

YouGov / Welsh NHS Confederation Survey Results

Sample Size: 1004 Welsh Adults
Fieldwork: 27th October - 1st November 2011

	Constituency vote				Gender		Age			Social Grade		Region					
	Total	Con	Lab	Lib Dem	Plaid	Male	Female	18-34	35-54	55+	ABC1	C2DE	Mid and West Wales	North Wales	South Wales Central	South Wales East	South Wales West
Weighted Sample	1004					483	521	278	301	425	472	532	192	208	224	208	173
Unweighted Sample	1004	219	286	57	139	506	498	165	295	544	618	386	218	217	227	187	155
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Which, if any, of the following do you think is in charge of running the NHS in Wales?

Welsh Government	62	66	68	62	66	65	59	54	62	66	65	58	57	63	61	59	69
UK Government in Westminster	22	18	19	13	24	22	21	27	21	18	20	23	20	17	24	28	17
The NHS is an independent body which runs itself	5	9	5	7	4	7	4	5	5	5	5	5	6	8	5	3	4
Doctors	1	0	0	3	2	1	1	1	1	1	1	1	2	0	1	0	0
A private company	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	1	0	0	1	0	0	1	0	0	1	0	0	1	0	0
Don't know	10	6	7	16	5	5	15	14	9	9	8	13	14	12	7	9	10

Generally speaking are you pleased or displeased with the care you and your family have received from the NHS in Wales?

Pleased	60	51	76	53	64	56	62	55	56	65	54	65	56	67	64	54	55
Displeased	16	20	11	13	10	17	16	16	21	13	18	15	18	11	14	22	18
Neither	19	27	10	29	23	22	16	18	18	19	24	14	21	18	17	17	21
Not applicable - My family and I have not received care from the NHS in Wales	2	2	0	2	2	3	1	3	1	1	3	1	2	2	2	1	2
Don't know	4	0	2	4	1	3	5	8	3	2	3	4	3	2	4	6	4

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Overall, how well or badly do you think the NHS is run in Wales?

Very well	5	5	6	1	8	5	5	3	5	6	3	7	7	9	2	5	2
Fairly well	48	47	61	37	46	49	47	40	46	53	41	54	45	48	53	51	39
TOTAL WELL	53	52	67	37	54	53	52	43	52	60	44	60	52	57	55	56	41
Neither well nor badly	21	16	19	19	25	19	23	27	23	16	26	17	22	22	23	11	30
Fairly badly	16	18	10	22	16	21	12	20	12	16	19	13	16	11	13	20	22
Very badly	5	9	2	8	3	3	7	4	7	5	4	6	7	5	6	4	5
TOTAL BADLY	21	27	12	31	19	24	19	24	20	21	24	19	23	16	18	24	26
Don't know	5	5	1	13	2	3	6	7	5	3	5	4	2	5	4	8	2

It has been suggested that local health boards (such as those which run local hospitals or GP surgeries) should involve local communities more in the development of their plans.

How likely, if at all, is it that you would get actively involved in the development of plans for your local health board where you live?

Very likely	4	8	3	19	4	6	3	5	4	4	5	4	7	4	3	4	5
Fairly likely	18	21	21	7	22	16	19	17	17	19	15	21	20	20	14	14	22
TOTAL LIKELY	22	28	24	26	26	23	22	23	21	23	20	24	27	24	17	18	27
Not very likely	35	42	29	52	41	36	34	34	30	39	38	32	41	32	38	30	33
Not at all likely	29	22	33	21	26	31	28	27	35	27	27	31	21	24	36	33	32
TOTAL NOT LIKELY	64	64	62	74	67	67	61	61	66	65	65	63	63	56	73	63	65
Don't know	14	8	14	1	7	10	17	17	13	12	15	12	10	20	9	19	8

Generally speaking, do you think the NHS in Wales provides good or bad value for money?

Provides good value for money	50	38	63	57	60	49	50	49	49	51	47	52	44	48	54	52	49
Provides bad value for money	17	27	11	16	13	21	13	17	18	17	20	15	19	13	13	23	18
Neither	21	20	22	15	20	17	24	19	19	23	22	20	25	25	17	15	24
Don't know	12	15	5	12	7	12	13	15	14	9	11	14	12	14	15	11	9

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The Welsh Government is in charge of running the NHS in Wales. Approximately how much do you think it costs to run health and social services in Wales each year? Please write the amount you think in the box below in numbers. If you do not know please tick 'DK'.

[Those who gave a cost]

AVERAGE (in Billions)	75	32	29	16	174	17	151	116	26	90	114	30	16	135	35	35	172
Don't know (in percentages)	70	70	65	51	71	65	75	64	64	78	66	74	68	78	64	76	63

Currently the Welsh Government spends around £6.1 billion on health and social services, which is around 42% of the total Welsh Government budget. Do you think this is too much, not enough or about the right amount?

Too much	13	24	8	34	8	17	9	14	10	13	17	9	17	9	15	10	13
About the right amount	39	43	45	51	46	44	35	40	37	41	41	38	38	43	36	41	38
Not enough	28	15	33	8	29	24	31	25	27	30	23	32	26	26	26	31	29
Don't know	20	18	14	6	17	15	25	21	26	16	19	21	19	22	22	18	20

We would next like to ask you about your most recent experience of the NHS. This can mean either your own personal experience, if care was given to you or a relative in your home, or if you visited a friend or family member at hospital.

Thinking about your most recent experience with the NHS in Wales how would you rate your experience over all?

Very positive	26	21	33	24	35	26	26	14	26	35	24	28	29	36	28	19	17
Fairly positive	35	37	39	48	28	37	33	41	31	33	31	38	34	29	38	35	40
TOTAL POSITIVE	61	58	71	72	62	63	59	55	57	67	55	66	62	65	65	54	57
Average	18	20	15	9	22	17	18	20	17	16	22	14	13	21	14	18	21
Fairly negative	8	12	5	8	8	9	8	7	12	7	10	7	13	5	10	7	7
Very negative	7	6	6	5	5	6	9	9	7	7	8	7	7	4	3	14	9
TOTAL NEGATIVE	16	18	11	12	13	15	16	16	19	13	18	13	20	9	13	21	16
Not applicable - I have not had an experience of the NHS in Wales	3	4	2	7	2	4	1	3	3	2	3	3	3	1	5	2	2
Don't know	3	1	1	0	2	1	5	6	3	2	2	4	1	3	3	5	4

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How positive or negative was your most recent experience of the NHS in Wales in each of the following areas?

[Only those who have had an experience of the NHS in Wales
n=973]

Length of waiting time

Very positive	12	13	14	7	20	11	14	9	9	17	13	11	12	16	14	9	10
Fairly positive	27	24	34	26	27	27	27	33	28	22	25	29	30	25	26	30	24
TOTAL POSITIVE	39	37	48	33	47	38	40	42	37	39	38	40	42	41	40	39	34
Average	23	24	24	23	22	26	21	15	27	26	24	23	25	28	24	17	22
Fairly negative	20	23	17	27	11	21	20	24	20	18	19	21	15	14	19	27	27
Very negative	12	13	8	15	15	12	13	14	11	12	15	10	14	11	13	12	12
TOTAL NEGATIVE	33	37	24	42	26	33	33	38	32	30	34	31	28	25	32	39	39
Don't know	5	3	4	1	6	3	7	5	5	5	4	6	5	5	4	5	5

Length of stay

Very positive	18	18	18	30	26	19	17	11	15	24	20	15	23	21	19	12	12
Fairly positive	28	21	36	33	23	27	28	30	33	23	25	30	30	26	31	24	27
TOTAL POSITIVE	45	39	54	63	49	45	45	40	48	46	45	45	53	48	50	36	38
Average	26	28	22	21	20	28	24	28	28	23	28	23	20	30	26	27	25
Fairly negative	7	7	4	5	5	4	9	8	7	5	6	7	8	3	10	4	8
Very negative	3	4	3	3	3	4	3	2	3	4	3	4	5	1	2	4	6
TOTAL NEGATIVE	10	11	8	8	8	7	12	11	10	10	9	11	13	4	12	9	14
Don't know	19	22	16	8	23	19	19	21	15	21	18	21	14	19	12	28	23

Attitude of clinical/ medical staff e.g. doctors, nurses, physiotherapists

Very positive	30	28	35	23	37	28	31	17	26	41	30	30	29	38	36	22	22
Fairly positive	35	44	35	44	31	38	33	33	41	33	34	37	42	29	39	29	38
TOTAL POSITIVE	65	72	69	68	67	66	65	50	68	73	64	67	71	68	75	51	60
Average	16	19	12	9	19	16	15	20	18	12	19	13	11	21	14	16	16
Fairly negative	8	5	4	18	7	8	8	13	8	6	11	6	11	3	4	14	10
Very negative	6	3	8	4	4	4	8	6	5	6	4	8	4	4	4	6	12
TOTAL NEGATIVE	14	8	12	22	11	12	16	19	13	12	15	14	15	7	8	20	22
Don't know	5	1	7	1	3	6	4	11	2	3	2	7	2	4	2	13	2

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Attitude of non-clinical/ non-medical staff e.g. receptionists, porters, catering staff

Very positive	23	19	24	16	33	20	26	17	21	28	22	24	23	29	26	17	18
Fairly positive	34	36	34	54	33	35	34	34	38	32	36	33	36	27	38	42	27
TOTAL POSITIVE	57	54	58	70	66	55	60	51	59	60	58	57	59	56	64	60	45
Average	24	27	23	11	21	25	22	25	23	24	26	22	23	30	19	17	32
Fairly negative	7	13	4	7	4	9	5	6	9	6	7	6	11	6	5	5	7
Very negative	5	3	7	8	4	3	7	7	5	4	4	6	2	4	5	3	12
TOTAL NEGATIVE	12	16	11	16	8	12	12	12	14	10	11	12	13	10	10	8	18
Don't know	7	3	8	3	6	8	7	13	3	6	5	10	5	4	7	16	5

Care, dignity and respect given to you or your family member

Very positive	26	25	29	20	41	26	27	16	26	33	25	27	30	30	31	19	19
Fairly positive	32	30	34	40	22	33	32	36	31	31	31	33	30	27	38	31	35
TOTAL POSITIVE	58	55	63	60	63	59	58	52	57	64	56	61	60	58	69	50	55
Average	21	25	20	21	21	19	22	18	26	19	24	18	23	24	17	18	23
Fairly negative	6	8	4	9	5	6	7	8	7	5	6	6	10	6	4	6	7
Very negative	8	8	5	8	7	8	8	8	8	8	9	7	3	7	7	12	11
TOTAL NEGATIVE	15	16	9	18	13	14	15	16	15	13	16	13	13	13	11	19	17
Don't know	6	4	8	1	3	8	5	14	3	4	5	8	4	6	3	14	5

Availability of treatment

Very positive	22	20	27	24	26	20	23	12	23	26	22	21	24	29	22	17	15
Fairly positive	35	34	38	34	34	38	32	40	33	33	32	38	31	34	42	36	31
TOTAL POSITIVE	57	54	65	58	60	58	55	52	57	59	55	58	55	62	64	53	46
Average	23	27	20	16	24	22	24	25	24	22	23	24	21	26	19	17	36
Fairly negative	9	11	6	19	8	13	6	12	11	6	14	5	10	6	9	15	5
Very negative	6	7	5	5	3	4	9	4	6	8	5	8	8	4	2	7	11
TOTAL NEGATIVE	16	18	11	24	10	16	15	16	17	15	19	13	18	10	11	23	16
Don't know	5	2	3	1	5	3	6	7	3	4	4	5	6	2	5	7	2

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How well informed, if at all, do you feel about health services offered in your area?

Very well informed	5	4	6	7	4	4	6	1	5	8	4	6	5	6	7	4	4
Fairly well informed	49	48	58	46	59	47	51	45	46	54	50	49	52	56	45	49	45
TOTAL WELL INFORMED	54	53	64	53	63	51	57	46	51	62	54	54	58	61	51	53	48
Not very well informed	30	42	26	24	26	34	25	25	34	29	31	28	33	21	33	26	36
Not informed at all	8	3	5	23	8	10	6	15	7	5	10	7	6	6	7	16	5
TOTAL NOT WELL INFORMED	38	45	30	47	34	44	32	40	42	34	40	35	39	27	41	42	41
Don't know	8	2	6	1	4	5	11	14	8	4	5	10	4	12	8	6	11

From which, if any, of the following sources do you use to find out about the work of the NHS in your area? Please tick all that apply

Local newspapers	33	33	35	30	50	36	30	17	39	39	35	31	40	37	26	31	33
GP/nurse/health visitor	31	32	32	40	30	25	37	18	32	39	33	29	35	30	32	28	31
Friends or family	30	28	31	30	39	28	31	24	35	30	35	25	28	31	32	27	31
NHS websites	22	16	25	52	23	20	25	29	24	17	27	18	20	24	18	22	28
Welsh news channels	20	13	20	32	39	26	14	10	21	26	23	18	28	15	15	17	26
Welsh national newspapers	13	14	13	10	29	17	10	6	15	16	16	10	12	13	14	11	15
UK news channels	13	16	14	12	10	14	11	10	15	13	12	13	11	13	11	10	19
Your local NHS health board	11	14	12	12	15	8	13	10	12	10	11	11	10	10	6	10	20
UK national newspapers	10	8	10	9	10	12	8	6	9	12	11	9	9	15	8	6	10
Welsh national radio	8	4	5	19	22	12	4	5	8	9	10	6	9	7	8	6	8
Welsh Government website	7	6	7	10	17	7	7	4	7	9	7	7	6	11	7	4	6
Local commercial radio	5	3	7	5	5	6	4	2	9	4	4	5	7	3	2	3	10
I work in the NHS	5	2	8	1	2	3	6	7	4	3	4	5	4	5	3	3	9
UK national radio	4	3	5	2	3	4	3	1	3	6	4	3	2	3	2	7	3
Social media sites such as Facebook and Twitter	2	0	2	3	3	1	2	1	3	1	1	2	1	4	0	0	2
Other	3	5	2	5	3	2	4	1	2	5	3	3	4	4	2	2	3
None of these	16	15	16	5	8	21	12	29	11	11	14	18	16	11	18	25	10
Don't know	9	7	7	9	8	5	13	11	8	9	7	11	7	9	10	11	8

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Thinking about the coming next three years, do you think the quality of NHS services in Wales will increase or fall?

Increase a lot	1	0	1	0	3	0	1	1	1	1	1	1	1	2	1	0	0
Increase a little	10	14	12	4	7	9	10	9	7	12	9	10	11	8	12	9	8
TOTAL INCREASE	10	14	13	4	10	9	12	10	7	13	10	11	12	10	13	9	8
Stay the same	29	32	32	23	38	33	25	24	31	30	30	27	27	36	32	19	29
Fall a little	34	35	35	34	28	36	33	35	34	34	32	36	36	33	33	33	38
Fall a lot	15	11	12	23	15	16	14	17	17	13	18	13	18	9	12	26	12
TOTAL FALL	50	46	47	57	43	52	47	53	50	47	50	49	53	43	44	59	49
Don't know	12	7	8	16	9	7	16	14	11	11	10	13	8	12	11	14	13

It has been proposed that the NHS in Wales should concentrate services in fewer, larger hospitals, rather than provide services in larger numbers of smaller hospitals.

Supporters say that the NHS cannot afford to continue to pay for large numbers of local hospitals and bigger hospitals will provide more specialised and better quality care. Opponents say that this will disadvantage people who will have to travel further to get the care they need.

To what extent do you support or oppose this policy to concentrate services in fewer, larger hospitals?

Strongly support	4	5	3	2	1	4	4	5	4	2	4	3	4	1	6	3	3
Tend to support	23	33	24	39	17	30	17	25	23	22	27	20	16	20	26	23	32
TOTAL SUPPORT	27	38	28	41	19	34	21	31	26	25	31	24	20	22	32	27	35
Tend to oppose	36	36	39	33	44	35	38	33	35	39	35	38	34	35	40	39	34
Strongly oppose	22	19	17	25	28	21	23	15	22	27	22	22	38	22	12	20	19
TOTAL OPPOSE	59	56	55	58	72	55	62	49	57	66	57	60	73	57	52	58	53
Don't know	14	6	17	2	9	11	18	20	17	9	12	16	7	21	16	15	12

Which of the following statements comes closest to your view?

My local hospital should be able to provide every type of health service for people in my local community	56	51	60	41	47	52	59	50	52	62	49	62	57	56	52	54	59
My local hospital cannot and should not provide every type of service	30	38	28	50	42	37	24	27	34	29	36	24	33	30	32	30	24
Neither	5	6	5	5	5	4	7	6	7	4	7	4	5	3	6	5	9
Don't know	9	5	8	4	6	8	11	16	8	6	8	10	5	12	10	11	9

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Do you think moving some hospital services out of hospitals and into the community would improve or decrease the standard of care for patients or would it make no difference?

Would improve standards of care	30	33	28	48	41	31	30	28	29	32	33	27	36	21	37	29	27
Would make no difference to standards of care	27	25	29	27	24	30	24	29	26	26	27	27	20	31	21	29	35
Would decrease standards of care	20	21	22	9	17	20	20	10	25	23	22	18	24	21	19	16	20
Don't know	23	20	21	16	18	20	27	33	20	19	18	28	21	28	23	26	18

Do you believe the NHS should or should not provide care to everyone, regardless of whether they live an unhealthy lifestyle, drink heavily, smoke or eat too much for example?

The NHS should provide care to everyone	68	63	76	44	71	70	66	58	68	74	64	71	69	66	74	58	72
The NHS should NOT provide care to everyone	22	32	14	53	21	22	22	24	19	22	27	17	24	26	17	24	18
Don't know	10	6	11	4	8	9	12	18	13	4	9	12	7	8	9	18	10

Which of the following statements comes closest to your view?

I want to access specialist health services at my local general hospital, even if the care isn't as good as somewhere further away	21	21	25	4	17	28	15	17	27	20	21	21	18	20	23	23	23
I don't mind travelling further for specialist care if it means the care will be higher quality	61	65	62	85	64	60	61	64	58	60	66	56	61	61	64	60	56
Neither	9	9	8	6	11	6	11	4	7	13	6	11	13	8	7	5	11
Don't know	10	5	6	5	9	6	13	14	7	8	7	12	8	11	7	12	10

Below are some statements which have been made about the NHS. For each one, please say to what extent you agree or disagree with them?

The NHS should pay for new drugs, no matter what they cost

Strongly agree	13	13	13	1	10	14	13	10	17	13	14	13	15	15	8	19	9
Tend to agree	35	35	34	54	35	32	38	31	31	40	33	37	32	35	37	33	39
TOTAL AGREE	48	49	48	55	45	46	50	41	48	53	47	49	47	50	45	52	48
Neither agree nor disagree	29	24	33	26	27	25	32	28	30	29	29	29	30	29	31	23	32
Tend to disagree	15	23	15	12	16	20	11	21	13	13	18	13	16	14	14	17	14
Strongly disagree	3	2	2	3	6	4	2	4	4	2	3	3	3	4	3	3	3
TOTAL DISAGREE	18	25	17	15	22	24	13	24	18	15	21	16	20	18	17	20	17
Don't know	4	2	3	4	6	5	4	7	4	3	3	5	4	3	7	5	3

Fieldwork: 27th October - 1st November 2011

	Constituency vote				Gender		Age			Social Grade		Region					
	Con	Lab	Lib Dem	Plaid	Male	Female	18-34	35-54	55+	ABC1	C2DE	Mid and West Wales	North Wales	South Wales Central	South Wales East	South Wales West	
Weighted Sample	1004				483	521	278	301	425	472	532	192	208	224	208	173	
Unweighted Sample	1004	219	286	57	139	506	498	165	295	544	618	386	218	217	227	187	155
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

The NHS should keep old hospital buildings open, even if they are not fit for modern healthcare

Strongly agree	3	1	5	0	4	3	3	0	5	4	1	5	4	2	2	7	1
Tend to agree	12	15	9	16	9	11	13	11	8	15	10	14	14	13	16	4	12
TOTAL AGREE	15	16	14	16	13	14	16	11	14	19	11	18	18	15	18	11	13
Neither agree nor disagree	22	14	23	21	18	19	24	19	25	21	20	23	24	30	20	15	18
Tend to disagree	40	50	41	46	43	45	36	44	43	36	44	37	45	32	36	46	44
Strongly disagree	16	15	15	13	17	17	16	19	13	18	21	13	10	15	17	21	18
TOTAL DISAGREE	57	65	56	60	60	62	53	62	56	54	65	50	56	48	53	67	62
Don't know	7	4	6	3	9	6	8	8	5	7	5	8	2	7	9	7	7

As hospitals are the most expensive part of the health service, we need to reduce how much we use them

Strongly agree	5	7	5	9	4	5	4	4	5	5	6	4	5	4	7	6	1
Tend to agree	31	31	27	47	40	32	29	27	31	33	32	30	34	28	31	25	39
TOTAL AGREE	35	38	32	55	44	37	34	31	36	38	38	33	38	32	38	31	40
Neither agree nor disagree	29	31	32	10	21	26	31	31	30	26	24	33	19	35	25	32	31
Tend to disagree	21	20	22	12	19	24	19	23	22	20	24	19	28	17	19	25	17
Strongly disagree	8	5	9	9	10	8	8	4	9	10	8	8	12	9	9	4	5
TOTAL DISAGREE	29	25	31	20	30	31	27	28	30	30	33	26	40	27	28	29	22
Don't know	7	6	5	14	6	6	8	11	4	6	6	8	3	6	8	9	7

Lots of people who are in hospital do not need to be there - they could be cared for at home instead

Strongly agree	15	16	14	10	16	16	14	10	14	18	15	15	10	16	14	15	20
Tend to agree	45	45	41	57	57	42	48	39	48	48	43	47	51	44	43	40	50
TOTAL AGREE	60	61	55	66	74	58	63	50	62	66	58	62	61	60	57	55	70
Neither agree nor disagree	26	25	34	29	16	29	22	29	28	22	25	26	26	28	25	26	22
Tend to disagree	8	8	7	0	4	8	8	12	6	8	11	6	10	7	8	12	5
Strongly disagree	1	1	1	1	2	0	2	2	1	1	1	1	1	1	1	0	2
TOTAL DISAGREE	9	9	8	1	6	8	10	14	7	8	12	7	11	8	10	12	6
Don't know	5	5	4	4	4	5	5	8	4	4	5	5	3	5	7	7	2

Fieldwork: 27th October - 1st November 2011

	Constituency vote				Gender		Age			Social Grade		Region					
	Con	Lab	Lib Dem	Plaid	Male	Female	18-34	35-54	55+	ABC1	C2DE	Mid and West Wales	North Wales	South Wales Central	South Wales East	South Wales West	
Weighted Sample	1004				483	521	278	301	425	472	532	192	208	224	208	173	
Unweighted Sample	1004	219	286	57	139	506	498	165	295	544	618	386	218	217	227	187	155
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

More can be done to care for people at home and prevent them from having to go to hospital in the first place

Strongly agree	18	18	18	6	29	16	21	13	18	22	16	21	16	20	17	19	21
Tend to agree	56	50	57	81	58	62	51	56	54	58	62	51	56	51	57	57	60
TOTAL AGREE	75	68	75	87	87	78	71	69	72	80	78	71	72	71	74	76	81
Neither agree nor disagree	15	21	16	4	8	13	17	16	20	11	14	16	14	20	15	13	13
Tend to disagree	5	8	4	6	2	5	6	7	4	5	5	6	11	5	4	4	4
Strongly disagree	1	1	2	0	0	1	1	1	1	2	1	2	2	0	2	2	1
TOTAL DISAGREE	7	9	6	6	2	6	7	8	5	7	6	8	13	5	6	6	4
Don't know	4	2	3	3	3	3	4	7	3	2	2	5	1	3	5	5	2

Highly specialised care and treatments need to be provided in fewer, bigger and better-equipped centres

Strongly agree	14	15	13	16	13	14	13	17	13	12	12	15	14	7	16	13	18
Tend to agree	35	40	33	51	42	36	33	33	35	35	38	31	31	39	35	31	37
TOTAL AGREE	48	55	45	67	54	50	46	50	48	47	51	46	45	46	51	44	55
Neither agree nor disagree	24	22	27	10	19	23	25	27	21	24	23	25	20	31	18	26	24
Tend to disagree	17	15	21	22	18	16	19	7	21	21	16	19	24	16	21	13	14
Strongly disagree	5	3	3	1	5	7	4	7	6	4	6	4	7	3	2	10	5
TOTAL DISAGREE	23	18	24	23	23	22	23	14	27	25	22	23	31	19	22	23	19
Don't know	5	5	4	0	4	5	6	10	4	3	4	6	4	4	9	7	2

The NHS can improve the quality of care and save money by centralising hospital services

Strongly agree	8	6	10	15	6	8	8	12	8	6	6	10	6	8	6	9	12
Tend to agree	29	36	29	37	28	29	29	30	31	28	31	28	23	29	35	25	35
TOTAL AGREE	37	41	39	52	35	38	37	41	39	34	37	38	29	37	41	34	47
Neither agree nor disagree	30	34	34	13	26	28	33	28	30	32	29	32	31	31	25	35	31
Tend to disagree	18	16	18	15	24	20	16	11	17	22	18	17	24	21	20	10	12
Strongly disagree	7	2	3	8	8	8	5	8	9	4	9	4	11	5	2	11	4
TOTAL DISAGREE	24	18	21	22	32	28	21	20	26	26	27	21	36	26	22	20	16
Don't know	8	6	6	12	8	7	9	11	5	8	7	9	4	6	12	10	6