

## YouGov Survey Results

Sample Size: 2161

Fieldwork: 17th - 19th November 2010

Total	Gender		Age					Social Grade		Region							
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland

Which of the following BEST applies to you?

	Unweighted Base	2161	982	1179	198	330	305	354	974	1314	847	524	302	189	269	519	104	203	51
<b>Base: All UK Adults</b>		2161	1039	1122	259	366	349	417	769	1189	972	516	346	201	268	480	106	184	61
Working full time (30 or more hours per week)	48%	57%	39%	35%	72%	69%	66%	21%	56%	38%	49%	44%	50%	55%	44%	53%	45%	47%	
Working part time (8 to 29 hours per week)	13%	7%	19%	10%	12%	10%	17%	14%	11%	15%	15%	14%	11%	11%	13%	10%	12%	18%	
Working part time (less than 8 hours a week)	2%	2%	2%	1%	2%	2%	1%	3%	2%	2%	1%	3%	1%	3%	2%	-	1%	-	
Full time home-maker	5%	2%	8%	2%	7%	9%	6%	3%	3%	7%	3%	7%	10%	6%	6%	4%	1%	2%	
Retired	19%	19%	19%	-	-	0%	2%	52%	21%	16%	19%	17%	17%	15%	20%	18%	26%	18%	
Student	6%	6%	5%	42%	2%	1%	0%	0%	2%	11%	4%	7%	4%	6%	7%	4%	8%	5%	
Unemployed	3%	3%	3%	7%	3%	2%	2%	2%	2%	4%	4%	3%	3%	1%	3%	5%	4%	6%	
Other not working	4%	4%	5%	3%	1%	6%	5%	5%	3%	6%	5%	5%	4%	2%	5%	7%	4%	4%	

Work expenses are costs which employees incur in the course of their work, but are then able to claim back from their employer. These can include travel expenses and accommodation when traveling for work purposes, and the cost of entertaining clients etc.

Do you think it is ever acceptable for people to exaggerate their work expenses when claiming them back from their employer?

	Unweighted Base	2161	982	1179	198	330	305	354	974	1314	847	524	302	189	269	519	104	203	51
<b>Base: All UK Adults</b>		2161	1039	1122	259	366	349	417	769	1189	972	516	346	201	268	480	106	184	61
Yes, all of the time	3%	3%	2%	2%	5%	5%	1%	2%	2%	3%	2%	3%	3%	4%	3%	2%	2%	2%	
Yes, sometimes	19%	22%	16%	30%	22%	20%	16%	15%	15%	24%	23%	19%	15%	20%	18%	17%	17%	17%	
No, never	74%	70%	78%	57%	68%	72%	80%	81%	81%	66%	69%	74%	77%	73%	77%	78%	80%	76%	
Don't know	4%	4%	4%	10%	6%	3%	3%	2%	2%	7%	6%	4%	5%	3%	3%	3%	2%	5%	

Total	Gender		Age					Social Grade		Region							
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland

Thinking about work expenses such as mileage, travel fares, accommodation and client entertainment...

Under which, if any, of the following circumstances do think it is acceptable for people to exaggerate their claims? (Please tick all that apply)

	Unweighted Base	2161	982	1179	198	330	305	354	974	1314	847	524	302	189	269	519	104	203	51
	Base: All UK Adults	2161	1039	1122	259	366	349	417	769	1189	972	516	346	201	268	480	106	184	61
When an employee is not paid a fair salary		16%	16%	16%	17%	18%	17%	10%	17%	14%	19%	16%	17%	17%	18%	13%	22%	14%	15%
When an employee has not had a pay rise in line with inflation		11%	11%	10%	16%	15%	15%	7%	7%	8%	13%	11%	10%	8%	14%	10%	11%	8%	17%
When an employer is slow at reimbursing expenses		9%	11%	8%	12%	8%	7%	8%	11%	8%	11%	8%	9%	11%	13%	8%	10%	11%	10%
When the employee doesn't feel they are fully reimbursed for all the costs they have incurred		27%	30%	24%	37%	30%	25%	22%	26%	27%	27%	22%	27%	28%	30%	29%	24%	31%	33%
When the mileage rate paid by the employer doesn't cover the actual car and fuel costs		34%	35%	34%	46%	33%	33%	30%	33%	32%	37%	29%	38%	35%	34%	36%	33%	33%	42%
When an employee works long hours but isn't paid any overtime		23%	22%	23%	29%	27%	25%	16%	22%	20%	26%	22%	24%	22%	27%	22%	25%	21%	19%
When an employee feels unfairly treated by the boss		5%	6%	3%	7%	5%	5%	3%	5%	4%	6%	4%	5%	6%	7%	5%	5%	4%	3%
When the employee knows they can get away with it		3%	5%	2%	8%	4%	3%	3%	1%	2%	5%	2%	6%	3%	6%	2%	2%	1%	1%
When the employee's bosses claim for luxurious expenses or expenses which are not work-related		15%	16%	13%	20%	15%	13%	12%	15%	12%	18%	11%	17%	13%	17%	16%	19%	15%	10%
When an employee is unhappy because they think that the employer shouldn't make them pay out of their own pocket in the first place		8%	10%	7%	6%	7%	10%	7%	10%	6%	11%	9%	9%	8%	8%	7%	11%	8%	8%
When an employer can afford to pay the extra money		4%	6%	3%	6%	5%	7%	3%	3%	3%	6%	4%	6%	3%	7%	3%	8%	3%	3%
None of these		49%	47%	50%	28%	43%	47%	57%	54%	55%	40%	49%	44%	52%	47%	50%	51%	51%	45%
Don't know		5%	4%	5%	10%	6%	4%	2%	4%	3%	7%	6%	6%	4%	5%	3%	4%	3%	4%

Total	Gender		Age					Social Grade		Region							
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland

On average, by how much do you think it is acceptable for people to exaggerate their work expenses?

Unweighted Base	2161	982	1179	198	330	305	354	974	1314	847	524	302	189	269	519	104	203	51
Base: All UK Adults	2161	1039	1122	259	366	349	417	769	1189	972	516	346	201	268	480	106	184	61
£0 - people should never exaggerate their expenses	58%	56%	60%	39%	51%	57%	67%	64%	66%	49%	58%	56%	60%	59%	57%	61%	63%	52%
Up to 10% more	22%	22%	22%	31%	25%	23%	18%	19%	19%	26%	22%	24%	19%	21%	22%	16%	23%	30%
11 to 20% more	5%	6%	5%	10%	5%	6%	4%	5%	4%	8%	6%	4%	4%	5%	5%	6%	8%	8%
21 to 30% more	2%	2%	2%	2%	3%	2%	2%	2%	1%	3%	2%	2%	0%	4%	2%	1%	0%	3%
31 to 50% more	1%	2%	1%	3%	2%	2%	0%	1%	1%	1%	2%	2%	2%	1%	1%	1%	-	2%
51 to 75% more	0%	1%	0%	2%	0%	-	-	0%	-	1%	0%	-	-	-	1%	1%	-	-
76 to 100% more	0%	0%	0%	-	0%	-	0%	0%	0%	0%	-	-	1%	-	0%	-	-	-
Over 100% more	0%	1%	0%	1%	1%	0%	0%	0%	0%	0%	0%	-	-	-	1%	-	0%	-
Don't know	10%	11%	10%	12%	14%	10%	8%	10%	8%	13%	10%	12%	14%	9%	11%	14%	6%	5%

Which, if any, of the following statements do you agree with? (Please tick all that apply)

Unweighted Base	2161	982	1179	198	330	305	354	974	1314	847	524	302	189	269	519	104	203	51
Base: All UK Adults	2161	1039	1122	259	366	349	417	769	1189	972	516	346	201	268	480	106	184	61
I'm sure that my manager and the directors where I work all exaggerate their expenses so why shouldn't I?	9%	12%	6%	16%	10%	9%	7%	7%	8%	10%	6%	11%	6%	15%	9%	8%	9%	6%
Adding on a couple of pounds to a mileage claim doesn't hurt the company – they can afford it	10%	11%	9%	19%	13%	11%	6%	7%	8%	12%	12%	9%	8%	12%	10%	6%	13%	4%
Exaggerating expenses isn't really dishonest, everyone does it: it's not like stealing	4%	5%	3%	2%	7%	5%	2%	3%	3%	4%	3%	5%	2%	5%	3%	4%	5%	7%
Seeing reports in the newspaper about directors that exaggerate their expenses makes me feel more inclined to exaggerate my own expenses	14%	17%	11%	19%	15%	13%	12%	14%	12%	16%	13%	15%	11%	18%	15%	11%	11%	16%
People that exaggerate their expenses should be sacked immediately	29%	29%	28%	20%	21%	27%	32%	34%	29%	29%	32%	25%	33%	23%	24%	37%	34%	28%
None of these	49%	45%	52%	45%	52%	49%	51%	47%	51%	46%	44%	52%	50%	51%	52%	48%	45%	51%

Do you think your boss exaggerates his/ her expenses?

Unweighted Base	1298	604	694	90	286	247	302	373	847	451	321	172	112	186	298	62	115	32
Base: All UK working Adults	1358	687	671	118	317	283	351	289	817	541	340	213	125	186	283	66	106	40
Definitely	9%	10%	8%	7%	8%	11%	10%	8%	8%	10%	11%	10%	5%	7%	11%	7%	5%	12%
Probably	21%	23%	18%	17%	27%	19%	20%	19%	18%	25%	25%	18%	22%	24%	16%	22%	21%	19%
Probably not	16%	16%	16%	16%	18%	16%	17%	11%	18%	12%	15%	10%	15%	18%	19%	7%	23%	16%
Definitely not	15%	13%	17%	17%	18%	15%	15%	11%	20%	8%	12%	12%	18%	15%	19%	21%	11%	24%
Don't know	23%	23%	23%	22%	16%	23%	24%	28%	21%	25%	23%	31%	23%	21%	20%	19%	19%	21%
Not applicable - I don't have a boss/ my boss doesn't get expenses	17%	15%	19%	21%	14%	16%	13%	24%	15%	20%	16%	19%	17%	15%	15%	23%	21%	8%

Total	Gender		Age					Social Grade		Region							
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland

The tax man/ Revenue & Customs (HMRC) defines work expenses as expenses incurred wholly and exclusively in the performance of the duties of employment (i.e. whilst doing your job).

Which of the following do YOU think should be considered genuine expenses claims? (Please tick all that apply)

	Unweighted Base	2161	982	1179	198	330	305	354	974	1314	847	524	302	189	269	519	104	203	51
	Base: All UK Adults	2161	1039	1122	259	366	349	417	769	1189	972	516	346	201	268	480	106	184	61
A taxi home from work if you've worked late, especially if it's dark		59%	57%	61%	59%	56%	57%	62%	61%	62%	56%	55%	55%	59%	70%	60%	52%	63%	64%
Getting a taxi to a meeting because you are late		25%	31%	21%	23%	23%	26%	25%	28%	31%	19%	19%	21%	30%	32%	32%	16%	28%	17%
Team drinks (paid for by a manager) to reward staff for a job well done, or winning a new contract		42%	46%	38%	38%	46%	48%	43%	38%	46%	37%	36%	39%	47%	47%	47%	38%	42%	39%
Tea and biscuits for a lengthy office meeting		51%	52%	50%	44%	52%	51%	50%	54%	56%	45%	46%	49%	47%	59%	55%	49%	53%	54%
Having lobster or a bottle of expensive wine at a client entertainment lunch		9%	13%	5%	14%	10%	8%	8%	7%	9%	8%	5%	8%	10%	15%	10%	4%	9%	8%
Leaving gifts for staff		15%	17%	14%	17%	15%	18%	17%	13%	16%	15%	16%	12%	18%	17%	18%	14%	13%	5%
Gifts, such as champagne, for valued suppliers or contractors		21%	23%	19%	24%	27%	25%	21%	16%	24%	18%	20%	19%	22%	28%	23%	18%	16%	20%
Having several glasses of wine with dinner if staying away from home on business		12%	18%	6%	8%	11%	17%	13%	11%	15%	8%	11%	10%	10%	13%	15%	15%	12%	8%
None of these		19%	19%	20%	21%	22%	16%	18%	19%	17%	22%	24%	20%	19%	13%	17%	26%	17%	13%

Do you claim expenses in your current job (or did you in a previous one)?

	Unweighted Base	2161	982	1179	198	330	305	354	974	1314	847	524	302	189	269	519	104	203	51
	Base: All UK Adults	2161	1039	1122	259	366	349	417	769	1189	972	516	346	201	268	480	106	184	61
Yes, I do in my current job		28%	34%	23%	19%	39%	42%	35%	16%	38%	17%	28%	22%	25%	31%	30%	23%	31%	42%
No, I don't currently, but I did in a previous job		29%	31%	27%	8%	18%	21%	29%	44%	33%	24%	25%	28%	28%	31%	31%	30%	34%	26%
No, I have never claimed expenses in any job		39%	31%	47%	58%	40%	35%	34%	37%	28%	52%	42%	44%	45%	34%	35%	44%	33%	27%
Not applicable - I have never had a job		4%	5%	4%	15%	3%	3%	2%	3%	1%	8%	5%	6%	2%	4%	4%	3%	2%	5%

Total	Gender		Age					Social Grade		Region							
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland

How often has an employer queried your expense claims because it was against the company policy?

Unweighted Base	1324	690	634	61	193	195	238	637	960	364	299	160	111	177	338	62	139	38
Base: All UK adults who have ever claimed expenses	1232	673	559	71	207	219	269	465	838	393	277	173	107	166	293	57	119	41
All the time	1%	1%	0%	-	1%	1%	1%	0%	1%	0%	1%	1%	1%	1%	0%	1%	-	-
Sometimes	3%	4%	1%	11%	2%	3%	2%	2%	2%	4%	3%	2%	3%	2%	3%	5%	2%	-
Rarely	12%	17%	7%	8%	9%	12%	13%	14%	13%	10%	12%	11%	15%	16%	11%	14%	10%	8%
Never	84%	78%	91%	81%	87%	84%	84%	83%	84%	85%	83%	84%	80%	81%	85%	80%	88%	92%
Don't know	0%	1%	0%	-	1%	-	0%	0%	0%	1%	1%	2%	1%	-	-	-	-	-

How often has an employer rejected your expense claims because it was against the company policy?

Unweighted Base	1324	690	634	61	193	195	238	637	960	364	299	160	111	177	338	62	139	38
Base: All UK adults who have ever claimed expenses	1232	673	559	71	207	219	269	465	838	393	277	173	107	166	293	57	119	41
All the time	0%	1%	-	-	1%	1%	-	-	0%	-	1%	1%	-	-	-	-	-	-
Sometimes	2%	2%	1%	10%	1%	2%	1%	1%	1%	2%	2%	-	2%	1%	3%	5%	-	-
Rarely	4%	5%	3%	9%	3%	1%	5%	5%	4%	4%	3%	2%	7%	7%	5%	3%	2%	8%
Never	94%	92%	96%	80%	94%	96%	94%	94%	94%	93%	95%	96%	91%	92%	93%	91%	98%	92%
Don't know	0%	1%	0%	-	2%	-	0%	0%	0%	1%	0%	1%	1%	-	0%	-	-	-

In general, do you think employers are fair when approving expense claims from employees? (Please tick all that apply)

Unweighted Base	2161	982	1179	198	330	305	354	974	1314	847	524	302	189	269	519	104	203	51
Base: All UK Adults	2161	1039	1122	259	366	349	417	769	1189	972	516	346	201	268	480	106	184	61
Yes, they follow the expenses policy to the letter	33%	38%	28%	21%	40%	39%	31%	32%	42%	22%	34%	29%	31%	34%	33%	30%	36%	48%
No, they have 'favourites' who don't get queried about their expense claims	13%	14%	12%	11%	11%	15%	16%	13%	13%	13%	12%	13%	15%	15%	11%	14%	18%	12%
No, they delay approving claims in order to punish staff that have done something wrong, or that they don't like	4%	5%	3%	6%	3%	6%	3%	3%	3%	5%	3%	3%	7%	4%	4%	6%	4%	2%
No, they use expenses as an informal way to reward staff for working hard or long hours	6%	6%	5%	9%	2%	5%	5%	7%	4%	7%	4%	6%	5%	5%	7%	4%	6%	3%
None of the above	10%	10%	10%	7%	10%	9%	12%	10%	11%	10%	9%	10%	13%	8%	10%	10%	12%	13%
Don't know	38%	32%	43%	50%	35%	31%	36%	38%	30%	47%	39%	42%	35%	38%	38%	40%	30%	22%

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Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland

Does your employer have a written expenses policy? (If you are an employer please think about if you have a written expenses policy)?

Unweighted Base	1298	604	694	90	286	247	302	373	847	451	321	172	112	186	298	62	115	32
<b>Base: All UK working adults</b>	1358	687	671	118	317	283	351	289	817	541	340	213	125	186	283	66	106	40
Yes, they do and I am clear about what I am entitled to claim for and what is not allowed	35%	37%	34%	26%	31%	34%	43%	36%	44%	22%	33%	32%	39%	31%	39%	36%	39%	46%
Yes, they do but I'm not sure exactly what I am entitled to claim for and what is not allowed	10%	13%	7%	17%	9%	15%	7%	7%	11%	8%	11%	11%	9%	10%	8%	10%	15%	4%
Yes, I think there is a policy but I'm not 100% sure	12%	10%	13%	15%	13%	11%	11%	8%	13%	9%	14%	8%	13%	13%	11%	14%	9%	17%
No, they don't	20%	21%	19%	14%	23%	19%	18%	24%	17%	26%	18%	24%	15%	25%	23%	16%	18%	11%
Don't know	23%	18%	27%	28%	23%	21%	21%	25%	15%	35%	25%	25%	24%	21%	20%	24%	19%	22%

How often do you attach receipts to your expenses claims?

Unweighted Base	590	312	278	43	134	131	130	152	460	130	136	64	49	81	154	26	60	20
<b>Base: All UK working adults who currently claim expenses</b>	582	336	246	48	142	145	143	105	432	150	140	72	49	79	138	25	54	25
Always	81%	80%	83%	78%	82%	78%	84%	81%	85%	71%	75%	79%	97%	83%	85%	64%	78%	84%
Sometimes	9%	11%	7%	15%	7%	7%	10%	12%	8%	14%	15%	10%	-	10%	7%	9%	3%	14%
Rarely	3%	3%	3%	5%	1%	4%	1%	3%	3%	2%	4%	-	3%	-	0%	-	13%	2%
Never	6%	6%	7%	2%	9%	10%	5%	3%	4%	13%	5%	11%	-	6%	7%	22%	3%	-
Don't know	1%	1%	1%	-	1%	1%	-	2%	1%	1%	1%	-	-	1%	-	5%	2%	-

Approximately how long does it typically take your employer to reimburse you for your expense claims?

Unweighted Base	590	312	278	43	134	131	130	152	460	130	136	64	49	81	154	26	60	20
<b>Base: All UK working adults who currently claim expenses</b>	582	336	246	48	142	145	143	105	432	150	140	72	49	79	138	25	54	25
Less than a week	25%	28%	21%	29%	28%	26%	26%	15%	25%	24%	30%	28%	31%	26%	22%	20%	9%	20%
One to two weeks	26%	24%	29%	32%	25%	26%	27%	24%	25%	30%	20%	20%	19%	42%	23%	21%	35%	42%
Two to three weeks	13%	13%	13%	8%	14%	15%	13%	14%	13%	13%	15%	8%	15%	8%	16%	9%	16%	19%
Three to four weeks	16%	14%	19%	14%	14%	12%	16%	26%	16%	16%	20%	17%	17%	8%	15%	27%	19%	4%
Four to six weeks	13%	14%	12%	6%	11%	14%	16%	14%	15%	9%	11%	20%	12%	6%	17%	5%	16%	14%
More than six weeks	3%	3%	3%	4%	2%	4%	1%	3%	3%	3%	1%	3%	-	6%	3%	7%	2%	-
Don't know	4%	5%	3%	8%	6%	3%	2%	3%	4%	5%	3%	3%	6%	4%	4%	11%	2%	-

Total	Gender		Age					Social Grade		Region							
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland

How often do/ did you ever exaggerate your work expense claims?

Unweighted Base	1324	690	634	61	193	195	238	637	960	364	299	160	111	177	338	62	139	38
<b>Base: All UK adults who have ever claimed expenses</b>	1232	673	559	71	207	219	269	465	838	393	277	173	107	166	293	57	119	41
Always or nearly always	1%	2%	0%	3%	1%	1%	1%	1%	1%	1%	2%	1%	3%	1%	1%	-	-	-
Sometimes	9%	11%	7%	18%	10%	10%	6%	9%	7%	13%	9%	5%	7%	10%	11%	9%	11%	6%
Rarely	15%	18%	12%	20%	14%	10%	12%	19%	15%	15%	16%	19%	15%	11%	15%	16%	16%	8%
Never	74%	68%	81%	55%	75%	79%	80%	70%	77%	68%	72%	74%	75%	78%	72%	75%	71%	87%
Prefer not to answer	1%	2%	0%	4%	0%	1%	1%	1%	0%	2%	1%	1%	1%	1%	1%	-	1%	-

What type of expense claim are/ were you MORE likely to exaggerate when claiming? (Please tick all that apply)

Unweighted Base	1324	690	634	61	193	195	238	637	960	364	299	160	111	177	338	62	139	38
<b>Base: All UK adults who have ever claimed expenses</b>	1232	673	559	71	207	219	269	465	838	393	277	173	107	166	293	57	119	41
Business mileage/ miles used in my car	22%	22%	21%	28%	28%	21%	17%	21%	21%	24%	21%	23%	26%	20%	21%	20%	19%	24%
Taxi fares	5%	6%	5%	10%	9%	7%	4%	3%	4%	7%	6%	1%	5%	12%	6%	2%	2%	3%
Accommodation/ staying in hotels when away from home for work	4%	6%	2%	9%	5%	4%	3%	4%	4%	6%	4%	3%	9%	8%	3%	4%	5%	2%
Entertainment costs such as meals and drinks	3%	4%	1%	2%	4%	2%	3%	3%	3%	3%	5%	1%	3%	4%	1%	2%	3%	-
Subsistence (meals and drinks) whilst away from home for work	12%	16%	6%	22%	11%	8%	12%	12%	9%	17%	10%	9%	14%	12%	13%	8%	15%	11%
Sundries	5%	7%	2%	7%	2%	5%	3%	6%	4%	6%	7%	2%	4%	4%	5%	2%	7%	-
None of these	67%	61%	73%	41%	62%	69%	74%	67%	71%	58%	64%	66%	65%	69%	68%	75%	64%	71%

Total	Gender		Age					Social Grade		Region							
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland

On average, by how much do/ did you exaggerate expense claims at work by per month?

Unweighted Base	315	202	113	23	43	36	39	174	214	101	72	38	28	35	85	15	36	6
<b>Base: All UK adults who have ever exaggerated an expense claim</b>	310	205	105	29	50	44	50	136	191	119	74	44	26	35	79	14	32	6
Up to £10 per month more	47%	44%	52%	45%	50%	54%	44%	45%	54%	36%	55%	49%	41%	46%	44%	46%	46%	-
Between £11 and £20 per month more	13%	13%	12%	14%	10%	21%	13%	11%	9%	19%	16%	6%	6%	22%	10%	8%	17%	32%
Between £21 and £30 per month more	6%	7%	5%	-	11%	4%	9%	5%	5%	7%	5%	8%	7%	8%	5%	-	8%	12%
Between £31 and £50 per month more	4%	5%	2%	10%	9%	-	4%	3%	3%	6%	3%	3%	5%	6%	4%	9%	-	29%
Between £51 and £75 per month more	1%	2%	-	4%	4%	2%	-	-	1%	2%	-	-	-	-	4%	8%	-	-
Between £76 and £100 per month more	2%	3%	1%	18%	1%	-	3%	0%	2%	4%	-	4%	9%	-	4%	-	-	-
Between £101 and £250 per month more	0%	0%	-	-	-	-	2%	-	0%	-	-	-	-	-	1%	-	-	-
Between £251 and £500 per month more	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Over £500 per month more	0%	0%	-	-	-	-	-	0%	-	1%	-	-	2%	-	-	-	-	-
Don't know	26%	24%	29%	10%	15%	18%	26%	36%	26%	26%	20%	30%	31%	18%	28%	29%	30%	26%

What kind of employee expenses system does your employer use? (Please select the option that best applies)

Unweighted Base	625	334	291	45	134	132	134	180	483	142	146	69	51	87	161	26	64	21
<b>Base: All UK adults who currently claim expenses</b>	607	350	257	50	142	146	146	124	447	160	146	77	50	83	145	25	57	25
I fill-out a paper form, attach my receipts and send it to my manager for approval and then on to payroll/another department	60%	60%	61%	53%	57%	63%	62%	63%	61%	58%	67%	71%	59%	52%	61%	53%	48%	49%
I enter my expenses claims onto a computer software programme (e.g. Oracle, SAP) and send my receipts to payroll.	20%	21%	18%	21%	24%	17%	18%	20%	20%	19%	17%	10%	25%	22%	16%	26%	28%	41%
A web-based system: GlobalExpense; Webexpenses; Concur etc.	7%	7%	7%	12%	8%	6%	8%	4%	8%	5%	3%	1%	10%	10%	10%	7%	9%	8%
There are multiple systems for credit card and cash expenses	4%	4%	3%	6%	3%	6%	2%	3%	4%	4%	4%	7%	2%	3%	3%	5%	2%	3%
Other	9%	8%	11%	8%	8%	8%	10%	11%	8%	14%	8%	11%	3%	13%	10%	9%	13%	-

All figures, unless otherwise stated, are from YouGov Plc.