

Sample Size: 3692 Adults in England Fieldwork: 5th - 7th November 2024

/ <u>~</u> ~																				
			Vote i	in 2024	GE	Vot	te in 2	019 GE			EU Ref	2016	Ge	nder		Αç	je		Social	Grade
	Total	Con	Lab	Lib Dem	Reform UK	Con	Lab	Lib Dem	Voted Con in 2019 and Lab in 2024	Voted Lab in 2019 and a different party in 2024	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE
Weighted Sample	3692	705	945	358	421	1279	804	307	118	196	1266	1425	1794	1898	388	1540	908	857	2141	1551
Unweighted Sample	3692	643	1112	396	493	1344	902	342	147	206	1419	1463	1641	2051	251	1429	938	1074	2203	1489
	<u></u> %	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

- . Leaks and problems with plumbing or water supply
- . Difficulty with the heating system
- . Serious problem with damp or mould
- . Repairs not being carried out
- . Problems with the structure or exterior of the property (e.g. roof, windows, doors, gutters, drains)
- . Damage caused by attempting repairs
- . Unsafe flooring and stairs
- . Electrical problems or hazards

Over the past two years, have you experienced any of the above issues in your home that were not caused by you or anyone you lived with?

by you or arryone you rived with:																				
I have experienced at least one of these issues in the last	30	20	12	40	36	33	12	41	43	44	41	33	37	39	37	43	38	21	39	27
two years	30	29	42	40	30	33	42	41	45	44	41	33	31	39	31	43	30	31	39	31
I have not experienced any of these issues in the last two	59	68	55	58	63	64	55	57	57	55	57	64	60	57	56	52	61	69	59	59
years	•	"	00	00	00	•	00	0,	O1	00	0.	0.	00	0,	00	02	0.	00	00	00
Don't know	3	3	3	2	2	2	3	2	0	1	2	3	3	4	R	5	1	1	2	4

Imagine you were experiencing a problem with your home. Which of the following comes closest to your view about how the landlord/management agency would respond?

[Asked only to those who rent their home. Excludes those who said they don't have a landlord/management agency, and those who said "don't know": n=852]

ma these who said don't know , h—co2j																				
I believe they would fix it, and they would do so quickly	45	48	46	49	45	53	42	47	55	41	45	47	48	42	41	39	50	60	42	47
I believe they would fix it, but it would take a long time	42	41	41	46	44	37	42	44	33	40	42	41	40	44	49	46	37	35	47	39
I believe they would not fix it	8	4	9	2	3	7	10	6	11	13	9	8	7	9	8	9	10	2	8	8
I would not raise the issue with them	1	2	1	2	2	1	3	1	0	3	0	1	0	2	1	2	2	0	1	2
I would fix it myself	3	5	3	1	7	2	3	1	0	3	4	4	4	2	1	5	2	2	2	4



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			Region is	n England		Living in U	rban / Rural / To	wn and Fringe			Hou	se Tenu	re		
	Total	North	Midlands	London	Rest of South	Urban	Town and Fringe	Rural	Own - outright	Own - with mortgage	Own (part-own) – through shared ownership scheme	Rent	Neither - with parents paying rent	Neither - with parents rent-free	Other
Weighted Sample				513	1462	2967	336	386	1139	1004	46	963	229	256	55
Unweighted Sample	3692	1027	736	424	1505	2907	377	405	1311	999	44	911	184	192	51
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

- . Leaks and problems with plumbing or water supply
- . Difficulty with the heating system
- . Serious problem with damp or mould
- . Repairs not being carried out
- . Problems with the structure or exterior of the property (e.g. roof, windows, doors, gutters, drains)
- . Damage caused by attempting repairs
- . Unsafe flooring and stairs
- . Electrical problems or hazards

Over the past two years, have you experienced any of the above issues in your home that were not caused by you or anyone you lived with?

by you or anyone you lived with?															
I have experienced at least one of these issues in the last two years	38	38	33	45	38	39	34	36	32	39	33	49	25	35	46
I have not experienced any of these issues in the last two years	59	58	65	50	59	58	63	62	67	59	66	48	65	58	44
Don't know	3	4	2	5	3	3	3	2	1	2	2	4	10	7	10
Imagine you were experiencing a problem with your home. Which of the following comes closest to your view about how the landlord/management agency															

view about how the landlord/management agency would respond? [Asked only to those who rent their home. Excludes those

[Asked only to those who rent their home. Excludes those who said they don't have a landlord/management agency, and those who said "don't know": n=852]

and those who said don't know, n=002j															
I believe they would fix it, and they would do so quickly	45	48	46	39	45	46	45	38	0	0	0	45	0	0	0
I believe they would fix it, but it would take a long time	42	40	40	44	44	41	50	47	0	0	0	42	0	0	0
I believe they would not fix it	8	8	8	12	6	8	4	13	0	0	0	8	0	0	0
I would not raise the issue with them	1	0	1	0	3	2	0	0	0	0	0	1	0	0	0
I would fix it myself	3	3	5	5	2	4	0	3	0	0	0	3	0	0	0



Sample Size: 3692 Adults in England Fieldwork: 5th - 7th November 2024

124															
		Rente	r Type			Has experienced			Gro	oss Househ	old Income	l			ı
	Total	Private Renters	Social Renters	Sea Wall constituencies	Sea Wall Renters	at least one housing issue in past 2 years	Under £10,000	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £69,999	£70,000 - £99,999	£100,000+	
Weighted Sample	3692	759	204	667	175	1406	162	365	470	403	328	446	340	219	ı
Unweighted Sample	3692	710	201	695	170	1429	161	385	483	413	344	455	329	210	ı
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	

- . Leaks and problems with plumbing or water supply
- . Difficulty with the heating system
- . Serious problem with damp or mould
- . Repairs not being carried out
- . Problems with the structure or exterior of the property (e.g. roof, windows, doors, gutters, drains)
- . Damage caused by attempting repairs
- . Unsafe flooring and stairs
- . Electrical problems or hazards

Over the past two years, have you experienced any of the above issues in your home that were not caused by you or anyone you lived with?

y you or anyone you nivou man.														
I have experienced at least one of these issues in the last	38	10	50	3/1	/11	100	48	40	37	36	41	35	/11	45
two years		73	30	34	71	100	40	40	31	30	71	55	71	40
I have not experienced any of these issues in the last two	59	48	47	62	55	0	45	58	59	62	58	63	57	54
years	•	10	.,	02	00	Ü	10	00	00	02	00	00	O,	٠.
Don't know	3	4	3	3	4	0	7	2	4	1	1	2	2	0

Imagine you were experiencing a problem with your home. Which of the following comes closest to your view about how the landlord/management agency would respond?

[Asked only to those who rent their home. Excludes those who said they don't have a landlord/management agency, and those who said "don't know": n=8521

na tnose wno saia "don't know"; n=852j														
I believe they would fix it, and they would do so quickly	45	46	39	46	46	29	39	45	42	46	42	55	39	55
I believe they would fix it, but it would take a long time	42	40	52	44	44	52	49	39	44	40	47	34	36	45
I believe they would not fix it	8	9	6	5	5	14	8	10	7	7	8	9	25	0
I would not raise the issue with them	1	2	0	2	2	2	0	3	2	2	0	1	0	0
I would fix it myself	3	3	3	3	3	3	4	2	5	5	3	1	0	0



Sample Size: 3692 Adults in England Fieldwork: 5th - 7th November 2024

J24										
					D	isabilities diagnosed				
	Total	•	Learning difficulty, such as reading and writing (e.g. Dyslexia)	emotional disability	Diabetes or Crohn's	Physical disability (e.g. Spinal cord injury or Cerebral Palsy, etc.)	Sensory disability (e.g. visual or hearing impairment)	disability (e.g.	Other	Don't know
Weighted Sample	3692	14	94	312	343	132	136	10	220	19
Unweighted Sample	3692	12	79	311	376	145	156	12	242	18
	%	%	%	%	%	%	%	%	%	%

- . Leaks and problems with plumbing or water supply
- . Difficulty with the heating system
- . Serious problem with damp or mould
- . Repairs not being carried out
- . Problems with the structure or exterior of the property (e.g. roof, windows, doors, gutters, drains)
- . Damage caused by attempting repairs
- . Unsafe flooring and stairs
- . Electrical problems or hazards

Over the past two years, have you experienced any of the above issues in your home that were not caused by you or anyone you lived with?

, ,										
I have experienced at least one of these issues in the last two years	38	64	54	52	47	51	53	65	50	33
I have not experienced any of these issues in the last two years	59	23	33	44	52	45	44	35	49	44
Don't know	3	13	13	4	1	5	3	0	1	22
Imagine you were experiencing a problem with your home. Which of the following comes closest to your view about how the landlord/management agency would respond? [Asked only to those who rent their home. Excludes those who said they don't have a landlord/management agency,										

and those who said "don't know"; n=852]

11.000 11.10 04.4 40.71 11.017 ; 11 0027										
I believe they would fix it, and they would do so quickly	45	0	27	37	49	39	37	100	38	67
I believe they would fix it, but it would take a long time	42	79	63	48	36	47	46	0	52	33
I believe they would not fix it	8	21	5	11	10	7	6	0	3	0
I would not raise the issue with them	1	0	0	2	2	4	2	0	2	0
I would fix it myself	3	0	5	2	3	4	9	0	5	0



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24			
	Total	Not applicable – I have not been diagnosed with a disability	Prefer not to say
Weighted Sample	3692	2531	119
Unweighted Sample	3692	2525	121
•	%	%	%

- . Leaks and problems with plumbing or water supply
- . Difficulty with the heating system
- . Serious problem with damp or mould
- . Repairs not being carried out
- . Problems with the structure or exterior of the property (e.g. roof, windows, doors, gutters, drains)
- . Damage caused by attempting repairs
- . Unsafe flooring and stairs
- . Electrical problems or hazards

Over the past two years, have you experienced any of the above issues in your home that were not caused by you or anyone you lived with?

	-, ,		
38	I have experienced at least one of these issues in the last two years	35	40
59	I have not experienced any of these issues in the last two	63	45
33	years	03	40
3	Don't know	2	15

Imagine you were experiencing a problem with your home. Which of the following comes closest to your view about how the landlord/management agency would respond?

[Asked only to those who rent their home. Excludes those who said they don't have a landlord/management agency, and those who said "don't know": n=8521

a those who sala "don't know"; n=852j			
I believe they would fix it, and they would do so quickly	45	48	37
I believe they would fix it, but it would take a long time	42	40	51
I believe they would not fix it	8	8	10
I would not raise the issue with them	1	1	0
I would fix it myself	3	3	2



J2 4																				
			Vote in 2024 GE Vote in 2019 GE			019 GE			EU Ref	2016	Ge	nder		Αç	ge		Social	Grade		
	Total	Con	Lab	Lib Dem	Reform UK	Con	Lab	Lib Dem	Voted Con in 2019 and Lab in 2024	Voted Lab in 2019 and a different party in 2024	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE
Weighted Sample	3692	705	945	358	421	1279	804	307	118	196	1266	1425	1794	1898	388	1540	908	857	2141	1551
Unweighted Sample	3692	643	1112	396	493	1344	902	342	147	206	1419	1463	1641	2051	251	1429	938	1074	2203	1489
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

And how worried, if at all, would you be that the landlord/management agency would do each of the following if you raised a concern about your home?

[Asked only to those who rent their home; n=911]																				
They would raise the rent following the repair																				
Very worried	16	21	19	18	12	18	19	21	19	18	19	16	13	19	11	17	20	11	18	15
Somewhat worried	22	18	22	21	21	21	23	24	21	28	22	20	23	21	20	27	18	10	24	20
TOTAL WORRIED	38	39	41	39	33	39	42	45	40	46	41	36	36	40	31	44	38	21	42	35
Not very worried	24	13	24	25	30	16	26	30	9	29	24	18	27	22	27	27	19	19	25	23
Not worried at all	30	44	27	27	31	40	26	17	42	24	29	36	32	29	36	20	36	54	26	34
TOTAL NOT WORRIED	54	57	51	52	61	56	52	47	51	53	53	54	59	51	63	47	55	73	51	57
Don't know	8	5	8	8	6	5	6	9	9	2	5	9	6	10	7	9	8	6	6	9
They would treat me as a 'bad tenant'																			i	
Very worried	8	8	9	11	5	8	12	8	7	14	10	8	6	10	7	10	8	4	10	7
	21	21	23	18	16	18	24	20	22	25	22	16	21	21	26	25	17	11	24	18
TOTAL WORRIED	29	29	32	29	21	26	36	28	29	39	32	24	27	31	33	35	25	15	34	25
· · · · · · · · · · · · · · · · · · ·	27	8	27	31	31	22	24	33	21	22	23	24	33	22	40	29	20	20	29	26
	37	56	36	32	44	46	35	32	41	36	39	45	35	39	21	29	51	58	32	42
	64	64	63	63	75	68	59	65	62	58	62	69	68	61	61	58	71	78	61	68
Don't know	7	6	5	9	5	6	4	8	9	2	6	7	5	8	5	7	5	7	5	8
They would create a lot of hassle													Ī						i	
•	13	10	11	10	12	13	16	8	7	19	11	12	10	14	15	15	11	4	15	11
	27	19	30	31	21	24	28	24	37	26	26	24	29	25	36	30	21	14	29	25
	40	29	41	41	33	37	44	32	44	45	37	36	39	39	51	45	32	18	44	36
•	22	20	22	23	26	22	19	27	10	19	24	20	26	20	28	22	20	22	26	20
	30	45	31	27	33	36	30	33	36	31	34	36	29	32	15	23	41	53	25	35
	52	65	53	50	59	58	49	60	46	50	58	56	55	52	43	45	61	75	51	55
Don't know	8	6	6	8	8	5	6	8	9	5	6	9	6	10	6	9	6	7	6	10
They would evict me													Ī						i	
Very worried	7	4	8	6	8	7	8	5	4	6	8	7	7	6	3	9	6	5	7	6
	13	16	13	10	10	12	13	15	14	10	13	11	12	14	6	17	13	5	15	11
	20	20	21	16	18	19	21	20	18	16	21	18	19	20	9	26	19	10	22	17
•	28	15	32	35	27	23	30	38	29	31	29	22	29	27	42	30	21	17	30	26
Not worried at all	45	60	41	42	48	53	42	35	43	48	44	51	46	45	42	37	54	65	43	48
TOTAL NOT WORRIED	73	75	73	77	75	76	72	73	72	79	73	73	75	72	84	67	75	82	73	74
Don't know	7	4	6	7	6	6	6	7	9	5	6	9	6	8	7	7	6	8	6	8



024															
			Region i	n England		Living in Urban / Rural / Town and Fringe House Tenure									
	Total	North	Midlands	London	Rest of South	Urban	Town and Fringe	Rural	Own - outright	Own - with mortgage	Own (part-own) – through shared ownership scheme	Rent	Neither - with parents paying rent	Neither - with parents rent-free	Other
Weighted Sample	3692	1015	701	513	1462	2967	336	386	1139	1004	46	963	229	256	55
Unweighted Sample				424	1505	2907	377	405	1311	999	44	911	184	192	51
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

And how worried, if at all, would you be that the landlord/management agency would do each of the following if you raised a concern about your home?

[Asked only to those who rent their home; n=911] They would raise the rent following the repair															
Very worried	16	12	12	20	19	16	18	19	I 0	0	0	16	0	0	0
Somewhat worried	22	23	20	24	20	22	16	21	0	0	0	22	0	0	0
TOTAL WORRIED		35	32	44	39	38	34	40	0	0	0	38	0	0	0
Not very worried	24	26	22	24	23	24	25	23	1 0	0	0	24	0	0	0
Not worried at all	30	34	37	21	30	31	37	20	0	0	0	30	0	0	0
TOTAL NOT WORRIED		60	59	45	53	55	62	43	0	0	0	54	0	0	0
Don't know	8	5	9	10	8	7	4	16	0	0	0	8	0	0	0
They would treat me as a 'bad tenant'	-														
Very worried	8	10	5	11	7	8	10	12	0	0	0	8	0	0	0
Somewhat worried	21	21	18	20	23	22	17	20	0	0	0	21	0	0	0
TOTAL WORRIED	29	31	23	31	30	30	27	32	0	0	0	29	0	0	0
Not very worried	27	25	27	35	25	27	26	29	0	0	0	27	0	0	0
Not worried at all	37	41	41	25	39	38	45	26	0	0	0	37	0	0	0
TOTAL NOT WORRIED	64	66	68	60	64	65	71	55	0	0	0	64	0	0	0
Don't know	7	3	9	8	7	6	2	13	0	0	0	7	0	0	0
They would create a lot of hassle		_,				_			-						
Very worried	13	11	14	15	12	12	11	16	0	0	0	13	0	0	0
Somewhat worried	27	22	25	30	29	27	21	23	0	0	0	27	0	0	0
TOTAL WORRIED	-	33	39	45	41	39	32	39	0	0	0	40	0	0	0
Not very worried		25	13	24	24	22	29	27	0	0	0	22	0	0	0
Not worried at all	30	35	38	19	29	31	35	20	0	0	0	30	0	0	0
TOTAL NOT WORRIED	-	60	51	43	53	53	64	47	0	0	0	52	0	0	0
Don't know	8	6	10	11	6	7	5	14	0	0	0	8	0	0	0
They would evict me	_					_	_								
Very worried	7	7	7	8	6	7	6	8	0	0	0	7	0	0	0
Somewhat worried	13	11	9	18	14	13	10	19	0	0	0	13	0	0	0
TOTAL WORRIED		18	16	26	20	20	16	27	0	0	0	20	0	0	0
Not very worried	28	32	23	28	27	28	23	28	0	0	0	28	0	0	0
Not worried at all	45	48	53	38	44	46	56	30	0	0	0	45	0	0	0
TOTAL NOT WORRIED	73	80	76	66	71	74	79	58	0	0	0	73	0	0	0
Don't know	7	3	8	9	9	6	5	16	0	0	0	7	0	0	0



124															
		Rente	r Type			Has experienced			Gro	oss Househ	old Income)			ı
	Total	Private Renters	Social Renters	Sea Wall constituencies	Sea Wall Renters	at least one housing issue in past 2 years	Under £10,000	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £69,999	£70,000 - £99,999	£100,000+	
Weighted Sample	3692	759	204	667	175	1406	162	365	470	403	328	446	340	219	ı
Unweighted Sample			201	695	170	1429	161	385	483	413	344	455	329	210	ı
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	

And how worried, if at all, would you be that the landlord/management agency would do each of the following if you raised a concern about your home?

[Asked only to those who rent their home; n=911]														
They would raise the rent following the repair														
Very worried		18	10	15	15	22	18	13	15	18	22	19	16	13
Somewhat worried	22	24	12	24	24	23	20	15	19	26	26	27	30	35
		42	22	39	39	45	38	28	34	44	48	46	46	48
Not very worried	24	23	26	23	23	24	29	21	31	25	22	20	28	28
Not worried at all	30	27	44	30	30	25	25	42	29	26	29	31	26	17
TOTAL NOT WORRIED	54	50	70	53	53	49	54	63	60	51	51	51	54	45
Don't know	8	8	9	8	8	6	8	9	7	4	1	3	0	7
They would treat me as a 'bad tenant'	-				_		_							
Very worried	8	9	6	8	8	11	10	8	6	11	8	6	15	11
Somewhat worried	21	22	16	21	21	26	23	10	19	19	25	38	34	8
TOTAL WORRIED	29	31	22	29	29	37	33	18	25	30	33	44	49	19
Not very worried	27	28	23	26	26	30	27	23	32	25	29	24	18	55
Not worried at all	37	35	48	41	41	29	33	50	38	39	37	32	32	19
TOTAL NOT WORRIED	64	63	71	67	67	59	60	73	70	64	66	56	50	74
Don't know	7	6	8	3	3	4	6	8	5	5	1	1	0	7
They would create a lot of hassle														
Very worried	13	13	11	8	8	18	14	10	10	12	10	17	30	10
Somewhat worried	27	28	23	24	24	32	37	19	24	31	37	27	27	31
TOTAL WORRIED	40	41	34	32	32	50	51	29	34	43	47	44	57	41
Not very worried	22	23	20	30	30	24	16	17	27	26	20	26	13	32
Not worried at all	30	28	39	34	34	22	25	46	33	26	32	25	29	20
TOTAL NOT WORRIED	52	51	59	64	64	46	41	63	60	52	52	51	42	52
Don't know	8	8	8	4	4	5	9	7	7	5	2	4	0	7
They would evict me	-	=			•		-							
Very worried	7	7	4	5	5	10	10	5	7	7	7	9	9	0
Somewhat worried	13	15	7	10	10	15	17	9	11	19	18	13	21	11
TOTAL WORRIED	20	22	11	15	15	25	27	14	18	26	25	22	30	11
Not very worried	28	30	20	33	33	29	24	27	27	32	28	30	21	50
Not worried at all	45	41	60	48	48	41	37	50	49	39	44	46	46	31
TOTAL NOT WORRIED	73	71	80	81	81	70	61	77	76	71	72	76	67	81
Don't know	7	7	9	3	3	5	12	8	6	2	3	2	2	7



) 4 7										
					D	isabilities diagnosed				
	Total	•	Learning difficulty, such as reading and writing (e.g. Dyslexia)	emotional disability	Diabetes or Crohn's	Physical disability (e.g. Spinal cord injury or Cerebral Palsy, etc.)	Sensory disability (e.g. visual or hearing impairment)	disability (o.a.	Other	Don't know
Weighted Sample	3692	14	94	312	343	132	136	10	220	19
Unweighted Sample	3692	12	79	311	376	145	156	12	242	18
	%	%	%	%	%	%	%	%	%	%

And how worried, if at all, would you be that the landlord/management agency would do each of the following if you raised a concern about your home?

[Asked only to those who rent their home; n=911] They would raise the rent following the repair										
Very worried	16	19	17	20	14	18	15	32	13	21
Somewhat worried	22	11	30	23	21	12	13	46	20	0
TOTAL WORRIED	38	30	47	43	35	30	28	78	33	21
Not very worried	24	70	23	19	21	24	23	0	20	28
Not worried at all	30	0	27	30	36	30	41	22	36	14
TOTAL NOT WORRIED	54	70	50	49	57	54	64	22	56	42
Don't know	8	0	2	9	8	16	9	0	12	38
They would treat me as a 'bad tenant'		•								
Very worried	8	22	12	12	8	13	14	46	5	0
Somewhat worried	21	21	21	21	17	19	14	0	22	44
TOTAL WORRIED	29	43	33	33	25	32	28	46	27	44
Not very worried	27	57	52	26	24	24	18	32	19	28
Not worried at all	37	0	12	36	46	35	44	22	47	14
TOTAL NOT WORRIED	64	57	64	62	70	59	62	54	66	42
Don't know	7	0	2	6	5	8	11	0	7	14
They would create a lot of hassle										
Very worried	13	31	17	17	7	12	12	46	9	21
Somewhat worried	27	19	46	26	24	25	21	0	25	0
TOTAL WORRIED	40	50	63	43	31	37	33	46	34	21
Not very worried	22	49	19	19	20	12	18	32	25	28
Not worried at all	30	0	8	30	41	36	33	22	34	14
TOTAL NOT WORRIED	52	49	27	49	61	48	51	54	59	42
Don't know	8	0	10	8	8	15	15	0	8	38
They would evict me		_								
Very worried	7	49	6	5	4	4	8	46	2	21
Somewhat worried	13	12	17	16	9	13	7	0	12	24
TOTAL WORRIED	20	61	23	21	13	17	15	46	14	45
Not very worried	28	31	52	26	27	32	26	32	24	0
Not worried at all	45	7	21	42	52	42	47	22	55	42
TOTAL NOT WORRIED	73	38	73	68	79	74	73	54	79	42
Don't know	7	0	3	11	7	8	12	0	7	14



-			
	Total	Not applicable – I have not been diagnosed with a disability	Prefer not to say
Weighted Sample	3692	2531	119
Unweighted Sample	3692	2525	121
•	%	%	%

And how worried, if at all, would you be that the landlord/management agency would do each of the following if you raised a concern about your home?

[Asked only to those who rent their home; n=911] They would raise the rent following the repair

They would raise the rent foll	owing the repair			
	Very worried	16	17	16
	Somewhat worried	22	23	23
	TOTAL WORRIED	38	40	39
	Not very worried	24	25	17
	Not worried at all	30	29	26
	TOTAL NOT WORRIED	54	54	43
	Don't know	8	5	19
They would treat me as a 'bad	d tenant'			
	Very worried	8	8	11
	Somewhat worried	21	22	10
	TOTAL WORRIED	29	30	21
	Not very worried	27	29	27
	Not worried at all	37	36	42
	TOTAL NOT WORRIED	64	65	69
	Don't know	7	5	10
They would create a lot of ha	ssle			
	Very worried	13	13	5
	Somewhat worried	27	28	33
	TOTAL WORRIED	40	41	38
	Not very worried	22	24	18
	Not worried at all	30	29	28
	TOTAL NOT WORRIED	52	53	46
	Don't know	8	6	16
They would evict me				
	Very worried	7	7	9
	Somewhat worried	13	14	9
	TOTAL WORRIED	20	21	18
	Not very worried	28	29	23
	Not worried at all	45	44	46
	TOTAL NOT WORRIED	73	73	69
	Don't know	7	5	13



Fieldwork: 5th - 7th November 2024																				
			Vote	in 2024	GE	Vo	te in 2	019 GE			EU Ref	2016	Ge	nder		Ą	ge		Social	Grade
	Total	Con	Lab	Lib Dem	Reform UK	Con	Lab	Lib Dem	Voted Con in 2019 and Lab in 2024	Voted Lab in 2019 and a different party in 2024	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE
Weighted Sample	3692	705	945	358	421	1279	804	307	118	196	1266	1425	1794	1898	388	1540	908	857	2141	1551
Unweighted Sample			1112	396	493	1344	902	342	147	206	1419	1463	1641	2051	251	1429	938	1074	2203	1489
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
They would do a bad job fixing it																				
Very worried	13	7	16	13	14	9	19	12	8	19	13	13	12	14	13	15	14	5	12	15
Somewhat worried	31	27	32	35	30	27	33	35	31	29	34	25	31	32	43	36	22	19	39	25
TOTAL WORRIED	44	34	48	48	44	36	52	47	39	48	47	38	43	46	56	51	36	24	51	40
Not very worried	23	13	22	27	23	22	24	26	20	28	22	22	25	21	29	22	23	22	22	24
Not worried at all	25	46	24	19	28	34	19	22	32	22	26	31	26	23	10	17	36	45	20	28
TOTAL NOT WORRIED	48	59	46	46	51	56	43	48	52	50	48	53	51	44	39	39	59	67	42	52
Don't know	8	8	6	7	6	7	5	5	9	2	5	9	7	9	5	10	5	9	7	9
To what extent would you support or oppose these requirements for rented accommodation? Accessibility features such as second handrails, accessible window openers, and handgrips Strongly support	25	21	31	28	17	22	33	22	24	36	28	24	22	28	I 30	23	24	28	25	25
Somewhat support			42	41	42	41	41	44	45	39	42	42	40	42	43	37	43	44	40	42
TOTAL SUPPORT		63	73	69	59	63	74	66	69	75	70	66	62	70	73	60	67	72	65	67
Somewhat oppose		1 11	7	10	11	11	7	8	10	8	9	9	9	9	7	10	10	8	10	8
Strongly oppose		7	3	3	9	6	3	4	3	2	3	5	5	3	3	5	4	3	5	3
TOTAL OPPOSE		18	10	13	20	17	10	12	13	10	12	14	14	12	10	15	14	11	15	11
Don't know	-	_	18	18	21	21	16	22	18	15	19	20	23	19	18	24	20	16	20	22
Cooling measures such as external shading						•												•	-	
Strongly support	16	10	21	16	8	10	20	13	13	21	17	12	15	16	24	17	13	12	16	15
Somewhat support	32	27	36	38	29	29	35	37	33	39	35	29	35	30	43	32	32	28	34	30
TOTAL SUPPORT	48	37	57	54	37	39	55	50	46	60	52	41	50	46	67	49	45	40	50	45
Somewhat oppose	13	18	9	11	18	18	10	10	16	11	12	16	13	13	7	12	13	17	13	13
Strongly oppose	6	9	4	5	12	9	3	6	6	2	5	8	6	6	1	6	8	6	6	6
TOTAL OPPOSE		27	13	16	30	27	13	16	22	13	17	24	19	19	8	18	21	23	19	19
Don't know Carpets or floor tiles in rooms, landings and staircases at the point of let	33	36	31	30	33	34	32	34	32	27	31	36	31	34	24	33	34	36	31	36
Strongly support	37	31	44	37	31	33	44	37	37	44	40	35	34	40	43	38	37	33	39	35
Somewhat support		43	34	40	36	40	33	39	42	32	37	38	37	35	32	33	37	42	35	38
TOTAL SUPPORT		74	78	77	67	73	77	76	79	76	77	73	71	75	75	71	74	75	74	73
Somewhat oppose		5	4	5	6	6	4	3	6	9	5	5	5	5	3	4	6	5	5	5
Strongly oppose		4	1	2	5	4	1	1	2	1	2	3	4	2	3	3	2	3	3	3
TOTAL OPPOSE		9	5	7	11	10	5	4	8	10	7	8	9	7	6	7	8	8	8	8
Don't know		16	17	16	22	17	17	20	13	15	17	18	20	18	20	21	17	17	19	20



Fieldwork: 5th - 7th November 2024															
			Region i	n England		Living in U	Irban / Rural / To	wn and Fringe		· · · · · · · · · · · · · · · · · · ·	Hou	se Tenu	re		
	Total	North	Midlands	London	Rest of South	Urban	Town and Fringe	Rural	Own - outright	Own - with mortgage	Own (part-own) – through shared ownership scheme	Rent	Neither - with parents paying rent	Neither - with parents rent- free	Other
Weighted Sample	3692	1015	701	513	1462	2967	336	386	1139	1004	46	963	229	256	55
Unweighted Sample	3692	1027	736	424	1505	2907	377	405	1311	999	44	911	184	192	51
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
They would do a bad job fixing it					,	•									
Very worried		15	8	15	14	14	6	16	0	0	0	13	0	0	0
Somewhat worried		27	31	35	33	31	30	36	0	0	0	31	0	0	0
TOTAL WORRIED		42	39	50	47	45	36	52	0	0	0	44	0	0	0
Not very worried		26	21	23	21	23	28	17	0	0	0	23	0	0	0
Not worried at all		28 54	29	14	25 46	25 48	30 58	18	0	0	0	25 48	0	0	0
TOTAL NOT WORRIED Don't know		4	50 12	37 12	46	48 7	58	35 14	1 0	0 0	0	48	0 0	0 0	0
DOITE KNOW	0	4	12	12	1	,	5	14	1 0	U	U	0	U	U	U
To what extent would you support or oppose these requirements for rented accommodation? Accessibility features such as second handrails, accessible window openers, and handgrips		l			'				1						
Strongly support		26	24	23	26	25	23	29	25	22	27	28	22	29	34
Somewhat support		41	41	41	41	42	37	39	43	40	48	40	44	42	25
TOTAL SUPPORT		67	65	64	67	67	60 12	68	68	62	75	68	66	71	59
Somewhat oppose		9	8 3	10 5	9 4	9 4	5	8 5	10 4	10 6	2 5	9 3	6 4	8 3	13 2
Strongly oppose TOTAL OPPOSE		13	ა 11	15	13	13	17	13	14	16	7	12	10	ა 11	15
Don't know		20	24	21	20	21	23	19	19	22	18	21	24	19	26
Cooling measures such as external shading		1 -0			20		20	10	1 10		70		2.	10	
Strongly support	16	15	14	20	15	16	13	17	11	13	12	21	19	21	24
Somewhat support		30	32	40	32	33	30	29	29	31	47	33	40	43	31
TOTAL SUPPORT	48	45	46	60	47	49	43	46	40	44	59	54	59	64	55
Somewhat oppose	13	14	11	10	15	12	20	15	18	14	5	10	12	6	8
Strongly oppose		7	6	5	6	6	7	6	8	8	2	4	2	5	6
TOTAL OPPOSE		21	17	15	21	18	27	21	26	22	7	14	14	11	14
Don't know	33	35	37	26	32	33	30	33	34	35	34	32	28	25	32
Carpets or floor tiles in rooms, landings and staircases at the point of let					ı										
Strongly support		39	34	31	40	37	38	39	33	37	42	41	36	40	43
Somewhat support		35	36	38	36	36	35	37	41	35	41	33	36	32	27
TOTAL SUPPORT		74	70	69	76	73	73	76	74	72	83	74	72	72	70
Somewhat oppose Strongly oppose		4	5 2	7 3	4 3	5 3	6 3	4 3	6 3	4 3	3 0	5 2	3 4	3 4	9 3
TOTAL OPPOSE		8	7	ە 10	7	8 8	ა 9	ა 7	9	ა 7	3	7	7	7	12
Don't know		18	23	21	17	19	18	17	18	21	3 15	18	21	22	18
Don't know	13	10	20	- 1	''	10	10	.,	1 '0		10	10	۷.		10



Fieldwork: 5th - 7th November 2024														
		Rente	r Type			Has experienced			Gre	oss Househ	old Income)		
	Total	Private Renters	Social Renters	Sea Wall constituencies	Sea Wall Renters	at least one housing issue in past 2 years	Under £10,000	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £69,999	£70,000 - £99,999	£100,000+
Weighted Sample	3692	759	204	667	175	1406	162	365	470	403	328	446	340	219
Unweighted Sample		710	201	695	170	1429	161	385	483	413	344	455	329	210
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
They would do a bad job fixing it														
Very worried	13	13	15	9	9	22	13	12	14	18	10	10	22	8
Somewhat worried	31	32	30	28	28	39	39	25	28	24	40	43	33	42
TOTAL WORRIED	44	45	45	37	37	61	52	37	42	42	50	53	55	50
Not very worried	23	22	25	25	25	22	23	19	29	30	17	20	17	31
Not worried at all		25	25	31	31	14	19	36	22	22	30	25	22	11
TOTAL NOT WORRIED	48	47	50	56	56	36	42	55	51	52	47	45	39	42
Don't know	8	8	6	7	7	4	6	9	6	6	3	3	7	7
To what extent would you support or oppose these requirements for rented accommodation? Accessibility features such as second handrails, accessible window openers, and handgrips														
Strongly support	25	27	32	27	30	29	36	28	28	28	24	22	20	15
Somewhat support		40	39	40	41	38	42	40	42	42	47	43	46	31
TOTAL SUPPORT		67	71	67	71	67	78	68	70	70	71	65	66	46
Somewhat oppose	9	9	8	11	9	9	4	10	7	8	10	13	11	18
Strongly oppose	4	3	3	4	1	4	1	2	3	5	3	6	6	7
TOTAL OPPOSE		12	11	15	10	13	5	12	10	13	13	19	17	25
Don't know	21	21	19	19	19	20	16	20	20	17	16	17	17	29
Cooling measures such as external shading	40	21	00	15	18	40	16	16	15	15	15	14	17	11
Strongly support Somewhat support		33	23 31	26	29	18 33	33	30	33	35	36	36	35	27
TOTAL SUPPORT		54	54	41	47	51	49	46	48	50	51	50	52	38
Somewhat oppose		10	6	18	12	12	10	14	12	11	13	14	17	19
Strongly oppose		3	8	7	4	6	8	6	5	10	4	8	6	7
TOTAL OPPOSE		13	14	25	16	18	18	20	17	21	17	22	23	26
Don't know		32	33	35	37	31	33	34	34	30	33	29	26	36
Carpets or floor tiles in rooms, landings and staircases at the point of let		, 02	00	00	0.	.		0.	0.	00	00	_0	_0	
Strongly support	37	43	34	39	45	41	39	35	37	35	39	41	40	30
Somewhat support		32	37	37	31	35	36	36	40	39	37	38	33	33
TOTAL SUPPORT		75	71	76	76	76	75	71	77	74	76	79	73	63
Somewhat oppose	5	5	6	4	4	4	8	7	4	6	4	3	5	7
Strongly oppose	3	2	3	2	2	3	1	2	3	4	2	4	4	3
TOTAL OPPOSE	8	7	9	6	6	7	9	9	7	10	6	7	9	10
Don't know	19	18	19	18	18	17	17	20	16	15	17	14	19	27



Fieldwork: 5th - 7th November 2024										
					D	isabilities diagnosed				
		Developmental disability (e.g. Down's Syndrome)	(e.g. Dyslexia)	Mental health or emotional disability (e.g. Mood Disorders or Schizophrenia, etc.)	Unseen disability (e.g. Diabetes or Crohn's disease.)	Physical disability (e.g. Spinal cord injury or Cerebral Palsy, etc.)	Sensory disability (e.g. visual or hearing impairment)	Speech/language disability (e.g. Developmental Language Disorder)	Other	Don't know
Weighted Sample		14	94	312	343	132	136	10	220	19
Unweighted Sample	3692	12	79	311	376	145	156	12	242	18
They would do a bad job fixing it	%	%	%	%	%	%	%	%	%	%
Very worried	13	21	17	21	13	22	19	0	12	0
Somewhat worried	31	79	40	30	32	20	18	0	34	39
TOTAL WORRIED	44	100	57	51	45	42	37	0	46	39
Not very worried	23	0	34	20	16	17	16	32	20	34
Not worried at all	25	0	5	24	36	30	38	68	26	14
TOTAL NOT WORRIED	48	0	39	44	52	47	54	100	46	48
Don't know	8	0	4	5	3	11	9	0	8	14
To what extent would you support or oppose these requirements for rented accommodation? Accessibility features such as second handrails, accessible window openers, and handgrips										
Strongly support	25	37	29	40	36	47	32	80	31	15
Somewhat support	41	20	36	34	43	36	42	11	38	37
TOTAL SUPPORT	66	57	65	74	79	83	74	91	69	52
Somewhat oppose	9	43	12	8	4	2	5	10	10	5
Strongly oppose	4	0	5	3	3	2	3	0	5	0
TOTAL OPPOSE	13	43	17	11	7	4	8	10	15	5
Don't know	21	0	17	14	13	14	18	0	15	43
Cooling measures such as external shading	i	•								
Strongly support		24	16	26	21	20	17	66	13	3
Somewhat support		13	28	29	34	25	23	0	33	22
TOTAL SUPPORT		37	44	55	55	45	40	66	46	25
Somewhat oppose		40	13	11	10	10	16	10	19	24
Strongly oppose	6	5	8	4	5	3	5	0	6	15
TOTAL OPPOSE		45	21	15	15	13	21	10	25	39
Don't know Carpets or floor tiles in rooms, landings and staircases at the point of let	33	18	35	29	31	42	39	24	30	36
Strongly support	37	27	47	53	44	37	46	58	37	15
Somewhat support		33	31	25	34	36	30	24	39	37
TOTAL SUPPORT		60	78	78	78	73	76	82	76	52
Somewhat oppose		13	5	4	4	4	5	10	6	0
Strongly oppose	3	27	6	2	2	2	3	0	2	5
TOTAL OPPOSE		40	11	6	6	6	8	10	8	5
Don't know		0	12	16	16	21	16	8	16	43



Fieldwork: 5th - 7th November 202	24			
			Not applicable – I	
		Total	have not been	Prefer not
		Total	diagnosed with a	to say
			disability	
	Weighted Sample	3692	2531	119
	Unweighted Sample	3692	2525	121
		%	%	%
They would do a bad job fixing it				
	Very worried	13	13	18
	Somewhat worried	31	31	34
	TOTAL WORRIED	44	44	52
	Not very worried	23	25	19
_	Not worried at all	25	24	14
TO	OTAL NOT WORRIED	48	49	33
	Don't know	8	7	15
T				
To what extent would you suppor	• •			
requirements for rented accommo				
Accessibility features such as sec	,			
accessible window openers, and I		25	00	20
	Strongly support	25	22	30
	Somewhat support TOTAL SUPPORT	41	42 64	33
		66	~ -	63
	Somewhat oppose	9 4	10 4	7 4
	Strongly oppose TOTAL OPPOSE	13	14	11
	Don't know	21	21	25
Cooling measures such as externa		21	21	23
Cooling measures such as externa	Strongly support	16	14	18
	Somewhat support	32	34	27
	TOTAL SUPPORT	48	48	45
	Somewhat oppose	13	13	12
	Strongly oppose	6	6	8
	TOTAL OPPOSE	19	19	20
	Don't know	33	33	35
Carpets or floor tiles in rooms, lar		55	55	55
staircases at the point of let	ianigo ana			
cian casos at the point of lot	Strongly support	37	36	29
	Somewhat support	36	37	34
	TOTAL SUPPORT	73	73	63
	Somewhat oppose	5	5	6
	Strongly oppose	3	3	5
	TOTAL OPPOSE	8	8	11
	Don't know	19	19	26
			-	



Social Grade

Age

Sample Size: 3692 Adults in England Fieldwork: 5th - 7th November 2024

they could raise rents to cover their costs

None of the above 20

15 24

Don't know **16** 13 16

20

21

18 23

18

12 15

	Total	Con	Lab	Lib Dem	Reform UK	Con	Lab	Lib Dem	2019 and Lab in 2024	and a different party in 2024	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE
Weighted Sample	3692	705	945	358	421	1279	804	307	118	196	1266	1425	1794	1898	388	1540	908	857	2141	1551
Unweighted Sample					493	1344	902	342	147	206	1419	1463	1641	2051	251	1429	938	1074	2203	1489
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Imagine a law passed that requires private rental landlords to improve the quality of their housing. In which of the following ways if any do you think the costs should be covered? [Asked to a random selection of respondents; n=1814]																				
The government should give landlords the full amount in a non-repayable grant meaning landlords pay nothing	4	5	3	4	7	6	5	2	4	5	3	5	5	4	4	5	4	3	4	5
The government should give landlords the full amount in a repayable loan meaning landlords pay back the cost	15	14	17	15	11	13	17	18	12	19	18	13	14	15	17	16	14	12	15	15
The government should provide a partial loan and a partial grant, so landlords pay back some but not all the cost	22	22	20	29	24	23	19	22	30	18	22	22	21	23	23	20	24	23	22	21
The landlord should pay for the whole improvement	43	45	50	43	41	46	47	43	49	46	45	46	45	42	35	42	44	50	44	43
None of the above	4	6	2	1	8	5	2	5	1	3	2	6	5	3	1	5	4	4	5	3
Don't know	12	8	8	8	9	8	11	10	3	9	8	9	10	13	20	12	10	8	10	13
Imagine a law passed that requires private rental landlords to improve the quality of their housing. In which of the following ways if any do you think the costs should be covered? [Asked to a random selection of respondents; n=1879]						Ī						Ī	•		•				ī	
The government should give landlords the full amount in a non-repayable grant meaning landlords pay nothing The government should give landlords the full amount in a	8	7	5	6	12	8	5	5	9	10	5	9	9	7	8	9	11	4	7	10
repayable loan meaning landlords pay back the cost but could raise rents to pay off the loan The government should provide a partial loan and a partial	9	11	9	12	7	8	9	13	4	9	10	7	10	8	14	8	8	10	11	6
grant, so landlords pay back some but not all of the cost but could raise rents to pay off the loan		22	21	16	15	18	21	23	19	22	23	16	17	22	27	21	18	16	20	20
The landlord should pay for the whole improvement, but they could raise rents to cover their costs	27	32	25	32	33	33	25	25	38	26	28	32	30	25	16	23	31	36	29	25

19

12

20

13

22

18 21

17

19

20

20

15 21 20

17

19 21

15 13

Voted Con in Voted Lab in 2019

EU Ref 2016

Gender

Vote in 2024 GE

Vote in 2019 GE

22

19



Neither - with

parents rent- Other

House Tenure

Neither - with

Rent parents paying

Own (part-own) -

through shared

Own - with

Own -

Rural

Sample Size: 3692 Adults in England Fieldwork: 5th - 7th November 2024

	Total	North	Midlands	London	South	Urban	Fringe	Rural	outright	mortgage	through shared ownership scheme	Rent	parents paying rent	parents rent- free	Other
Weighted Sample	3692	1015	701	513	1462	2967	336	386	1139	1004	46	963	229	256	55
Unweighted Sample	3692	1027	736	424	1505	2907	377	405	1311	999	44	911	184	192	51
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Imagine a law passed that requires private rental landlords to improve the quality of their housing. In which of the following ways if any do you think the costs should be covered?															
[Asked to a random selection of respondents; n=1814] The government should give landlords the full amount in a non-repayable grant meaning landlords pay nothing	4	3	6	6	5	4	4	6	3	5	6	5	3	6	14
The government should give landlords the full amount in a repayable loan meaning landlords pay back the cost	15	15	17	11	15	15	11	13	13	17	16	13	20	13	19
The government should provide a partial loan and a partial grant, so landlords pay back some but not all the cost	22	22	19	21	23	21	23	25	22	19	19	25	19	25	15
The landlord should pay for the whole improvement	43	47	44	40	42	44	43	43	49	46	39	38	39	37	21
None of the above	4	3	4	5	5	3	8	4	5	5	3	3	2	1	0
Don't know	12	10	11	17	11	12	11	9	9	8	16	14	17	18	31
Imagine a law passed that requires private rental landlords to improve the quality of their housing. In which of the following ways if any do you think the costs should be covered?															
[Asked to a random selection of respondents; n=1879]	_					_			_						
The government should give landlords the full amount in a non-repayable grant meaning landlords pay nothing	8	8	9	9	7	8	9	5	5	5	0	15	11	6	4
The government should give landlords the full amount in a repayable loan meaning landlords pay back the cost but could raise rents to pay off the loan	9	8	8	14	8	9	12	8	10	8	19	8	9	11	6
The government should provide a partial loan and a partial grant, so landlords pay back some but not all of the cost but could raise rents to pay off the loan		20	18	25	19	21	15	17	17	22	19	20	15	26	16
The landlord should pay for the whole improvement, but they could raise rents to cover their costs	21	27	29	22	29	27	29	29	39	32	31	16	20	13	25
None of the above	-	20	18	17	21	19	25	22	17	21	8	23	12	23	18
Don't know	16	16	17	14	16	16	10	19	12	12	23	18	32	20	32

Living in Urban / Rural / Town and Fringe

Town and

Region in England

Total North Midlands London

Rest of

Urban



Gross Household Income

Sample Size: 3692 Adults in England Fieldwork: 5th - 7th November 2024

	Total	Private Renters	Social Renters	Sea Wall constituencies	Sea Wall Renters	at least one housing issue in past 2 years	Under £10,000	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £69,999	£70,000 - £99,999	£100,000+
Weighted Sample	3692	759	204	667	175	1406	162	365	470	403	328	446	340	219
Unweighted Sample	3692	710	201	695	170	1429	161	385	483	413	344	455	329	210
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Imagine a law passed that requires private rental landlords to improve the quality of their housing. In which of the following ways if any do you think the costs should be covered?														
[Asked to a random selection of respondents; n=1814] The government should give landlords the full amount in a non-repayable grant meaning landlords pay nothing	4	5	5	4	6	4	4	6	5	8	4	5	2	4
The government should give landlords the full amount in a repayable loan meaning landlords pay back the cost	15	12	18	11	8	16	16	12	16	14	19	17	21	10
The government should provide a partial loan and a partial grant, so landlords pay back some but not all the cost	22	27	19	24	27	23	22	19	23	19	28	18	24	21
The landlord should pay for the whole improvement		36	45	46	44	43	45	43	44	50	43	51	40	50
None of the above		4	0	5	1	4	3	4	2	2	3	5	3	8
Don't know	12	15	12	11	14	10	10	15	10	7	3	4	9	8
Imagine a law passed that requires private rental landlords to improve the quality of their housing. In which of the following ways if any do you think the costs should be covered? [Asked to a random selection of respondents; n=1879]														
The government should give landlords the full amount in a non-repayable grant meaning landlords pay nothing The government should give landlords the full amount in a	8	16	13	9	26	9	15	11	6	7	9	7	7	4
repayable loan meaning landlords pay back the cost but could raise rents to pay off the loan The government should provide a partial loan and a partial		8	7	7	6	9	3	10	8	7	13	10	9	15
grant, so landlords pay back some but not all of the cost but could raise rents to pay off the loan The landlord should pay for the whole improvement, but		21	15	20	24	19	20	21	23	20	15	20	24	27
they could raise rents to cover their costs	27	16	16	30	12	26	26	25	30	32	30	30	29	30
None of the above		22	25	16	11	22	21	18	19	18	22	21	24	13
Don't know	16	17	24	17	21	14	16	17	15	16	11	13	6	13

Has experienced

Renter Type



Disabilities diagnosed

						risubilities diagnosed				
	Total	Developmental disability (e.g. Down's Syndrome)	Learning difficulty, such as reading and writing (e.g. Dyslexia)	Mental health or emotional disability (e.g. Mood Disorders or Schizophrenia, etc.)	Unseen disability (e.g. Diabetes or Crohn's disease.)	Physical disability (e.g. Spinal cord injury or Cerebral Palsy, etc.)	Sensory disability (e.g. visual or hearing impairment)	Speech/language disability (e.g. Developmental Language Disorder)	Other	Don't know
Weighted Sample	3692	14	94	312	343	132	136	10	220	19
Unweighted Sample	3692	12	79	311	376	145	156	12	242	18
	%	%	%	%	%	%	%	%	%	%
Imagine a law passed that requires private rental landlords to improve the quality of their housing. In which of the following ways if any do you think the costs should be covered? [Asked to a random selection of respondents; n=1814] The government should give landlords the full amount in a non-repayable grant meaning landlords pay nothing The government should give landlords the full amount in a repayable loan meaning landlords pay back the cost The government should provide a partial loan and a partial grant, so landlords pay back some but not all the cost The landlord should pay for the whole improvement	22	18 33 0 50 0	4 10 18 49 0	6 19 21 38 3	3 15 24 43 4	2 9 30 39 8	4 18 20 48 1	0 0 29 35 0	3 18 25 31 6	0 0 60 0
Don't know	-	0	18	14	12	12	8	36	17	40
Imagine a law passed that requires private rental landlords to improve the quality of their housing. In which of the following ways if any do you think the costs should be covered? [Asked to a random selection of respondents; n=1879]	•									
The government should give landlords the full amount in a non-repayable grant meaning landlords pay nothing. The government should give landlords the full amount in a	8	12	14	10	10	6	11	28	12	6
repayable loan meaning landlords pay back the cost but could raise rents to pay off the loan The government should provide a partial loan and a partial		0	34	7	7	5	11	8	3	8
grant, so landlords pay back some but not all of the cost but could raise rents to pay off the loan The landlord should pay for the whole improvement, but		70	4	23	19	20	18	37	19	26
they could raise rents to cover their costs	27	0	11	20	27	30	32	10	30	21
None of the above	20	19	25	27	25	22	20	6	20	26
Don't know	16	0	12	13	11	17	9	11	17	14
	•									



·			
	Total	Not applicable – I have not been diagnosed with a disability	Prefer not to say
Weighted Sample	3692	2531	119
Unweighted Sample	3692	2525	121
	%	%	%

18

16

17

32

Imagine a law passed that requires private rental landlords to improve the quality of their housing. In

which of the following ways if any do you think the			
costs should be covered?			
[Asked to a random selection of respondents; n=1814]			
The government should give landlords the full amount in a non-repayable grant meaning landlords pay nothing	4	5	5
The government should give landlords the full amount in a repayable loan meaning landlords pay back the cost	15	14	11
The government should provide a partial loan and a partial grant, so landlords pay back some but not all the cost	22	23	10
The landlord should pay for the whole improvement	43	45	51
None of the above	4	4	7
Don't know	12	10	16
landlords to improve the quality of their housing. In which of the following ways if any do you think the costs should be covered? [Asked to a random selection of respondents; n=1879]			
The government should give landlords the full amount in a non-repayable grant meaning landlords pay nothing The government should give landlords the full amount in a	8	7	8
repayable loan meaning landlords pay back the cost but could raise rents to pay off the loan	9	9	9
The government should provide a partial loan and a partial grant, so landlords pay back some but not all of the cost but could raise rents to pay off the loan	20	20	20
The landlord should pay for the whole improvement, but	27	29	14

they could raise rents to cover their costs

None of the above 20

Don't know 16



			Vote i	n 2024	GE	Vot	e in 2	019 GE			EU Ref	2016	Ge	nder		Ą	ge		Social	Grade
	Total	Con	Lab	Lib Dem	Reform UK	Con	Lab	Lib Dem	Voted Con in 2019 and Lab in 2024	Voted Lab in 2019 and a different party in 2024	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE
Weighted Sample	3692	705	945	358	421	1279	804	307	118	196	1266	1425	1794	1898	388	1540	908	857	2141	1551
Unweighted Sample	3692	643	1112	396	493	1344	902	342	147	206	1419	1463	1641	2051	251	1429	938	1074	2203	1489
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

To what extent, if at all, would you support or oppose each of the following? Private sector landlords should provide tenants alternative accommodation if the property is not habitable due to health and safety concerns Strongly support 54 Somewhat support 26 TOTAL SUPPORT 80 Somewhat oppose Strongly oppose TOTAL OPPOSE 11 Don't know **10** 11 Private landlords should be banned from selling poor quality properties on the open market Strongly support 48 Somewhat support 22 TOTAL SUPPORT 70 Somewhat oppose 11 Strongly oppose 7 **TOTAL OPPOSE 18** Don't know **12** 11 10 11 12 11 12 10 13 11 12 11 Private sector landlord should be required to publicly display the current rent and service charges of any property they own, alongside the same information for previous years Strongly support 47 Somewhat support 30 TOTAL SUPPORT 77 Somewhat oppose Strongly oppose TOTAL OPPOSE 11 Don't know **12** | 12 11 11



House Tenure

Sample Size: 3692 Adults in England Fieldwork: 5th - 7th November 2024

TOTAL OPPOSE 11

Don't know **12** 13

	Total	North	Midlands	London	Rest of South	Urban	Town and Fringe	Rural	Own - outright	Own - with mortgage	Own (part-own) – through shared ownership scheme	Rent	Neither - with parents paying rent	Neither - with parents rent- free	Other
Weighted Sample	3692	1015	701	513	1462	2967	336	386	1139	1004	46	963	229	256	55
Unweighted Sample	3692	1027	736	424	1505	2907	377	405	1311	999	44	911	184	192	51
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
To what extent, if at all, would you support or oppose each of the following? Private sector landlords should provide tenants alternative accommodation if the property is not habitable due to health and safety concerns															
Strongly support	54	56	49	53	54	54	51	54	46	49	55	66	57	57	49
Somewhat support		24	28	21	27	25	27	27	30	27	33	21	24	22	18
TOTAL SUPPORT	80	80	77	74	81	79	78	81	76	76	88	87	81	79	67
Somewhat oppose	7	7	7	8	7	7	10	7	10	8	3	4	7	5	4
Strongly oppose	4	3	3	6	4	4	4	3	5	5	3	1	1	4	5
TOTAL OPPOSE	11	10	10	14	11	11	14	10	15	13	6	5	8	9	9
Don't know	10	10	12	12	9	11	8	9	9	12	6	8	12	13	24
Private landlords should be banned from selling poor															
quality properties on the open market						-									
Strongly support		52	48	44	47	49	44	45	41	46	52	58	52	49	40
Somewhat support		19	22	26	23	22	25	22	22	24	20	20	19	23	19
TOTAL SUPPORT		71	70	70	70	71	69	67	63	70	72	78	71	72	59
Somewhat oppose		10	10	11	12	10	12	14	15	11	5	6	12	8	8
Strongly oppose		7	7	7	7	7	8	7	10	8	6	4	4	6	11
TOTAL OPPOSE		17	17	18	19	17	20	21	25	19	11	10	16	14	19
Don't know	12	12	13	12	12	12	12	11	12	11	18	11	12	15	21
Private sector landlord should be required to publicly display the current rent and service charges of any property they own, alongside the same information for															
previous years															
Strongly support	47	51	41	45	47	47	44	44	45	42	46	52	46	49	56
Somewhat support	30	27	33	28	32	29	33	33	32	31	28	29	27	26	17
TOTAL SUPPORT	77	78	74	73	79	76	77	77	77	73	74	81	73	75	73
Somewhat oppose	7	5	7	11	7	7	10	4	7	8	7	5	8	7	1
Strongly oppose	4	5	4	5	3	4	2	6	5	6	2	2	2	3	1

Living in Urban / Rural / Town and Fringe

Region in England



Gross Household Income

Sample Size: 3692 Adults in England Fieldwork: 5th - 7th November 2024

	Total	Private Renters	Social Renters	Sea Wall constituencies	Sea Wall Renters	at least one housing issue in past 2 years	Under £10,000	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £69,999	£70,000 - £99,999	£100,000+
Weighted Sample	3692	759	204	667	175	1406	162	365	470	403	328	446	340	219
Unweighted Sample	3692	710	201	695	170	1429	161	385	483	413	344	455	329	210
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
To what extent, if at all, would you support or oppose each of the following?														
Private sector landlords should provide tenants														
alternative accommodation if the property is not														
habitable due to health and safety concerns														
Strongly support		64	72	53	65	58	57	55	54	57	50	58	53	48
Somewhat support		21	20	28	24	22	22	29	28	25	27	24	26	25
TOTAL SUPPORT		85	92	81	89	80	79	84	82	82	77	82	79	73
Somewhat oppose	7	4	3	6	3	7	7	6	6	7	7	6	9	10
Strongly oppose	4	1	1	4	1	4	2	1	3	4	4	4	6	8
TOTAL OPPOSE		5	4	10	4	11	9	7	9	11	11	10	15	18
Don't know	10	9	5	10	6	9	12	9	8	7	11	7	6	10
Private landlords should be banned from selling poor														
quality properties on the open market Strongly support	48	56	65	47	58	52	55	49	45	48	50	51	44	40
Strongry support Somewhat support	40 22	21	19	22	22	20	21	23	45 25	24	22	22	23	22
TOTAL SUPPORT		77	84	69	80	72	76	72	70	72	72	73	67	62
Somewhat oppose	11	7	3	12	8	9	10	11	13	10	9	12	14	15
Strongly oppose	7	4	2	8	2	7	3	6	7	8	7	8	9	12
TOTAL OPPOSE		11	5	20	10	16	13	17	20	18	16	20	23	27
Don't know	12	12	10	12	11	11	12	11	11	10	11	7	10	11
Private sector landlord should be required to publicly	14	'4	10	12	11	I '' !	14	11	11	10	11	,	10	11
display the current rent and service charges of any														
property they own, alongside the same information for														
property they own, alongside the same information for previous years														
provious yours							Ī							

Has experienced

Renter Type

Strongly support 47

Somewhat support 30

TOTAL SUPPORT 77

Somewhat oppose 7

TOTAL OPPOSE 11

Strongly oppose 4

Don't know **12** 12



Speech/language

Disabilities diagnosed

Sensory disability

Sample Size: 3692 Adults in England Fieldwork: 5th - 7th November 2024

	Total	Developmental disability (e.g. Down's Syndrome)	Learning difficulty, such as reading and writing (e.g. Dyslexia)	Mental health or emotional disability (e.g. Mood Disorders or Schizophrenia, etc.)	Unseen disability (e.g. Diabetes or Crohn's disease.)	Physical disability (e.g. Spinal cord injury or Cerebral Palsy, etc.)	Sensory disability (e.g. visual or hearing impairment)	Speech/language disability (e.g. Developmental Language Disorder)	Other	Don't know
Weighted Sample		14	94	312	343	132	136	10	220	19
Unweighted Sample	3692		79	311	376	145	156	12	242	18
	%	%	%	%	%	%	%	%	%	%
To what extent, if at all, would you support or oppose each of the following? Private sector landlords should provide tenants alternative accommodation if the property is not										
habitable due to health and safety concerns										
Strongly support	54	57	63	72	62	61	57	90	55	18
Somewhat support		13	18	16	22	24	23	10	23	23
TOTAL SUPPORT	80	70	81	88	84	85	80	100	78	41
Somewhat oppose	7	30	4	2	5	3	6	0	6	12
Strongly oppose	4	0	4	2	3	3	5	0	4	18
TOTAL OPPOSE	11	30	8	4	8	6	11	0	10	30
Don't know	10	0	13	9	9	9	9	0	12	28
Private landlords should be banned from selling poor										
quality properties on the open market		_								
Strongly support		51	47	59	54	45	40	55	45	20
Somewhat support		43	15	18	20	27	23	17	22	13
TOTAL SUPPORT		94	62	77	74	72	63	72	67	33
Somewhat oppose		6	10	10	10	11	18	9	9	10
Strongly oppose	7	0	8	4	5	7	10	0	7	21
TOTAL OPPOSE		6	18	14	15	18	28	9	16	31
Don't know	12	0	19	9	10	11	9	19	16	37
Private sector landlord should be required to publicly display the current rent and service charges of any property they own, alongside the same information for previous years										
Strongly support		74	50	59	53	51	53	80	45	15
Somewhat support		20	25	24	28	32	26	0	32	19
TOTAL SUPPORT	77	94	75	83	81	83	79	80	77	34
Somewhat oppose	7	0	3	4	5	5	5	10	5	12
Strongly oppose	4	0	6	3	4	1	6	11	5	27
TOTAL OPPOSE		0	9	7	9	6	11	21	10	39
Don't know	12	7	16	10	10	11	11	0	13	27



4			
	Total	Not applicable – I have not been diagnosed with a disability	Prefer not to say
Weighted Sample	3692	2531	119
Unweighted Sample	3692	2525	121
	%	%	%

Onweighted Sample

To what extent, if at all, would you support or oppose each of the following?

Private sector landlords should provide tenants alternative accommodation if the property is not

alternative accommodation if the property is not			
habitable due to health and safety concerns			
Strongly support	54	52	57
Somewhat support	26	27	18
TOTAL SUPPORT	80	79	75
Somewhat oppose	7	8	9
Strongly oppose	4	4	5
TOTAL OPPOSE	11	12	14
Don't know	10	9	11
Private landlords should be banned from selling poor			
quality properties on the open market			
Strongly support	48	48	51
Somewhat support	22	23	22
TOTAL SUPPORT	70	71	73
Somewhat oppose	11	11	8
Strongly oppose	7	7	4
TOTAL OPPOSE	18	18	12
Don't know	12	11	16
Private sector landlord should be required to publicly			
display the current rent and service charges of any			
property they own, alongside the same information for			
previous years			
Strongly support	47	46	11

Strongly support	47	46	44
Somewhat support	30	31	31
TOTAL SUPPORT	77	77	75
Somewhat oppose	7	8	6
Strongly oppose	4	4	4
TOTAL OPPOSE	11	12	10
Don't know	12	12	15



.027																				
			Vote i	n 2024	GE	Vot	e in 2	019 GE			EU Ref	2016	Ge	nder		Αį	ge		Social	Grade
	Total	Con	Lab	Lib Dem	Reform UK	Con	Lab	Lib Dem	Voted Con in 2019 and Lab in 2024	Voted Lab in 2019 and a different party in 2024	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE
Weighted Sample	3692	705	945	358	421	1279	804	307	118	196	1266	1425	1794	1898	388	1540	908	857	2141	1551
Unweighted Sample					493	1344	902	342	147	206	1419	1463	1641	2051	251	1429	938	1074	2203	1489
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

the government to invest in:																				
Build more new homes each year in the places that need																			i,	
them, even if it means neglecting improvements to existing	15	11	18	17	13	11	18	16	22	18	16	11	20	10	24	16	13	10	15	15
proper																			i,	
Improve existing properties to meet basic housing																			i,	
standards, even if it means reducing the number of homes	66	73	64	68	69	71	62	67	65	61	66	69	61	71	60	65	68	68	66	65
that are buil																			i,	
Neither	10	9	10	9	12	11	10	12	6	10	10	11	11	9	3	7	12	15	9	10
Don't know	10	7	8	7	7	7	11	6	6	11	8	8	8	11	13	12	7	7	9	10

^{*}Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.



2024															
			Region i	n England		Living in U	rban / Rural / To	wn and Fringe			Hou	se Tenu	re		
	Total	North	Midlands	London	Rest of South	Urban	Town and Fringe	Rural	Own - outright	Own - with mortgage	Own (part-own) – through shared ownership scheme	Rent	Neither - with parents paying rent	Neither - with parents rent-free	Other
Weighted Sample	3692	1015	701	513	1462	2967	336	386	1139	1004	46	963	229	256	55
Unweighted Sample	3692	1027	736	424	1505	2907	377	405	1311	999	44	911	184	192	51
	0/-	0/	0/	0/	0/	0/	0/	0/	0/	0/_	0/	0/	0/	0/	0/

the government to invest in?															
Build more new homes each year in the places that need															
them, even if it means neglecting improvements to existing	15	14	14	20	14	16	11	10	12	12	17	18	17	23	18
proper															
Improve existing properties to meet basic housing															
standards, even if it means reducing the number of homes	66	67	64	58	69	64	73	71	69	72	61	60	59	58	67
that are buil															
Neither	10	9	10	11	9	10	9	11	12	8	9	10	9	5	8
Don't know	10	10	12	10	8	10	8	9	7	8	14	12	16	14	7

^{*}Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.



1024														
		Rente	r Type			Has experienced			Gro	ss Househ	old Income)		
	Total	Private Renters	Social Renters	Sea Wall constituencies	Sea Wall Renters		Under £10,000	£10,000 - £19,999	£20,000 - £29,999	£30,000 - £39,999	£40,000 - £49,999	£50,000 - £69,999	£70,000 - £99,999	£100,000+
Weighted Sample	3692	759	204	667	175	1406	162	365	470	403	328	446	340	219
Unweighted Sample	3692	710	201	695	170	1429	161	385	483	413	344	455	329	210
	%	%	%	%	0/2	%	0/2	0/2	0/2	0/2	0/2	%	0/2	%

15	20	13	12	12	15	11	14	15	15	18	18	13	22
66	58	66	70	69	66	68	62	67	67	68	67	72	58
10	10	10	10	9	10	11	13	10	9	10	8	9	11
10	12	11	8	10	9	10	10	8	9	4	7	6	8
	66	66 5810 10	66 58 66 10 10 10	66 58 66 70 10 10 10 10	66 58 66 70 69 10 10 10 10 9	66 58 66 70 69 66 10 10 10 9 10	66 58 66 70 69 66 68 10 10 10 9 10 11	66 58 66 70 69 66 68 62 10 10 10 9 10 11 13	66 58 66 70 69 66 68 62 67 10 10 10 9 10 11 13 10	66 58 66 70 69 66 68 62 67 67 10 10 10 9 10 11 13 10 9	66 58 66 70 69 66 68 62 67 67 68 10 10 10 10 9 10 11 13 10 9 10	66 58 66 70 69 66 68 62 67 67 68 67 10 10 10 10 9 10 11 13 10 9 10 8	66 58 66 70 69 66 68 62 67 67 68 67 72 10 10 10 10 9 10 11 13 10 9 10 8 9

^{*}Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.



			Disabilities diagnosed								
	Total	Developmental disability (e.g. Down's Syndrome)	Learning difficulty, such as reading and writing (e.g. Dyslexia)	Mental health or emotional disability (e.g. Mood Disorders or Schizophrenia, etc.)	Unseen disability (e.g. Diabetes or Crohn's disease.)	Physical disability (e.g. Spinal cord injury or Cerebral Palsy, etc.)	Sensory disability (e.g. visual or hearing impairment)	Speech/language disability (e.g. Developmental Language Disorder)	Other	Don't know	
Weighted Sample	3692	14	94	312	343	132	136	10	220	19	
Unweighted Sample	3692	12	79	311	376	145	156	12	242	18	
	%	%	%	%	%	%	%	%	%	%	

the government to invest in?										
Build more new homes each year in the places that need										
them, even if it means neglecting improvements to existing	15	10	15	13	13	15	15	25	14	16
proper										
Improve existing properties to meet basic housing										
standards, even if it means reducing the number of homes	66	77	62	70	67	64	64	69	65	42
that are buil										
Neither	10	0	5	8	14	13	13	0	13	20
Don't know	10	13	18	9	6	8	8	6	9	23

^{*}Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.



	Total	Not applicable – I have not been diagnosed with a	Prefer not to say	
Weighted Sample	3692	disability 2531	119	
Unweighted Sample			121	
	0/_	0/2	0/2	

the government to invest in:			
Build more new homes each year in the places that need			
them, even if it means neglecting improvements to existing	15	15	12
proper			
Improve existing properties to meet basic housing			
standards, even if it means reducing the number of homes	66	66	59
that are buil			
Neither	10	9	9
Don't know	10	9	21

^{*}Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.