Sample size: 6389 GB Adults

Fieldwork: 24th January - 11th February 2020



| | Gei | nder | | | Age | | | Social | Grade |
|-------|------|--------|-------|-------|-------|-------|-----|--------|-------|
| Total | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE |

For the following questions, by 'shoplifted' we mean having deliberately taken goods without paying for them whilst pretending to be a customer or whilst buying other items.Which ONE of the following best describes whether

| u had ever shoplifted? | | | | | | | | | | |
|--|------|------|------|-----|------|------|------|------|------|------|
| Unweighted base | 6389 | 2964 | 3425 | 584 | 1042 | 1056 | 1082 | 2625 | 3821 | 2568 |
| Base: All GB adults | 6389 | 3099 | 3290 | 709 | 1034 | 1043 | 1086 | 2517 | 3642 | 2747 |
| I have shoplifted, but only as a child (i.e. aged under 16) | 20% | 22% | 18% | 16% | 18% | 23% | 25% | 18% | 19% | 21% |
| I have shoplifted, but only as an adult (i.e. aged 16 or over) | 2% | 2% | 2% | 3% | 4% | 2% | 2% | 1% | 2% | 2% |
| I have shoplifted, as both a child and an adult | 3% | 4% | 3% | 4% | 6% | 4% | 3% | 1% | 3% | 4% |
| I have never shoplifted | 71% | 68% | 74% | 71% | 67% | 66% | 66% | 77% | 73% | 68% |
| Don't know/ can't recall | 2% | 3% | 2% | 4% | 4% | 3% | 2% | 2% | 2% | 3% |
| Prefer not to say | 2% | 2% | 2% | 2% | 2% | 2% | 2% | 1% | 1% | 2% |

| Unweighted base | 310 | 157 | 153 | 37 | 97 | 62 | 55 | 59 | 167 | 143 |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All GB adults who shoplifted as an adult | 316 | 169 | 147 | 43 | 98 | 62 | 56 | 57 | 160 | 157 |
| Once | 15% | 13% | 17% | 12% | 11% | 22% | 8% | 24% | 15% | 15% |
| Twice | 17% | 13% | 22% | 7% | 22% | 15% | 16% | 20% | 17% | 17% |
| 3 to 5 times | 27% | 32% | 21% | 34% | 24% | 29% | 29% | 23% | 29% | 25% |
| 6 to 9 times | 8% | 9% | 8% | 12% | 10% | 5% | 8% | 6% | 14% | 2% |
| 10 or more times | 19% | 21% | 16% | 17% | 20% | 21% | 24% | 10% | 13% | 24% |
| Don't know/ can't recall | 11% | 11% | 11% | 13% | 10% | 9% | 9% | 15% | 10% | 12% |
| Prefer not to say | 3% | 2% | 4% | 4% | 3% | - | 6% | 2% | 1% | 5% |

Sample size: 6389 GB Adults

Fieldwork: 24th January - 11th February 2020



| | | | Reç | gion | | | |
|-------|----------|------|--------|-------|---------------|-------|----------|
| North | Midlands | East | London | South | England (NET) | Wales | Scotland |

For the following questions, by 'shoplifted' we mean having deliberately taken goods without paying for them whilst pretending to be a customer or whilst buying other items. Which ONE of the following best describes whether you had ever shoplifted?

| i nad ever snopilited? | | | | | | | | |
|--|------|------|-----|-----|------|------|-----|-----|
| Unweighted base | 1544 | 1061 | 602 | 792 | 1505 | 5504 | 317 | 568 |
| Base: All GB adults | 1527 | 1054 | 586 | 863 | 1490 | 5520 | 313 | 556 |
| I have shoplifted, but only as a child (i.e. aged under 16) | 20% | 16% | 20% | 23% | 20% | 20% | 20% | 20% |
| I have shoplifted, but only as an adult (i.e. aged 16 or over) | 2% | 1% | 1% | 3% | 2% | 2% | 1% | 1% |
| I have shoplifted, as both a child and an adult | 3% | 3% | 3% | 3% | 4% | 3% | 4% | 3% |
| I have never shoplifted | 71% | 77% | 71% | 65% | 70% | 71% | 71% | 72% |
| Don't know/ can't recall | 2% | 2% | 2% | 4% | 2% | 2% | 2% | 3% |
| Prefer not to say | 2% | 1% | 3% | 2% | 2% | 2% | 2% | 1% |

| Unweighted base | 79 | 40 | 23 | 44 | 85 | 271 | 16 | 23 |
|--|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All GB adults who shoplifted as an adult | 80 | 41 | 23 | 46 | 88 | 277 | 16 | 23 |
| Once | 17% | 16% | 21% | 9% | 11% | 14% | 19% | 26% |
| Twice | 22% | 14% | 14% | 26% | 14% | 18% | 18% | 4% |
| 3 to 5 times | 20% | 30% | 44% | 32% | 26% | 27% | 25% | 25% |
| 6 to 9 times | 9% | 7% | 4% | 9% | 10% | 9% | - | 11% |
| 10 or more times | 18% | 19% | 13% | 14% | 25% | 19% | 18% | 13% |
| Don't know/ can't recall | 11% | 12% | 4% | 7% | 12% | 10% | 20% | 17% |
| Prefer not to say | 4% | 3% | - | 5% | 2% | 3% | - | 4% |

Sample size: 6389 GB Adults

Fieldwork: 24th January - 11th February 2020



| | | | | | | Governme | ent Region | | | | | |
|---|------------|------------|--------------------------|---------------|---------------|--------------------|------------|------------|------------|---------------|-------|----------|
| | North East | North West | Yorkshire and the Humber | East Midlands | West Midlands | East of England | London | South East | South West | England (NET) | Wales | Scotland |
| g | | | | | | | | | | | | |

For the following questions, by 'shoplifted' we mean having deliberately taken goods without paying for them whilst pretending to be a customer or whilst buying other items. Which ONE of the following best describes whether you had ever shoplifted?

| had ever shoplifted? | | | | | | | | | | | | |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|
| Unweighted base | 282 | 693 | 569 | 529 | 532 | 602 | 792 | 858 | 647 | 5504 | 317 | 568 |
| Base: All GB adults | 284 | 682 | 561 | 525 | 529 | 586 | 863 | 849 | 641 | 5520 | 313 | 556 |
| I have shoplifted, but only as a child (i.e. aged under 16) | 23% | 21% | 17% | 16% | 17% | 20% | 23% | 19% | 22% | 20% | 20% | 20% |
| I have shoplifted, but only as an adult (i.e. aged 16 or over) | 3% | 2% | 3% | 1% | 1% | 1% | 3% | 2% | 3% | 2% | 1% | 1% |
| I have shoplifted, as both a child and an adult | 3% | 3% | 3% | 2% | 3% | 3% | 3% | 4% | 4% | 3% | 4% | 3% |
| I have never shoplifted | 69% | 71% | 71% | 79% | 75% | 71% | 65% | 72% | 68% | 71% | 71% | 72% |
| Don't know/ can't recall | 1% | 2% | 3% | 2% | 2% | 2% | 4% | 1% | 2% | 2% | 2% | 3% |
| Prefer not to say | 2% | 1% | 3% | 1% | 2% | 3% | 2% | 2% | 1% | 2% | 2% | 1% |

| Unweighted base | 16 | 31 | 32 | 19 | 21 | 23 | 44 | 45 | 40 | 271 | 16 | 23 |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All GB adults who shoplifted as an adult | 16 | 31 | 33 | 19 | 22 | 23 | 46 | 48 | 40 | 277 | 16 | 23 |
| Once | 34% | 13% | 14% | 20% | 13% | 21% | 9% | 14% | 7% | 14% | 19% | 26% |
| Twice | 12% | 22% | 27% | 10% | 18% | 14% | 26% | 8% | 22% | 18% | 18% | 4% |
| 3 to 5 times | 11% | 23% | 21% | 49% | 13% | 44% | 32% | 21% | 31% | 27% | 25% | 25% |
| 6 to 9 times | 5% | 11% | 8% | - | 13% | 4% | 9% | 9% | 12% | 9% | - | 11% |
| 10 or more times | 24% | 13% | 19% | 11% | 26% | 13% | 14% | 25% | 24% | 19% | 18% | 13% |
| Don't know/ can't recall | 8% | 15% | 8% | 10% | 13% | 4% | 7% | 18% | 5% | 10% | 20% | 17% |
| Prefer not to say | 6% | 3% | 3% | - | 5% | - | 5% | 5% | - | 3% | - | 4% |

Sample size: 6389 GB Adults

Fieldwork: 24th January - 11th February 2020



| | | | Working Status | | | | | | Marital Status | | |
|--------------|----------------------|-------------------------|----------------------|---------|------------|-----------------------|-------------------------------|----------------------|------------------------|---------|---------------|
| Working full | Working part time | ALL WORKERS (NET) | Full time student | Retired | Unemployed | Not working/ Other | Married/ Civil Partnership | Living as married | Separated/ Divorced | Widowed | Never Married |

For the following questions, by 'shoplifted' we mean having deliberately taken goods without paying for them whilst pretending to be a customer or whilst buying other items. Which ONE of the following best describes whether you had ever shoplifted?

| ı had ever shoplifted? | | | | | | | | | | | | |
|--|------|-----|------|-----|------|-----|-----|------|-----|-----|-----|------|
| Unweighted base | 2749 | 907 | 3656 | 297 | 1619 | 220 | 597 | 2938 | 908 | 533 | 234 | 1742 |
| Base: All GB adults | 2778 | 913 | 3691 | 358 | 1494 | 237 | 608 | 2871 | 912 | 514 | 214 | 1842 |
| I have shoplifted, but only as a child (i.e. aged under 16) | 21% | 24% | 22% | 14% | 15% | 24% | 20% | 19% | 22% | 26% | 12% | 19% |
| I have shoplifted, but only as an adult (i.e. aged 16 or over) | 2% | 2% | 2% | 3% | 1% | 2% | 2% | 2% | 3% | 1% | 1% | 2% |
| I have shoplifted, as both a child and an adult | 4% | 3% | 4% | 4% | 1% | 5% | 4% | 2% | 7% | 2% | 1% | 4% |
| I have never shoplifted | 69% | 70% | 69% | 73% | 80% | 61% | 65% | 74% | 65% | 67% | 81% | 69% |
| Don't know/ can't recall | 2% | 2% | 2% | 4% | 2% | 4% | 4% | 2% | 2% | 2% | 2% | 3% |
| Prefer not to say | 1% | 1% | 1% | 3% | 2% | 5% | 5% | 2% | 2% | 2% | 2% | 3% |

| Unweighted base | 166 | 37 | 203 | 20 | 32 | 16 | 39 | 92 | 83 | 20 | 6 | 108 |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All GB adults who shoplifted as an adult | 173 | 37 | 210 | 22 | 30 | 16 | 38 | 95 | 86 | 19 | 6 | 109 |
| Once | 12% | 11% | 12% | 16% | 25% | 29% | 18% | 12% | 14% | 10% | 15% | 19% |
| Twice | 17% | 24% | 18% | 9% | 22% | 6% | 18% | 24% | 12% | 21% | - | 15% |
| 3 to 5 times | 31% | 32% | 31% | 21% | 16% | 18% | 20% | 35% | 25% | 25% | 17% | 23% |
| 6 to 9 times | 7% | 12% | 8% | 24% | 15% | - | - | 5% | 10% | 4% | 15% | 10% |
| 10 or more times | 19% | 13% | 18% | 18% | 9% | 23% | 29% | 13% | 22% | 20% | 34% | 20% |
| Don't know/ can't recall | 11% | 7% | 11% | 12% | 13% | 18% | 7% | 8% | 14% | 15% | 19% | 10% |
| Prefer not to say | 3% | - | 3% | - | - | 6% | 8% | 4% | 2% | 5% | - | 3% |

Sample size: 6389 GB Adults

Fieldwork: 24th January - 11th February 2020



| | Children in Household | | | | | | | | | | |
|---|-----------------------|---|----|---|---------|--|--|--|--|--|--|
| 0 | 1 | 2 | 3+ | ALL WITH CHILDREN IN HOUSEHOLD (NET) | Refused | | | | | | |

For the following questions, by 'shoplifted' we mean having deliberately taken goods without paying for them whilst pretending to be a customer or whilst buying other items. Which ONE of the following best describes whether you had ever shoplifted?

| nau ever snopiliteu: | | | | | | |
|--|------|-----|-----|-----|------|-----|
| Unweighted base | 4522 | 782 | 673 | 271 | 1726 | 141 |
| Base: All GB adults | 4482 | 806 | 677 | 279 | 1761 | 146 |
| I have shoplifted, but only as a child (i.e. aged under 16) | 19% | 23% | 20% | 18% | 21% | 10% |
| I have shoplifted, but only as an adult (i.e. aged 16 or over) | 2% | 2% | 3% | 4% | 2% | 1% |
| I have shoplifted, as both a child and an adult | 3% | 3% | 3% | 5% | 3% | - |
| I have never shoplifted | 72% | 68% | 70% | 66% | 69% | 73% |
| Don't know/ can't recall | 2% | 2% | 2% | 5% | 2% | 6% |
| Prefer not to say | 2% | 1% | 2% | 3% | 2% | 10% |

For the following questions, please remember that your answers are always treated confidentially and are never analysed individually. As a reminder, by 'shoplifted' we mean having deliberately taken goods without paying for them whilst pretending to be a customer or whilst buying other items. You previously said you have deliberately shoplifted as an adult (i.e. aged 16 or over)... Approximately, how many times have you shoplifted as an adult? (Please select the option that best applies)

| Unweighted base | 209 | 38 | 38 | 24 | 100 | 1 |
|--|-----|-----|-----|-----|-----|------|
| Base: All GB adults who shoplifted as an adult | 214 | 39 | 38 | 24 | 102 | 1 |
| Once | 16% | 16% | 15% | 4% | 13% | - |
| Twice | 16% | 22% | 13% | 25% | 19% | - |
| 3 to 5 times | 28% | 24% | 25% | 27% | 25% | - |
| 6 to 9 times | 6% | - | 17% | 25% | 12% | - |
| 10 or more times | 19% | 23% | 20% | 8% | 18% | - |
| Don't know/ can't recall | 11% | 13% | 10% | 11% | 11% | - |
| Prefer not to say | 3% | 2% | - | - | 1% | 100% |

5 YouGov.co.uk

Sample size: 6389 GB Adults

Fieldwork: 24th January - 11th February 2020



| | Social Media/ Messaging service (within the last month) | | | | | | | | | | | |
|----------|---|----------|-----------|-----------|----------|-----------------------|----------|-------|--|--|--|--|
| Facebook | Twitter | Linkedin | Pinterest | Instagram | Snapchat | Facebook Messenger | WhatsApp | Skype | | | | |

For the following questions, by 'shoplifted' we mean having deliberately taken goods without paying for them whilst pretending to be a customer or whilst buying other items. Which ONE of the following best describes whether you had ever shoplifted?

| had ever shoplifted? | | | | | | | | | |
|--|------|------|------|-----|------|-----|------|------|-----|
| Unweighted base | 4451 | 2142 | 1076 | 837 | 2096 | 831 | 3834 | 3944 | 700 |
| Base: All GB adults | 4453 | 2187 | 1056 | 816 | 2147 | 898 | 3845 | 3951 | 684 |
| I have shoplifted, but only as a child (i.e. aged under 16) | 21% | 22% | 23% | 20% | 21% | 18% | 21% | 21% | 21% |
| I have shoplifted, but only as an adult (i.e. aged 16 or over) | 2% | 2% | 2% | 3% | 2% | 3% | 2% | 2% | 3% |
| I have shoplifted, as both a child and an adult | 3% | 4% | 3% | 3% | 4% | 4% | 4% | 4% | 3% |
| I have never shoplifted | 70% | 68% | 69% | 70% | 68% | 70% | 69% | 69% | 69% |
| Don't know/ can't recall | 2% | 2% | 2% | 3% | 3% | 3% | 2% | 3% | 2% |
| Prefer not to say | 1% | 2% | 1% | 1% | 1% | 2% | 1% | 2% | 1% |

| -р | | | | | | | | | |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Unweighted base | 231 | 123 | 55 | 48 | 133 | 58 | 224 | 225 | 42 |
| Base: All GB adults who shoplifted as an adult | 231 | 126 | 54 | 47 | 138 | 65 | 228 | 230 | 41 |
| Once | 14% | 13% | 16% | 16% | 14% | 11% | 15% | 15% | 12% |
| Twice | 20% | 19% | 21% | 23% | 19% | 20% | 19% | 19% | 28% |
| 3 to 5 times | 25% | 32% | 33% | 29% | 25% | 30% | 25% | 24% | 30% |
| 6 to 9 times | 8% | 10% | 7% | 8% | 9% | 12% | 10% | 10% | 9% |
| 10 or more times | 19% | 15% | 6% | 17% | 20% | 16% | 20% | 20% | 12% |
| Don't know/ can't recall | 11% | 9% | 15% | 4% | 9% | 7% | 10% | 10% | 7% |
| Prefer not to say | 2% | 3% | 2% | 3% | 3% | 5% | 2% | 3% | 3% |



| YouGov | | Ge | nder | Age | | | | | Social Grade | |
|--|-------|------|--------|-------|-------|-------|-------|------|--------------|------|
| | Total | Male | Female | 18-24 | 25-34 | 35-44 | 45-54 | 55+ | ABC1 | C2DE |
| Which, if any, of the following are reasons why you have deliberately shoplifted as an adult? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box) | | | | | | | | | | |
| Unweighted base | 310 | 157 | 153 | 37 | 97 | 62 | 55 | 59 | 167 | 143 |
| Base: All GB adults who shoplifted as an adult | 316 | 169 | 147 | 43 | 98 | 62 | 56 | 57 | 160 | 157 |
| I couldn't afford to pay | 38% | 30% | 48% | 34% | 42% | 39% | 39% | 33% | 33% | 44% |
| I could afford to pay but I didn't want to | 27% | 30% | 23% | 26% | 32% | 27% | 21% | 24% | 26% | 27% |
| I couldn't be bothered to queue to pay | 13% | 16% | 10% | 17% | 10% | 10% | 15% | 16% | 15% | 11% |
| I did it for the thrill | 22% | 23% | 21% | 25% | 19% | 31% | 25% | 12% | 24% | 20% |
| I did it for a laugh | 11% | 15% | 6% | 15% | 12% | 6% | 16% | 7% | 16% | 5% |
| Other | 13% | 13% | 14% | 16% | 7% | 16% | 15% | 18% | 11% | 16% |
| Don't know | 6% | 6% | 6% | 11% | 4% | 3% | 11% | 5% | 6% | 7% |
| Prefer not to say | 2% | 1% | 3% | 2% | 2% | - | 4% | - | - | 3% |
| Vhich ONE of the following statements about deliberate hoplifting by adults best applies to you? | | | | | | | | | | |
| Unweighted base | 6389 | 2964 | 3425 | 584 | 1042 | 1056 | 1082 | 2625 | 3821 | 2568 |
| Base: All GB adults | 6389 | 3099 | 3290 | 709 | 1034 | 1043 | 1086 | 2517 | 3642 | 2747 |
| I think that deliberate shoplifting is always acceptable | 1% | 1% | 1% | 3% | 2% | 1% | 0% | 0% | 1% | 1% |
| I think that deliberate shoplifting can be acceptable under certain circumstances | 21% | 21% | 21% | 40% | 29% | 25% | 21% | 12% | 22% | 20% |

You previously said that deliberate shoplifting by adults can be acceptable under certain circumstances...Under which, if any, of the following circumstances do you think deliberate shoplifting by adults can be acceptable? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box)

I think that deliberate shoplifting is never acceptable

73%

5%

Don't know

73%

5%

73%

5%

| Unweighted base | 1321 | 590 | 731 | 227 | 306 | 262 | 222 | 304 | 808 | 513 |
|--|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All GB adults who think shoplifting by adults is acceptable in the right circumstances | 1356 | 652 | 704 | 281 | 297 | 258 | 223 | 298 | 798 | 558 |
| It can be acceptable to deliberately shoplift from a large business | 16% | 20% | 12% | 25% | 25% | 12% | 7% | 8% | 17% | 14% |
| It can be acceptable to deliberately shoplift from a small or independent business | 1% | 1% | 1% | 1% | 1% | 1% | 0% | - | 1% | 0% |
| It can be acceptable if you're poor | 40% | 38% | 42% | 49% | 43% | 30% | 42% | 37% | 42% | 37% |
| It can be acceptable if you're starving | 88% | 88% | 88% | 83% | 85% | 89% | 90% | 92% | 88% | 87% |
| It can be acceptable if the queue to pay is long | 2% | 2% | 1% | - | 3% | 3% | 1% | 1% | 1% | 2% |
| Other | 8% | 6% | 9% | 8% | 7% | 5% | 6% | 11% | 7% | 8% |
| Don't know | 2% | 2% | 2% | 3% | 4% | 2% | 1% | 2% | 2% | 3% |
| Prefer not to say | 1% | 1% | 1% | 1% | 1% | - | 1% | 0% | 0% | 1% |

52%

6%

62%

8%

67%

8%

74%

5%

85%

3%

73%

4%

73%

6%



| Region | | | | | | | | | | | | |
|--------|----------|------|--------|-------|---------------|-------|----------|--|--|--|--|--|
| North | Midlands | East | London | South | England (NET) | Wales | Scotland | | | | | |
| | | | | | | | | | | | | |
| 79 | 40 | 23 | 44 | 85 | 271 | 16 | 23 | | | | | |

deliberately shoplifted as an adult? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box)

Which, if any, of the following are reasons why you have

| Unweighted base | 79 | 40 | 23 | 44 | 85 | 271 | 16 | 23 |
|---|-----|-----|-----|-----|-----|-----|-----|-----|
| ase: All GB adults who shoplifted as an adult | 80 | 41 | 23 | 46 | 88 | 277 | 16 | 23 |
| I couldn't afford to pay | 37% | 31% | 41% | 27% | 45% | 37% | 39% | 50% |
| I could afford to pay but I didn't want to | 22% | 37% | 21% | 37% | 18% | 26% | 45% | 25% |
| I couldn't be bothered to queue to pay | 13% | 11% | 19% | 20% | 13% | 14% | - | 8% |
| I did it for the thrill | 18% | 27% | 30% | 25% | 21% | 22% | 24% | 16% |
| I did it for a laugh | 13% | 12% | 4% | 15% | 8% | 11% | 18% | 4% |
| Other | 13% | 4% | 12% | 16% | 16% | 13% | 6% | 21% |
| Don't know | 10% | 5% | 5% | 9% | 5% | 7% | - | - |
| Prefer not to say | 1% | 3% | - | - | 2% | 1% | 7% | - |

Which ONE of the following statements about deliberate shoplifting by adults best applies to you?

| Unweighted base | 1544 | 1061 | 602 | 792 | 1505 | 5504 | 317 | 568 |
|---|------|------|-----|-----|------|------|-----|-----|
| Base: All GB adults | 1527 | 1054 | 586 | 863 | 1490 | 5520 | 313 | 556 |
| I think that deliberate shoplifting is always acceptable | 1% | 1% | 0% | 1% | 1% | 1% | 1% | 1% |
| I think that deliberate shoplifting can be acceptable under certain circumstances | 22% | 18% | 19% | 25% | 21% | 21% | 21% | 21% |
| I think that deliberate shoplifting is never acceptable | 71% | 76% | 75% | 67% | 74% | 73% | 74% | 73% |
| Don't know | 5% | 5% | 5% | 7% | 4% | 5% | 5% | 4% |

You previously said that deliberate shoplifting by adults can be acceptable under certain circumstances...Under which, if any, of the following circumstances do you think deliberate shoplifting by adults can be acceptable? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box)

| | 000 | 100 | 110 | 107 | 200 | 4400 | 07 | 400 |
|---|-----|-----|-----|-----|-----|------|-----|-----|
| Unweighted base | 333 | 193 | 113 | 197 | 296 | 1132 | 67 | 122 |
| Base: All GB adults who think shoplifting by adults is acceptable in the right circumstances | 341 | 194 | 112 | 215 | 309 | 1170 | 66 | 119 |
| It can be acceptable to deliberately shoplift from a large business | 13% | 12% | 15% | 18% | 19% | 15% | 19% | 16% |
| It can be acceptable to deliberately shoplift from a small or independent business | 1% | - | 1% | 2% | 1% | 1% | - | 1% |
| It can be acceptable if you're poor | 38% | 29% | 41% | 46% | 43% | 40% | 35% | 47% |
| It can be acceptable if you're starving | 91% | 86% | 89% | 84% | 88% | 88% | 78% | 90% |
| It can be acceptable if the queue to pay is long | 2% | 1% | 2% | 2% | 2% | 2% | 1% | 1% |
| Other | 8% | 8% | 8% | 5% | 7% | 7% | 10% | 11% |
| Don't know | 1% | 5% | 1% | 2% | 3% | 2% | 4% | 1% |
| Prefer not to say | 0% | 2% | 2% | - | 0% | 1% | 3% | 1% |



| YouGov | Government Region | | | | | | | | | | | |
|--|-------------------|------------|--------------------------|---------------|---------------|--------------------|--------|------------|------------|---------------|-------|----------|
| | | | | | | | og.o | | | | | |
| | North East | North West | Yorkshire and the Humber | East Midlands | West Midlands | East of England | London | South East | South West | England (NET) | Wales | Scotland |
| Which, if any, of the following are reasons why you have deliberately shoplifted as an adult? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box) | | | | | | | | | | | | |
| Unweighted base | 16 | 31 | 32 | 19 | 21 | 23 | 44 | 45 | 40 | 271 | 16 | 23 |
| Base: All GB adults who shoplifted as an adult | 16 | 31 | 33 | 19 | 22 | 23 | 46 | 48 | 40 | 277 | 16 | 23 |
| I couldn't afford to pay | 37% | 39% | 36% | 31% | 31% | 41% | 27% | 39% | 51% | 37% | 39% | 50% |
| I could afford to pay but I didn't want to | - | 22% | 33% | 36% | 38% | 21% | 37% | 10% | 28% | 26% | 45% | 25% |
| I couldn't be bothered to queue to pay | 22% | 6% | 14% | 9% | 13% | 19% | 20% | 20% | 5% | 14% | - | 8% |
| I did it for the thrill | 11% | 15% | 24% | 28% | 25% | 30% | 25% | 23% | 19% | 22% | 24% | 16% |
| I did it for a laugh | 22% | 9% | 14% | 21% | 4% | 4% | 15% | 6% | 12% | 11% | 18% | 4% |
| Other | 18% | 12% | 12% | - | 8% | 12% | 16% | 15% | 17% | 13% | 6% | 21% |
| Don't know | 7% | 19% | 3% | 11% | - | 5% | 9% | 8% | 2% | 7% | - | - |
| Prefer not to say | 6% | - | - | - | 5% | - | - | 4% | - | 1% | 7% | - |
| Which ONE of the following statements about deliberate shoplifting by adults best applies to you? | | | | | | | | | | | | |
| Unweighted base | 282 | 693 | 569 | 529 | 532 | 602 | 792 | 858 | 647 | 5504 | 317 | 568 |
| Base: All GB adults | 284 | 682 | 561 | 525 | 529 | 586 | 863 | 849 | 641 | 5520 | 313 | 556 |
| I think that deliberate shoplifting is always acceptable | 2% | 1% | 1% | 0% | 2% | 0% | 1% | 0% | 1% | 1% | 1% | 1% |
| I think that deliberate shoplifting can be acceptable under certain circumstances | 26% | 21% | 23% | 19% | 18% | 19% | 25% | 20% | 22% | 21% | 21% | 21% |
| I think that deliberate shoplifting is never acceptable | 69% | 72% | 71% | 75% | 77% | 75% | 67% | 77% | 71% | 73% | 74% | 73% |

You previously said that deliberate shoplifting by adults can be acceptable under certain circumstances...Under which, if any, of the following circumstances do you think deliberate shoplifting by adults can be acceptable? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box)

Don't know

4%

6%

6%

5%

| Unweighted base | 69 | 138 | 126 | 98 | 95 | 113 | 197 | 159 | 137 | 1132 | 67 | 122 |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|
| Base: All GB adults who think shoplifting by adults is acceptable in the right circumstances | 73 | 140 | 128 | 101 | 93 | 112 | 215 | 168 | 141 | 1170 | 66 | 119 |
| It can be acceptable to deliberately shoplift from a large business | 10% | 14% | 14% | 10% | 13% | 15% | 18% | 15% | 24% | 15% | 19% | 16% |
| It can be acceptable to deliberately shoplift from a small or independent business | - | 1% | 1% | - | - | 1% | 2% | 1% | 1% | 1% | - | 1% |
| It can be acceptable if you're poor | 41% | 39% | 35% | 30% | 29% | 41% | 46% | 37% | 51% | 40% | 35% | 47% |
| It can be acceptable if you're starving | 92% | 87% | 94% | 80% | 93% | 89% | 84% | 85% | 92% | 88% | 78% | 90% |
| It can be acceptable if the queue to pay is long | 1% | 3% | 1% | - | 1% | 2% | 2% | 2% | 2% | 2% | 1% | 1% |
| Other | 6% | 8% | 8% | 10% | 6% | 8% | 5% | 5% | 9% | 7% | 10% | 11% |
| Don't know | - | 3% | - | 6% | 4% | 1% | 2% | 4% | 2% | 2% | 4% | 1% |
| Prefer not to say | - | - | 1% | 3% | - | 2% | - | - | 1% | 1% | 3% | 1% |

4%

5%

7%

6%

5%

5%

4%



| YouGov | | Working Status | | | | | | Marital Status | | | | |
|--|-------------------|-------------------|-------------------------|----------------------|---------|------------|-----------------------|-------------------------------|----------------------|------------------------|---------|---------------|
| | Working full time | Working part time | ALL WORKERS (NET) | Full time student | Retired | Unemployed | Not working/ Other | Married/ Civil Partnership | Living as married | Separated/ Divorced | Widowed | Never Married |
| Which, if any, of the following are reasons why you have deliberately shoplifted as an adult? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box) | | | | | | | | | | | | |
| Unweighted base | 166 | 37 | 203 | 20 | 32 | 16 | 39 | 92 | 83 | 20 | 6 | 108 |
| Base: All GB adults who shoplifted as an adult | 173 | 37 | 210 | 22 | 30 | 16 | 38 | 95 | 86 | 19 | 6 | 109 |
| I couldn't afford to pay | 35% | 37% | 35% | 46% | 22% | 64% | 53% | 31% | 46% | 34% | 19% | 40% |
| I could afford to pay but I didn't want to | 31% | 27% | 30% | 13% | 25% | 12% | 21% | 27% | 39% | 10% | 15% | 19% |
| I couldn't be bothered to queue to pay | 13% | 16% | 13% | 16% | 12% | 11% | 10% | 10% | 13% | 15% | 34% | 13% |
| I did it for the thrill | 22% | 21% | 22% | 25% | 21% | 5% | 28% | 26% | 21% | 5% | 33% | 21% |
| I did it for a laugh | 12% | 20% | 13% | 8% | 3% | 11% | 5% | 10% | 12% | 14% | - | 11% |
| Other | 12% | 6% | 11% | 21% | 20% | 5% | 22% | 7% | 11% | 26% | 18% | 18% |
| Don't know | 8% | 9% | 8% | 5% | 7% | - | - | 6% | 2% | - | - | 11% |
| Prefer not to say | 1% | - | 1% | - | - | 13% | 2% | - | 1% | 11% | - | 2% |
| Which ONE of the following statements about deliberate shoplifting by adults best applies to you? | | | | | | | | | | | | |
| Unweighted base | 2749 | 907 | 3656 | 297 | 1619 | 220 | 597 | 2938 | 908 | 533 | 234 | 1742 |
| Base: All GB adults | 2778 | 913 | 3691 | 358 | 1494 | 237 | 608 | 2871 | 912 | 514 | 214 | 1842 |
| I think that deliberate shoplifting is always acceptable | 1% | 1% | 1% | 2% | 0% | 2% | 1% | 1% | 1% | 1% | - | 1% |
| I think that deliberate shoplifting can be acceptable under certain circumstances | 22% | 23% | 22% | 45% | 10% | 30% | 26% | 15% | 27% | 17% | 14% | 29% |
| I think that deliberate shoplifting is never acceptable | 72% | 71% | 72% | 47% | 87% | 61% | 62% | 80% | 67% | 77% | 83% | 62% |
| Don't know | 5% | 5% | 5% | 5% | 3% | 8% | 11% | 4% | 4% | 5% | 3% | 7% |

You previously said that deliberate shoplifting by adults can be acceptable under certain circumstances...Under which, if any, of the following circumstances do you think deliberate shoplifting by adults can be acceptable? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box)

| Unweighted base | 596 | 207 | 803 | 133 | 165 | 64 | 156 | 438 | 250 | 88 | 32 | 502 |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All GB adults who think shoplifting by adults is acceptable in the right circumstances | 601 | 212 | 813 | 162 | 155 | 70 | 157 | 437 | 250 | 87 | 30 | 541 |
| It can be acceptable to deliberately shoplift from a large business | 16% | 17% | 17% | 22% | 8% | 20% | 10% | 10% | 19% | 11% | 9% | 20% |
| It can be acceptable to deliberately shoplift from a small or independent business | 1% | 1% | 1% | 1% | - | 3% | - | 1% | 0% | - | - | 1% |
| It can be acceptable if you're poor | 40% | 39% | 39% | 44% | 42% | 37% | 38% | 36% | 41% | 40% | 44% | 43% |
| It can be acceptable if you're starving | 88% | 88% | 88% | 80% | 93% | 86% | 90% | 85% | 89% | 89% | 94% | 88% |
| It can be acceptable if the queue to pay is long | 2% | 1% | 2% | 2% | - | 2% | 2% | 2% | 1% | 2% | 4% | 1% |
| Other | 7% | 7% | 7% | 6% | 8% | 8% | 10% | 7% | 8% | 9% | 12% | 7% |
| Don't know | 2% | 3% | 2% | 5% | 1% | 1% | 2% | 3% | 2% | 2% | - | 2% |
| Prefer not to say | 1% | - | 1% | 2% | 1% | - | - | 1% | 0% | 1% | - | 1% |

10 YouGov.co.uk



| Children in Household | | | | | | | | | | |
|-----------------------|---|---|----|---|---------|--|--|--|--|--|
| 0 | 1 | 2 | 3+ | ALL WITH CHILDREN IN HOUSEHOLD (NET) | Refused | | | | | |

Which, if any, of the following are reasons why you have deliberately shoplifted as an adult? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box)

| them in the 'Other' box) | | | | | | |
|--|-----|-----|-----|-----|-----|------|
| Unweighted base | 209 | 38 | 38 | 24 | 100 | 1 |
| Base: All GB adults who shoplifted as an adult | 214 | 39 | 38 | 24 | 102 | 1 |
| I couldn't afford to pay | 36% | 52% | 45% | 28% | 44% | - |
| I could afford to pay but I didn't want to | 27% | 28% | 25% | 20% | 25% | - |
| I couldn't be bothered to queue to pay | 15% | 4% | 18% | 4% | 9% | - |
| I did it for the thrill | 19% | 25% | 27% | 34% | 28% | - |
| I did it for a laugh | 11% | 12% | 7% | 19% | 12% | - |
| Other | 17% | 7% | 5% | 3% | 5% | - |
| Don't know | 6% | 5% | 5% | 11% | 7% | - |
| Prefer not to say | 2% | _ | _ | - | _ | 100% |

Which ONE of the following statements about deliberate shoplifting by adults best applies to you?

| inting by addits best applies to you? | | | | | | |
|---|------|-----|-----|-----|------|-----|
| Unweighted base | 4522 | 782 | 673 | 271 | 1726 | 141 |
| Base: All GB adults | 4482 | 806 | 677 | 279 | 1761 | 146 |
| I think that deliberate shoplifting is always acceptable | 1% | 2% | 1% | 3% | 2% | 3% |
| I think that deliberate shoplifting can be acceptable under certain circumstances | 20% | 23% | 23% | 25% | 23% | 19% |
| I think that deliberate shoplifting is never acceptable | 75% | 70% | 71% | 63% | 69% | 51% |
| Don't know | 4% | 5% | 5% | 10% | 6% | 27% |

You previously said that deliberate shoplifting by adults can be acceptable under certain circumstances...Under which, if any, of the following circumstances do you think deliberate shoplifting by adults can be acceptable? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box)

| Unweighted base | 900 | 178 | 155 | 64 | 397 | 24 |
|---|-----|-----|-----|-----|-----|-----|
| Base: All GB adults who think shoplifting by adults is acceptable in the right circumstances | 916 | 184 | 158 | 70 | 413 | 27 |
| It can be acceptable to deliberately shoplift from a large business | 16% | 16% | 12% | 19% | 15% | 13% |
| It can be acceptable to deliberately shoplift from a small or independent business | 0% | 0% | 1% | 7% | 2% | - |
| It can be acceptable if you're poor | 41% | 41% | 30% | 39% | 37% | 44% |
| It can be acceptable if you're starving | 89% | 87% | 85% | 76% | 84% | 86% |
| It can be acceptable if the queue to pay is long | 1% | 1% | 1% | 6% | 2% | - |
| Other | 8% | 6% | 6% | 1% | 5% | 11% |
| Don't know | 2% | 2% | 3% | 4% | 3% | 10% |
| Prefer not to say | 1% | 1% | 1% | - | 1% | - |

11 YouGov.co.uk



| Social Media/ Messaging ser | vice (within the last month) |
|-----------------------------|------------------------------|
| | |

14%

9%

5%

2%

18%

6%

7%

2%

12%

11%

6%

2%

11%

13%

7%

1%

11%

7%

12%

| Which, if any, of the following are reasons why you have deliberately shoplifted as an adult? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box) | Facebook | Twitter | LinkedIn | Pinterest | Instagram | Snapchat | Facebook Messenger | WhatsApp | Skype |
|--|----------|---------|----------|-----------|-----------|----------|-----------------------|----------|-------|
| Unweighted base | 231 | 123 | 55 | 48 | 133 | 58 | 224 | 225 | 42 |
| Base: All GB adults who shoplifted as an adult | 231 | 126 | 54 | 47 | 138 | 65 | 228 | 230 | 41 |
| I couldn't afford to pay | 42% | 36% | 35% | 49% | 39% | 31% | 41% | 41% | 36% |
| I could afford to pay but I didn't want to | 27% | 33% | 34% | 23% | 33% | 35% | 27% | 29% | 35% |
| I couldn't be bothered to queue to pay | 12% | 14% | 11% | 10% | 15% | 14% | 13% | 11% | 18% |
| I did it for the thrill | 20% | 21% | 22% | 28% | 28% | 21% | 23% | 21% | 26% |

7%

10%

5%

Prefer not to say Which ONE of the following statements about deliberate

I did it for a laugh

Other

Don't know

12%

11%

6%

1%

14%

12%

8%

1%

| 076 837 | 2096 | 831 | 3834 | 3944 | 700 |
|---------|--|---|--|--|---|
| 056 816 | 2147 | 898 | 3845 | 3951 | 684 |
| 1% 1% | 1% | 1% | 1% | 1% | 1% |
| 25% | 27% | 31% | 24% | 23% | 22% |
| 70% | 67% | 62% | 71% | 71% | 74% |
| 3% 4% | 5% | 6% | 4% | 5% | 3% |
| | 056 816 1% 1% 23% 25% 74% 70% | 056 816 2147 1% 1% 1% 23% 25% 27% 74% 70% 67% | 056 816 2147 898 1% 1% 1% 1% 23% 25% 27% 31% 74% 70% 67% 62% | 056 816 2147 898 3845 1% 1% 1% 1% 1% 23% 25% 27% 31% 24% 74% 70% 67% 62% 71% | 056 816 2147 898 3845 3951 1% 1% 1% 1% 1% 13% 25% 27% 31% 24% 23% 74% 70% 67% 62% 71% 71% |

15%

9%

13%

You previously said that deliberate shoplifting by adults can be acceptable under certain circumstances...Under which, if any, of the following circumstances do you think deliberate shoplifting by adults can be acceptable? (Please select all that apply. If any of your answers don't appear in the list below, please type them in the 'Other' box)

| Unweighted base | 990 | 579 | 248 | 207 | 565 | 245 | 898 | 897 | 150 |
|---|------|-----|-----|-----|-----|-----|-----|-----|-----|
| Base: All GB adults who think shoplifting by adults is acceptable in the right circumstances | 1007 | 594 | 243 | 204 | 584 | 274 | 921 | 913 | 148 |
| It can be acceptable to deliberately shoplift from a large business | 16% | 19% | 17% | 13% | 18% | 20% | 17% | 17% | 16% |
| It can be acceptable to deliberately shoplift from a small or independent business | 1% | 1% | 1% | 0% | 1% | 1% | 1% | 1% | 2% |
| It can be acceptable if you're poor | 41% | 43% | 42% | 43% | 42% | 46% | 40% | 41% | 47% |
| It can be acceptable if you're starving | 89% | 89% | 90% | 89% | 86% | 83% | 88% | 89% | 92% |
| It can be acceptable if the queue to pay is long | 1% | 1% | 2% | 1% | 1% | 1% | 1% | 1% | 1% |
| Other | 8% | 7% | 8% | 9% | 7% | 7% | 7% | 7% | 5% |
| Don't know | 2% | 3% | 1% | 2% | 3% | 2% | 2% | 2% | 1% |
| Prefer not to say | 0% | 1% | 1% | 0% | 0% | 2% | 1% | 1% | 1% |