

YouGov / ITN Survey Results

Sample Size: 2059 adults in UK
Fieldwork: 16th - 17th January 2023

	Vote in 2019 GE				EU Ref 2016		Gender		Age				Social Grade		Country				Region in England				
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	Notern Ireland	North	Midlands	London	South	
Weighted Sample	2059	657	482	173	723	764	999	1060	216	850	511	482	1174	885	1730	101	175	54	484	331	243	671	
Unweighted Sample	2059	669	494	167	816	779	930	1129	193	870	515	481	1217	842	1718	113	171	57	472	332	236	678	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How confident are you, if at all, that if you ring 999 for a health emergency that you would get the treatment you needed?

Very confident	4	3	4	3	4	3	4	4	4	4	3	5	4	4	4	2	5	7	4	4	4	4
Fairly confident	31	27	32	29	32	27	33	28	42	32	27	26	30	32	31	25	31	30	32	32	26	32
TOTAL CONFIDENT	35	30	36	32	36	30	37	32	46	36	30	31	34	36	35	27	36	37	36	36	30	36
Not very confident	36	40	36	39	37	38	33	40	28	36	39	37	38	35	36	36	39	36	35	35	37	38
Not confident at all	24	27	25	24	24	29	23	25	10	23	27	28	25	22	24	28	21	15	26	21	27	23
TOTAL NOT CONFIDENT	60	67	61	63	61	67	56	65	38	59	66	65	63	57	60	64	60	51	61	56	64	61
Don't know	5	2	4	6	3	3	7	4	17	5	5	3	4	7	5	9	4	13	4	8	6	4

Have you or a member of your family done any of the following in the past 12 months?

Booked or tried to book a GP appointment

Yes, I have	61	60	68	66	67	61	53	69	48	62	64	64	63	59	61	59	64	63	64	57	62	61
Yes, a family member has	26	28	27	24	27	25	26	27	32	28	27	20	29	23	27	29	22	17	27	28	24	27
No	21	21	15	21	16	22	26	16	22	20	19	22	18	24	21	19	21	17	18	23	22	21
Don't know / Can't remember	2	0	2	2	1	1	3	1	10	2	0	0	2	2	2	3	1	5	2	2	4	2

Had a booking for a non-emergency operation or procedure with the NHS

Yes, I have	17	19	18	19	19	18	17	18	11	15	19	22	19	16	17	14	24	15	15	15	18	19
Yes, a family member has	16	14	19	14	17	14	15	16	23	18	16	8	18	13	16	15	12	21	17	14	15	16
No	65	67	62	66	63	67	64	65	56	64	65	70	62	69	65	71	62	60	66	68	62	63
Don't know / Can't remember	3	2	2	2	1	2	5	2	11	4	2	1	3	3	4	2	3	3	3	4	6	3

Called an ambulance

Yes, I have	8	7	8	7	7	9	6	11	8	8	8	10	7	9	9	5	6	7	11	5	9	8
Yes, a family member has	10	8	12	9	10	10	9	12	15	11	9	9	11	10	11	7	7	13	12	12	11	9
No	80	84	78	82	82	81	82	77	67	79	84	81	80	79	79	86	85	78	76	80	77	81
Don't know / Can't remember	2	1	2	2	1	1	4	1	11	2	1	0	2	3	3	2	2	3	2	2	4	2

Visited accident and emergency (A&E)

Yes, I have	15	14	15	15	15	15	14	16	19	15	14	15	13	17	15	15	12	17	15	11	19	16
Yes, a family member has	18	18	21	18	20	16	15	21	23	20	20	12	20	16	18	17	17	18	22	19	16	16
No	65	68	63	68	65	69	68	62	50	64	67	74	66	65	65	64	69	62	61	68	64	67
Don't know / Can't remember	3	1	3	1	1	2	4	2	11	4	1	0	3	4	3	5	2	5	3	3	4	3

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

And how long did you or your family member have to wait for your non-emergency operation or procedure with the NHS?

If there was more than one occasion, please think about the most recent time.

[Asked to those who themselves or their family member had a booking for a non-emergency operation or procedure with the NHS in the past 12 months; n=664]

Under 1 month	20	21	19	22	20	21	21	19	19	13	27	27	17	25	20	15	22	30	15	27	18	21
1-3 months	26	27	23	14	22	29	24	27	23	24	25	32	26	25	26	33	24	20	29	20	27	25
4-6 months	15	17	14	21	18	13	16	14	13	18	13	12	15	15	15	16	15	4	11	18	18	16
6-12 months	14	13	14	16	16	10	14	14	14	20	9	9	14	14	14	11	13	9	17	11	16	13
Over a year	17	16	22	17	16	19	15	19	15	18	17	17	19	14	16	18	20	33	19	17	13	15
Don't know	8	6	8	11	7	8	9	7	18	8	8	4	9	6	9	7	6	5	9	7	8	10

And how long did you or your family member have to wait for an ambulance?

If there was more than one occasion, please think about the most recent time.

[Asked to those who themselves or their family member have called an ambulance in the past 12 months; n=370]

Less than an hour	32	34	26	39	32	30	25	36	27	31	23	45	33	31	32	7	43	21	35	34	33	28
1 hour	12	11	15	16	15	14	15	11	5	15	16	9	11	14	13	0	5	24	10	15	17	13
2 hours	12	11	15	6	10	11	13	11	20	11	8	11	12	12	12	21	4	0	12	11	8	15
3 hours	6	6	6	7	5	8	8	5	7	6	8	6	6	7	7	0	0	0	10	6	11	3
4 hours	6	8	7	0	6	4	8	5	10	5	8	4	6	7	6	0	11	6	7	9	3	6
5 hours	3	2	1	12	3	4	5	2	0	2	4	4	1	5	3	0	3	6	4	3	2	2
6 hours	3	0	7	0	4	1	3	3	2	3	5	2	4	1	2	8	4	11	1	2	0	4
7 hours	2	3	4	0	2	3	2	2	0	2	2	3	2	2	2	0	0	0	4	0	0	2
8 hours	3	1	3	0	3	2	1	4	7	2	4	1	2	4	2	15	5	17	2	3	0	2
9 hours	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
More than 9 hours	5	6	5	7	7	7	5	5	0	4	10	5	4	6	5	13	4	0	1	10	3	6
It never arrived	8	15	4	6	8	11	6	10	3	9	12	6	9	8	7	23	10	15	5	3	8	12
Don't know	8	3	8	6	5	3	9	7	19	9	1	4	10	5	7	15	10	0	9	4	14	5

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

And how long did you or your family member have to wait in A&E?

If there was more than one occasion, please think about the most recent time.

[Asked to those who themselves or their family member have visited A&E in the last 12 months; n=674]

Less than an hour	11	13	9	16	12	13	12	10	2	11	10	18	11	11	10	6	23	9	10	10	9	11
1 hour	8	8	7	7	8	9	9	6	7	6	11	8	5	11	7	5	14	3	8	6	10	6
2 hours	10	8	6	15	9	11	11	10	12	13	7	8	13	7	11	6	10	15	11	11	12	9
3 hours	10	12	13	9	10	10	13	8	12	13	7	5	11	9	11	5	9	0	11	11	17	8
4 hours	13	10	17	13	13	12	14	12	17	13	8	17	12	15	14	13	8	10	14	13	14	13
5 hours	8	9	9	6	8	9	5	11	8	8	11	6	9	8	9	5	4	12	7	13	6	10
6 hours	8	11	5	9	7	10	7	8	5	7	11	8	7	9	7	18	10	0	8	6	5	8
7 hours	3	3	6	0	5	2	3	3	3	4	3	3	2	5	4	3	0	0	2	3	6	4
8 hours	5	4	4	6	5	6	5	5	2	4	9	5	5	5	5	6	0	10	6	4	3	6
9 hours	3	3	1	6	3	2	2	3	5	3	2	2	2	3	2	4	5	10	2	1	4	2
More than 9 hours	14	14	16	10	14	12	11	16	12	11	17	17	15	12	13	23	4	31	16	13	4	15
Don't know	7	4	7	3	7	5	6	8	15	7	4	4	8	5	7	6	13	0	3	9	9	8

And how easy or difficult did you or your family member find it to book your GP appointment?

If there was more than one occasion, please think about the most recent time.

[Asked to those who themselves or their family member have booked or tried to book a GP appointment in the past 12 months; n=1624]

Very easy	16	15	17	22	16	15	16	15	14	17	13	17	16	15	15	15	27	12	15	19	12	14
Fairly easy	34	32	34	37	38	30	34	34	34	34	34	35	37	31	35	31	28	42	34	34	34	36
TOTAL EASY	50	47	51	59	54	45	50	49	48	51	47	52	53	46	50	46	55	54	49	53	46	50
Fairly difficult	25	26	26	23	23	27	25	26	27	27	24	24	23	28	25	29	25	18	25	24	30	24
Very difficult	23	26	21	17	22	27	22	23	15	20	28	24	22	24	23	23	18	26	23	20	23	25
TOTAL DIFFICULT	48	52	47	40	45	54	47	49	42	47	52	48	45	52	48	52	43	44	48	44	53	49
Don't know	2	1	2	0	1	1	3	1	9	1	2	1	2	2	2	2	2	2	3	3	1	1

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Which, if any, of the following do you think is most to blame for the delays and shortages within the NHS at the moment?

Government policy	30	15	48	43	45	20	33	27	26	33	33	22	34	24	30	22	30	36	29	29	34	30
Shortage of workers	24	29	24	19	21	26	18	29	20	23	23	27	24	23	24	24	24	22	26	18	15	28
COVID-19	8	10	3	6	6	8	8	7	9	8	7	7	7	8	7	8	12	0	5	9	11	7
Increased immigration	7	13	2	4	2	14	7	7	1	5	8	13	5	10	7	11	7	4	5	10	6	8
The economy / cost-of-living situation	6	3	5	4	5	4	6	6	12	6	4	5	5	7	6	10	6	10	8	4	6	4
Strike action by unions	4	6	2	1	2	7	5	3	5	4	3	5	4	4	4	4	1	7	5	3	4	4
Brexit	4	1	6	10	8	1	5	4	4	6	4	2	5	3	4	6	9	2	2	2	9	4
The war in Ukraine	1	1	1	1	0	1	1	1	2	0	1	1	1	0	1	1	0	3	1	1	1	0
Something else [See Tab 1]	10	17	5	10	9	13	9	11	3	8	13	12	10	9	10	11	6	5	11	11	7	10
Don't know	7	5	5	2	2	5	8	6	18	7	4	5	4	10	7	4	5	11	7	12	8	5

Which of the following do you trust most to handle the issues within the NHS?

A Conservative government led by Rishi Sunak	14	31	2	4	9	22	13	14	6	10	14	23	14	14	15	7	9	18	13	17	13	16
A Labour government led by Keir Starmer	34	10	69	50	54	15	36	32	42	41	33	18	39	27	33	38	35	32	35	28	42	32
Neither	38	48	19	34	29	49	38	38	28	33	43	46	36	41	38	35	45	31	38	37	33	39
Don't know	14	11	10	12	8	13	12	16	24	15	11	12	11	18	14	20	12	19	14	18	12	13

Would you support or oppose laws that require Trade Unions going on strike in the healthcare / NHS sector to continue to provide a minimum level of service during strike action?

Strongly support	29	48	18	26	24	40	28	31	20	25	28	42	29	29	30	24	25	36	29	32	22	32
Tend to support	25	27	22	27	23	27	24	26	21	24	27	27	25	26	26	32	16	14	25	24	29	27
TOTAL SUPPORT	54	75	40	53	47	67	52	57	41	49	55	69	54	55	56	56	41	50	54	56	51	59
Tend to oppose	14	9	17	21	18	10	14	13	18	14	16	9	15	13	13	14	20	10	15	12	13	13
Strongly oppose	17	8	29	20	27	12	20	14	12	19	19	14	19	15	16	13	24	22	18	10	22	16
TOTAL OPPOSE	31	17	46	41	45	22	34	27	30	33	35	23	34	28	29	27	44	32	33	22	35	29
Don't know	15	8	14	7	8	10	13	16	29	17	11	8	13	17	14	17	15	18	13	21	14	12

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Do you support or oppose the strikes taken by the following groups of NHS workers?

Nurses

Strongly support	38	16	64	48	56	23	38	39	42	44	38	27	40	36	38	33	45	46	39	29	49	38
Tend to support	25	24	20	25	23	24	26	24	27	26	23	23	24	25	26	18	23	10	25	29	28	24
TOTAL SUPPORT	63	40	84	73	79	47	64	63	69	70	61	50	64	61	64	51	68	56	64	58	77	62
Tend to oppose	16	29	6	12	11	23	15	18	11	12	18	25	15	19	16	24	17	17	18	18	9	16
Strongly oppose	14	27	6	9	8	23	15	13	6	10	16	22	14	13	14	15	10	15	12	16	10	17
TOTAL OPPOSE	30	56	12	21	19	46	30	31	17	22	34	47	29	32	30	39	27	32	30	34	19	33
Don't know	6	5	4	6	2	6	7	6	14	7	5	3	6	7	6	11	5	12	6	9	4	6

Ambulance drivers and paramedics

Strongly support	35	13	61	41	52	21	35	36	39	42	35	22	37	32	35	28	44	39	35	27	49	34
Tend to support	26	25	23	30	25	25	26	25	25	26	25	27	26	26	26	26	22	19	28	28	24	25
TOTAL SUPPORT	61	38	84	71	77	46	61	61	64	68	60	49	63	58	61	54	66	58	63	55	73	59
Tend to oppose	17	29	5	13	12	24	16	18	11	13	18	25	15	19	17	22	18	13	18	18	11	17
Strongly oppose	15	28	6	11	8	25	16	14	10	11	17	23	16	14	16	14	11	17	13	18	11	18
TOTAL OPPOSE	32	57	11	24	20	49	32	32	21	24	35	48	31	33	33	36	29	30	31	36	22	35
Don't know	7	5	5	6	3	6	7	7	15	8	5	4	6	8	7	11	5	12	6	10	5	6

Have you or a member of you family used private healthcare in the past year?

Please only think about instances where the healthcare service would usually be free through the NHS.

Yes, I have	10	9	9	15	11	8	10	10	12	12	9	7	13	6	10	11	6	14	7	8	17	11
Yes, a family member has	10	11	10	8	10	9	10	10	16	11	9	8	12	8	10	15	8	21	7	10	16	10
No, I / a family member have not	81	81	82	79	80	85	82	81	75	78	84	86	77	86	81	75	87	68	87	84	70	80

Would you support or oppose the following measures to help the health service...

Charging people earning over £100,000 a year to use non-emergency services like GPs and elective treatments (care planned in advance)

Strongly support	20	20	21	19	17	23	20	21	18	22	20	19	18	23	20	26	15	37	20	22	16	20
Tend to support	28	30	24	23	28	29	28	28	26	25	29	32	27	29	28	30	29	17	27	28	30	27
TOTAL SUPPORT	48	50	45	42	45	52	48	49	44	47	49	51	45	52	48	56	44	54	47	50	46	47
Tend to oppose	23	25	26	24	27	22	23	23	18	24	22	23	25	20	23	18	27	18	23	20	28	22
Strongly oppose	18	16	20	21	20	16	20	15	16	18	20	16	19	15	18	15	20	10	19	17	15	18
TOTAL OPPOSE	41	41	46	45	47	38	43	38	34	42	42	39	44	35	41	33	47	28	42	37	43	40
Don't know	12	9	8	13	8	10	10	14	22	11	9	11	10	14	12	12	9	17	10	12	12	13

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Charging people who miss appointments																							
Strongly support	33	46	28	31	28	44	30	35	19	29	37	41	33	33	34	26	22	33	32	35	25	39	
Tend to support	37	38	35	36	40	35	37	37	31	38	36	38	38	35	36	45	44	38	33	35	42	35	
TOTAL SUPPORT	70	84	63	67	68	79	67	72	50	67	73	79	71	68	70	71	66	71	65	70	67	74	
Tend to oppose	13	9	15	18	15	10	14	13	20	13	14	10	14	13	13	6	20	11	16	14	15	11	
Strongly oppose	9	2	15	9	11	5	11	7	16	11	6	4	9	9	9	10	9	8	10	8	10	8	
TOTAL OPPOSE	22	11	30	27	26	15	25	20	36	24	20	14	23	22	22	16	29	19	26	22	25	19	
Don't know	8	4	7	6	6	6	8	8	14	8	7	6	6	10	8	14	5	10	9	7	9	7	
Raising income taxes to increase NHS funding																							
Strongly support	13	9	19	21	20	9	14	11	9	11	14	16	15	10	12	13	12	15	11	10	15	13	
Tend to support	30	28	39	34	40	24	31	29	29	26	32	34	32	28	30	26	33	28	29	30	26	32	
TOTAL SUPPORT	43	37	58	55	60	33	45	40	38	37	46	50	47	38	42	39	45	43	40	40	41	45	
Tend to oppose	26	29	21	19	21	29	23	28	22	28	25	23	24	27	26	26	25	30	28	26	25	24	
Strongly oppose	20	25	15	15	13	28	24	17	18	23	21	16	20	20	21	16	18	12	22	21	19	20	
TOTAL OPPOSE	46	54	36	34	34	57	47	45	40	51	46	39	44	47	47	42	43	42	50	47	44	44	
Don't know	12	10	7	11	7	11	9	14	21	12	8	11	9	15	11	19	11	14	9	13	14	11	
Would you support or oppose making it compulsory for people to have subsidised health insurance (social insurance), moving to an insurance-based system compared to a free-at-the-point-of-use system like the NHS?																							
Strongly support	4	7	2	1	1	6	4	3	3	3	3	6	4	3	4	7	0	5	2	4	4	4	
Tend to support	12	17	6	10	7	16	12	11	12	10	11	15	13	10	12	13	8	12	9	15	12	13	
TOTAL SUPPORT	16	24	8	11	8	22	16	14	15	13	14	21	17	13	16	20	8	17	11	19	16	17	
Tend to oppose	19	24	14	16	18	22	20	19	12	18	22	22	19	20	19	21	20	23	21	15	18	20	
Strongly oppose	44	33	63	54	58	37	45	43	32	49	47	37	46	41	44	34	48	39	50	40	43	43	
TOTAL OPPOSE	63	57	77	70	76	59	65	62	44	67	69	59	65	61	63	55	68	62	71	55	61	63	
Don't know	21	20	15	18	15	19	20	23	41	20	17	19	18	27	21	25	23	22	18	26	23	20	

*Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.