

Total	Gender		Age					Social Grade	
Base	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

You said that you are currently receiving/ have received working age benefits... Which, if any, of the following are reasons for this? (Please tick all that apply)

	Unweighted base	980	441	539	59	121	216	305	279	470	510
Base: All GB adults who receive/ have received working age benefits in the last 5 years		985	469	517	83	162	234	247	259	480	505
Not being able to find a job	32%	32%	38%	26%	52%	44%	37%	22%	21%	34%	29%
Not being able to get enough hours of work	10%	10%	8%	12%	15%	18%	11%	7%	7%	9%	12%
Having a low hourly wage	15%	15%	14%	17%	13%	15%	18%	19%	10%	13%	18%
Not being able to work because of personal illness or disability	16%	16%	16%	16%	17%	10%	10%	15%	26%	13%	19%
Additional costs resulting from having an illness or disability (e.g. not being able to pay for treatment etc.)	6%	6%	6%	6%	6%	8%	5%	6%	5%	7%	4%
Being unable to pay housing costs	13%	13%	13%	13%	11%	18%	16%	12%	9%	13%	13%
Being unable to pay for childcare responsibilities (e.g. being unable to pay school fees etc.)	4%	4%	3%	4%	3%	7%	6%	3%	1%	5%	2%
Being unable to pay for living costs associated with having children (e.g. groceries, clothing etc.)	7%	7%	6%	8%	12%	13%	8%	7%	1%	8%	6%
Having caring responsibilities which meant that I couldn't work (e.g. for a partner or relative)	6%	6%	5%	8%	2%	1%	5%	6%	12%	6%	7%
Other	15%	15%	13%	17%	6%	12%	19%	17%	16%	18%	13%
Don't know	10%	10%	9%	11%	5%	7%	11%	12%	10%	10%	10%

Which ONE, if any, of the following would MOST help you/ have helped you most in needing "less" support from working age benefits? (Please select the option that BEST apply)

	Unweighted base	980	441	539	59	121	216	305	279	470	510
Base: All GB adults who receive/ have received working age benefits in the last 5 years		985	469	517	83	162	234	247	259	480	505
Receiving higher pay from my job	29%	29%	32%	26%	21%	28%	31%	35%	23%	28%	29%
More job opportunities	28%	28%	33%	24%	47%	41%	31%	22%	18%	30%	27%
Receiving better support in regards to getting a job	10%	10%	12%	9%	14%	20%	14%	4%	6%	11%	10%
Receiving more help overcoming issues caused by having an illness or disability	7%	7%	7%	7%	4%	5%	7%	7%	8%	6%	8%
More affordable housing	12%	12%	13%	11%	14%	21%	16%	9%	6%	14%	11%
More affordable childcare	9%	9%	7%	11%	8%	17%	15%	7%	1%	13%	6%
More affordable essential items (e.g. food and utilities)	20%	20%	15%	23%	30%	21%	21%	17%	17%	18%	21%
Receiving more support with caring responsibilities	3%	3%	2%	4%	-	3%	2%	2%	7%	4%	3%
None of these	16%	16%	15%	16%	10%	6%	10%	21%	24%	17%	15%
Don't know	6%	6%	5%	8%	3%	7%	6%	6%	7%	5%	7%

Total	Gender		Age					Social Grade	
Base	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

Which, if any, of the following situations have you EVER personally experienced as a result of being on working age benefits? (Please tick all that apply)

	Unweighted base	980	441	539	59	121	216	305	279	470	510
Base: All GB adults who receive/ have received working age benefits in the last 5 years		985	469	517	83	162	234	247	259	480	505
Landlords or letting agents refusing to let a property to me		11%	10%	12%	23%	14%	15%	7%	6%	10%	12%
Being treated less favourably by potential employers when seeking work		15%	16%	13%	25%	18%	13%	11%	14%	13%	16%
Having difficulty opening a bank account or accessing other financial services		13%	14%	12%	14%	8%	18%	12%	11%	14%	12%
Feeling excluded or isolated by members of my family		9%	10%	7%	4%	12%	14%	7%	6%	11%	7%
Feeling excluded or isolated by friends		13%	14%	13%	21%	17%	10%	11%	12%	13%	14%
Feeling excluded or isolated from my community		14%	15%	13%	16%	13%	16%	14%	12%	15%	13%
None of these		57%	51%	62%	34%	49%	55%	64%	64%	58%	55%
Don't know		5%	5%	4%	4%	5%	5%	6%	3%	4%	5%

Which, if any, of the following have you EVER personally experienced as a result of being on working age benefits? (Please tick all that apply)

	Unweighted base	980	441	539	59	121	216	305	279	470	510
Base: All GB adults online who receive/ have received working age benefits in the last 5 years		985	469	517	83	162	234	247	259	480	505
Verbal abuse		10%	10%	9%	9%	16%	8%	7%	10%	11%	9%
Cyber bullying (i.e. online or via your mobile phone, including by text message)		3%	2%	3%	5%	6%	3%	2%	0%	3%	3%
Physical abuse		3%	5%	1%	2%	6%	4%	1%	3%	4%	2%
None of these		84%	81%	86%	79%	73%	85%	90%	85%	84%	83%
Don't know		3%	4%	2%	2%	4%	2%	2%	3%	1%	4%
Prefer not to say		2%	2%	2%	6%	3%	1%	1%	2%	2%	2%