

YouGov Survey Results
Sample: 1,503 GB adults
 Fieldwork: 26th June - 4th July 2020



Total	Gender		Age					Social Grade	
	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

Which, if any, of the following are you planning on doing in the next 12 months (i.e. from now until June 2021)?
 (Please select all that apply)

Base: GB adults surveyed	1503	614	889	44	407	301	252	499	1228	275
Buy a house or a flat, for the first time	33%	28%	36%	86%	72%	37%	17%	3%	32%	37%
Buy a house or a flat, but not for the first time	52%	53%	51%	14%	24%	55%	65%	69%	52%	49%
Sell a house or a flat	42%	45%	41%	2%	19%	32%	47%	69%	43%	40%
None of these	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-

How has the current COVID-19 pandemic impacted on your personal financial situation?

Base: GB adults who are planning on selling and/or purchasing a house/flat in the next 12 months surveyed	1503	614	889	44	407	301	252	499	1228	275
It has had a very positive impact	3%	4%	3%	7%	6%	3%	4%	1%	3%	3%
It has had a fairly positive impact	18%	20%	17%	30%	30%	17%	16%	10%	20%	13%
It has had no impact at all	43%	41%	44%	48%	36%	43%	39%	50%	43%	41%
It has had a fairly negative impact	27%	27%	27%	14%	21%	29%	30%	31%	26%	31%
It has had a very negative impact	8%	7%	8%	2%	6%	7%	10%	8%	7%	11%
Don't know	1%	0%	1%	-	1%	2%	1%	0%	1%	1%
Net: Positive impact	22%	24%	20%	36%	35%	20%	20%	11%	23%	16%
Net: Negative impact	35%	35%	35%	16%	28%	36%	40%	39%	33%	41%

You previously said that you are planning on buying a house or a flat in the next 12 months (i.e. from now until June 2021)...Have you applied for a mortgage for the house or flat that you are looking to purchase?

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months	1272	500	772	44	389	276	207	356	1035	237
Yes, I have	17%	17%	17%	11%	24%	21%	16%	7%	18%	12%
No, I haven't	83%	82%	83%	89%	76%	79%	84%	93%	82%	88%
Don't know	0%	0%	0%	-	0%	-	0%	-	0%	-

YouGov Survey Results
Sample: 1,503 GB adults
 Fieldwork: 26th June - 4th July 2020



Total	Region								
	North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland

Which, if any, of the following are you planning on doing in the next 12 months (i.e. from now until June 2021)?
 (Please select all that apply)

Base: GB adults surveyed	1503	301	187	136	251	398	1273	76	142	12
Buy a house or a flat, for the first time	33%	32%	32%	21%	49%	31%	34%	29%	24%	67%
Buy a house or a flat, but not for the first time	52%	56%	52%	60%	43%	52%	52%	50%	53%	17%
Sell a house or a flat	42%	37%	41%	48%	34%	47%	41%	42%	54%	25%
None of these	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-

How has the current COVID-19 pandemic impacted on your personal financial situation?

Base: GB adults who are planning on selling and/or purchasing a house/flat in the next 12 months surveyed	1503	301	187	136	251	398	1273	76	142	12
It has had a very positive impact	3%	4%	2%	3%	4%	4%	4%	1%	1%	-
It has had a fairly positive impact	18%	22%	16%	15%	24%	16%	19%	18%	13%	25%
It has had no impact at all	43%	41%	45%	44%	33%	46%	42%	53%	44%	50%
It has had a fairly negative impact	27%	24%	30%	26%	27%	27%	27%	22%	32%	25%
It has had a very negative impact	8%	9%	6%	9%	9%	6%	8%	4%	10%	-
Don't know	1%	0%	1%	2%	2%	1%	1%	1%	-	-
Net: Positive impact	22%	26%	18%	18%	28%	20%	23%	20%	14%	25%
Net: Negative impact	35%	33%	37%	35%	37%	33%	35%	26%	42%	25%

You previously said that you are planning on buying a house or a flat in the next 12 months (i.e. from now until June 2021)...Have you applied for a mortgage for the house or flat that you are looking to purchase?

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months	1272	265	158	109	231	330	1093	60	109	10
Yes, I have	17%	18%	12%	12%	22%	16%	17%	20%	16%	30%
No, I haven't	83%	82%	88%	88%	78%	84%	83%	80%	84%	60%
Don't know	0%	-	-	-	0%	-	0%	-	-	10%

YouGov Survey Results
Sample: 1,503 GB adults
 Fieldwork: 26th June - 4th July 2020



Total	Government Region												
	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	England (NET)	Wales	Scotland	Northern Ireland

Which, if any, of the following are you planning on doing in the next 12 months (i.e. from now until June 2021)?
 (Please select all that apply)

	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	England (NET)	Wales	Scotland	Northern Ireland
Base: GB adults surveyed	1503	46	150	105	79	108	136	251	229	169	1273	76	142	12
Buy a house or a flat, for the first time	33%	28%	33%	33%	32%	32%	21%	49%	37%	24%	34%	29%	24%	67%
Buy a house or a flat, but not for the first time	52%	61%	55%	54%	56%	50%	60%	43%	48%	57%	52%	50%	53%	17%
Sell a house or a flat	42%	37%	38%	36%	32%	47%	48%	34%	40%	57%	41%	42%	54%	25%
None of these	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-

How has the current COVID-19 pandemic impacted on your personal financial situation?

	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	England (NET)	Wales	Scotland	Northern Ireland
Base: GB adults who are planning on selling and/or purchasing a house/flat in the next 12 months surveyed	1503	46	150	105	79	108	136	251	229	169	1273	76	142	12
It has had a very positive impact	3%	-	7%	2%	1%	3%	3%	4%	4%	4%	4%	1%	1%	-
It has had a fairly positive impact	18%	26%	21%	21%	10%	19%	15%	24%	17%	14%	19%	18%	13%	25%
It has had no impact at all	43%	54%	39%	37%	49%	42%	44%	33%	47%	44%	42%	53%	44%	50%
It has had a fairly negative impact	27%	17%	23%	29%	30%	31%	26%	27%	24%	33%	27%	22%	32%	25%
It has had a very negative impact	8%	2%	9%	10%	9%	5%	9%	9%	7%	5%	8%	4%	10%	-
Don't know	1%	-	-	1%	-	1%	2%	2%	0%	1%	1%	1%	-	-
Net: Positive impact	22%	26%	28%	23%	11%	22%	18%	28%	22%	18%	23%	20%	14%	25%
Net: Negative impact	35%	20%	33%	39%	39%	35%	35%	37%	31%	37%	35%	26%	42%	25%

You previously said that you are planning on buying a house or a flat in the next 12 months (i.e. from now until June 2021)...Have you applied for a mortgage for the house or flat that you are looking to purchase?

	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	England (NET)	Wales	Scotland	Northern Ireland
Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months	1272	41	132	92	69	89	109	231	193	137	1093	60	109	10
Yes, I have	17%	22%	17%	18%	14%	10%	12%	22%	18%	13%	17%	20%	16%	30%
No, I haven't	83%	78%	83%	82%	86%	90%	88%	78%	82%	87%	83%	80%	84%	60%
Don't know	0%	-	-	-	-	-	-	0%	-	-	0%	-	-	10%

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 Fieldwork: 26th June - 4th July 2020



Total	Working Status							Marital Status				
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married

Which, if any, of the following are you planning on doing in the next 12 months (i.e. from now until June 2021)?
 (Please select all that apply)

	1503	855	217	1072	18	266	52	95	693	304	123	37	345
Base: GB adults surveyed	1503	855	217	1072	18	266	52	95	693	304	123	37	345
Buy a house or a flat, for the first time	33%	47%	22%	42%	61%	-	40%	19%	16%	52%	13%	3%	61%
Buy a house or a flat, but not for the first time	52%	43%	65%	47%	28%	69%	37%	65%	62%	39%	78%	78%	30%
Sell a house or a flat	42%	31%	47%	34%	33%	71%	42%	56%	54%	28%	53%	70%	26%
None of these	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-

How has the current COVID-19 pandemic impacted on your personal financial situation?

	1503	855	217	1072	18	266	52	95	693	304	123	37	345
Base: GB adults who are planning on selling and/or purchasing a house/flat in the next 12 months surveyed	1503	855	217	1072	18	266	52	95	693	304	123	37	345
It has had a very positive impact	3%	5%	1%	4%	11%	1%	2%	1%	3%	4%	-	-	6%
It has had a fairly positive impact	18%	25%	12%	22%	17%	10%	2%	7%	14%	23%	13%	11%	25%
It has had no impact at all	43%	43%	40%	42%	39%	55%	10%	33%	45%	39%	49%	51%	38%
It has had a fairly negative impact	27%	23%	34%	25%	33%	29%	37%	40%	30%	25%	27%	32%	23%
It has had a very negative impact	8%	4%	12%	6%	-	5%	50%	16%	7%	9%	10%	5%	8%
Don't know	1%	1%	1%	1%	-	1%	-	3%	1%	-	2%	-	1%
Net: Positive impact	22%	30%	13%	26%	28%	11%	4%	8%	17%	27%	13%	11%	30%
Net: Negative impact	35%	27%	46%	31%	33%	33%	87%	56%	37%	34%	37%	38%	30%

You previously said that you are planning on buying a house or a flat in the next 12 months (i.e. from now until June 2021)...Have you applied for a mortgage for the house or flat that you are looking to purchase?

	1272	765	188	953	16	183	40	80	539	278	112	30	312
Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months	1272	765	188	953	16	183	40	80	539	278	112	30	312
Yes, I have	17%	24%	10%	21%	13%	2%	5%	9%	19%	18%	14%	7%	14%
No, I haven't	83%	76%	89%	79%	88%	98%	95%	90%	81%	82%	86%	93%	86%
Don't know	0%	-	1%	0%	-	-	-	1%	-	-	-	-	1%

YouGov Survey Results
Sample: 1,503 GB adults
 Fieldwork: 26th June - 4th July 2020



Total	Children in Household						Parent/ Guardian								
	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years	

Which, if any, of the following are you planning on doing in the next 12 months (i.e. from now until June 2021)?
 (Please select all that apply)

Base: GB adults surveyed	1503	1077	190	177	43	410	16	771	732	170	188	115	55	397	414
Buy a house or a flat, for the first time	33%	35%	31%	20%	37%	27%	38%	14%	53%	32%	25%	17%	20%	24%	5%
Buy a house or a flat, but not for the first time	52%	49%	56%	66%	51%	60%	44%	66%	37%	60%	62%	65%	64%	62%	69%
Sell a house or a flat	42%	43%	43%	42%	37%	42%	31%	54%	30%	37%	39%	43%	44%	42%	64%
None of these	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

How has the current COVID-19 pandemic impacted on your personal financial situation?

Base: GB adults who are planning on selling and/ or purchasing a house/flat in the next 12 months surveyed	1503	1077	190	177	43	410	16	771	732	170	188	115	55	397	414
It has had a very positive impact	3%	3%	3%	5%	5%	4%	6%	3%	4%	4%	4%	5%	7%	4%	1%
It has had a fairly positive impact	18%	18%	18%	20%	16%	19%	6%	14%	23%	18%	22%	17%	11%	18%	10%
It has had no impact at all	43%	44%	39%	39%	37%	39%	50%	46%	39%	44%	36%	36%	38%	40%	51%
It has had a fairly negative impact	27%	27%	29%	29%	30%	29%	19%	30%	24%	28%	29%	30%	35%	29%	31%
It has had a very negative impact	8%	8%	8%	6%	9%	8%	6%	7%	8%	5%	7%	10%	9%	8%	6%
Don't know	1%	1%	2%	1%	2%	1%	13%	1%	1%	1%	2%	-	1%	0%	
Net: Positive impact	22%	21%	22%	25%	21%	23%	13%	17%	27%	22%	22%	18%	22%	12%	
Net: Negative impact	35%	34%	37%	36%	40%	37%	25%	37%	33%	32%	37%	41%	44%	37%	

You previously said that you are planning on buying a house or a flat in the next 12 months (i.e. from now until June 2021)...Have you applied for a mortgage for the house or flat that you are looking to purchase?

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months	1272	904	164	153	38	355	13	618	654	156	164	94	46	345	307
Yes, I have	17%	14%	20%	27%	26%	24%	23%	17%	17%	27%	27%	21%	15%	25%	8%
No, I haven't	83%	86%	80%	73%	74%	76%	69%	83%	83%	73%	73%	79%	85%	75%	92%
Don't know	0%	0%	-	-	-	-	8%	-	0%	-	-	-	-	-	-



Total	Social Media/ Messaging service (within the last month)										Which, if any, of the following are you planning on doing in the next 12 months (i.e. from now until June 2021)? (Please select all that apply)			You previously said that you are planning on buying a house or a flat in the next 12 months (i.e. from now until June 2021)...Have you applied for a mortgage for the house or flat?		
	Facebook	Twitter	LinkedIn	Pinterest	Instagram	Snapchat	Facebook Messenger	WhatsApp	Skype	Buy a house or a flat, for the first time	Buy a house or a flat, but not for the first time	Sell a house or a flat	Yes, I have	No, I haven't	Don't know	

Which, if any, of the following are you planning on doing in the next 12 months (i.e. from now until June 2021)? (Please select all that apply)

	1503	1148	636	508	277	681	206	1012	1187	317	495	777	636	215	1055	2
Base: GB adults surveyed	1503	1148	636	508	277	681	206	1012	1187	317	495	777	636	215	1055	2
Buy a house or a flat, for the first time	33%	36%	41%	37%	39%	48%	62%	38%	37%	34%	100%	-	2%	47%	37%	100%
Buy a house or a flat, but not for the first time	52%	49%	47%	50%	47%	42%	32%	47%	50%	51%	-	100%	62%	53%	63%	-
Sell a house or a flat	42%	41%	35%	39%	39%	32%	19%	39%	38%	41%	3%	50%	100%	22%	34%	-
None of these	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

How has the current COVID-19 pandemic impacted on your personal financial situation?

	1503	1148	636	508	277	681	206	1012	1187	317	495	777	636	215	1055	2
Base: GB adults who are planning on selling and/ or purchasing a house/flat in the next 12 months surveyed	1503	1148	636	508	277	681	206	1012	1187	317	495	777	636	215	1055	2
It has had a very positive impact	3%	4%	3%	3%	0%	4%	5%	4%	4%	3%	6%	2%	2%	5%	3%	-
It has had a fairly positive impact	18%	19%	22%	22%	20%	22%	24%	18%	21%	20%	26%	16%	14%	27%	18%	-
It has had no impact at all	43%	42%	38%	36%	42%	40%	39%	42%	41%	38%	37%	46%	45%	41%	42%	50%
It has had a fairly negative impact	27%	27%	28%	30%	27%	25%	26%	28%	26%	30%	23%	29%	29%	21%	28%	-
It has had a very negative impact	8%	7%	7%	8%	8%	7%	5%	8%	8%	8%	7%	7%	9%	5%	7%	-
Don't know	1%	1%	1%	1%	2%	1%	0%	1%	1%	1%	1%	1%	1%	0%	1%	50%
Net: Positive impact	22%	23%	26%	25%	21%	26%	30%	22%	25%	22%	32%	18%	16%	32%	22%	-
Net: Negative impact	35%	34%	36%	38%	35%	33%	31%	35%	34%	38%	30%	36%	38%	26%	35%	-

You previously said that you are planning on buying a house or a flat in the next 12 months (i.e. from now until June 2021)...Have you applied for a mortgage for the house or flat that you are looking to purchase?

	1272	980	557	442	236	607	192	863	1033	272	495	777	405	215	1055	2
Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months	1272	980	557	442	236	607	192	863	1033	272	495	777	405	215	1055	2
Yes, I have	17%	17%	18%	17%	14%	19%	19%	17%	18%	17%	21%	15%	12%	100%	-	-
No, I haven't	83%	83%	82%	83%	86%	81%	81%	83%	82%	83%	79%	85%	88%	-	100%	-
Don't know	0%	0%	0%	0%	0%	0%	-	0%	0%	-	0%	-	-	-	-	100%



Total	Gender		Age					Social Grade	
	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

You said you have applied for/ got a mortgage for the house or flat you are looking to purchase in the next 12 months. In your experience, has the coronavirus (COVID-19) outbreak made it harder or easier to get a mortgage in terms of each of the following, or has it made no difference? (Please select one option on each row)

Your income

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage

	215	87	128	5	94	59	33	24	186	29
Much harder	11%	13%	9%	-	10%	7%	21%	13%	11%	7%
Somewhat harder	24%	29%	21%	60%	28%	20%	12%	29%	23%	34%
No difference	53%	48%	56%	20%	49%	61%	55%	54%	54%	45%
Somewhat easier	5%	3%	6%	-	7%	3%	6%	-	5%	3%
Much easier	2%	3%	1%	20%	1%	2%	-	4%	2%	-
Don't know	5%	3%	6%	-	5%	7%	6%	-	4%	10%
Net: Harder	35%	41%	30%	60%	37%	27%	33%	42%	34%	41%
Net: Easier	7%	7%	7%	20%	9%	5%	6%	4%	8%	3%

The choice of mortgages available

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage

	215	87	128	5	94	59	33	24	186	29
Much harder	18%	17%	18%	20%	24%	10%	15%	13%	18%	14%
Somewhat harder	27%	26%	27%	-	33%	29%	18%	13%	26%	28%
No difference	38%	40%	37%	40%	24%	42%	55%	58%	38%	41%
Somewhat easier	4%	2%	5%	20%	3%	2%	3%	8%	4%	-
Much easier	1%	2%	-	-	1%	-	-	4%	1%	-
Don't know	13%	11%	14%	20%	14%	17%	9%	4%	12%	17%
Net: Harder	44%	44%	45%	20%	57%	39%	33%	25%	45%	41%
Net: Easier	5%	5%	5%	20%	4%	2%	3%	13%	5%	-

The cost of the mortgage (i.e. the interest rate)

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage

	215	87	128	5	94	59	33	24	186	29
Much harder	5%	9%	2%	-	4%	7%	3%	8%	5%	3%
Somewhat harder	17%	18%	16%	20%	19%	14%	15%	17%	17%	17%
No difference	47%	44%	50%	-	45%	44%	58%	63%	48%	45%
Somewhat easier	15%	17%	14%	60%	14%	19%	15%	4%	15%	17%
Much easier	4%	3%	5%	-	5%	3%	-	8%	5%	-
Don't know	11%	8%	13%	20%	13%	14%	9%	-	10%	17%
Net: Harder	22%	28%	18%	20%	23%	20%	18%	25%	22%	21%
Net: Easier	20%	21%	19%	60%	19%	22%	15%	13%	20%	17%



Total	Region								
	North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland

You said you have applied for/ got a mortgage for the house or flat you are looking to purchase in the next 12 months. In your experience, has the coronavirus (COVID-19) outbreak made it harder or easier to get a mortgage in terms of each of the following, or has it made no difference? (Please select one option on each row)

Your income

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	48	19	13	50	53	183	12	17	3
Much harder	11%	15%	11%	-	6%	13%	10%	17%	12%	-
Somewhat harder	24%	23%	26%	8%	24%	23%	22%	25%	41%	33%
No difference	53%	52%	53%	69%	52%	57%	55%	50%	47%	-
Somewhat easier	5%	8%	-	8%	2%	6%	5%	8%	-	33%
Much easier	2%	-	5%	-	6%	-	2%	-	-	-
Don't know	5%	2%	5%	15%	10%	2%	5%	-	-	33%
Net: Harder	35%	38%	37%	8%	30%	36%	33%	42%	53%	33%
Net: Easier	7%	8%	5%	8%	8%	6%	7%	8%	-	33%

The choice of mortgages available

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	48	19	13	50	53	183	12	17	3
Much harder	18%	21%	11%	-	18%	19%	17%	33%	18%	-
Somewhat harder	27%	35%	21%	23%	26%	26%	28%	17%	18%	33%
No difference	38%	31%	47%	54%	32%	43%	38%	50%	35%	-
Somewhat easier	4%	4%	5%	-	6%	-	3%	-	6%	33%
Much easier	1%	-	5%	-	2%	-	1%	-	-	-
Don't know	13%	8%	11%	23%	16%	11%	13%	-	24%	33%
Net: Harder	44%	56%	32%	23%	44%	45%	45%	50%	35%	33%
Net: Easier	5%	4%	11%	-	8%	-	4%	-	6%	33%

The cost of the mortgage (i.e. the interest rate)

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	48	19	13	50	53	183	12	17	3
Much harder	5%	4%	5%	-	6%	6%	5%	8%	6%	-
Somewhat harder	17%	21%	11%	-	16%	17%	16%	17%	24%	33%
No difference	47%	44%	53%	38%	50%	47%	47%	58%	53%	-
Somewhat easier	15%	10%	16%	23%	14%	25%	17%	-	6%	33%
Much easier	4%	6%	5%	15%	4%	-	4%	8%	-	-
Don't know	11%	15%	11%	23%	10%	6%	11%	8%	12%	33%
Net: Harder	22%	25%	16%	-	22%	23%	21%	25%	29%	33%
Net: Easier	20%	17%	21%	38%	18%	25%	21%	8%	6%	33%



Total	Government Region												
	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	England (NET)	Wales	Scotland	Northern Ireland

You said you have applied for/ got a mortgage for the house or flat you are looking to purchase in the next 12 months. In your experience, has the coronavirus (COVID-19) outbreak made it harder or easier to get a mortgage in terms of each of the following, or has it made no difference? (Please select one option on each row)

Your income

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	9	22	17	10	9	13	50	35	18	183	12	17	3
Much harder	11%	-	9%	29%	20%	-	-	6%	14%	11%	10%	17%	12%	-
Somewhat harder	24%	33%	27%	12%	30%	22%	8%	24%	31%	6%	22%	25%	41%	33%
No difference	53%	44%	50%	59%	40%	67%	69%	52%	49%	72%	55%	50%	47%	-
Somewhat easier	5%	22%	9%	-	-	-	8%	2%	3%	11%	5%	8%	-	33%
Much easier	2%	-	-	-	-	11%	-	6%	-	-	2%	-	-	-
Don't know	5%	-	5%	-	10%	-	15%	10%	3%	-	5%	-	-	33%
Net: Harder	35%	33%	36%	41%	50%	22%	8%	30%	46%	17%	33%	42%	53%	33%
Net: Easier	7%	22%	9%	-	-	11%	8%	8%	3%	11%	7%	8%	-	33%

The choice of mortgages available

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	9	22	17	10	9	13	50	35	18	183	12	17	3
Much harder	18%	33%	5%	35%	20%	-	-	18%	20%	17%	17%	33%	18%	-
Somewhat harder	27%	44%	45%	18%	40%	-	23%	26%	34%	11%	28%	17%	18%	33%
No difference	38%	11%	36%	35%	20%	78%	54%	32%	34%	61%	38%	50%	35%	-
Somewhat easier	4%	-	-	12%	-	11%	-	6%	-	-	3%	-	6%	33%
Much easier	1%	-	-	-	-	11%	-	2%	-	-	1%	-	-	-
Don't know	13%	11%	14%	-	20%	-	23%	16%	11%	11%	13%	-	24%	33%
Net: Harder	44%	78%	50%	53%	60%	-	23%	44%	54%	28%	45%	50%	35%	33%
Net: Easier	5%	-	-	12%	-	22%	-	8%	-	-	4%	-	6%	33%

The cost of the mortgage (i.e. the interest rate)

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	9	22	17	10	9	13	50	35	18	183	12	17	3
Much harder	5%	22%	-	-	10%	-	-	6%	6%	6%	5%	8%	6%	-
Somewhat harder	17%	33%	23%	12%	10%	11%	-	16%	20%	11%	16%	17%	24%	33%
No difference	47%	33%	45%	47%	50%	56%	38%	50%	43%	56%	47%	58%	53%	-
Somewhat easier	15%	-	5%	24%	20%	11%	23%	14%	26%	22%	17%	-	6%	33%
Much easier	4%	-	5%	12%	-	11%	15%	4%	-	-	4%	8%	-	-
Don't know	11%	11%	23%	6%	10%	11%	23%	10%	6%	6%	11%	8%	12%	33%
Net: Harder	22%	56%	23%	12%	20%	11%	-	22%	26%	17%	21%	25%	29%	33%
Net: Easier	20%	-	9%	35%	20%	22%	38%	18%	26%	22%	21%	8%	6%	33%



Total	Working Status							Marital Status				
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married

You said you have applied for/ got a mortgage for the house or flat you are looking to purchase in the next 12 months. In your experience, has the coronavirus (COVID-19) outbreak made it harder or easier to get a mortgage in terms of each of the following, or has it made no difference? (Please select one option on each row)

Your income

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	181	19	200	2	4	2	7	103	50	16	2	43
Much harder	11%	11%	-	10%	-	25%	-	29%	12%	6%	25%	-	7%
Somewhat harder	24%	25%	32%	26%	-	-	50%	-	26%	28%	13%	50%	19%
No difference	53%	52%	58%	53%	100%	75%	-	57%	50%	58%	50%	50%	58%
Somewhat easier	5%	6%	-	6%	-	-	-	-	5%	4%	6%	-	7%
Much easier	2%	2%	5%	2%	-	-	-	-	3%	-	-	-	2%
Don't know	5%	4%	5%	5%	-	-	50%	14%	5%	4%	6%	-	7%
Net: Harder	35%	36%	32%	36%	-	25%	50%	29%	38%	34%	38%	50%	26%
Net: Easier	7%	8%	5%	8%	-	-	-	-	8%	4%	6%	-	9%

The choice of mortgages available

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	181	19	200	2	4	2	7	103	50	16	2	43
Much harder	18%	19%	-	17%	50%	25%	-	29%	17%	16%	19%	-	21%
Somewhat harder	27%	29%	21%	29%	-	-	-	-	25%	28%	19%	-	33%
No difference	38%	36%	42%	37%	50%	75%	50%	57%	37%	38%	44%	100%	37%
Somewhat easier	4%	3%	16%	4%	-	-	-	-	6%	-	6%	-	2%
Much easier	1%	1%	5%	1%	-	-	-	-	2%	-	-	-	-
Don't know	13%	13%	16%	13%	-	-	50%	14%	14%	18%	13%	-	7%
Net: Harder	44%	48%	21%	46%	50%	25%	-	29%	42%	44%	38%	-	53%
Net: Easier	5%	3%	21%	5%	-	-	-	-	8%	-	6%	-	2%

The cost of the mortgage (i.e. the interest rate)

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	181	19	200	2	4	2	7	103	50	16	2	43
Much harder	5%	5%	-	5%	-	25%	-	14%	7%	4%	-	-	2%
Somewhat harder	17%	16%	32%	18%	-	-	-	14%	17%	10%	13%	-	28%
No difference	47%	46%	47%	47%	100%	75%	50%	43%	46%	52%	50%	100%	44%
Somewhat easier	15%	17%	11%	16%	-	-	-	14%	17%	14%	25%	-	12%
Much easier	4%	4%	5%	5%	-	-	-	-	5%	4%	6%	-	2%
Don't know	11%	12%	5%	11%	-	-	50%	14%	10%	16%	6%	-	12%
Net: Harder	22%	21%	32%	22%	-	25%	-	29%	23%	14%	13%	-	30%
Net: Easier	20%	21%	16%	21%	-	-	-	14%	21%	18%	31%	-	14%



Total	Children in Household						Parent/ Guardian								
	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)	Refused	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years	

You said you have applied for/ got a mortgage for the house or flat you are looking to purchase in the next 12 months. In your experience, has the coronavirus (COVID-19) outbreak made it harder or easier to get a mortgage in terms of each of the following, or has it made no difference? (Please select one option on each row)

Your income

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	128	33	41	10	84	3	103	112	42	44	20	7	86	25
Much harder	11%	9%	18%	12%	-	13%	33%	13%	9%	7%	7%	30%	43%	15%	12%
Somewhat harder	24%	25%	24%	20%	30%	23%	33%	21%	27%	29%	27%	10%	-	19%	24%
No difference	53%	55%	42%	56%	60%	51%	33%	54%	52%	48%	52%	45%	43%	52%	64%
Somewhat easier	5%	6%	6%	2%	-	4%	-	5%	5%	10%	2%	5%	-	6%	-
Much easier	2%	1%	6%	-	10%	4%	-	3%	1%	2%	5%	5%	14%	3%	-
Don't know	5%	5%	3%	10%	-	6%	-	4%	6%	5%	7%	5%	-	5%	-
Net: Harder	35%	34%	42%	32%	30%	36%	67%	34%	36%	36%	34%	40%	43%	34%	36%
Net: Easier	7%	7%	12%	2%	10%	7%	-	8%	6%	12%	7%	10%	14%	9%	-

The choice of mortgages available

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	128	33	41	10	84	3	103	112	42	44	20	7	86	25
Much harder	18%	17%	21%	20%	-	18%	33%	14%	21%	14%	14%	20%	29%	16%	8%
Somewhat harder	27%	28%	27%	22%	20%	24%	33%	22%	30%	29%	23%	20%	-	22%	16%
No difference	38%	38%	24%	44%	60%	38%	33%	46%	31%	31%	43%	50%	57%	42%	68%
Somewhat easier	4%	2%	12%	-	10%	6%	-	5%	3%	5%	5%	5%	-	5%	4%
Much easier	1%	-	-	2%	10%	2%	-	2%	-	5%	2%	-	14%	2%	-
Don't know	13%	14%	15%	12%	-	12%	-	12%	14%	17%	14%	5%	-	13%	4%
Net: Harder	44%	45%	48%	41%	20%	42%	67%	36%	52%	43%	36%	40%	29%	38%	24%
Net: Easier	5%	2%	12%	2%	20%	8%	-	7%	3%	10%	7%	5%	14%	7%	4%

The cost of the mortgage (i.e. the interest rate)

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	128	33	41	10	84	3	103	112	42	44	20	7	86	25
Much harder	5%	2%	9%	10%	-	8%	33%	8%	3%	10%	7%	10%	14%	9%	8%
Somewhat harder	17%	15%	24%	17%	10%	19%	33%	17%	17%	17%	11%	20%	29%	16%	16%
No difference	47%	49%	42%	44%	60%	45%	33%	50%	45%	40%	50%	40%	29%	45%	68%
Somewhat easier	15%	17%	3%	20%	20%	13%	-	12%	19%	12%	18%	20%	14%	14%	4%
Much easier	4%	3%	9%	2%	10%	6%	-	6%	3%	10%	5%	5%	14%	6%	4%
Don't know	11%	13%	12%	7%	-	8%	-	8%	14%	12%	9%	5%	-	9%	-
Net: Harder	22%	17%	33%	27%	10%	27%	67%	24%	20%	26%	18%	30%	43%	26%	24%
Net: Easier	20%	20%	12%	22%	30%	19%	-	17%	21%	21%	23%	25%	29%	20%	8%



Total	Social Media/ Messaging service (within the last month)										When, if any, of the following are you planning on doing in the next 12 months (i.e. from now until June 2021)? (Please select all that apply)			You previously said that you are planning on buying a house or a flat in the next 12 months (i.e. from now until June 2021)...Have you applied for a mortgage for the house or flat?		
	Facebook	Twitter	LinkedIn	Pinterest	Instagram	Snapchat	Facebook Messenger	WhatsApp	Skype	Buy a house or a flat, for the first time	Buy a house or a flat, but not for the first time	Sell a house or a flat	Yes, I have	No, I haven't	Don't know	

You said you have applied for/ got a mortgage for the house or flat you are looking to purchase in the next 12 months. In your experience, has the coronavirus (COVID-19) outbreak made it harder or easier to get a mortgage in terms of each of the following, or has it made no difference? (Please select one option on each row)

Your income

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	169	102	74	34	115	36	149	182	45	102	113	47	215	-	-
Much harder	11%	11%	12%	11%	9%	11%	17%	11%	10%	7%	12%	10%	13%	11%	-	-
Somewhat harder	24%	24%	24%	20%	29%	24%	33%	23%	25%	20%	25%	24%	21%	24%	-	-
No difference	53%	53%	53%	54%	50%	51%	36%	52%	52%	47%	52%	54%	55%	53%	-	-
Somewhat easier	5%	7%	6%	5%	6%	4%	6%	6%	5%	9%	5%	5%	6%	5%	-	-
Much easier	2%	2%	3%	3%	-	3%	3%	3%	2%	4%	3%	1%	-	2%	-	-
Don't know	5%	4%	3%	7%	6%	6%	6%	6%	6%	13%	4%	6%	4%	5%	-	-
Net: Harder	35%	34%	35%	31%	38%	36%	50%	34%	35%	27%	36%	34%	34%	35%	-	-
Net: Easier	7%	9%	9%	8%	6%	7%	8%	9%	7%	13%	8%	6%	6%	7%	-	-

The choice of mortgages available

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	169	102	74	34	115	36	149	182	45	102	113	47	215	-	-
Much harder	18%	19%	23%	18%	26%	17%	28%	19%	18%	16%	25%	12%	13%	18%	-	-
Somewhat harder	27%	24%	26%	24%	24%	28%	31%	23%	29%	31%	28%	25%	17%	27%	-	-
No difference	38%	39%	33%	42%	24%	33%	17%	38%	34%	27%	28%	47%	53%	38%	-	-
Somewhat easier	4%	4%	3%	4%	6%	7%	8%	5%	4%	4%	3%	4%	2%	4%	-	-
Much easier	1%	1%	1%	-	-	1%	-	1%	1%	-	1%	1%	2%	1%	-	-
Don't know	13%	14%	14%	12%	21%	15%	17%	15%	15%	22%	15%	12%	13%	13%	-	-
Net: Harder	44%	43%	49%	42%	50%	44%	58%	42%	47%	47%	53%	36%	30%	44%	-	-
Net: Easier	5%	5%	4%	4%	6%	8%	8%	5%	5%	4%	4%	5%	4%	5%	-	-

The cost of the mortgage (i.e. the interest rate)

Base: GB adults surveyed who are planning on purchasing a house/flat in the next 12 months and have applied for a mortgage	215	169	102	74	34	115	36	149	182	45	102	113	47	215	-	-
Much harder	5%	4%	5%	5%	6%	3%	3%	4%	3%	2%	5%	5%	11%	5%	-	-
Somewhat harder	17%	15%	20%	18%	26%	19%	25%	16%	19%	18%	19%	15%	6%	17%	-	-
No difference	47%	49%	43%	49%	32%	41%	25%	44%	43%	40%	44%	50%	55%	47%	-	-
Somewhat easier	15%	15%	19%	14%	9%	19%	25%	16%	16%	18%	14%	17%	19%	15%	-	-
Much easier	4%	5%	5%	3%	3%	5%	6%	5%	5%	4%	4%	4%	-	4%	-	-
Don't know	11%	12%	9%	12%	24%	13%	17%	14%	13%	18%	15%	8%	9%	11%	-	-
Net: Harder	22%	19%	25%	23%	32%	22%	28%	20%	22%	20%	24%	20%	17%	22%	-	-
Net: Easier	20%	20%	24%	16%	12%	24%	31%	21%	21%	22%	18%	21%	19%	20%	-	-