

YouGov / The Sun Survey Results

Sample Size: 2034 GB Adults
Fieldwork: 8th - 9th July 2014

	Westminster VI					2010 Vote			Gender		Age				Social Grade		Region					
	Con	Lab	Lib Dem	UKIP		Con	Lab	Lib Dem	Male	Female	18-24	25-39	40-59	60+	ABC1	C2DE	London	Rest of South	Midlands / Wales	North	Scotland	
Weighted Sample	2034	x	x	x	x	598	496	455	986	1048	242	515	696	582	1159	875	260	661	435	500	177	
Unweighted Sample	2034	466	629	130	216	538	542	443	987	1047	221	418	866	529	1350	684	305	659	395	455	220	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How satisfied or dissatisfied are you with NHS services in your local area?

Very satisfied	14	19	14	19	10	16	15	14	14	15	10	9	14	21	16	12	12	14	15	13	20
Fairly satisfied	58	58	61	55	59	60	62	59	59	58	55	54	62	59	58	59	51	59	60	60	59
TOTAL SATISFIED	72	77	75	74	69	76	77	73	73	73	65	63	76	80	74	71	63	73	75	73	79
Fairly dissatisfied	15	14	15	12	20	15	12	17	13	16	15	14	15	14	14	15	16	15	16	14	10
Very dissatisfied	4	4	5	5	5	4	3	4	4	5	4	6	5	3	5	4	8	4	3	3	6
TOTAL DISSATISFIED	19	18	20	17	25	19	15	21	17	21	19	20	20	17	19	19	24	19	19	17	16
Don't know	8	4	5	9	5	5	7	6	10	7	17	16	4	2	7	10	12	7	6	10	6

And do you think your local NHS services have got better or worse in the last year, or have they stayed about the same?

Got better	5	9	5	5	4	7	6	3	6	4	3	6	4	6	6	3	5	5	4	4	9
Got worse	30	21	39	27	36	26	34	33	28	33	24	25	33	35	28	33	35	30	31	31	22
Stayed about the same	52	62	47	55	50	58	48	53	52	51	49	49	52	54	53	49	43	55	53	50	57
Don't know	13	8	9	13	10	10	12	11	14	12	24	20	11	5	12	14	17	11	13	15	11

Which, if any, of the following do you think are the biggest problems with the service currently provided by the NHS? Please tick up to two or three

Waiting times for treatment	45	43	52	49	48	44	49	48	43	47	41	43	44	51	46	45	46	41	51	45	46
Difficulty getting a GP appointment	37	42	34	36	42	40	36	38	37	37	32	33	43	37	37	38	42	38	36	35	36
Hospital car park charges	29	33	26	22	42	35	28	26	27	31	15	19	31	41	27	32	15	32	37	30	18
Limits on the treatments and drugs available on the NHS	19	19	22	19	17	20	21	20	19	20	17	12	20	27	19	19	20	22	19	18	16
Quality of the care and treatment offered	19	16	25	18	17	19	21	18	19	19	20	23	18	18	20	18	25	18	17	19	24
Cost and frequency of prescription charges	16	13	18	17	10	13	17	17	15	16	20	19	19	7	17	15	16	17	14	21	2
Lack of respect and concern from NHS staff	13	17	12	15	16	15	12	13	11	16	13	10	16	13	14	13	15	12	15	14	11
Cleanliness of hospitals	13	16	12	13	12	16	12	14	10	16	6	10	13	19	15	12	12	13	14	12	22
Limited choice of consultants or locations for treatment	11	10	9	15	10	11	8	14	10	12	9	12	9	13	11	11	11	12	10	8	14
Poor handling of complaints from patients	7	7	7	10	5	7	8	6	8	6	6	6	5	9	7	6	6	7	7	6	8
Difficulty getting registered with a GP	2	2	2	6	1	1	3	1	2	2	7	3	1	1	2	2	2	1	3	2	1
Something else	7	9	8	5	8	9	7	7	8	7	3	7	10	7	8	7	7	10	9	5	5
None of these - I do not think there are any problems with current NHS services	3	2	2	2	5	2	3	3	5	2	4	3	2	4	3	3	4	3	2	3	8
Don't know	7	3	5	5	4	4	5	6	7	6	17	10	5	1	6	8	8	6	4	9	7

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Would you be willing to pay more money in taxes if the extra money raised was spent on improving NHS services?

Would be willing to pay more	38	32	50	52	25	30	45	50	39	38	43	32	39	42	43	33	39	40	39	35	40
Would not be willing to pay more	42	54	34	27	57	53	34	33	44	40	35	41	44	44	40	45	35	44	43	43	44
Don't know	19	14	16	21	18	17	20	18	17	21	22	27	17	14	17	22	26	17	18	22	16

Would you be willing to pay more money in NHS charges (such as higher prescription charges or charges to visit your GP) if the extra money raised was spent on improving NHS services?

Would be willing to pay more	25	32	22	35	17	29	22	26	26	23	29	26	21	26	30	17	25	27	22	20	35
Would not be willing to pay more	60	57	65	50	72	59	63	60	60	60	49	54	66	63	56	65	53	59	63	64	53
Don't know	15	11	13	15	10	12	15	14	15	16	22	20	13	11	13	18	22	14	15	16	12