

What impact has the coronavirus outbreak had on your use

Answer	Canada	India	GB	Germany	France	Denmark	Sweden	US	Italy	Spain	UAE	Australia
I've paid in cash more often since the outbreak	5	20	2	4	4	1	3	8	6	4	17	4
I've paid in cash less often since the outbreak	49	47	50	35	37	29	11	25	41	52	52	51
No impact – I mostly didn't use cash before and still don't	35	16	37	24	37	59	75	46	28	26	16	32
No impact – I mostly used cash before and still do	8	9	8	31	18	8	8	14	20	16	10	11
Don't know	2	7	4	6	4	3	4	7	5	2	6	2

In general, do you think it would be positive or negative if

Britain became cashless, meaning only electronic forms of

money such as debit cards, credit cards and Apple or

Google Pay would be accepted?

Answer	Canada	India	GB	Germany	France	Denmark	Sweden	US	Italy	Spain	UAE	Australia
Very positive	10	41	6	6	5	9	8	10	23	9	24	13
Somewhat positive	22	38	20	14	13	22	16	15	29	18	39	22
No difference	14	6	21	23	24	22	20	16	12	12	15	16
Somewhat negative	28	7	27	23	25	21	23	22	19	31	11	24
Very negative	21	3	20	27	27	22	27	28	12	22	5	21
Don't know	5	5	6	6	6	4	6	10	5	7	6	5
Net: Positive	32	79	26	20	18	31	24	24	52	27	63	35
Net: Negative	50	10	47	50	52	43	50	50	31	53	16	44

What impact has the coronavirus outbreak had on your use of cash? Answer

	China	Hong Kong	Indonesia	Malaysia	Philliphines	Singapore	Taiwan	Thailand	Vietnam
I've paid in cash more often since the outbreak	2	5	7	11	25	9	5	16	10
I've paid in cash less often since the outbreak	32	38	48	53	45	44	27	57	51
No impact – I mostly didn't use cash before and still don't	60	32	11	16	9	25	23	11	11
No impact – I mostly used cash before and still do	3	21	32	16	18	19	41	13	25
Don't know	3	4	2	4	4	3	4	2	3

In general, do you think it would be positive or negative if Britain became cashless, meaning only electronic forms of money such as debit cards, credit cards and Apple or Google Pay would be accepted? Answer

	China	Hong Kong	Indonesia	Malaysia	Philliphines	Singapore	Taiwan	Thailand	Vietnam
Very positive	15	11	18	23	14	18	15	15	24
Somewhat positive	31	35	45	42	37	38	33	37	36
No difference	28	29	13	13	16	18	28	26	17
Somewhat negative	16	16	15	14	20	18	14	15	14
Very negative	3	5	4	3	9	4	3	6	5
Don't know	7	4	5	4	4	4	7	2	4
Net: Positive	46	46	63	65	52	56	48	51	60
Net: Negative	19	21	19	17	28	22	17	21	19

In your day to day life, which payment method do you mostly use in a physical store when you make the following?

Answer	Canada	India	GB	Germany	France	Denmark	Sweden	US	Italy	Spain	UAE	Australia
A very cheap purchase (such as a pack of chewing gum) Cash	66	72	71	84	75	39	30	62	85	85	71	63
A very cheap purchase (such as a pack of chewing gum) Electronic form of payment (such as	31	21	24	11	22	55	65	31	13	13	23	34
A very cheap purchase (such as a pack of chewing gum) Don't know	3	7	5	5	4	6	5	7	2	2	6	3
A somewhat cheap purchase (such as buying lunch out) Cash	39	47	38	76	36	19	13	41	46	64	48	39
A somewhat cheap purchase (such as buying lunch out) Electronic form of payment (such as	58	45	57	19	59	76	83	52	50	34	47	57
A somewhat cheap purchase (such as buying lunch out) Don't know	3	8	5	5	5	5	4	7	4	3	5	3
A somewhat expensive purchase (such as a big grocery shop) Cash	11	25	8	32	9	9	5	18	17	14	23	11
A somewhat expensive purchase (such as a big grocery shop) Electronic form of payment (such as carc	86	69	89	62	88	86	92	76	78	84	72	86
A somewhat expensive purchase (such as a big grocery shop) Don't know	3	6	3	5	3	5	3	7	4	2	5	2
A very expensive purchase (such as a new electronic device or similar) Cash	7	19	2	19	5	6	4	12	8	10	18	7
A very expensive purchase (such as a new electronic device or similar) Electronic form of payment (such as carc	89	75	93	74	91	91	93	80	85	87	76	89
A very expensive purchase (such as a new electronic device or similar) Don't know	4	7	4	6	4	4	3	8	7	3	7	4

How easy or hard is it for you to access cash in the following circumstances?

Answer	Canada	India	GB	Germany	France	Denmark	Sweden	US	Italy	Spain	UAE	Australia
From a free ATM Very easy	50	58	56	59	55	37	43	51	48	60	55	48
From a free ATM Somewhat easy	27	27	33	23	30	33	36	22	31	28	30	31
From a free ATM Somewhat hard	9	6	4	9	6	15	7	10	10	7	8	9
From a free ATM Very hard	6	3	2	4	3	7	4	7	5	2	3	5
From a free ATM Don't know	8	6	4	5	5	8	11	11	5	3	5	6
From a free ATM Net: Easy	77	85	89	82	85	70	79	73	80	88	85	80
From a free ATM Net: Hard	15	9	6	13	9	22	11	17	15	9	10	15
From an ATM that charges a fee Very easy	35	25	21	37	27	28	12	35	28	24	30	31
From an ATM that charges a fee Somewhat easy	24	27	22	22	22	29	17	21	28	20	38	30
From an ATM that charges a fee Somewhat hard	14	21	10	10	9	10	11	12	12	16	17	12
From an ATM that charges a fee Very hard	10	14	11	8	11	5	10	12	16	29	8	10
From an ATM that charges a fee Don't know	16	12	36	24	30	28	51	21	16	11	8	16
From an ATM that charges a fee Net: Easy	60	52	43	59	49	57	29	56	56	44	68	61
From an ATM that charges a fee Net: Hard	24	36	21	18	20	15	21	23	28	45	25	23

In your day to day life, which payment method do you mostly use in a physical store when you make the following?

	Answer	China	Hong Kong	Indonesia	Malaysia	Philliphines	Singapore	Taiwan	Thailand	Vietnam
A very cheap purchase (such as a pack of chewing gum)	Cash	19	53	83	80	87	76	72	80	73
A very cheap purchase (such as a pack of chewing gum)	Electronic form of payment (such as	76	46	14	17	9	21	26	17	22
A very cheap purchase (such as a pack of chewing gum)	Don't know	5	1	3	3	4	3	3	4	4
A somewhat cheap purchase (such as buying lunch out)	Cash	13	47	70	69	79	68	73	80	66
A somewhat cheap purchase (such as buying lunch out)	Electronic form of payment (such as	84	50	27	28	16	31	24	18	30
A somewhat cheap purchase (such as buying lunch out)	Don't know	4	2	3	3	4	2	3	2	4
A somewhat expensive purchase (such as a big grocery shop)	Cash	7	14	36	22	55	14	28	37	39
A somewhat expensive purchase (such as a big grocery shop)	Electronic form of payment (such as carc	89	84	59	75	41	84	69	60	55
A somewhat expensive purchase (such as a big grocery shop)	Don't know	4	2	5	4	4	2	4	3	6
A very expensive purchase (such as a new electronic device or similar)	Cash	7	11	27	15	48	7	24	31	35
A very expensive purchase (such as a new electronic device or similar)	Electronic form of payment (such as carc	89	85	67	80	46	90	71	65	59
A very expensive purchase (such as a new electronic device or similar)	Don't know	4	4	6	5	6	3	5	4	6

How easy or hard is it for you to access cash in the following circumstances?

	Answer	China	Hong Kong	Indonesia	Malaysia	Philliphines	Singapore	Taiwan	Thailand	Vietnam
From a free ATM	Very easy	34	35	41	48	39	52	39	48	38
From a free ATM	Somewhat easy	41	52	44	34	37	39	41	34	39
From a free ATM	Somewhat hard	12	8	9	12	11	5	11	12	12
From a free ATM	Very hard	3	2	2	3	6	1	2	4	6
From a free ATM	Don't know	10	3	4	2	8	3	7	2	5
From a free ATM	Net: Easy	75	87	85	82	75	91	80	82	77
From a free ATM	Net: Hard	15	10	10	16	17	6	13	16	18
From an ATM that charges a fee	Very easy	18	9	25	22	16	9	29	31	31
From an ATM that charges a fee	Somewhat easy	31	27	49	36	37	17	40	35	42
From an ATM that charges a fee	Somewhat hard	21	16	15	23	24	13	13	17	16
From an ATM that charges a fee	Very hard	8	12	5	14	13	26	5	9	5
From an ATM that charges a fee	Don't know	21	36	7	5	10	34	13	8	7
From an ATM that charges a fee	Net: Easy	49	36	74	58	53	26	69	66	73
From an ATM that charges a fee	Net: Hard	29	28	20	37	37	40	18	26	20

Fieldwork: 9 June - 13 July 2020
 Sample: 25,823 adults

Country	Canada	India	GB	German	France	Denmark	Sweden	US	Italy	Spain	UAE	Australia	China	
Fieldwork dates	30 June - 5 July 2020	30 June - 2 July 2020	9-19 June 2020	9-19 June 2020	9-19 June 2020	9-19 June 2020	9-19 June 2020	24-25 June 2020	25-26 June 2020	25-29 June 2020	6-13 July 2020	2-6 July 2020	2-6 July 2020	
Sample		1,009	1,010	1,734	2,049	1,011	1,010	1,007	1,198	1,010	1,020	1,000	1,058	1,023

Fieldwork: 9 June - 13 July 2020
 Sample: 25,823 adults

Country	Canada	Hong Kong	Indonesia	Malaysia	Philliphines	Singapore	Taiwan	Thailand	Vietnam	All	
Fieldwork dates	30 June - 5 July 2020	2-7 July 2020	2-6 July 2020	2-6 July 2020	25-29 June 2020	25-26 June 2020	2-7 July 2020	2-6 July 2020	2-6 July 2020		
Sample		1,009	1,023	2,133	1,135	1,102	1,056	1,041	2,091	1,103	25,823