
Only night shifts	8	6	11	20	21	9	9	1	12	7	10	4	0	100	0	0
Both day and night shifts	50	52	42	40	41	64	67	37	49	73	59	28	0	0	100	0
Not sure	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0
Not applicable – I do not work in shifts	7	8	6	0	6	4	2	1	8	6	3	17	0	0	0	100

How long are your shifts on average?

[Excluding those nurses / midwives who don't do shifts, BASE, n=1018]

Less than 6 hours	2	0	5	0	6	2	1	3	2	1	1	4	3	1	0	0
6 to 8 hours	32	30	41	27	34	19	22	13	27	7	32	45	50	1	24	0
8 to 10 hours	25	26	23	20	19	19	25	57	32	11	21	27	31	16	22	0
10 to 12 hours	20	19	16	47	31	30	23	25	16	25	24	11	10	66	19	0
12 hours and over	22	25	15	7	9	30	29	3	23	56	22	14	6	16	34	0
Not sure	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Which of the following best describes your job role or position as a nurse or midwife?

Nursing or Midwifery Manager/Any Higher Position	4	5	2	0	0	2	7	3	10	2	2	6	6	1	2	14
Nurse Specialist/Consultant	10	12	7	0	0	2	10	6	2	9	5	22	15	2	3	37
Sister/Charge Nurse/Ward manager	17	21	15	0	3	9	21	16	18	22	15	19	20	16	17	15
Staff Nurse/Staff Midwife	56	53	64	67	88	62	49	66	57	59	65	38	48	65	65	21
Student Nurse/Student Midwife	6	2	4	13	6	18	7	6	8	3	8	4	2	2	10	1
Other	7	7	9	20	3	7	6	4	6	5	6	11	10	13	4	12
Not sure	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Now thinking about patient care in the NHS in general.

Do you think patient care in the NHS is better or worse now than it was 5 years ago, or has it not changed much?

It is better now	22	22	24	13	15	16	15	31	15	17	20	24	24	12	20	32
It hasn't changed much	31	31	29	40	27	31	34	29	24	33	32	31	27	30	33	32
It is worse now	37	36	41	33	47	29	39	36	48	41	37	37	43	53	31	28
Don't know	2	2	2	7	6	0	2	1	3	3	2	2	2	1	2	3
Not applicable – I did not work in the NHS 5 years ago	9	9	4	7	6	24	10	3	10	6	11	6	4	4	14	5

Channel 4

All Interviewed

Total	How long are your shifts on average?					Job Role or Position					
	Less than 6 hours	6 to 8 hours	8 to 10 hours	10 to 12 hours	12 hours and over	Manager	Specialist	Ward Manager	Staff	Student	Other
1096	15	328	251	199	223	42	106	191	614	62	81
%	%	%	%	%	%	%	%	%	%	%	%

Which shifts do you work?

Only day shifts	35	87	59	47	19	10	52	54	39	30	10	47
Only night shifts	8	7	0	5	28	6	2	2	7	9	3	14
Both day and night shifts	50	7	41	48	53	84	19	17	48	58	86	28
Not sure	0	0	0	0	1	0	0	0	0	0	0	0
Not applicable – I do not work in shifts	7	0	0	0	0	0	26	27	6	3	2	11

How long are your shifts on average?

[Excluding those nurses / midwives who don't do shifts, BASE, n=1018]

Less than 6 hours	2	100	0	0	0	0	0	0	1	2	0	6
6 to 8 hours	32	0	100	0	0	0	45	51	31	29	28	42
8 to 10 hours	25	0	0	100	0	0	29	33	25	24	23	21
10 to 12 hours	20	0	0	0	100	0	13	13	18	21	20	19
12 hours and over	22	0	0	0	0	100	13	4	25	24	30	13
Not sure	0	0	0	0	0	0	0	0	0	0	0	0

Which of the following best describes your job role or position as a nurse or midwife?

Nursing or Midwifery Manager/Any Higher Position	4	0	4	4	2	2	100	0	0	0	0	0
Nurse Specialist/Consultant	10	0	12	10	5	1	0	100	0	0	0	0
Sister/Charge Nurse/Ward manager	17	13	17	18	17	20	0	0	100	0	0	0
Staff Nurse/Staff Midwife	56	60	52	57	63	65	0	0	0	100	0	0
Student Nurse/Student Midwife	6	0	5	6	6	8	0	0	0	0	100	0
Other	7	27	9	6	7	4	0	0	0	0	0	100
Not sure	0	0	0	0	0	0	0	0	0	0	0	0

Now thinking about patient care in the NHS in general.

Do you think patient care in the NHS is better or worse now than it was 5 years ago, or has it not changed much?

It is better now	22	20	23	25	18	16	36	26	22	20	29	15
It hasn't changed much	31	33	30	28	29	36	19	36	31	31	27	32
It is worse now	37	47	34	40	43	34	38	37	45	36	7	44
Don't know	2	0	2	2	2	1	7	1	1	2	3	1
Not applicable – I did not work in the NHS 5 years ago	9	0	10	5	9	13	0	0	2	11	34	7

Channel 4

All Interviewed

Total	Gender		Age			Region					What is your main occupation?			Status (non NHS)	
	Male	Female	18 to 34	35 to 54	55 +	London	Rest of South	Midlands / Wales	North	Scotland	Nurse	Midwife	Not NHS	NHS last 5 years	Occasional NHS
1096	245	851	329	618	148	103	347	210	282	132	861	54	181	141	47
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

And in your own hospital, do you think patient care is better or worse now that it was 5 years ago, or has it not changed much?

It is better now	26	31	24	28	24	28	29	28	27	23	21	28	17	17	16	23
It hasn't changed much	27	29	26	24	29	24	25	28	27	27	27	26	26	32	31	36
It is worse now	31	29	32	17	36	41	28	31	30	33	32	30	39	35	38	26
Don't know	2	0	2	3	2	1	5	1	2	1	3	1	4	4	5	0
Not applicable – I did not work in this hospital 5 years ago	14	11	15	28	9	5	13	12	14	16	17	15	15	12	11	15

Now we would like to ask you some questions about job satisfaction and pressures of the job.

Aside from any promotions and taking on further responsibilities, do you think your job has become easier, more difficult or has it not changed much over the past 5 years?

It has become easier	3	2	3	1	4	3	2	4	2	2	2	3	4	3	4	0
It has become more difficult	77	81	75	62	83	80	82	77	72	76	80	76	78	81	82	81
It hasn't changed much	11	10	11	11	9	16	8	12	14	9	8	11	4	11	10	13
Don't know	1	0	1	2	1	1	0	1	1	1	1	1	4	2	1	4
Not applicable – haven't been working for 5 years	9	7	10	24	4	1	9	6	11	11	10	11	11	3	4	2

On the scale of 1 to 5 below, where 1 is extremely dissatisfied and 5 is extremely satisfied, how satisfied or dissatisfied are you in your current job?

1 – Extremely dissatisfied	8	9	8	7	9	8	11	8	6	10	7	8	9	9	11	2
2	28	33	27	20	30	37	28	23	33	32	26	28	32	28	26	36
3 – Neither satisfied nor dissatisfied	23	20	24	27	22	22	30	23	22	20	27	23	28	26	23	36
4	34	34	34	41	32	24	27	38	32	33	34	34	28	33	34	26
5 – Extremely satisfied	6	5	7	5	7	7	4	8	6	5	7	7	2	4	5	0
Don't know	0	0	0	0	0	1	0	0	1	0	0	0	2	1	1	0

Channel 4

All Interviewed

Total	Current Employment Status					Where do you usually work in hospital?						Which shifts do you work?			
	FT Staff	PT Staff	FT Agency	PT Agency	Both	A & E	Theatre	Maternity	ICU/ HDU	On other Wards	Other	Day	Night	Both	Not applicable – I do not work in shifts
1096	704	255	15	34	45	89	70	67	97	502	364	383	83	551	78
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

And in your own hospital, do you think patient care is better or worse now that it was 5 years ago, or has it not changed much?

It is better now	26	27	28	20	12	18	27	30	13	25	24	26	28	19	23	36
It hasn't changed much	27	28	27	20	29	22	24	27	25	28	28	27	26	29	28	23
It is worse now	31	31	34	33	44	24	30	33	42	35	31	32	33	48	28	27
Don't know	2	2	2	7	0	2	1	1	3	2	2	3	2	0	2	3
Not applicable – I did not work in this hospital 5 years ago	14	13	10	20	15	33	18	9	16	10	16	12	10	4	19	12

Now we would like to ask you some questions about job satisfaction and pressures of the job.

Aside from any promotions and taking on further responsibilities, do you think your job has become easier, more difficult or has it not changed much over the past 5 years?

It has become easier	3	3	3	0	0	0	1	3	3	1	3	5	5	1	2	4
It has become more difficult	77	78	81	73	65	60	72	80	76	78	75	77	83	76	73	74
It hasn't changed much	11	9	12	13	27	13	16	7	8	12	10	12	9	19	10	15
Don't know	1	0	1	7	0	4	1	1	3	1	1	1	1	1	1	1
Not applicable – haven't been working for 5 years	9	10	3	7	9	22	10	9	10	7	11	6	3	2	15	5

On the scale of 1 to 5 below, where 1 is extremely dissatisfied and 5 is extremely satisfied, how satisfied or dissatisfied are you in your current job?

1 – Extremely dissatisfied	8	9	7	13	3	9	7	6	9	5	11	6	7	13	9	6
2	28	29	29	13	35	20	29	33	28	38	30	22	28	30	29	24
3 – Neither satisfied nor dissatisfied	23	21	26	20	29	31	25	17	31	18	23	26	23	28	24	21
4	34	33	32	47	32	38	32	40	25	33	31	37	35	25	34	33
5 – Extremely satisfied	6	7	6	7	0	2	8	4	5	5	6	9	8	4	5	14
Don't know	0	0	0	0	0	0	0	0	2	1	0	0	0	0	0	1

Channel 4

All Interviewed

Total	How long are your shifts on average?					Job Role or Position					
	Less than 6 hours	6 to 8 hours	8 to 10 hours	10 to 12 hours	12 hours and over	Manager	Specialist	Ward Manager	Staff	Student	Other
1096	15	328	251	199	223	42	106	191	614	62	81
%	%	%	%	%	%	%	%	%	%	%	%

And in your own hospital, do you think patient care is better or worse now that it was 5 years ago, or has it not changed much?

It is better now	26	20	25	27	29	20	31	32	28	24	26	20
It hasn't changed much	27	47	27	25	24	31	17	27	27	28	23	30
It is worse now	31	27	31	34	32	31	33	30	38	31	8	36
Don't know	2	0	2	2	2	2	5	3	1	2	3	1
Not applicable – I did not work in this hospital 5 years ago	14	7	15	12	14	17	14	8	5	16	40	14

Now we would like to ask you some questions about job satisfaction and pressures of the job.

Aside from any promotions and taking on further responsibilities, do you think your job has become easier, more difficult or has it not changed much over the past 5 years?

It has become easier	3	7	4	3	1	1	2	6	2	2	2	7
It has become more difficult	77	67	74	79	78	77	81	81	93	75	42	69
It hasn't changed much	11	20	10	10	12	9	14	12	4	12	10	15
Don't know	1	0	1	1	1	0	2	0	0	1	2	1
Not applicable – haven't been working for 5 years	9	7	11	6	9	13	0	1	2	10	45	7

On the scale of 1 to 5 below, where 1 is extremely dissatisfied and 5 is extremely satisfied, how satisfied or dissatisfied are you in your current job?

1 – Extremely dissatisfied	8	0	7	8	10	10	10	3	11	9	3	5
2	28	13	27	32	31	26	33	30	33	29	2	30
3 – Neither satisfied nor dissatisfied	23	40	24	21	27	21	19	16	20	24	34	33
4	34	33	35	34	27	37	33	40	33	32	55	22
5 – Extremely satisfied	6	13	7	5	5	6	5	11	4	6	7	10
Don't know	0	0	0	0	0	0	0	0	1	0	0	0

Channel 4

All Interviewed

Total	Gender		Age			Region					What is your main occupation?			Status (non NHS)	
	Male	Female	18 to 34	35 to 54	55 +	London	Rest of South	Midlands / Wales	North	Scotland	Nurse	Midwife	Not NHS	NHS last 5 years	Occasional NHS
1096	245	851	329	618	148	103	347	210	282	132	861	54	181	141	47
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

To what extent do you agree or disagree with each of the following statements?

I love my job so much, I couldn't imagine doing anything else

Strongly Agree	13	6	16	13	13	17	6	20	14	9	13	14	19	8	7	11
Tend to Agree	32	27	33	36	30	33	27	33	31	34	30	32	33	32	31	32
Neither Agree nor Disagree	21	22	21	22	22	17	25	22	18	20	22	21	20	22	18	32
Tend to Disagree	19	20	18	18	19	21	18	15	21	19	24	19	9	23	28	11
Strongly Disagree	15	25	12	12	17	12	23	10	15	18	11	15	17	15	16	15
Don't know / Not applicable	0	0	0	1	0	0	0	0	1	0	0	0	2	0	0	0

I would get out of nursing / midwifery if I could

Strongly Agree	14	19	12	8	16	16	19	10	16	16	9	13	9	17	18	11
Tend to Agree	19	19	19	16	19	22	20	14	19	19	26	18	17	23	23	21
Neither Agree nor Disagree	17	19	17	16	19	14	18	19	15	15	21	17	19	21	21	21
Tend to Disagree	21	20	21	23	19	24	17	19	20	26	18	20	32	20	17	30
Strongly Disagree	28	23	30	34	27	22	22	36	27	23	27	31	19	19	20	17
Don't know / Not applicable	1	1	2	2	1	3	3	1	3	1	0	1	6	0	0	0

Working in shifts really takes it out of me and I am exhausted most of the time

Strongly Agree	19	16	20	23	19	12	21	16	20	20	26	19	20	20	23	9
Tend to Agree	32	32	32	37	31	25	27	32	36	33	28	33	20	34	36	30
Neither Agree nor Disagree	16	22	15	13	17	20	18	17	14	15	18	16	17	17	13	30
Tend to Disagree	14	15	13	15	13	16	14	14	13	14	15	14	24	11	11	17
Strongly Disagree	5	7	5	5	6	5	5	6	7	6	2	6	6	3	4	0
Don't know / Not applicable	13	9	14	7	14	21	16	16	11	11	11	13	13	15	14	15

I always stick to the rules even if this means not being able to attend to patients' needs all the time

Strongly Agree	5	6	4	4	6	3	8	3	5	5	5	5	4	4	5	0
Tend to Agree	23	26	22	27	22	20	17	25	24	24	20	23	26	22	25	13
Neither Agree nor Disagree	28	22	29	30	27	22	27	26	29	26	30	27	28	32	29	38
Tend to Disagree	35	36	34	29	36	41	34	35	31	34	37	35	30	32	31	34
Strongly Disagree	9	9	9	8	9	12	9	8	9	8	8	9	6	9	10	11
Don't know / Not applicable	2	1	2	3	1	3	3	2	2	1	1	2	7	1	0	4

Channel 4

All Interviewed

Total	Current Employment Status					Where do you usually work in hospital?						Which shifts do you work?			
	FT Staff	PT Staff	FT Agency	PT Agency	Both	A & E	Theatre	Maternity	ICU/ HDU	On other Wards	Other	Day	Night	Both	Not applicable - I do not work in shifts
1096	704	255	15	34	45	89	70	67	97	502	364	383	83	551	78
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

To what extent do you agree or disagree with each of the following statements?

I love my job so much, I couldn't imagine doing anything else

Strongly Agree	13	14	13	7	6	13	17	19	21	11	14	13	15	12	13	14
Tend to Agree	32	33	29	27	27	42	34	24	34	27	32	32	33	29	33	24
Neither Agree nor Disagree	21	20	23	20	24	18	17	26	16	23	20	22	20	13	22	22
Tend to Disagree	19	19	20	20	27	16	16	19	10	25	19	20	18	21	18	27
Strongly Disagree	15	15	15	20	18	11	17	13	16	14	16	12	14	23	14	13
Don't know / Not applicable	0	0	0	7	0	0	0	0	2	0	0	0	0	2	0	0

I would get out of nursing / midwifery if I could

Strongly Agree	14	13	17	13	15	7	12	13	10	12	15	14	13	23	12	17
Tend to Agree	19	19	18	33	27	16	23	14	19	24	17	20	17	13	20	23
Neither Agree nor Disagree	17	16	21	13	29	18	12	24	16	16	19	14	19	18	17	13
Tend to Disagree	21	23	19	13	9	20	20	19	27	24	18	25	23	21	20	19
Strongly Disagree	28	29	25	20	18	38	33	30	22	23	31	26	28	21	30	27
Don't know / Not applicable	1	1	0	7	3	2	0	0	5	2	1	2	1	5	1	1

Working in shifts really takes it out of me and I am exhausted most of the time

Strongly Agree	19	21	19	13	12	13	21	19	21	23	23	14	16	11	25	8
Tend to Agree	32	31	32	20	38	44	33	33	22	40	36	25	30	27	38	8
Neither Agree nor Disagree	16	16	15	20	21	22	20	20	16	22	16	17	16	24	17	4
Tend to Disagree	14	13	14	20	15	13	14	16	22	6	14	12	12	22	15	3
Strongly Disagree	5	6	6	0	6	0	11	1	6	5	6	4	5	12	5	3
Don't know / Not applicable	13	13	15	27	9	7	1	11	12	4	6	28	21	5	0	76

I always stick to the rules even if this means not being able to attend to patients' needs all the time

Strongly Agree	5	5	6	7	3	0	10	4	5	4	4	4	4	5	5	3
Tend to Agree	23	23	24	27	18	20	23	29	28	23	23	22	20	15	26	21
Neither Agree nor Disagree	28	27	28	20	35	27	18	39	25	30	27	27	30	29	26	23
Tend to Disagree	35	36	30	27	35	49	35	19	31	35	36	35	35	37	33	39
Strongly Disagree	9	9	10	13	6	4	15	9	5	7	8	10	9	11	8	9
Don't know / Not applicable	2	1	2	7	3	0	0	1	6	1	1	2	2	4	1	6

Channel 4

All Interviewed

Total	How long are your shifts on average?					Job Role or Position					
	Less than 6 hours	6 to 8 hours	8 to 10 hours	10 to 12 hours	12 hours and over	Manager	Specialist	Ward Manager	Staff	Student	Other
1096	15	328	251	199	223	42	106	191	614	62	81
%	%	%	%	%	%	%	%	%	%	%	%

To what extent do you agree or disagree with each of the following statements?

I love my job so much, I couldn't imagine doing anything else

Strongly Agree	13	20	13	14	13	14	14	16	12	12	31	10
Tend to Agree	32	40	33	30	30	36	24	29	30	33	37	31
Neither Agree nor Disagree	21	20	24	19	19	21	29	23	24	20	18	21
Tend to Disagree	19	20	16	19	24	15	21	21	18	19	8	21
Strongly Disagree	15	0	14	18	14	14	12	11	17	16	3	17
Don't know / Not applicable	0	0	0	0	1	0	0	0	0	0	3	0

I would get out of nursing / midwifery if I could

Strongly Agree	14	7	13	14	17	11	14	15	14	15	0	12
Tend to Agree	19	20	15	21	24	17	17	20	22	18	3	28
Neither Agree nor Disagree	17	7	20	18	17	16	14	18	16	18	13	19
Tend to Disagree	21	27	22	19	18	24	24	25	25	20	16	17
Strongly Disagree	28	40	29	28	24	31	31	22	22	29	63	21
Don't know / Not applicable	1	0	2	0	2	2	0	1	2	1	5	3

Working in shifts really takes it out of me and I am exhausted most of the time

Strongly Agree	19	7	17	23	16	27	10	15	20	21	19	16
Tend to Agree	32	40	32	31	40	35	19	18	31	35	55	22
Neither Agree nor Disagree	16	13	16	18	19	17	21	9	15	17	11	21
Tend to Disagree	14	20	15	13	15	16	10	9	15	15	10	14
Strongly Disagree	5	7	6	4	7	6	5	6	8	5	0	6
Don't know / Not applicable	13	13	14	12	3	0	36	43	11	7	5	21

I always stick to the rules even if this means not being able to attend to patients' needs all the time

Strongly Agree	5	7	5	4	7	4	2	0	4	6	2	7
Tend to Agree	23	7	23	22	28	20	17	25	14	25	40	19
Neither Agree nor Disagree	28	40	30	27	25	27	26	24	23	29	23	37
Tend to Disagree	35	27	35	34	28	40	43	40	47	31	27	30
Strongly Disagree	9	20	7	12	9	7	5	9	12	9	2	6
Don't know / Not applicable	2	0	1	2	3	2	7	4	1	1	7	1

Channel 4

All Interviewed

Total	Gender		Age			Region					What is your main occupation?			Status (non NHS)	
	Male	Female	18 to 34	35 to 54	55 +	London	Rest of South	Midlands / Wales	North	Scotland	Nurse	Midwife	Not NHS	NHS last 5 years	Occasional NHS
1096	245	851	329	618	148	103	347	210	282	132	861	54	181	141	47
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

The next few questions will ask you about some of the frustrating, funny, embarrassing and even naughty stories that you may have witnessed during your time in healthcare.

As always with our surveys, your identity will not be disclosed to anyone and your answers will be kept completely confidential. In any case, we would never ask you to breach any patient confidentiality, so please refrain from doing so. If there are any questions you would prefer not to answer, please tick don't know or 'prefer not to say' where available, or write in DK for textboxes.

Do any of the following things about being a nurse cause you frustration either all the time or some of the time? [Please tick all that apply]

No nothing causes me frustration	1	1	1	2	1	2	0	1	1	1	1	1	4	1	1	2
Yes – the amount of bureaucracy and paperwork	87	86	87	85	89	85	85	86	81	91	89	87	87	88	89	89
Yes – my boss(es)	49	58	47	47	52	44	61	42	47	50	61	49	52	49	51	40
Yes – my colleagues	35	42	33	39	35	26	38	31	36	33	46	37	28	30	32	19
Yes – the patients	24	28	23	30	24	10	24	18	24	31	22	24	24	21	23	13
Yes – patients' relatives	45	46	45	51	45	32	44	42	41	48	50	45	43	44	48	30
Yes – the long hours	28	25	29	31	28	20	32	23	26	32	32	27	26	33	35	28
Yes – the petty rules and regulations	66	70	64	63	67	64	59	61	62	77	62	65	69	67	67	72
Yes – understaffing	81	74	83	86	82	67	85	79	79	85	82	81	91	80	82	75
Yes – other	11	11	11	11	12	10	13	10	11	14	7	11	15	8	10	2
Don't know	1	0	1	1	0	1	1	0	1	1	0	0	0	2	1	4

Channel 4

All Interviewed

Total	Current Employment Status					Where do you usually work in hospital?						Which shifts do you work?			
	FT Staff	PT Staff	FT Agency	PT Agency	Both	A & E	Theatre	Maternity	ICU/ HDU	On other Wards	Other	Day	Night	Both	Not applicable – I do not work in shifts
1096	704	255	15	34	45	89	70	67	97	502	364	383	83	551	78
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

The next few questions will ask you about some of the frustrating, funny, embarrassing and even naughty stories that you may have witnessed during your time in healthcare.

As always with our surveys, your identity will not be disclosed to anyone and your answers will be kept completely confidential. In any case, we would never ask you to breach any patient confidentiality, so please refrain from doing so. If there are any questions you would prefer not to answer, please tick don't know or 'prefer not to say' where available, or write in DK for textboxes.

Do any of the following things about being a nurse cause you frustration either all the time or some of the time? [Please tick all that apply]

No nothing causes me frustration	1	1	1	0	0	2	1	0	3	0	1	2	1	1	1	3
Yes – the amount of bureaucracy and paperwork	87	87	85	100	94	96	82	86	87	88	90	85	87	84	88	83
Yes – my boss(es)	49	51	44	47	56	47	55	53	54	58	46	48	46	52	51	47
Yes – my colleagues	35	38	28	33	41	38	30	36	27	34	36	37	36	34	35	37
Yes – the patients	24	24	22	20	27	31	25	13	24	28	27	20	20	18	29	17
Yes – patients' relatives	45	47	44	60	41	42	48	17	39	52	54	34	40	41	51	31
Yes – the long hours	28	29	24	27	32	31	26	36	28	37	31	23	24	15	34	19
Yes – the petty rules and regulations	66	65	66	67	79	67	64	73	61	69	65	64	63	74	68	58
Yes – understaffing	81	80	81	87	85	89	81	79	88	88	87	71	78	78	88	56
Yes – other	11	12	8	0	9	7	11	16	13	9	11	12	12	6	11	13
Don't know	1	0	1	0	0	0	0	1	0	0	0	1	1	0	0	3

Channel 4

All Interviewed

Total	How long are your shifts on average?					Job Role or Position					
	Less than 6 hours	6 to 8 hours	8 to 10 hours	10 to 12 hours	12 hours and over	Manager	Specialist	Ward Manager	Staff	Student	Other
1096	15	328	251	199	223	42	106	191	614	62	81
%	%	%	%	%	%	%	%	%	%	%	%

The next few questions will ask you about some of the frustrating, funny, embarrassing and even naughty stories that you may have witnessed during your time in healthcare.

As always with our surveys, your identity will not be disclosed to anyone and your answers will be kept completely confidential. In any case, we would never ask you to breach any patient confidentiality, so please refrain from doing so. If there are any questions you would prefer not to answer, please tick don't know or 'prefer not to say' where available, or write in DK for textboxes.

Do any of the following things about being a nurse cause you frustration either all the time or some of the time? [Please tick all that apply]

No nothing causes me frustration	1	0	1	1	2	0	7	2	1	0	2	3
Yes – the amount of bureaucracy and paperwork	87	93	86	86	89	88	79	86	93	88	81	73
Yes – my boss(es)	49	40	47	50	47	55	52	47	52	50	29	52
Yes – my colleagues	35	20	34	38	37	32	38	37	36	33	29	48
Yes – the patients	24	13	25	22	23	29	19	17	22	25	29	25
Yes – patients' relatives	45	20	45	42	46	53	24	37	49	48	34	43
Yes – the long hours	28	7	22	32	31	34	24	28	28	28	44	17
Yes – the petty rules and regulations	66	80	61	69	65	70	52	59	67	68	61	63
Yes – understaffing	81	80	76	84	85	91	60	59	89	86	86	68
Yes – other	11	0	10	16	9	9	21	9	16	9	11	10
Don't know	1	7	1	0	0	0	0	2	0	0	0	1

Channel 4

All Interviewed

Total	Gender		Age			Region					What is your main occupation?			Status (non NHS)	
	Male	Female	18 to 34	35 to 54	55 +	London	Rest of South	Midlands / Wales	North	Scotland	Nurse	Midwife	Not NHS	NHS last 5 years	Occasional NHS
1096	245	851	329	618	148	103	347	210	282	132	861	54	181	141	47
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

And do you feel any of those prevent you from doing your job properly? [Please tick all that apply]

No nothing prevents me from doing my job properly	9	8	10	9	8	17	5	13	10	6	8	10	4	8	7	11
Yes – the amount of bureaucracy and paperwork	70	74	69	66	73	69	71	68	67	74	69	70	76	71	72	72
Yes – my boss(es)	28	37	26	23	32	24	32	23	31	26	39	28	26	29	31	23
Yes – my colleagues	15	20	14	17	15	11	25	12	18	11	21	16	13	12	11	11
Yes – the patients	7	8	7	9	6	6	8	5	10	7	8	7	7	6	6	4
Yes – patients' relatives	21	23	20	25	19	16	18	19	21	21	19	22	19	16	18	13
Yes – the long hours / tiredness / physical exhaustion	29	23	30	34	27	23	37	25	28	30	32	28	33	33	33	34
Yes – the petty rules and regulations	46	53	44	41	49	46	44	44	43	53	44	45	48	49	50	51
Yes – understaffing	70	62	73	78	70	56	72	67	69	74	71	71	85	65	65	62
Yes – other	8	9	8	6	9	6	13	7	9	7	8	8	6	8	9	4
Don't know	1	0	1	1	1	0	1	1	1	1	0	0	0	2	1	6

Which if any of the following situations have you witnessed / found yourself in at work? [Please tick all that apply]

I have been too tired to work	27	31	26	31	27	20	34	23	27	30	28	26	30	30	31	28
Management has expected me to do work that is beyond my training	32	38	30	34	33	24	30	28	31	36	40	32	32	34	37	30
I have had too many patients to look after properly	70	68	70	76	68	61	74	68	67	71	70	70	83	65	66	64
Patients have been put in unnecessary danger	42	47	41	44	45	28	43	42	40	42	44	43	44	38	38	36
None of these	16	15	17	13	17	22	13	20	19	14	12	16	9	19	18	19
Don't know	2	1	2	2	1	3	3	1	1	2	1	2	0	1	0	4

Have you ever issued medication to patients without obtaining the required permission in advance?

No – I don't need permission, I am allowed to issue medication	11	15	10	8	12	16	11	10	12	10	14	11	26	10	11	9
No – I would never do that	58	54	59	58	58	58	45	59	59	62	56	58	41	62	63	57
Once or twice in special circumstances	14	13	15	16	14	12	20	13	13	14	15	14	20	13	14	13
Occasionally – if the patient is in need	10	9	10	11	9	9	14	9	8	10	11	10	11	7	6	9
Frequently – it's silly that I'm not officially allowed to use my discretion to some degree	2	4	1	2	2	3	5	2	2	1	1	2	0	1	1	0
Don't know / Prefer not to say	5	5	5	6	5	3	6	6	6	3	3	5	2	7	5	13

Channel 4

All Interviewed

Total	Current Employment Status					Where do you usually work in hospital?						Which shifts do you work?			
	FT Staff	PT Staff	FT Agency	PT Agency	Both	A & E	Theatre	Maternity	ICU/ HDU	On other Wards	Other	Day	Night	Both	Not applicable – I do not work in shifts
1096	704	255	15	34	45	89	70	67	97	502	364	383	83	551	78
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

And do you feel any of those prevent you from doing your job properly? [Please tick all that apply]

No nothing prevents me from doing my job properly	9	9	11	20	3	4	16	14	6	6	7	13	14	10	6	12
Yes – the amount of bureaucracy and paperwork	70	70	70	53	82	78	65	66	72	74	76	64	64	70	76	64
Yes – my boss(es)	28	32	22	20	27	18	30	37	28	30	28	26	25	29	31	24
Yes – my colleagues	15	18	9	13	18	13	16	21	13	19	16	14	15	8	17	13
Yes – the patients	7	8	7	7	6	2	12	3	6	1	9	5	6	6	9	4
Yes – patients' relatives	21	20	22	33	24	22	29	4	16	21	28	11	16	21	25	12
Yes – the long hours / tiredness / physical exhaustion	29	28	27	27	32	44	28	34	36	27	34	23	24	10	37	19
Yes – the petty rules and regulations	46	45	49	33	59	47	44	56	45	43	47	43	43	49	49	37
Yes – understaffing	70	71	70	67	71	71	65	66	84	70	77	59	67	64	78	44
Yes – other	8	9	6	0	12	4	12	11	8	8	6	9	9	2	8	9
Don't know	1	0	1	7	0	2	0	1	0	0	0	1	0	1	0	5

Which if any of the following situations have you witnessed / found yourself in at work? [Please tick all that apply]

I have been too tired to work	27	29	24	0	29	29	24	30	31	28	26	29	26	17	30	24
Management has expected me to do work that is beyond my training	32	33	30	33	41	24	24	36	33	36	35	30	29	25	35	31
I have had too many patients to look after properly	70	68	74	47	74	78	75	44	78	75	76	59	63	64	78	50
Patients have been put in unnecessary danger	42	43	41	33	47	40	57	33	36	47	47	33	35	52	48	28
None of these	16	17	14	27	15	7	12	29	12	12	12	23	22	17	10	35
Don't know	2	2	1	7	3	0	3	1	0	1	1	2	2	2	2	1

Have you ever issued medication to patients without obtaining the required permission in advance?

No – I don't need permission, I am allowed to issue medication	11	12	10	13	12	11	21	1	21	11	8	14	11	10	9	24
No – I would never do that	58	55	60	60	74	53	46	76	48	39	59	62	62	60	56	53
Once or twice in special circumstances	14	15	15	7	6	20	8	19	18	21	16	11	12	16	16	9
Occasionally – if the patient is in need	10	10	11	0	6	4	11	0	12	21	11	7	9	7	11	6
Frequently – it's silly that I'm not officially allowed to use my discretion to some degree	2	2	2	0	0	2	7	0	0	4	1	1	1	0	3	1
Don't know / Prefer not to say	5	5	3	20	3	9	7	4	2	4	5	5	4	7	5	6

Channel 4

All Interviewed

Total	How long are your shifts on average?					Job Role or Position					
	Less than 6 hours	6 to 8 hours	8 to 10 hours	10 to 12 hours	12 hours and over	Manager	Specialist	Ward Manager	Staff	Student	Other
1096	15	328	251	199	223	42	106	191	614	62	81
%	%	%	%	%	%	%	%	%	%	%	%

And do you feel any of those prevent you from doing your job properly? [Please tick all that apply]

No nothing prevents me from doing my job properly	9	13	10	11	10	5	10	22	5	7	18	11
Yes – the amount of bureaucracy and paperwork	70	53	68	71	73	74	60	58	81	72	60	58
Yes – my boss(es)	28	20	24	30	27	35	31	26	30	29	13	32
Yes – my colleagues	15	7	14	19	15	15	17	16	15	15	11	24
Yes – the patients	7	0	7	8	5	10	2	4	6	7	13	10
Yes – patients' relatives	21	0	18	21	20	28	10	9	19	24	16	20
Yes – the long hours / tiredness / physical exhaustion	29	13	26	34	27	32	21	24	26	31	42	16
Yes – the petty rules and regulations	46	60	42	48	45	53	45	37	47	49	36	43
Yes – understaffing	70	53	69	70	75	79	48	46	72	77	69	63
Yes – other	8	0	9	9	5	8	19	13	8	6	7	10
Don't know	1	7	0	0	1	0	0	3	0	0	2	1

Which if any of the following situations have you witnessed / found yourself in at work? [Please tick all that apply]

I have been too tired to work	27	20	26	32	26	27	24	28	31	27	27	19
Management has expected me to do work that is beyond my training	32	20	30	34	31	35	26	26	34	32	39	37
I have had too many patients to look after properly	70	53	70	70	73	73	38	54	74	76	73	47
Patients have been put in unnecessary danger	42	27	38	39	47	53	41	30	47	46	39	24
None of these	16	27	18	16	14	10	31	30	13	13	13	24
Don't know	2	13	2	2	1	1	2	0	2	1	3	5

Have you ever issued medication to patients without obtaining the required permission in advance?

No – I don't need permission, I am allowed to issue medication	11	0	11	8	11	11	19	23	12	10	3	5
No – I would never do that	58	67	62	65	57	47	57	52	49	58	86	68
Once or twice in special circumstances	14	20	11	13	16	20	10	9	17	16	3	7
Occasionally – if the patient is in need	10	7	9	8	9	15	5	11	13	11	2	3
Frequently – it's silly that I'm not officially allowed to use my discretion to some degree	2	0	2	2	2	3	2	2	5	1	0	0
Don't know / Prefer not to say	5	7	6	5	5	4	7	3	4	4	7	17

Channel 4

All Interviewed

Total	Gender		Age			Region					What is your main occupation?			Status (non NHS)	
	Male	Female	18 to 34	35 to 54	55 +	London	Rest of South	Midlands / Wales	North	Scotland	Nurse	Midwife	Not NHS	NHS last 5 years	Occasional NHS
1096	245	851	329	618	148	103	347	210	282	132	861	54	181	141	47
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Have you ever seen colleagues do things they are not qualified to do?

No never	37	34	38	38	38	34	30	40	36	41	30	38	52	28	29	26
Yes, occasionally	47	51	46	47	47	49	44	46	48	44	57	46	39	55	56	53
Yes, frequently	6	7	6	5	6	8	9	5	6	5	7	6	6	4	4	6
Don't know / Prefer not to say	10	9	10	10	10	10	18	9	10	10	6	10	4	13	11	15

Are there circumstances you've experienced or witnessed in which you feel patient's lives have been put at risk unnecessarily?

No never	47	45	47	51	45	45	36	49	53	47	39	46	41	53	55	45
Yes sometimes	37	40	36	30	42	34	42	37	32	38	40	38	43	30	30	28
Yes often	3	3	3	4	3	2	7	2	4	3	4	3	6	4	5	2
Don't know / prefer not to say	13	12	13	15	10	19	16	12	11	12	17	13	11	13	10	26

Have you or anyone else you know done any of the following at the place where you work?[Please tick all that apply]

Made private phone calls to a boyfriend/girlfriend from a work telephone	55	60	54	62	54	47	60	51	52	56	65	56	56	54	53	60
Checking on a computer site (e.g. Facebook) when you/they should have been working	40	45	38	48	38	30	43	43	34	40	36	40	37	39	42	32
Come to work with a hangover, not really able to concentrate fully on the job	36	43	33	41	35	26	39	29	37	40	40	35	32	40	41	38
Fallen asleep while on duty	26	39	22	23	27	28	37	23	28	24	26	26	19	29	28	36
Taken a day off work and called in 'sick' when I was not really ill	44	56	40	46	44	37	51	39	43	44	50	43	35	49	49	51
Had sex with another nurse/doctor/colleague	11	20	8	11	12	7	20	11	7	11	9	11	9	12	11	17
Taken recreational or performance enhancing drugs (ie. stimulants) without prescription that effect you while working	3	7	2	3	4	2	4	4	2	4	2	3	2	4	4	9
Acted in some other inappropriate way	8	13	7	8	7	11	13	8	9	6	7	9	4	6	4	11
No, none of these	22	16	24	19	23	28	18	26	25	22	14	23	28	19	20	17
Don't know	4	3	4	2	4	3	7	4	3	3	3	4	2	4	3	6

Channel 4

All Interviewed

Total	Current Employment Status					Where do you usually work in hospital?						Which shifts do you work?			
	FT Staff	PT Staff	FT Agency	PT Agency	Both	A & E	Theatre	Maternity	ICU/ HDU	On other Wards	Other	Day	Night	Both	Not applicable – I do not work in shifts
1096	704	255	15	34	45	89	70	67	97	502	364	383	83	551	78
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Have you ever seen colleagues do things they are not qualified to do?

No never	37	37	40	33	24	38	29	41	46	35	35	38	42	36	35	27
Yes, occasionally	47	47	46	33	53	51	48	43	42	51	49	46	43	41	49	58
Yes, frequently	6	6	5	13	3	4	8	10	6	9	5	6	5	11	5	8
Don't know / Prefer not to say	10	10	10	20	21	7	15	6	6	5	11	10	10	12	10	8

Are there circumstances you've experienced or witnessed in which you feel patient's lives have been put at risk unnecessarily?

No never	47	47	48	47	38	42	39	46	42	34	43	57	53	37	43	58
Yes sometimes	37	38	37	27	35	31	45	41	42	49	39	30	32	43	42	27
Yes often	3	4	2	7	3	7	5	1	5	4	4	3	3	4	3	4
Don't know / prefer not to say	13	12	13	20	24	20	11	11	12	13	14	11	13	16	13	12

Have you or anyone else you know done any of the following at the place where you work?[Please tick all that apply]

Made private phone calls to a boyfriend/girlfriend from a work telephone	55	56	53	53	47	67	46	59	55	54	57	52	53	54	57	54
Checking on a computer site (e.g. Facebook) when you/they should have been working	40	41	37	40	29	44	30	37	34	35	41	40	33	40	44	44
Come to work with a hangover, not really able to concentrate fully on the job	36	37	31	33	32	33	33	34	30	34	37	37	33	23	39	41
Fallen asleep while on duty	26	25	24	47	41	31	18	16	21	29	27	26	18	41	29	26
Taken a day off work and called in 'sick' when I was not really ill	44	45	41	40	50	42	36	49	34	43	46	42	39	46	47	39
Had sex with another nurse/doctor/colleague	11	13	6	7	15	11	15	13	12	12	12	9	10	16	11	9
Taken recreational or performance enhancing drugs (ie. stimulants) without prescription that effect you while working	3	3	1	7	6	13	2	4	3	3	3	4	3	2	4	1
Acted in some other inappropriate way	8	9	4	13	9	4	11	14	5	0	9	8	8	6	9	8
No, none of these	22	21	26	27	18	20	33	16	28	26	22	22	25	21	21	18
Don't know	4	3	4	7	6	2	6	4	5	3	3	4	4	4	3	6

Channel 4

All Interviewed

Total	How long are your shifts on average?					Job Role or Position					
	Less than 6 hours	6 to 8 hours	8 to 10 hours	10 to 12 hours	12 hours and over	Manager	Specialist	Ward Manager	Staff	Student	Other
1096	15	328	251	199	223	42	106	191	614	62	81
%	%	%	%	%	%	%	%	%	%	%	%

Have you ever seen colleagues do things they are not qualified to do?

No never	37	27	41	37	39	35	38	34	37	37	42	38
Yes, occasionally	47	40	45	47	44	49	48	55	50	47	42	37
Yes, frequently	6	13	4	6	8	6	12	5	5	6	7	10
Don't know / Prefer not to say	10	20	11	10	9	10	2	7	9	11	10	15

Are there circumstances you've experienced or witnessed in which you feel patient's lives have been put at risk unnecessarily?

No never	47	27	52	47	40	42	41	57	48	43	61	49
Yes sometimes	37	47	35	39	43	37	41	33	38	40	27	22
Yes often	3	0	3	2	4	5	7	4	3	3	0	5
Don't know / prefer not to say	13	27	10	12	14	16	12	7	11	14	11	24

Have you or anyone else you know done any of the following at the place where you work?[Please tick all that apply]

Made private phone calls to a boyfriend/girlfriend from a work telephone	55	47	55	52	55	61	55	62	57	55	42	54
Checking on a computer site (e.g. Facebook) when you/they should have been working	40	20	39	38	42	42	45	44	37	40	44	37
Come to work with a hangover, not really able to concentrate fully on the job	36	27	33	36	33	39	43	39	42	33	39	27
Fallen asleep while on duty	26	13	21	23	31	32	31	25	30	25	18	26
Taken a day off work and called in 'sick' when I was not really ill	44	47	44	40	48	44	38	47	50	42	40	43
Had sex with another nurse/doctor/colleague	11	0	13	10	10	12	17	18	19	7	10	9
Taken recreational or performance enhancing drugs (ie. stimulants) without prescription that effect you while working	3	0	4	4	4	3	5	2	7	2	7	1
Acted in some other inappropriate way	8	7	10	10	6	6	10	9	11	8	7	3
No, none of these	22	13	24	26	20	20	21	16	22	23	24	25
Don't know	4	7	3	5	2	2	5	5	3	3	5	4

Channel 4

All Interviewed

Total	Gender		Age			Region					What is your main occupation?			Status (non NHS)	
	Male	Female	18 to 34	35 to 54	55 +	London	Rest of South	Midlands / Wales	North	Scotland	Nurse	Midwife	Not NHS	NHS last 5 years	Occasional NHS
1096	245	851	329	618	148	103	347	210	282	132	861	54	181	141	47
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

To what extent do you agree or disagree with each of the following statements about your patients?

The patients I deal with are generally appreciative of my work

Strongly Agree	20	14	22	12	24	23	24	25	19	17	16	21	17	19	18	17
Tend to Agree	57	54	58	63	55	53	55	61	51	56	62	55	72	62	65	57
Neither Agree nor Disagree	12	17	11	13	12	13	13	7	16	16	11	13	2	12	11	17
Tend to Disagree	7	10	7	9	7	6	8	6	11	8	6	8	4	6	5	9
Strongly Disagree	2	5	2	2	2	3	0	1	2	4	4	3	0	1	1	0
Don't know / Not applicable	1	0	1	1	0	2	0	1	2	0	1	1	6	0	0	0

Patients these days show very little respect and are generally unaware of the pressures of work and needs of other patients

Strongly Agree	12	18	11	13	13	11	10	11	13	13	16	13	6	14	12	19
Tend to Agree	31	31	32	33	31	30	29	30	32	29	34	33	33	22	21	21
Neither Agree nor Disagree	22	22	21	22	21	22	26	21	21	21	24	21	24	23	24	21
Tend to Disagree	26	22	27	24	27	25	26	29	23	29	20	24	26	34	37	23
Strongly Disagree	8	5	9	8	7	10	9	8	9	7	6	8	6	8	6	15
Don't know / Not applicable	1	1	1	1	1	3	0	1	2	1	1	1	6	0	0	0

Have you ever ignored a patient who needed help?

No never	75	69	77	74	75	76	82	74	75	75	73	75	80	74	75	70
Yes, once or twice	21	23	20	22	21	19	14	22	20	21	25	21	15	21	22	19
Yes, I do so frequently	1	2	1	1	2	1	2	1	1	1	1	1	4	0	0	0
Don't know / prefer not to say	3	5	3	3	3	5	3	3	4	4	2	3	2	5	3	11

You said you have ignored a patient who needed help.

[Excluding those who have not ignored a patient, BASE, n=241]

Channel 4

All Interviewed

Total	Current Employment Status					Where do you usually work in hospital?						Which shifts do you work?			
	FT Staff	PT Staff	FT Agency	PT Agency	Both	A & E	Theatre	Maternity	ICU/ HDU	On other Wards	Other	Day	Night	Both	Not applicable – I do not work in shifts
1096	704	255	15	34	45	89	70	67	97	502	364	383	83	551	78
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

To what extent do you agree or disagree with each of the following statements about your patients?

The patients I deal with are generally appreciative of my work

Strongly Agree	20	22	19	13	15	16	21	23	21	22	18	23	25	18	15	28
Tend to Agree	57	55	62	40	68	58	51	63	67	61	57	56	53	52	60	63
Neither Agree nor Disagree	12	12	13	13	9	13	16	14	2	11	13	12	13	11	13	8
Tend to Disagree	7	9	4	20	6	11	10	0	5	6	9	7	7	7	9	0
Strongly Disagree	2	3	2	7	0	2	2	0	0	0	4	2	2	8	2	0
Don't know / Not applicable	1	1	0	7	3	0	0	0	6	0	0	1	0	4	1	1

Patients these days show very little respect and are generally unaware of the pressures of work and needs of other patients

Strongly Agree	12	14	10	20	6	9	20	4	5	8	15	11	11	17	13	9
Tend to Agree	31	33	29	33	24	27	43	26	33	25	34	29	29	25	36	18
Neither Agree nor Disagree	22	20	24	13	35	27	14	30	27	27	20	22	23	18	20	28
Tend to Disagree	26	25	28	20	21	33	20	36	24	32	23	29	29	25	24	31
Strongly Disagree	8	8	8	7	12	4	3	4	8	7	8	9	9	11	6	12
Don't know / Not applicable	1	1	0	7	3	0	0	0	5	1	1	1	0	4	1	3

Have you ever ignored a patient who needed help?

No never	75	76	74	67	71	60	67	86	79	76	72	78	78	77	72	76
Yes, once or twice	21	19	23	27	27	31	25	7	15	20	24	19	19	22	22	19
Yes, I do so frequently	1	1	2	0	0	0	5	1	3	1	1	0	1	1	2	0
Don't know / prefer not to say	3	4	1	7	3	9	3	6	3	3	3	3	3	0	4	5

You said you have ignored a patient who needed help.

[Excluding those who have not ignored a patient, BASE, n=241]

Channel 4

All Interviewed

Total	How long are your shifts on average?					Job Role or Position					
	Less than 6 hours	6 to 8 hours	8 to 10 hours	10 to 12 hours	12 hours and over	Manager	Specialist	Ward Manager	Staff	Student	Other
1096	15	328	251	199	223	42	106	191	614	62	81
%	%	%	%	%	%	%	%	%	%	%	%

To what extent do you agree or disagree with each of the following statements about your patients?

The patients I deal with are generally appreciative of my work

Strongly Agree	20	20	20	22	19	18	29	32	19	19	10	19
Tend to Agree	57	67	56	54	58	60	50	47	57	59	66	58
Neither Agree nor Disagree	12	13	13	12	11	13	14	12	9	13	13	14
Tend to Disagree	7	0	9	8	9	7	5	8	11	7	7	6
Strongly Disagree	2	0	2	3	3	3	2	1	3	2	2	3
Don't know / Not applicable	1	0	1	1	1	0	0	0	1	1	3	1

Patients these days show very little respect and are generally unaware of the pressures of work and needs of other patients

Strongly Agree	12	13	10	13	14	16	12	13	12	14	5	10
Tend to Agree	31	27	31	30	35	36	21	27	34	33	31	26
Neither Agree nor Disagree	22	20	22	22	20	20	26	26	16	21	26	26
Tend to Disagree	26	33	27	27	23	23	21	23	30	25	29	27
Strongly Disagree	8	7	9	9	7	5	19	9	6	7	7	10
Don't know / Not applicable	1	0	1	1	2	0	0	1	2	1	3	1

Have you ever ignored a patient who needed help?

No never	75	87	72	76	77	75	81	72	76	74	77	78
Yes, once or twice	21	13	22	20	20	22	14	23	20	21	21	21
Yes, I do so frequently	1	0	3	1	1	1	2	1	1	2	0	0
Don't know / prefer not to say	3	0	4	3	3	3	2	5	3	4	2	1

You said you have ignored a patient who needed help.

[Excluding those who have not ignored a patient, BASE, n=241]

Channel 4

All Interviewed

Total	Gender		Age			Region					What is your main occupation?			Status (non NHS)	
	Male	Female	18 to 34	35 to 54	55 +	London	Rest of South	Midlands / Wales	North	Scotland	Nurse	Midwife	Not NHS	NHS last 5 years	Occasional NHS
1096	245	851	329	618	148	103	347	210	282	132	861	54	181	141	47
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Why was this? [Please tick all that apply]

When I get to see them they often don't need anything	17	21	16	21	15	14	13	15	23	10	29	18	10	13	16	11
You get to know pretty quickly the ones that need constant attention and the ones that don't	33	48	28	32	33	35	44	19	41	32	50	35	20	26	29	22
I have to prioritise and some people have to wait longer than they would want to.	83	79	85	84	83	83	75	86	86	77	85	82	90	90	87	89
There is too much paperwork to get through	15	18	14	12	18	10	6	21	11	13	12	15	30	13	10	22
We are short staffed and there are too many patients to deal with properly	53	48	55	62	52	35	50	52	55	57	44	54	70	45	42	56
Other reasons	4	5	4	1	4	10	13	6	2	3	0	5	0	3	3	0
Don't know / can't remember	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Which if any of the following have happened to you? [Please tick all that apply]

I have shouted at a patient	12	22	9	12	12	14	9	10	12	15	14	13	0	13	14	11
I have been violent towards a patient	1	2	0	1	0	1	1	0	1	0	1	1	0	1	0	2
I have seen another nurse shouting at a patient	43	55	40	40	43	49	50	40	45	41	47	44	17	48	44	60
I have seen another nurse being violent towards a patient	8	14	6	6	8	12	9	8	7	7	11	7	0	13	13	13
I have seen a doctor shout at a patient	15	23	13	12	16	18	17	13	15	17	17	15	7	17	14	28
I have seen a doctor be violent towards a patient	1	2	1	0	2	1	2	1	0	1	1	1	0	2	1	4
A patient has shouted at me	84	91	82	84	86	78	76	85	83	86	89	85	65	87	92	75
A patient has been violent towards me	68	86	63	67	71	60	58	66	65	71	80	71	22	69	73	60
A patients' relative or visitor has shouted at me	69	75	68	64	74	58	66	71	69	68	74	69	61	74	75	70
A patients' relative or visitor has been violent towards you	26	38	23	23	29	20	32	25	29	25	24	27	17	25	27	21
None of these	8	4	9	9	7	11	14	8	7	8	5	8	22	4	3	6
Don't know	1	0	1	1	0	1	1	1	1	0	0	1	0	1	0	4

Channel 4

All Interviewed

Total	Current Employment Status					Where do you usually work in hospital?						Which shifts do you work?			
	FT Staff	PT Staff	FT Agency	PT Agency	Both	A & E	Theatre	Maternity	ICU/ HDU	On other Wards	Other	Day	Night	Both	Not applicable - I do not work in shifts
1096	704	255	15	34	45	89	70	67	97	502	364	383	83	551	78
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Why was this? [Please tick all that apply]

When I get to see them they often don't need anything	17	16	21	0	22	14	12	33	8	15	20	13	17	16	16	27
You get to know pretty quickly the ones that need constant attention and the ones that don't	33	32	33	50	56	21	42	33	25	25	37	31	32	42	32	33
I have to prioritise and some people have to wait longer than they would want to.	83	78	91	100	89	93	89	100	83	65	85	79	81	79	86	80
There is too much paperwork to get through	15	13	19	25	33	0	8	17	17	15	20	11	15	11	15	20
We are short staffed and there are too many patients to deal with properly	53	46	59	50	56	79	54	33	58	60	55	50	47	42	57	67
Other reasons	4	6	3	0	0	0	4	0	0	5	5	6	5	0	3	13
Don't know / can't remember	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Which if any of the following have happened to you? [Please tick all that apply]

I have shouted at a patient	12	14	6	27	21	11	15	7	3	23	13	10	7	18	15	12
I have been violent towards a patient	1	1	0	0	3	0	1	0	0	0	1	0	1	0	1	0
I have seen another nurse shouting at a patient	43	43	36	60	59	51	47	33	21	43	48	42	40	45	44	49
I have seen another nurse being violent towards a patient	8	8	6	20	15	7	9	3	3	4	10	9	7	12	8	10
I have seen a doctor shout at a patient	15	17	11	20	18	16	25	19	12	20	16	13	15	17	16	12
I have seen a doctor be violent towards a patient	1	1	0	7	0	0	5	1	2	2	0	1	1	0	2	0
A patient has shouted at me	84	86	80	93	82	84	91	76	66	83	87	85	83	80	86	85
A patient has been violent towards me	68	72	57	93	59	67	80	59	22	72	73	69	61	70	73	68
A patients' relative or visitor has shouted at me	69	71	67	67	65	73	79	47	63	67	75	69	66	66	71	74
A patients' relative or visitor has been violent towards you	26	29	20	33	15	22	53	21	15	27	28	25	22	30	29	26
None of these	8	8	9	7	9	7	5	19	21	11	5	7	9	13	7	8
Don't know	1	1	1	0	0	0	2	1	0	0	1	0	1	0	0	1

Channel 4

All Interviewed

Total	How long are your shifts on average?					Job Role or Position					
	Less than 6 hours	6 to 8 hours	8 to 10 hours	10 to 12 hours	12 hours and over	Manager	Specialist	Ward Manager	Staff	Student	Other
1096	15	328	251	199	223	42	106	191	614	62	81
%	%	%	%	%	%	%	%	%	%	%	%

Why was this? [Please tick all that apply]

When I get to see them they often don't need anything	17	50	15	19	13	18	0	16	18	14	23	41
You get to know pretty quickly the ones that need constant attention and the ones that don't	33	50	28	34	40	32	29	28	20	32	46	71
I have to prioritise and some people have to wait longer than they would want to.	83	100	86	87	83	76	86	68	85	89	92	53
There is too much paperwork to get through	15	0	14	21	15	10	0	16	10	19	0	12
We are short staffed and there are too many patients to deal with properly	53	50	51	51	53	54	29	32	58	58	69	35
Other reasons	4	0	6	0	5	2	14	12	5	2	0	6
Don't know / can't remember	0	0	0	0	0	0	0	0	0	0	0	0

Which if any of the following have happened to you? [Please tick all that apply]

I have shouted at a patient	12	0	10	11	15	15	5	11	15	12	3	16
I have been violent towards a patient	1	0	1	0	2	0	0	1	0	1	0	3
I have seen another nurse shouting at a patient	43	60	42	43	44	41	43	44	41	43	44	46
I have seen another nurse being violent towards a patient	8	0	8	7	12	6	14	13	7	6	10	11
I have seen a doctor shout at a patient	15	13	12	17	16	20	21	17	23	13	18	9
I have seen a doctor be violent towards a patient	1	0	0	1	1	2	5	2	1	1	2	0
A patient has shouted at me	84	87	82	86	84	85	76	86	87	85	82	75
A patient has been violent towards me	68	40	64	65	75	72	64	69	78	66	66	65
A patients' relative or visitor has shouted at me	69	60	66	69	70	73	62	74	82	71	47	43
A patients' relative or visitor has been violent towards you	26	13	20	29	29	31	43	22	39	24	16	12
None of these	8	0	9	10	5	9	14	6	8	8	8	10
Don't know	1	7	1	0	0	0	2	0	0	0	2	4