

YouGov / South Western Railway Survey Results

Sample Size: 2048 adults in GB
Fieldwork: 14th - 15th September 2023

	Vote in 2019 GE			2016 EU Ref		Gender		Age				Social Grade		Country			Region in England					
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South	
Weighted Sample	2048	670	496	174	722	763	991	1057	215	846	506	481	1167	881	1767	102	178	494	340	248	686	
Unweighted Sample	2048	694	507	180	834	775	936	1112	145	853	534	516	1274	774	1775	95	178	514	354	201	706	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Thinking about when you travel by train, have you ever experienced each of the following?

Been subjected to abuse or discrimination yourself

Yes, in the last six months	1	1	1	1	1	2	1	3	2	1	0	1	1	1	1	3	1	1	2	2
Yes, in the last year	2	1	3	0	2	0	2	5	2	0	0	1	2	2	2	0	1	2	6	1
Yes, more than a year ago	7	5	10	7	10	5	6	2	10	7	3	7	6	7	3	13	6	6	12	5
No	89	93	85	92	86	92	88	89	84	91	96	89	89	89	93	83	91	89	80	91
Prefer not to say	1	0	1	0	1	1	2	1	2	1	1	1	1	1	2	1	1	1	1	2

Witnessed another passenger being subjected to abuse or discrimination

Yes, in the last six months	2	2	3	1	3	1	2	2	1	3	1	1	2	2	2	1	1	2	1	6	1
Yes, in the last year	3	2	4	6	4	1	3	3	8	3	2	1	4	3	3	3	2	2	3	7	3
Yes, more than a year ago	11	8	19	11	15	8	14	9	10	15	11	7	14	9	11	8	16	10	10	12	12
No	82	89	72	81	76	89	80	85	78	77	84	91	80	85	82	88	80	85	84	73	82
Prefer not to say	1	0	1	1	1	1	2	1	2	1	1	1	1	1	1	0	1	1	2	2	2

Imagine you were to witness discrimination or abuse by a fellow passenger while travelling by train. How likely are you, if at all, to report this?

Very likely	21	21	23	20	24	21	19	23	11	19	28	22	21	21	22	21	17	26	19	22	20
Fairly likely	31	30	34	38	35	29	29	34	35	31	32	31	33	29	31	31	35	30	28	35	32
TOTAL LIKELY	52	51	57	58	59	50	48	57	46	50	60	53	54	50	53	52	52	56	47	57	52
Not very likely	15	15	14	16	14	15	17	13	22	17	13	10	18	12	15	14	17	13	14	20	15
Not at all likely	4	5	4	3	4	5	6	3	4	6	3	3	6	3	5	2	4	4	3	5	6
TOTAL NOT LIKELY	19	20	18	19	18	20	23	16	26	23	16	13	24	15	20	16	21	17	17	25	21
Don't know	11	9	13	10	11	8	11	11	14	13	8	9	11	11	11	5	12	10	12	13	10
Not applicable – I do not travel by train	17	19	11	13	12	22	18	16	13	14	17	25	12	25	17	27	16	16	24	6	18

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

You previously said that you would be unlikely to, or don't know if you would, report an incident of discrimination or abuse while travelling by train. Which of the following, if any, explains why this is? Please tick all that apply.

[Asked only to those who said they would be unlikely to, or don't know if they would, report an incident of discrimination or abuse while travelling by train; n=602]

Unclear on how I would report it	47	42	55	52	53	41	40	55	53	44	46	51	48	45	48	34	43	52	38	41	53
I would be worried about the person being discriminatory/abusive targeting me	38	35	39	53	44	33	34	42	35	33	47	45	40	35	39	31	36	33	37	41	42
I do not trust that my report would be followed up	36	34	38	47	37	37	36	37	44	37	32	34	37	36	37	40	34	32	35	55	32
I wouldn't want to get involved	32	32	28	26	31	32	34	30	32	35	31	24	35	27	33	26	23	34	30	23	39
I don't think there would be any consequences	30	30	34	32	31	30	34	25	41	29	36	17	29	30	30	24	26	25	27	44	29
Don't think it would be taken seriously	27	28	23	29	31	25	26	28	20	35	21	16	27	28	28	14	26	21	24	33	31
I don't feel it would be my responsibility	9	8	6	21	7	10	12	7	19	8	8	5	12	4	10	0	9	8	5	14	11
Other [See Tab 1]	8	8	4	5	5	10	8	7	8	8	6	6	7	8	8	10	6	8	9	5	8
Don't know	5	3	5	4	2	4	5	5	2	7	3	3	5	5	4	4	11	4	9	4	2

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How clear or unclear are you, if at all, about how to report discrimination or abuse by a fellow passenger you witness while travelling by train?

Very clear	8	8	11	4	8	8	9	7	10	7	11	6	8	8	8	7	9	9	6	13	7
Fairly clear	25	25	24	28	26	23	27	23	32	25	23	23	26	23	25	24	26	23	25	38	21
TOTAL CLEAR	33	33	35	32	34	31	36	30	42	32	34	29	34	31	33	31	35	32	31	51	28
Fairly unclear	29	28	30	35	33	26	27	31	25	30	29	30	33	24	29	26	28	29	27	26	32
Very unclear	27	28	26	27	24	30	25	28	24	27	26	29	26	27	27	29	24	26	30	17	29
TOTAL UNCLEAR	56	56	56	62	57	56	52	59	49	57	55	59	59	51	56	55	52	55	57	43	61
Don't know	11	11	8	7	8	13	12	11	9	11	12	12	7	17	11	14	13	13	12	5	11

**Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.*