

YouGov / The Times Survey Results

Sample Size: 1693 adults in GB
Fieldwork: 5th - 6th January 2023

	Vote in 2019 GE			EU Ref 2016		Gender		Age				Social Grade		Country			Region in England					
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	South	
Weighted Sample	1693	554	410	144	597	630	819	874	178	699	418	398	965	728	1461	85	147	408	281	205	567	
Unweighted Sample	1693	583	404	158	679	648	721	972	148	669	421	455	979	714	1456	89	148	404	281	163	608	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How good or bad would you say the NHS services in your LOCAL area are?

Very good	6	7	7	4	5	7	6	6	6	4	6	9	5	8	7	3	3	8	4	3	7
Fairly good	41	42	39	46	43	40	40	42	35	39	44	43	44	36	42	24	42	40	42	42	43
TOTAL GOOD	47	49	46	50	48	47	46	48	41	43	50	52	49	44	49	27	45	48	46	45	50
Fairly bad	30	29	33	30	31	32	27	33	25	31	31	30	31	29	30	39	29	27	32	31	30
Very bad	13	15	13	10	12	15	15	11	10	14	12	14	11	16	12	23	15	13	13	12	12
TOTAL BAD	43	44	46	40	43	47	42	44	35	45	43	44	42	45	42	62	44	40	45	43	42
Don't know	10	7	9	10	8	6	12	8	24	12	6	5	9	11	10	11	11	12	9	12	8

And how good or bad would you say the NHS services NATIONALLY are?

Very good	2	1	4	1	3	1	2	2	5	2	3	2	2	3	3	1	0	5	1	1	2
Fairly good	20	20	19	20	19	19	21	20	22	24	19	15	22	18	21	16	14	19	23	20	22
TOTAL GOOD	22	21	23	21	22	20	23	22	27	26	22	17	24	21	24	17	14	24	24	21	24
Fairly bad	39	41	40	43	43	38	40	38	34	37	41	42	39	38	38	45	40	35	41	39	39
Very bad	28	28	29	28	28	32	26	29	18	28	28	32	27	29	27	33	33	28	29	27	25
TOTAL BAD	67	69	69	71	71	70	66	67	52	65	69	74	66	67	65	78	73	63	70	66	64
Don't know	11	10	7	8	8	9	11	10	22	9	10	9	10	12	11	5	12	13	6	13	11

Has the NHS got better or worse over the last five years, or has it stayed the same?

Got much better	1	1	1	1	0	0	1	1	4	1	0	0	1	1	1	0	0	2	0	1	1
Got a little better	2	1	2	1	1	2	2	2	2	2	3	1	3	1	2	1	1	3	1	1	3
TOTAL BETTER	3	2	3	2	1	2	3	3	6	3	3	1	4	2	3	1	1	5	1	2	4
Stay the same	10	11	6	8	7	10	13	7	14	10	8	10	10	10	10	10	8	9	8	11	11
Got a little worse	30	35	27	33	31	30	30	30	25	30	32	30	31	29	30	25	32	28	36	32	28
Got much worse	50	49	58	55	57	54	47	54	32	49	53	58	51	50	50	61	50	49	52	46	51
TOTAL WORSE	80	84	85	88	88	84	77	84	57	79	85	88	82	79	80	86	82	77	88	78	79
Don't know	7	4	6	3	3	4	7	6	24	7	4	1	5	9	7	3	10	8	3	8	7

Sample Size: 1693 adults in GB
Fieldwork: 5th - 6th January 2023

	Vote in 2019 GE			EU Ref 2016		Gender		Age				Social Grade		Country			Region in England					
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	South	
Weighted Sample	1693	554	410	144	597	630	819	874	178	699	418	398	965	728	1461	85	147	408	281	205	567	
Unweighted Sample	1693	583	404	158	679	648	721	972	148	669	421	455	979	714	1456	89	148	404	281	163	608	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How well or badly do you think the NHS is currently operating?

Very well	1	1	2	2	1	1	2	1	3	1	0	1	1	1	1	0	0	2	0	1	1
Fairly well	14	17	9	12	10	17	15	13	9	12	17	17	12	16	14	11	11	14	11	14	16
TOTAL WELL	15	18	11	14	11	18	17	14	12	13	17	18	13	17	15	11	11	16	11	15	17
Fairly badly	44	44	45	47	49	39	44	43	39	42	49	43	45	41	44	48	43	40	44	48	44
Very badly	34	33	38	38	35	37	31	36	29	37	32	33	35	32	33	39	36	34	37	29	32
TOTAL BADLY	78	77	83	85	84	76	75	79	68	79	81	76	80	73	77	87	79	74	81	77	76
Don't know	8	5	6	1	5	6	8	7	21	8	3	5	6	9	7	2	11	9	7	8	6

Do you think the NHS expect the NHS to get better, worse or stay the same over the next few years?

Get much better	3	2	3	1	2	2	3	2	5	2	2	4	2	3	3	1	1	4	2	3	2
Get a little better	12	15	10	10	11	13	13	10	10	10	12	15	12	11	12	11	12	13	9	14	12
TOTAL BETTER	15	17	13	11	13	15	16	12	15	12	14	19	14	14	15	12	13	17	11	17	14
Stay the same	16	16	11	16	13	17	18	14	16	14	15	20	16	15	16	22	15	14	14	13	19
Get a little worse	29	28	31	35	33	25	31	28	30	31	30	26	30	28	29	33	33	28	34	30	26
Get much worse	29	28	34	34	32	32	24	34	17	33	31	26	30	28	29	28	30	27	33	26	31
TOTAL WORSE	58	56	65	69	65	57	55	62	47	64	61	52	60	56	58	61	63	55	67	56	57
Don't know	11	10	11	6	9	11	11	11	23	10	10	10	9	14	12	5	10	15	8	14	11

How confident, if at all, are you that the NHS would provide you with good quality, timely treatment if...
...you had a medical emergency?

Very confident	15	14	16	21	16	14	14	15	15	13	15	16	14	15	15	10	11	15	11	11	19
Fairly confident	41	43	42	40	44	40	42	40	38	42	42	40	44	38	41	39	48	38	45	44	40
TOTAL CONFIDENT	56	57	58	61	60	54	56	55	53	55	57	56	58	53	56	49	59	53	56	55	59
Not very confident	25	23	24	26	25	25	26	24	23	25	26	25	24	26	25	25	25	26	27	23	25
Not confident at all	14	17	12	11	12	17	11	16	4	14	14	16	13	15	14	19	9	13	15	15	13
TOTAL NOT CONFIDENT	39	40	36	37	37	42	37	40	27	39	40	41	37	41	39	44	34	39	42	38	38
Don't know	5	2	6	3	4	3	6	5	19	5	3	2	5	6	5	7	7	7	3	8	4

Sample Size: 1693 adults in GB
Fieldwork: 5th - 6th January 2023

	Vote in 2019 GE			EU Ref 2016		Gender		Age				Social Grade		Country			Region in England					
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	South	
Weighted Sample	1693	554	410	144	597	630	819	874	178	699	418	398	965	728	1461	85	147	408	281	205	567	
Unweighted Sample	1693	583	404	158	679	648	721	972	148	669	421	455	979	714	1456	89	148	404	281	163	608	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

...you had a serious medical condition?

Very confident	11	11	10	11	10	12	11	10	11	9	12	12	10	12	11	6	11	10	9	11	12
Fairly confident	42	43	46	47	46	40	43	41	36	42	43	43	45	38	42	41	42	42	46	37	42
TOTAL CONFIDENT	53	54	56	58	56	52	54	51	47	51	55	55	55	50	53	47	53	52	55	48	54
Not very confident	28	29	25	29	28	28	27	29	27	29	30	25	29	27	28	28	27	27	30	32	27
Not confident at all	13	15	13	9	11	17	13	14	8	15	11	15	11	16	13	18	12	14	11	13	14
TOTAL NOT CONFIDENT	41	44	38	38	39	45	40	43	35	44	41	40	40	43	41	46	39	41	41	45	41
Don't know	6	3	6	4	5	3	6	6	18	5	3	4	5	7	6	7	7	7	3	7	5

...you had a less serious medical condition?

Very confident	4	4	3	1	2	5	4	3	6	3	4	4	3	5	4	1	1	5	3	6	4
Fairly confident	26	25	26	23	26	25	26	27	19	27	25	30	25	28	26	30	29	26	26	25	26
TOTAL CONFIDENT	30	29	29	24	28	30	30	30	25	30	29	34	28	33	30	31	30	31	29	31	30
Not very confident	37	38	42	45	42	36	37	38	32	37	43	34	40	34	38	33	37	35	40	37	39
Not confident at all	26	29	21	27	24	30	26	26	24	26	24	28	27	25	26	29	26	26	28	25	25
TOTAL NOT CONFIDENT	63	67	63	72	66	66	63	64	56	63	67	62	67	59	64	62	63	61	68	62	64
Don't know	6	3	8	4	5	4	7	6	19	6	3	4	6	8	6	7	7	9	4	7	6

How easy or hard have you found it to access NHS services in the last twelve months? (If you haven't needed to use any NHS services in the last twelve months, please say so)

Very easy	9	12	6	6	8	10	8	9	9	7	8	13	8	9	9	6	11	8	11	7	9
Fairly easy	26	25	31	33	33	24	25	28	20	27	26	29	29	23	27	20	24	27	27	32	26
TOTAL EASY	35	37	37	39	41	34	33	37	29	34	34	42	37	32	36	26	35	35	38	39	35
Fairly difficult	24	23	25	30	27	24	22	26	15	26	28	20	26	22	24	33	23	22	21	26	25
Very difficult	14	15	16	10	15	16	13	16	13	13	16	15	13	17	15	18	8	13	16	17	15
TOTAL DIFFICULT	38	38	41	40	42	40	35	42	28	39	44	35	39	39	39	51	31	35	37	43	40
Don't know	2	1	3	1	1	1	3	2	9	2	1	2	1	4	2	5	2	5	0	2	2
Not applicable - I haven't needed to access any NHS services in the last twelve months	24	23	19	20	17	25	29	19	33	25	21	21	23	25	24	18	30	26	25	17	24

Sample Size: 1693 adults in GB
Fieldwork: 5th - 6th January 2023

	Vote in 2019 GE			EU Ref 2016		Gender		Age				Social Grade		Country			Region in England					
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	South	
Weighted Sample	1693	554	410	144	597	630	819	874	178	699	418	398	965	728	1461	85	147	408	281	205	567	
Unweighted Sample	1693	583	404	158	679	648	721	972	148	669	421	455	979	714	1456	89	148	404	281	163	608	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

And how satisfied or unsatisfied have you been with the level of care you personally have received from the NHS in the last 12 months?

[Asked to those who have accessed NHS services in the last twelve months; n=1321]

Very satisfied	23	26	23	26	23	25	22	23	20	17	25	32	23	22	23	13	26	25	26	16	23
Fairly satisfied	41	43	38	41	44	39	40	41	31	43	40	41	42	39	40	51	36	39	38	38	44
TOTAL SATISFIED	64	69	61	67	67	64	62	64	51	60	65	73	65	61	63	64	62	64	64	54	67
Fairly unsatisfied	22	20	23	22	19	23	21	22	24	23	21	19	21	23	22	15	23	22	24	26	20
Very unsatisfied	10	9	9	9	9	10	11	9	9	12	11	7	10	10	10	15	10	9	9	13	9
TOTAL UNSATISFIED	32	29	32	31	28	33	32	31	33	35	32	26	31	33	32	30	33	31	33	39	29
Don't know	5	2	7	2	5	3	6	4	16	5	3	2	5	5	5	5	6	6	3	7	5

*Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.