

YouGov / Mayor Of London Survey Results

Sample Size: 1087 London Adults (18+)
Fieldwork: 18th - 21st December 2017

	Gender		Age				Social Grade		London Region (1)					
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
Weighted Sample	1087	530	557	125	591	221	150	641	446	201	169	207	299	209
Unweighted Sample	1087	477	610	104	503	273	207	769	318	200	168	215	296	207
	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Rail

At the moment most commuter trains in London (e.g. Southern, Southeastern, South Western, Greater Anglia and Chiltern) are run by private train operating companies. Do you think that Transport for London should have more or less control than they currently

Much more control	38	41	35	17	43	41	34	42	32	46	33	40	37	35
A little more control	23	24	22	29	23	21	23	25	20	20	25	28	22	21
TOTAL MORE CONTROL	61	65	58	46	65	62	57	68	52	65	58	68	59	56
About the same amount of control	15	16	15	18	14	17	17	15	16	15	17	12	14	20
A little less control	2	3	1	4	1	1	3	2	1	1	1	0	2	4
Much less control	2	3	2	5	1	3	3	2	3	3	1	2	3	3
TOTAL LESS CONTROL	4	5	3	9	2	4	6	4	4	4	2	2	5	6
Don't know	19	14	24	27	18	17	20	13	28	17	23	17	21	18

At the moment most commuter trains in London (e.g. Southern, Southeastern, South Western, Greater Anglia and Chiltern) are operated by private train operating companies whilst track maintenance and repair is operated by Network Rail, which is a public body. Do you think the following policies would have a positive or negative effect on the quality of commuter rail services?

Giving control of commuter lines currently run by train operating companies to Transport for London

Positive effect	51	56	46	38	55	47	50	57	41	57	45	55	48	49
Negative effect	8	8	8	9	7	10	9	10	6	10	5	5	7	13
Would make no difference	14	15	13	15	12	15	15	12	16	13	20	10	15	12
Don't know	28	21	33	38	26	27	26	21	37	20	30	30	30	26

Fully nationalising commuter railway services

Positive effect	45	49	42	29	48	52	39	50	38	51	42	53	40	42
Negative effect	15	17	13	17	13	14	22	19	9	14	11	14	15	19
Would make no difference	11	11	10	12	10	9	13	9	13	12	15	6	11	9
Don't know	29	23	35	42	29	25	26	22	39	24	31	27	33	29

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Giving some control of track maintenance and repair to private train operating companies

Positive effect	20	24	16	23	20	19	16	23	15	18	17	24	18	22
Negative effect	32	35	29	23	33	36	31	35	28	41	33	29	30	29
Would make no difference	17	15	18	14	16	18	21	15	19	16	17	18	16	17
Don't know	31	25	37	40	31	27	32	26	39	25	32	29	36	32

National rail fares that are regulated by the government (which includes season tickets on most commuter journeys, some Off-Peak return tickets on long distance journeys and Anytime tickets around major cities) will increase by 3.4% this year.

Taking into account all the other priorities the government has, do you think they are right or wrong to increase national rail fares?

Right	8	10	6	9	7	6	10	11	3	7	7	8	7	10
Wrong	73	72	75	61	74	80	72	74	73	77	77	75	73	65
Don't know	19	19	19	30	19	14	18	15	24	16	17	17	20	24

The Mayor of London has frozen all of the Transport for London fares that he controls until 2020. This includes fares on the bus, tram, Santander cycles, all single pay as you go fares on the Tube and DLR and some fares on TfL Rail, London Overground and the River Bus.

Taking into account all the other spending priorities the Mayor of London has, do you think he was right or wrong to freeze Transport for London fares?

Right	76	73	80	65	77	80	78	81	70	80	78	75	75	76
Wrong	8	10	5	2	8	8	8	9	6	7	7	9	7	8
Don't know	16	16	16	33	14	13	14	11	24	13	14	17	19	16

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Do you think the service on national rail services (including on commuter services including Southern, South Western, Southeastern, Greater Anglia and Chiltern) have got better or worse over the last year?

Much better	1	1	1	0	2	1	0	1	2	2	2	1	0	1
A little better	6	7	6	2	7	6	7	7	5	7	7	6	6	7
TOTAL BETTER	8	8	7	2	9	7	7	8	7	9	9	7	6	8
Neither better nor worse	23	26	21	34	22	22	24	25	21	23	20	32	23	19
A little worse	17	17	18	13	18	20	17	20	13	17	14	22	18	16
Much worse	19	20	18	17	20	23	12	19	19	19	17	22	20	16
TOTAL WORSE	37	37	36	29	38	42	29	39	32	36	31	44	38	32
Don't know	33	29	36	34	32	29	39	28	39	31	40	17	34	41

And who do you think is mostly responsible for the services getting worse?

[only asked to those who think services are getting worse; n=418]

Private train operators like Southern, South West, Southeastern, Greater Anglia and Chiltern	67	65	69	39	71	72	56	68	64	66	67	67	68	64
Trade unions	14	15	14	14	13	10	31	16	12	18	14	17	12	12
The Government	10	11	9	23	9	10	5	10	10	12	6	9	12	11
Mayor of London	4	5	2	3	4	2	5	2	6	0	0	5	5	6
Someone else	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Don't know	5	4	6	21	3	4	3	3	9	3	14	1	4	7

Who do you think is better overall at running train services, Transport for London or private train operating companies?

Transport for London	50	54	47	33	55	53	41	56	42	59	45	50	52	44
Private train operating companies	6	8	4	6	5	3	10	7	4	6	4	4	5	9
Both about the same	21	20	22	26	18	27	23	19	25	19	23	22	19	24
Don't know	23	18	27	35	22	17	26	19	29	16	28	24	25	22