

YouGov / The Partners Group Family Mediators Association

Sample Size: 2,033n GB Adults

Fieldwork Dates: 16th - 18th December 2015

Total	Gender		Age					Social Grade	
	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

For couples going through a separation or divorce, it is possible to resolve disputes regarding children, the family home and the division of finances through family mediation as an alternative to going to court or using solicitors.

Thinking back to the last time that you separated or divorced from a partner, were you aware of family mediation as an alternative option to using solicitors or the courts for resolving disputes regarding children and finances? (Please select the option that best applies)

	Unweighted base	2033	998	1035	229	235	294	499	776	1351	682
Base: All GB adults		2033	976	1057	244	339	323	415	712	1118	915
Yes, I was aware that family mediation was an option, and I/ we used the service		4%	4%	4%	1%	6%	6%	5%	2%	4%	4%
Yes, I was aware that family mediation was an option, but I/ we did not use the service		10%	8%	12%	1%	5%	10%	16%	13%	10%	11%
No, I was not aware that family mediation was an option at the time		10%	9%	11%	2%	3%	7%	9%	18%	11%	9%
Not applicable – I have never been through a separation or divorce with a partner		76%	78%	73%	96%	86%	76%	69%	67%	75%	76%
Net: Aware of family mediation at the time of separation or divorce		14%	13%	16%	2%	11%	16%	22%	15%	14%	15%

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Total	Government Region											
	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	England	Wales	Scotland

For couples going through a separation or divorce, it is possible to resolve disputes regarding children, the family home and the division of finances through family mediation as an alternative to going to court or using solicitors.

Thinking back to the last time that you separated or divorced from a partner, were you aware of family mediation as an alternative option to using solicitors or the courts for resolving disputes regarding children and finances? (Please select the option that best applies)

Unweighted base	2033	117	217	173	129	168	179	270	288	174	1715	111	207
Base: All GB adults	2033	109	209	183	136	198	195	260	296	170	1754	102	177
Yes, I was aware that family mediation was an option, and I/ we used the service	4%	10%	2%	3%	3%	5%	4%	3%	7%	2%	4%	3%	1%
Yes, I was aware that family mediation was an option, but I/ we did not use the service	10%	4%	13%	12%	14%	12%	11%	9%	10%	9%	11%	3%	11%
No, I was not aware that family mediation was an option at the time	10%	9%	11%	4%	11%	4%	14%	7%	14%	11%	10%	16%	10%
Not applicable – I have never been through a separation or divorce with a partner	76%	76%	74%	81%	71%	78%	70%	80%	69%	78%	75%	78%	78%
Net: Aware of family mediation at the time of separation or divorce	14%	14%	15%	15%	17%	17%	16%	12%	17%	12%	15%	6%	13%

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Total	Marital Status					Children in Household					
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused

For couples going through a separation or divorce, it is possible to resolve disputes regarding children, the family home and the division of finances through family mediation as an alternative to going to court or using solicitors.

Thinking back to the last time that you separated or divorced from a partner, were you aware of family mediation as an alternative option to using solicitors or the courts for resolving disputes regarding children and finances? (Please select the option that best applies)

Unweighted base	2033	1038	221	194	58	522	1480	243	170	64	477	76
Base: All GB adults	2033	1013	226	168	58	569	1436	230	185	87	502	96
Yes, I was aware that family mediation was an option, and I/ we used the service	4%	4%	7%	11%	-	-	3%	5%	4%	19%	7%	3%
Yes, I was aware that family mediation was an option, but I/ we did not use the service	10%	10%	17%	42%	9%	-	10%	9%	10%	20%	11%	6%
No, I was not aware that family mediation was an option at the time	10%	9%	12%	47%	12%	-	11%	8%	6%	6%	7%	9%
Not applicable – I have never been through a separation or divorce with a partner	76%	77%	64%	-	79%	100%	75%	77%	81%	54%	75%	82%
Net: Aware of family mediation at the time of separation or divorce	14%	14%	24%	53%	9%	-	13%	14%	13%	39%	18%	8%

Sample Size: 2,033n GB Adults

Fieldwork Dates: 16th - 18th December 2015

Total	Gender		Age					Social Grade	
	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

For the following question, we would like you to think about the last time that you separated or divorced from a partner. If you are currently going through a divorce or separation for the first time, please think about what you plan to do.

Which one, if any, of the following was your main method of resolving family and financial disputes with your partner?

	Unweighted base	500	228	272	4	25	60	155	256	341	159
Base: All GB adults who have been through a separation or divorce		498	212	286	9	46	77	128	238	280	218
A family mediation service	2%	3%	1%	-	6%	6%	2%	1%	4%	0%	
Negotiations through solicitors	22%	21%	22%	-	19%	11%	19%	28%	22%	21%	
Collaborative law (i.e. an out-of-court resolution method in which both parties and their lawyers meet to resolve the issues surrounding the separation without the need to go to court; the lawyers are prevented from representing either party in court if the collaborative process breaks down)	3%	5%	2%	24%	-	13%	1%	1%	4%	3%	
Arbitration (i.e. an out-of-court resolution method in which a third party reviews the evidence in the case and imposes a decision that is legally binding on both sides)	2%	2%	2%	-	14%	4%	0%	1%	4%	1%	
Court	13%	12%	15%	-	4%	10%	12%	17%	11%	16%	
We settled these issues privately	30%	34%	27%	-	30%	30%	34%	29%	33%	26%	
Other	3%	2%	3%	-	9%	3%	5%	1%	3%	3%	
Don't know/ can't recall	8%	8%	7%	40%	3%	4%	9%	8%	5%	12%	
Not applicable - I did not experience any family or financial disputes with my partner	17%	13%	19%	36%	15%	19%	18%	15%	15%	19%	

You mentioned that Which one, if any, of the following was your primary motivation for using this method of resolution?

	Unweighted base	413	193	220	3	18	48	129	215	285	128
Base: All GB adults who have been through a separation or divorce and experienced disputes with their partner		415	184	231	6	39	62	105	203	239	176
It was the least expensive option available	23%	25%	22%	-	52%	20%	25%	19%	22%	25%	
I/ we were advised to by a friend/ family member	6%	8%	5%	-	11%	15%	6%	4%	9%	3%	
I/ we decided it would be the best option, based on our own research	24%	30%	20%	-	9%	28%	31%	24%	24%	25%	
I/ we were unaware of any alternatives	15%	11%	19%	38%	9%	4%	7%	24%	16%	15%	
Other	17%	14%	19%	-	13%	23%	16%	17%	19%	14%	
Don't know	14%	12%	15%	62%	6%	11%	15%	14%	9%	20%	

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	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	England	Wales	Scotland

For the following question, we would like you to think about the last time that you separated or divorced from a partner. If you are currently going through a divorce or separation for the first time, please think about what you plan to do.

Which one, if any, of the following was your main method of resolving family and financial disputes with your partner?

Unweighted base	500	27	55	38	40	38	53	55	73	39	418	29	53
Base: All GB adults who have been through a separation or divorce	498	26	54	34	39	43	59	52	91	38	435	22	40
A family mediation service	2%	2%	-	-	1%	-	1%	8%	5%	-	2%	-	2%
Negotiations through solicitors	22%	14%	22%	10%	19%	3%	26%	22%	21%	37%	20%	19%	42%
Collaborative law (i.e. an out-of-court resolution method in which both parties and their lawyers meet to resolve the issues surrounding the separation without the need to go to court; the lawyers are prevented from representing either party in court if the collaborative process breaks down)	3%	14%	-	1%	-	8%	-	10%	1%	4%	3%	-	2%
Arbitration (i.e. an out-of-court resolution method in which a third party reviews the evidence in the case and imposes a decision that is legally binding on both sides)	2%	19%	-	3%	-	-	-	4%	3%	1%	3%	1%	-
Court	13%	12%	19%	9%	17%	29%	13%	6%	11%	10%	14%	11%	9%
We settled these issues privately	30%	15%	29%	37%	31%	39%	38%	25%	33%	30%	32%	12%	24%
Other	3%	-	1%	-	-	5%	4%	4%	5%	3%	3%	3%	-
Don't know/ can't recall	8%	8%	15%	23%	-	9%	8%	1%	3%	-	7%	25%	7%
Not applicable - I did not experience any family or financial disputes with my partner	17%	16%	13%	17%	32%	7%	10%	20%	18%	16%	16%	28%	15%

You mentioned that Which one, if any, of the following was your primary motivation for using this method of resolution?

Unweighted base	413	23	49	30	29	33	47	45	57	34	347	22	44
Base: All GB adults who have been through a separation or divorce and experienced disputes with their partner	415	22	47	28	26	40	53	41	75	32	365	16	34
It was the least expensive option available	23%	8%	11%	37%	29%	29%	25%	11%	44%	13%	25%	4%	12%
I/ we were advised to by a friend/ family member	6%	9%	2%	1%	10%	2%	1%	8%	13%	-	5%	-	20%
I/ we decided it would be the best option, based on our own research	24%	28%	21%	15%	18%	32%	24%	47%	12%	25%	24%	9%	37%
I/ we were unaware of any alternatives	15%	25%	12%	10%	18%	8%	14%	16%	13%	27%	15%	26%	14%
Other	17%	20%	34%	3%	16%	17%	20%	8%	9%	35%	17%	22%	9%
Don't know	14%	10%	21%	34%	9%	12%	15%	10%	8%	-	13%	39%	8%

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For the following question, we would like you to think about the last time that you separated or divorced from a partner. If you are currently going through a divorce or separation for the first time, please think about what you plan to do.

Which one, if any, of the following was your main method of resolving family and financial disputes with your partner?

Unweighted base	500	218	77	194	11	-	373	59	34	23	116	11
Base: All GB adults who have been through a separation or divorce	498	237	80	168	12	-	353	52	36	39	128	17
A family mediation service	2%	4%	-	2%	-	-	1%	7%	12%	2%	7%	-
Negotiations through solicitors	22%	23%	21%	18%	56%	-	25%	16%	18%	5%	13%	18%
Collaborative law (i.e. an out-of-court resolution method in which both parties and their lawyers meet to resolve the issues surrounding the separation without the need to go to court; the lawyers are prevented from representing either party in court if the collaborative process breaks down)	3%	6%	0%	1%	-	-	1%	3%	-	22%	8%	2%
Arbitration (i.e. an out-of-court resolution method in which a third party reviews the evidence in the case and imposes a decision that is legally binding on both sides)	2%	2%	7%	1%	-	-	1%	0%	-	18%	6%	-
Court	13%	11%	12%	17%	17%	-	16%	7%	14%	8%	9%	-
We settled these issues privately	30%	27%	33%	35%	3%	-	29%	37%	35%	20%	31%	51%
Other	3%	2%	1%	5%	-	-	2%	8%	2%	-	4%	4%
Don't know/ can't recall	8%	10%	5%	5%	12%	-	7%	7%	12%	2%	7%	26%
Not applicable - I did not experience any family or financial disputes with my partner	17%	15%	22%	17%	12%	-	18%	16%	7%	23%	15%	-

You mentioned that Which one, if any, of the following was your primary motivation for using this method of resolution?

Unweighted base	413	186	62	156	9	-	306	48	30	18	96	11
Base: All GB adults who have been through a separation or divorce and experienced disputes with their partner	415	202	63	140	11	-	290	44	34	30	108	17
It was the least expensive option available	23%	21%	24%	28%	-	-	25%	27%	27%	11%	23%	3%
I/ we were advised to by a friend/ family member	6%	8%	6%	5%	-	-	5%	8%	19%	13%	13%	-
I/ we decided it would be the best option, based on our own research	24%	26%	28%	23%	4%	-	24%	26%	13%	40%	26%	24%
I/ we were unaware of any alternatives	15%	15%	18%	9%	75%	-	18%	6%	7%	16%	9%	3%
Other	17%	13%	15%	24%	8%	-	16%	21%	14%	18%	18%	27%
Don't know	14%	17%	8%	11%	13%	-	12%	12%	20%	3%	12%	43%

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Total	Gender		Age					Social Grade	
	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

To what extent do you agree or disagree with the following statement? -

"Associated costs/ fees for resolution regarding my separation/ divorce were reasonable and manageable"

Unweighted base	500	228	272	4	25	60	155	256	341	159
Base: All GB adults who have been through a separation or divorce	498	212	286	9	46	77	128	238	280	218
Strongly agree	11%	11%	11%	-	6%	20%	9%	11%	13%	9%
Tend to agree	26%	29%	25%	-	39%	18%	32%	25%	26%	26%
Neither agree nor disagree	23%	18%	27%	-	20%	30%	23%	22%	22%	25%
Tend to disagree	14%	13%	14%	49%	3%	7%	16%	16%	17%	10%
Strongly disagree	11%	10%	11%	-	1%	13%	10%	12%	10%	12%
Don't know	15%	18%	12%	51%	31%	12%	9%	14%	12%	18%
Net: Agree	38%	40%	36%	-	45%	38%	41%	36%	39%	35%
Net: Disagree	24%	23%	25%	49%	4%	20%	26%	28%	26%	22%

To what extent do you agree or disagree with the following statement? -

"The process I used to resolve disputes regarding my separation/ divorce was positive, and helped achieve a reasonable outcome for both myself and my family"

Unweighted base	413	193	220	3	18	48	129	215	285	128
Base: All GB adults who have been through a separation or divorce	415	184	231	6	39	62	105	203	239	176
Strongly agree	14%	13%	15%	-	14%	23%	11%	14%	20%	6%
Tend to agree	35%	33%	36%	38%	20%	34%	41%	35%	31%	40%
Neither agree nor disagree	19%	17%	20%	-	34%	12%	20%	17%	16%	23%
Tend to disagree	14%	17%	12%	38%	11%	11%	10%	17%	17%	11%
Strongly disagree	10%	10%	10%	-	-	14%	12%	11%	11%	9%
Don't know	8%	9%	6%	24%	20%	5%	6%	7%	5%	12%
Net: Agree	49%	47%	51%	38%	34%	57%	52%	49%	52%	46%
Net: Disagree	24%	27%	22%	38%	11%	25%	22%	28%	28%	20%

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Total	Government Region											
	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	England	Wales	Scotland

To what extent do you agree or disagree with the following statement? -

"Associated costs/ fees for resolution regarding my separation/ divorce were reasonable and manageable"

Unweighted base	500	27	55	38	40	38	53	55	73	39	418	29	53
Base: All GB adults who have been through a separation or divorce	498	26	54	34	39	43	59	52	91	38	435	22	40
Strongly agree	11%	6%	4%	1%	8%	14%	17%	14%	13%	19%	11%	2%	14%
Tend to agree	26%	27%	21%	12%	37%	22%	23%	30%	26%	23%	25%	34%	39%
Neither agree nor disagree	23%	23%	26%	30%	26%	20%	21%	21%	25%	26%	24%	12%	18%
Tend to disagree	14%	11%	25%	19%	9%	15%	19%	7%	8%	16%	14%	16%	11%
Strongly disagree	11%	15%	14%	18%	13%	9%	10%	7%	9%	8%	11%	12%	8%
Don't know	15%	17%	9%	21%	7%	21%	10%	21%	18%	7%	15%	24%	11%
Net: Agree	38%	33%	25%	13%	45%	36%	40%	44%	39%	42%	36%	36%	53%
Net: Disagree	24%	26%	40%	36%	22%	24%	29%	14%	17%	24%	25%	28%	19%

To what extent do you agree or disagree with the following statement? -

"The process I used to resolve disputes regarding my separation/ divorce was positive, and helped achieve a reasonable outcome for both myself and my family"

Unweighted base	413	23	49	30	29	33	47	45	57	34	347	22	44
Base: All GB adults who have been through a separation or divorce	415	22	47	28	26	40	53	41	75	32	365	16	34
Strongly agree	14%	20%	11%	3%	2%	15%	23%	18%	17%	18%	15%	-	12%
Tend to agree	35%	37%	26%	28%	35%	36%	27%	47%	29%	49%	34%	27%	51%
Neither agree nor disagree	19%	12%	22%	12%	25%	23%	11%	18%	22%	17%	18%	31%	15%
Tend to disagree	14%	7%	12%	30%	29%	7%	11%	8%	18%	10%	14%	18%	10%
Strongly disagree	10%	14%	18%	6%	9%	2%	19%	5%	10%	4%	10%	13%	10%
Don't know	8%	10%	9%	22%	-	18%	10%	4%	3%	2%	8%	10%	2%
Net: Agree	49%	57%	37%	31%	37%	51%	50%	65%	47%	67%	49%	27%	63%
Net: Disagree	24%	21%	31%	35%	39%	9%	30%	13%	28%	14%	25%	32%	20%

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	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused

To what extent do you agree or disagree with the following statement? -

"Associated costs/ fees for resolution regarding my separation/ divorce were reasonable and manageable"

Unweighted base	500	218	77	194	11	-	373	59	34	23	116	11
Base: All GB adults who have been through a separation or divorce	498	237	80	168	12	-	353	52	36	39	128	17
Strongly agree	11%	12%	8%	13%	-	-	9%	16%	11%	29%	19%	3%
Tend to agree	26%	25%	34%	24%	49%	-	29%	23%	16%	31%	23%	-
Neither agree nor disagree	23%	26%	25%	17%	42%	-	21%	27%	20%	31%	26%	36%
Tend to disagree	14%	13%	11%	18%	-	-	15%	18%	8%	1%	10%	28%
Strongly disagree	11%	9%	7%	15%	9%	-	11%	6%	12%	7%	8%	18%
Don't know	15%	16%	16%	14%	-	-	15%	10%	32%	1%	14%	16%
Net: Agree	38%	36%	42%	37%	49%	-	38%	39%	27%	59%	42%	3%
Net: Disagree	24%	22%	17%	32%	9%	-	26%	24%	20%	9%	18%	45%

To what extent do you agree or disagree with the following statement? -

"The process I used to resolve disputes regarding my separation/ divorce was positive, and helped achieve a reasonable outcome for both myself and my family"

Unweighted base	413	186	62	156	9	-	306	48	30	18	96	11
Base: All GB adults who have been through a separation or divorce	415	202	63	140	11	-	290	44	34	30	108	17
Strongly agree	14%	17%	10%	13%	-	-	14%	15%	14%	24%	17%	3%
Tend to agree	35%	35%	45%	30%	33%	-	34%	52%	16%	45%	39%	16%
Neither agree nor disagree	19%	19%	20%	18%	17%	-	20%	7%	20%	16%	14%	31%
Tend to disagree	14%	9%	14%	20%	32%	-	17%	2%	9%	12%	7%	16%
Strongly disagree	10%	11%	3%	13%	11%	-	11%	11%	13%	-	8%	18%
Don't know	8%	9%	7%	6%	8%	-	5%	12%	27%	2%	14%	16%
Net: Agree	49%	52%	56%	43%	33%	-	48%	68%	30%	70%	57%	19%
Net: Disagree	24%	20%	18%	32%	43%	-	27%	13%	22%	12%	16%	34%

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Total	Gender		Age					Social Grade	
	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

To what extent do you agree or disagree with the following statement? -

"At the time of my separation/ divorce, I wish I'd known that family mediation was available as a less expensive, less time-consuming and less adversarial alternative for resolving family and financial issues"

	Unweighted base	437	195	242	3	19	48	131	236	301	136
Base: All GB adults who have been through a separation or divorce and who were not aware of family mediation at the time		417	171	246	7	26	57	106	221	237	180
Strongly agree	6%	6%	6%	-	-	8%	4%	7%	6%	6%	
Tend to agree	17%	22%	13%	-	-	16%	15%	20%	19%	14%	
Neither agree nor disagree	34%	33%	34%	-	33%	38%	42%	29%	29%	40%	
Tend to disagree	11%	10%	12%	33%	10%	5%	13%	11%	12%	9%	
Strongly disagree	14%	10%	16%	-	16%	13%	12%	15%	18%	8%	
Don't know	19%	18%	19%	67%	41%	20%	13%	17%	15%	23%	
Net: Agree	23%	29%	19%	-	-	24%	20%	28%	26%	19%	
Net: Disagree	25%	20%	28%	33%	27%	17%	25%	26%	30%	18%	

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Total	Government Region											
	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	England	Wales	Scotland

To what extent do you agree or disagree with the following statement? -

"At the time of my separation/ divorce, I wish I'd known that family mediation was available as a less expensive, less time-consuming and less adversarial alternative for resolving family and financial issues"

	Unweighted base	437	19	51	33	36	31	46	48	65	34	363	25	49
Base: All GB adults who have been through a separation or divorce and who were not aware of family mediation at the time		417	14	50	29	35	33	50	44	71	34	360	19	37
Strongly agree	6%	6%	12%	2%	14%	5%	2%	3%	7%	3%	6%	-	6%	
Tend to agree	17%	23%	11%	7%	16%	10%	27%	19%	12%	17%	15%	24%	28%	
Neither agree nor disagree	34%	9%	35%	54%	37%	43%	17%	37%	40%	46%	36%	22%	14%	
Tend to disagree	11%	7%	18%	10%	11%	5%	5%	12%	9%	10%	10%	12%	22%	
Strongly disagree	14%	36%	6%	4%	12%	11%	22%	13%	10%	19%	13%	9%	20%	
Don't know	19%	19%	16%	23%	10%	25%	27%	16%	22%	5%	19%	33%	11%	
Net: Agree	23%	29%	24%	10%	30%	15%	29%	22%	19%	20%	22%	24%	34%	
Net: Disagree	25%	43%	25%	14%	23%	16%	27%	25%	19%	29%	23%	21%	42%	

Sample Size: 2,033n GB Adults

Fieldwork Dates: 16th - 18th December 2015

Total	Marital Status					Children in Household					
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused

To what extent do you agree or disagree with the following statement? -

"At the time of my separation/ divorce, I wish I'd known that family mediation was available as a less expensive, less time-consuming and less adversarial alternative for resolving family and financial issues"

Unweighted base	437	192	63	171	11	-	337	47	28	15	90	10
Base: All GB adults who have been through a separation or divorce and who were not aware of family mediation at the time	417	192	64	149	12	-	310	40	29	23	92	15
Strongly agree	6%	9%	6%	2%	7%	-	6%	-	15%	5%	6%	-
Tend to agree	17%	15%	20%	17%	34%	-	18%	19%	9%	7%	13%	19%
Neither agree nor disagree	34%	31%	39%	35%	31%	-	33%	26%	22%	78%	37%	26%
Tend to disagree	11%	11%	7%	12%	25%	-	11%	21%	10%	-	12%	17%
Strongly disagree	14%	14%	12%	15%	3%	-	14%	19%	13%	5%	13%	-
Don't know	19%	20%	16%	19%	-	-	18%	17%	31%	5%	18%	38%
Net: Agree	23%	24%	26%	19%	40%	-	25%	19%	24%	12%	19%	19%
Net: Disagree	25%	25%	19%	27%	29%	-	25%	39%	23%	5%	26%	17%