

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Gender		Age				
	Male	Female	18-24	25-34	35-44	45-54	55+
	A	B	C	D	E	F	G

Thinking about benefits such as tax credits, pensions, housing benefits, etc...Have you claimed any such benefits in the last two years (i.e., since March 2022)? (Please select the option that best applies)

Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Yes	23%	23%	24%	13%	21%	25%	17%	29%
					C	C.F		C.D.F
No	71%	70%	72%	71%	69%	70%	78%	69%
							D.E.G	
Don't know/ can't recall	6%	7%	4%	16%	10%	5%	5%	2%
		B		D.E.F.G	E.F.G	G	G	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Region								
	North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
	J	K	L	M	N	O	P	Q	R

Thinking about benefits such as tax credits, pensions, housing benefits, etc...Have you claimed any such benefits in the last two years (i.e., since March 2022)? (Please select the option that best applies)

Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Yes	23%	24%	25%	22%	21%	24%	24%	24% *	18%	25% *
No	71%	70%	69%	72%	69%	72%	70%	71% *	78% K.M.O	72% *
Don't know/ can't recall	6%	6% N	6%	6%	10% N.O.Q	4%	6% N	5% *	4%	3% *

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Working Status						
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
	AF	AG	AH	AI	AJ	AK	AL

Thinking about benefits such as tax credits, pensions, housing benefits, etc...Have you claimed any such benefits in the last two years (i.e., since March 2022)? (Please select the option that best applies)

Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Yes	23%	13%	28%	17%	7%	34%	39%	33%
			AF.AH.AI	AF.AI	*	AF.AH.AI	AF.AH.AI*	AF.AH.AI
No	71%	83%	66%	78%	82%	64%	47%	52%
		AG.AH.AJ.AK.AL	AK.AL	AG.AJ.AK.AL	AG.AJ.AK.AL*	AK.AL	*	
Don't know/ can't recall	6%	4%	6%	5%	11%	2%	15%	15%
		AJ	AJ	AJ	AF.AH.AJ*		AF.AG.AH.AJ*	AF.AG.AH.AJ

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Marital Status					Children in Household				
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV

Thinking about benefits such as tax credits, pensions, housing benefits, etc...Have you claimed any such benefits in the last two years (i.e., since March 2022)? (Please select the option that best applies)

Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Yes	23%	24%	16%	46%	31%	20%	22%	28%	28%	39%	29%
		AN		AM.AN.AP.AQ	AN.AQ*			AR.AW	AR.AW	AR.AW*	AR.AW
No	71%	73%	80%	52%	64%	70%	74%	65%	68%	58%	65%
		AO	AM.AO.AP.AQ		*	AO	AS.AU.AV.AW	AW	AW	*	AW
Don't know/ can't recall	6%	4%	3%	2%	5%	10%	4%	7%	4%	3%	6%
					*	AM.AN.AO		AR		*	

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Parent/ Guardian							
	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
	AX	AY	AZ	BA	BB	BC	BD	BE

Thinking about benefits such as tax credits, pensions, housing benefits, etc...Have you claimed any such benefits in the last two years (i.e., since March 2022)? (Please select the option that best applies)

Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Yes	23%	30%	15%	28%	32%	33%	26%	31%	29%
		AY		AY	AY	AY	AY*	AY	AY
No	71%	66%	76%	65%	63%	61%	71%	64%	68%
		AX.AZ.BA.BB.BD.BE					*		AX.BB
Don't know/ can't recall	6%	3%	9%	6%	5%	6%	2%	5%	2%
		BE	AX.BC.BD.BE	AX.BE	BE	AX.BE	*	AX.BE	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Gender		Age				
	Male	Female	18-24	25-34	35-44	45-54	55+
	A	B	C	D	E	F	G

You mentioned that you have claimed benefits in the last two years (i.e., since March 2022)...Which, if any, of the following benefits have you claimed in that time? (Please select all that apply)

	Unweighted base	A	B	C	D	E	F	G
Base: All UK adults who have claimed benefits in the last two years	501	234	267	24	69	90	55	263
	492	234	258	30	70	94	57	241
Jobseeker's Allowance	6%	8%	5%	16% **	14% G*	5% *	7% *	3%
Universal Credit	27%	22%	32% A	41% **	45% G*	53% G*	46% G*	6%
Working Tax Credits	8%	10%	7%	9% **	11% G*	12% G*	24% G*	3%
Child Tax Credits	12%	10%	14%	24% **	17% G*	21% G*	25% G*	3%
Housing Benefit	20%	19%	21%	18% **	23% *	19% *	24% *	20%
Pension Credit	7%	6%	8%	20% **	9% E.F*	1% *	- *	10% E.F
State Pension	36%	38%	33%	10% **	7% E.F*	1% *	- *	69% D.E.F
Attendance Allowance	6%	7%	6%	6% **	6% *	3% *	- *	9% F
Disability Living Allowance or Personal Independence Payment	22%	18%	25%	15% **	27% *	25% *	22% *	20%
Other	9%	8%	10%	9% **	10% *	14% *	10% *	7%
Don't know/ can't recall	3%	4%	3%	7% **	4% *	2% *	5% *	3%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Region								
	North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
	J	K	L	M	N	O	P	Q	R

You mentioned that you have claimed benefits in the last two years (i.e., since March 2022)...Which, if any, of the following benefits have you claimed in that time? (Please select all that apply)

	Unweighted base	J	K	L	M	N	O	P	Q	R
Base: All UK adults who have claimed benefits in the last two years	492	117	87	42	60	116	421	25	32	14
Jobseeker's Allowance	6%	8%	2% *	2% *	14% K.N.O*	5%	6%	4% **	3% *	13% **
Universal Credit	27%	26%	36% N.Q*	34% N*	38% N.Q*	16%	28% N	37% **	16% *	15% **
Working Tax Credits	8%	8%	12% *	6% *	12% *	7%	9% **	6% **	6% *	6% **
Child Tax Credits	12%	12%	17% *	10% *	12% *	9%	12% **	9% **	17% *	16% **
Housing Benefit	20%	21%	18% *	28% *	20% *	15%	20% **	16% **	25% *	35% **
Pension Credit	7%	8%	4% *	4% *	18% K.N.O*	5%	7% **	3% **	6% *	20% **
State Pension	36%	39% M	30% *	28% *	21% *	45% K.M.O	35% M	32% **	48% M*	27% **
Attendance Allowance	6%	7%	6% *	7% *	11% *	5%	7% **	7% **	- *	- **
Disability Living Allowance or Personal Independence Payment	22%	18%	19% *	22% *	27% *	17%	20% **	24% **	48% J.K.L.M.N.O*	22% **
Other	9%	7%	15% M*	8% *	3% *	12%	10% **	9% **	6% *	13% **
Don't know/ can't recall	3%	2%	2% *	5% *	1% *	7%	4% **	- **	- *	7% **

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Working Status						
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
	AF	AG	AH	AI	AJ	AK	AL

You mentioned that you have claimed benefits in the last two years (i.e., since March 2022)...Which, if any, of the following benefits have you claimed in that time? (Please select all that apply)

	Unweighted base	AF	AG	AH	AI	AJ	AK	AL
Base: All UK adults who have claimed benefits in the last two years	492	116	87	204	7	171	37	73
Jobseeker's Allowance	6%	14%	6%	10%	-	1%	14%	3%
		AJ.AL	AJ*	AJ.AL	**		AJ.AL*	*
Universal Credit	27%	37%	41%	39%	38%	1%	53%	44%
		AJ	AJ*	AJ	**		AJ*	AJ*
Working Tax Credits	8%	21%	11%	16%	16%	1%	5%	5%
		AJ.AK.AL	AJ*	AJ.AL	**		AJ*	AJ*
Child Tax Credits	12%	21%	17%	19%	37%	1%	20%	13%
		AJ	AJ*	AJ	**		AJ*	AJ*
Housing Benefit	20%	11%	17%	14%	-	19%	38%	34%
			*		**		AF.AG.AH.AJ*	AF.AG.AH.AJ*
Pension Credit	7%	5%	6%	6%	22%	13%	3%	-
			AL*	AL	**	AF.AH.AL	*	*
State Pension	36%	12%	19%	15%	19%	82%	5%	1%
		AL	AL*	AL	**	AF.AG.AH.AK.AL	*	*
Attendance Allowance	6%	4%	3%	4%	-	12%	6%	1%
			*		**	AF.AG.AH.AL	*	*
Disability Living Allowance or Personal Independence Payment	22%	13%	18%	15%	33%	19%	33%	41%
			*		**		AF.AH*	AF.AG.AH.AJ*
Other	9%	10%	12%	11%	-	6%	6%	16%
			*		**		*	AJ*
Don't know/ can't recall	3%	6%	4%	5%	11%	2%	3%	1%
			*		**		*	*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Marital Status					Children in Household				
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV

You mentioned that you have claimed benefits in the last two years (i.e., since March 2022)...Which, if any, of the following benefits have you claimed in that time? (Please select all that apply)

	Unweighted base	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Base: All UK adults who have claimed benefits in the last two years	492	222	43	69	22	137	324	73	57	25	155
Jobseeker's Allowance	6%	6%	7% *	4% *	- **	8%	5%	12% AR*	7% *	10% **	10% AR
Universal Credit	27%	11%	59% AM.AO*	18% *	9% **	51% AM.AO	19%	30% *	61% AR.AS.AV*	54% **	45% AR.AS
Working Tax Credits	8%	7%	12% *	6% *	9% **	10%	3%	16% AR*	21% AR*	27% **	20% AR
Child Tax Credits	12%	13%	19% *	9% *	9% **	11%	1%	33% AR*	37% AR*	37% **	35% AR
Housing Benefit	20%	10%	26% AM*	31% AM*	27% **	28% AM	22%	19% *	14% *	13% **	16% **
Pension Credit	7%	5%	5% *	11% *	17% **	8%	7%	7% *	8% *	13% **	8% **
State Pension	36%	47% AN.AQ	6% *	52% AN.AQ*	64% **	13%	49% AS.AT.AV	8% *	7% *	10% **	8% **
Attendance Allowance	6%	9% AN.AQ	- *	5% *	22% **	1%	7%	4% *	4% *	7% **	5% **
Disability Living Allowance or Personal Independence Payment	22%	18%	32% *	29% *	18% **	21%	24%	21% *	15% *	19% **	18% **
Other	9%	11%	5% *	11% *	10% **	7%	9%	17% AR*	6% *	7% **	12% **
Don't know/ can't recall	3%	4%	- *	1% *	- **	4%	3%	3% *	3% *	- **	3% **

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Parent/ Guardian							
	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
	AX	AY	AZ	BA	BB	BC	BD	BE

You mentioned that you have claimed benefits in the last two years (i.e., since March 2022)...Which, if any, of the following benefits have you claimed in that time? (Please select all that apply)

	Unweighted base	AX	AY	AZ	BA	BB	BC	BD	BE
Base: All UK adults who have claimed benefits in the last two years	492	342	150	44	65	68	22	151	209
Jobseeker's Allowance	6%	5% BE	8% BE	9% *	8% *	8% BE*	9% **	9% AX.BE	3%
Universal Credit	27%	24% BE	35% AX.BE	48% AX.BE*	52% AX.AY.BE*	50% AX.BE*	43% **	45% AX.BE	11%
Working Tax Credits	8%	10% BE	6%	9% *	21% AX.AY.BE*	32% AX.AY.AZ.BD.BE	10% **	20% AX.AY.BE	3%
Child Tax Credits	12%	16% AY.BE	3%	28% AX.AY.BE*	42% AX.AY.BE*	42% AX.AY.BE*	36% **	36% AX.AY.BE	4%
Housing Benefit	20%	19%	24%	21% *	12% *	19% *	13% **	16%	21%
Pension Credit	7%	7%	7%	10% *	6% *	5% *	- **	7%	7%
State Pension	36%	41% AY.AZ.BA.BB.BC	24% AZ.BA.BB.BD	8% *	7% *	4% *	- **	5%	63% AX.AY.AZ.BA.BB.BE
Attendance Allowance	6%	7%	4%	9% *	3% *	5% *	- **	5%	9% AY
Disability Living Allowance or Personal Independence Payment	22%	18%	30% AX.BD.BE	17% *	20% *	22% *	17% **	18%	19%
Other	9%	9%	10%	21% AX.BB.BE*	10% *	7% *	16% **	13%	7%
Don't know/ can't recall	3%	4%	3%	- *	4% *	3% *	5% **	4%	3%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Gender		Age				
	Male	Female	18-24	25-34	35-44	45-54	55+
	A	B	C	D	E	F	G

Thinking about claiming benefits...Which, if any, of the following did you feel when you claimed these? (Please select all that apply)

	Unweighted base	2121	998	1123	178	338	370	329	906
	Base: All UK adults	2121	1029	1092	235	333	378	330	845
Relieved	8%	7%	9%	13%	9%	9%	7%	7%	
Ashamed	7%	6%	8%	6%	9%	12%	7%	3%	
Supported	8%	8%	8%	19%	8%	6%	8%	6%	
Confident	5%	7%	3%	12%	9%	2%	2%	3%	
Confused	5%	5%	4%	5%	4%	5%	8%	3%	
Reassured	5%	5%	5%	8%	6%	5%	4%	5%	
Angry	3%	4%	2%	3%	5%	4%	4%	2%	
Content	4%	6%	2%	10%	5%	2%	4%	4%	
Other	13%	11%	15%	3%	12%	10%	11%	18%	
Don't know	10%	9%	11%	8%	10%	8%	12%	11%	
Not applicable- I didn't feel anything in particular when I claimed my benefits	52%	53%	51%	59%	51%	57%	51%	49%	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Region								
	North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
	J	K	L	M	N	O	P	Q	R

Thinking about claiming benefits...Which, if any, of the following did you feel when you claimed these? (Please select all that apply)

Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Relieved	8%	7%	9%	8%	14%	8%	9%	4%	7%	2%
					J.K.L.N.O.P.Q.R			*		*
Ashamed	7%	8%	7%	9%	6%	4%	7%	10%	6%	2%
		N		N			N	N*		*
Supported	8%	7%	8%	8%	16%	7%	9%	5%	6%	5%
					J.K.L.N.O.P.Q.R			*		*
Confident	5%	4%	5%	0%	13%	4%	5%	4%	2%	3%
		L	L		J.K.L.N.O.P.Q	L	L.Q	L*		*
Confused	5%	5%	5%	4%	5%	5%	5%	8%	3%	2%
								*		*
Reassured	5%	4%	6%	3%	8%	4%	5%	5%	6%	9%
					J.L.N.O			*		*
Angry	3%	4%	3%	2%	3%	1%	3%	8%	3%	4%
		N					N	K.L.M.N.O*		*
Content	4%	3%	5%	2%	10%	4%	4%	6%	1%	3%
			Q		J.K.L.N.O.Q		J	*		*
Other	13%	12%	13%	16%	7%	15%	13%	14%	13%	15%
		M	M	M		M	M	*	M	*
Don't know	10%	10%	8%	12%	11%	9%	10%	8%	12%	14%
								*		*
Not applicable- I didn't feel anything in particular when I claimed my benefits	52%	54%	51%	50%	46%	55%	52%	51%	54%	54%
		M				M		*		*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Working Status						
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
	AF	AG	AH	AI	AJ	AK	AL

Thinking about claiming benefits...Which, if any, of the following did you feel when you claimed these? (Please select all that apply)

Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Relieved	8%	6%	16%	9%	7%	8%	6%	8%
			AF.AH.AI.AJ.AK.AL	AF	*		*	
Ashamed	7%	6%	8%	6%	6%	3%	13%	15%
		AJ	AJ	AJ	*		AF.AH.AJ*	AF.AG.AH.AI.AJ
Supported	8%	6%	14%	8%	10%	7%	7%	10%
			AF.AH.AJ	AF	*		*	
Confident	5%	4%	8%	5%	7%	4%	7%	4%
			AF.AH.AJ	AF	*		*	
Confused	5%	3%	6%	4%	4%	3%	9%	10%
			AJ	*			AF.AH.AJ*	AF.AH.AJ
Reassured	5%	3%	9%	5%	5%	6%	9%	5%
			AF.AH	AF	*	AF	AF*	
Angry	3%	4%	2%	3%	1%	1%	7%	5%
		AJ		AJ	*		AJ*	AJ
Content	4%	3%	7%	4%	8%	5%	2%	2%
			AF.AH.AL	AF	AL*		*	
Other	13%	11%	13%	12%	4%	19%	12%	10%
		AI	AI	AI	*	AF.AG.AH.AI.AL	AI*	
Don't know	10%	9%	12%	10%	5%	10%	11%	14%
					*		*	AF.AI
Not applicable- I didn't feel anything in particular when I claimed my benefits	52%	59%	41%	55%	70%	48%	46%	42%
		AG.AH.AJ.AK.AL		AG.AJ.AL	AG.AH.AJ.AK.AL*		*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Marital Status					Children in Household				
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV

Thinking about claiming benefits...Which, if any, of the following did you feel when you claimed these? (Please select all that apply)

Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Relieved	8%	6%	6%	23%	9%	10%	6%	12%	13%	16%	13%
				AM.AN.AP.AQ	*	AM		AR	AR	AR*	AR
Ashamed	7%	4%	10%	6%	3%	9%	6%	11%	9%	9%	10%
			AM.AP		*	AM		AR		*	AR
Supported	8%	7%	6%	11%	5%	10%	6%	11%	12%	23%	13%
			AM		*	AM		AR	AR	AR.AS.AT.AV*	AR
Confident	5%	5%	2%	4%	3%	6%	3%	7%	7%	19%	9%
		AN			*	AN		AR	AR	AR.AS.AT.AV.AW	AR
Confused	5%	3%	5%	7%	5%	6%	4%	7%	5%	12%	7%
			AM		*	AM		AR		AR.AW*	AR
Reassured	5%	5%	4%	6%	5%	5%	4%	9%	9%	3%	8%
					*			AR	AR	*	AR
Angry	3%	2%	4%	3%	2%	4%	3%	3%	2%	3%	3%
					*					*	
Content	4%	4%	1%	7%	3%	5%	3%	5%	5%	17%	6%
		AN		AN	*	AN				AR.AS.AT.AV*	AR
Other	13%	13%	14%	18%	18%	11%	15%	8%	8%	4%	8%
			AQ		*		AS.AT.AU.AV.AW			*	
Don't know	10%	13%	5%	7%	13%	8%	10%	7%	11%	13%	9%
		AN.AO.AQ			AN*					*	
Not applicable- I didn't feel anything in particular when I claimed my benefits	52%	52%	59%	33%	47%	54%	54%	52%	51%	32%	49%
		AO	AO		AO*	AO	AU	AU	AU	*	AU

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Parent/ Guardian							
	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
	AX	AY	AZ	BA	BB	BC	BD	BE

Thinking about claiming benefits...Which, if any, of the following did you feel when you claimed these? (Please select all that apply)

	Unweighted base	2121	1167	954	147	201	201	84	475	759
	Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Relieved	8%	9%	7%	14%	12%	13%	9%	13%	7%	
		BE	AX.AY.BE	AY.BE	AY.BE	*	AX.AY.BE			
Ashamed	7%	7%	7%	12%	12%	11%	12%	11%	4%	
		BE	BE	AX.AY.BE	AX.AY.BE	AX.AY.BE	BE*	AX.AY.BE		
Supported	8%	10%	6%	16%	12%	15%	12%	14%	7%	
		AY.BE	AX.AY.BE	AY.BE	AX.AY.BE	AY*	AX.AY.BE			
Confident	5%	5%	4%	14%	9%	6%	2%	8%	3%	
		BE	AX.AY.BB.BC.BD.E	AX.AY.BC.BE	BE	*	AX.AY.BC.BE			
Confused	5%	5%	4%	8%	8%	10%	11%	8%	3%	
		BE	AY.BE	AX.AY.BE	AX.AY.BE	AX.AY.BE	AX.AY.BE*	AX.AY.BE		
Reassured	5%	6%	5%	9%	8%	9%	3%	8%	5%	
		BE	AY.BE	AX.AY.BC.BE	*	AY.BE				
Angry	3%	3%	3%	6%	5%	3%	5%	4%	2%	
		BE	AX.BE	*						
Content	4%	5%	3%	11%	6%	6%	2%	6%	4%	
		AY.BE	AX.AY.BC.BD.BE	*	AY.BE					
Other	13%	13%	13%	6%	7%	8%	10%	8%	16%	
		AZ.BA.BB.BD	AZ.BA.BD	*	AX.AY.AZ.BA.BB.E					
Don't know	10%	12%	8%	7%	12%	11%	9%	10%	13%	
		AY	*	AY						
Not applicable- I didn't feel anything in particular when I claimed my benefits	52%	47%	58%	42%	45%	45%	51%	46%	48%	
		AX.AZ.BA.BB.BD.BE	*							

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Gender		Age				
	Male	Female	18-24	25-34	35-44	45-54	55+
	A	B	C	D	E	F	G

Still thinking about claiming benefits...Which, if any, of the following emotions do you believe individuals should experience when claiming benefits? (Please select all that apply)

	Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults		2121	1029	1092	235	333	378	330	845
Relieved	26%	23%	28%	25%	30%	26%	29%	23%	
			A		G		G		
Ashamed	5%	6%	5%	6%	7%	7%	5%	4%	
						G			
Supported	45%	41%	49%	37%	43%	44%	51%	46%	
			A				C.D.E	C	
Confident	14%	15%	12%	19%	16%	11%	18%	11%	
				E.G	G		E.G		
Confused	2%	3%	2%	5%	3%	2%	2%	2%	
				G					
Reassured	35%	32%	38%	31%	33%	38%	43%	33%	
			A				C.D.G		
Angry	2%	2%	1%	3%	2%	2%	1%	1%	
				G	G	G			
Content	9%	11%	8%	16%	13%	9%	8%	7%	
		B		E.F.G	F.G				
Other	3%	2%	3%	-	2%	1%	3%	4%	
					C		C	C.E	
Don't know	10%	10%	9%	7%	9%	10%	10%	10%	
Not applicable- I don't think individuals should feel anything in particular when claiming benefits	26%	28%	23%	33%	27%	29%	21%	24%	
		B		F.G		F			

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Region								
	North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
	J	K	L	M	N	O	P	Q	R

Still thinking about claiming benefits...Which, if any, of the following emotions do you believe individuals should experience when claiming benefits? (Please select all that apply)

Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Relieved	26%	22%	26%	25%	29%	27%	25%	27%*	25%	28%*
Ashamed	5%	7% N	6%	4%	7%	4%	6%	3%*	6%	2%*
Supported	45%	43%	43%	47%	43%	50% J.O.R	46%	42%*	48%	33%*
Confident	14%	12%	13%	11%	21% J.K.L.N.O	13%	14%	17%*	13%	14%*
Confused	2%	3%	1%	2%	4% K.N.O	2%	2%	3%*	3%	-*
Reassured	35%	35%	34%	31%	36%	37%	35%	37%*	39%	32%*
Angry	2%	1%	1%	2%	2%	1%	2%	2%*	2%	-*
Content	9%	6%	11% J.L.R	6%	14% J.L.O.R	9%	9% J	11% R*	11% R	2% *
Other	3%	1%	4% J	5% J.N.O	2%	2%	2%	4%*	4% J	6% J*
Don't know	10%	9%	9%	9%	10%	12% Q	10%	11%*	6%	12%*
Not applicable- I don't think individuals should feel anything in particular when claiming benefits	26%	28% M	26%	25%	21%	25%	25%	25%*	28%	30%*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Working Status						
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
	AF	AG	AH	AI	AJ	AK	AL

Still thinking about claiming benefits...Which, if any, of the following emotions do you believe individuals should experience when claiming benefits? (Please select all that apply)

Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Relieved	26%	24%	32%	26%	25%	24%	30%	24%
			AF.AH.AJ		*		*	
Ashamed	5%	6%	4%	6%	9%	5%	5%	3%
					*		*	
Supported	45%	44%	52%	46%	37%	47%	46%	42%
			AF.AH.AI.AL		*		*	
Confident	14%	15%	15%	15%	12%	10%	13%	16%
		AJ	AJ	AJ	*		*	AJ
Confused	2%	2%	4%	2%	4%	2%	2%	3%
					*		*	
Reassured	35%	35%	43%	37%	29%	33%	32%	33%
			AF.AH.AI.AJ.AL		*		*	
Angry	2%	2%	2%	2%	4%	1%	3%	-
					AJ.AL*		AL*	
Content	9%	9%	14%	10%	9%	8%	12%	8%
			AF.AH.AJ.AL		*		*	
Other	3%	2%	3%	2%	-	4%	2%	2%
					*	AF.AH	*	
Don't know	10%	9%	9%	9%	3%	10%	11%	15%
					*	AI	AI*	AF.AG.AH.AI.AJ
Not applicable- I don't think individuals should feel anything in particular when claiming benefits	26%	28%	18%	26%	41%	22%	26%	26%
		AG.AH.AJ		AG	AG.AH.AJ.AK.AL*		*	AG

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Marital Status					Children in Household				
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV

Still thinking about claiming benefits...Which, if any, of the following emotions do you believe individuals should experience when claiming benefits? (Please select all that apply)

Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Relieved	26%	25%	24%	27%	17% *	28% AP	24%	29%	30%	30% *	30% AR
Ashamed	5%	4%	6% AP	6% AP	- *	7% AM.AP	6%	6%	3%	3% *	5%
Supported	45%	47%	49%	47%	39% *	43%	46% AW	46% AW	47% AW	38% *	45% AW
Confident	14%	14% AP	14% AP	10%	6% *	16% AP	12%	19% AR	16%	26% AR.AW*	18% AR
Confused	2%	2%	2%	3%	4% *	3%	2%	3%	4%	3% *	3%
Reassured	35%	36% AP	35% AP	34%	22% *	36% AP	36% AW	34% AW	38% AW	34% AW*	35% AW
Angry	2%	1%	3% AM	1%	1% *	2% AM	1%	3% AR	1%	3% *	2% AR
Content	9%	9%	5%	8%	4% *	12% AN.AP	9%	8%	11%	21% AR.AS.AT.AV*	11%
Other	3%	4% AQ	2%	4%	4% *	2%	3% AS.AV	1%	1%	- *	1%
Don't know	10%	9%	10%	13%	17% AMAQ*	8%	9%	9%	10%	8% *	9%
Not applicable- I don't think individuals should feel anything in particular when claiming benefits	26%	24%	28% AO	18%	29% *	28% AO	25%	26%	27%	30% *	27%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Parent/ Guardian							
	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
	AX	AY	AZ	BA	BB	BC	BD	BE

Still thinking about claiming benefits...Which, if any, of the following emotions do you believe individuals should experience when claiming benefits? (Please select all that apply)

Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Relieved	26%	26%	25%	31%	29%	29%	32%*	29%	24%
Ashamed	5%	5%	6%	9%	4%	6%	3%*	6%	3%
Supported	45%	47%	43%	39%	42%	46%	55%*	45%	49%
Confident	14%	14%	14%	16%	16%	21%	16%*	19%	10%
Confused	2%	3%	2%	8%	4%	1%	5%*	4%	2%
Reassured	35%	35%	35%	34%	40%	39%	43%*	38%	34%
Angry	2%	2%	1%	7%	3%	2%	1%*	3%	1%
Content	9%	8%	10%	12%	11%	11%	8%*	10%	7%
Other	3%	3%	2%	1%	1%	-	1%*	1%	4%
Don't know	10%	10%	9%	6%	11%	13%	6%*	9%	11%
Not applicable- I don't think individuals should feel anything in particular when claiming benefits	26%	22%	29%	26%	25%	25%	24%*	25%	22%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Gender		Age				
	Male	Female	18-24	25-34	35-44	45-54	55+
	A	B	C	D	E	F	G

To what extent do you support or oppose the following people accessing their benefits? (Please select one option in each row)

Pensioners								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Strongly support	55%	51%	59%	29%	47%	57%	59%	63%
			A		C	C.D	C.D	C.D
Tend to support	29%	29%	28%	47%	31%	27%	26%	25%
			D.E.F.G		G			
No strong feelings either way	11%	13%	9%	16%	13%	11%	10%	9%
		B		F.G	G			
Tend to oppose	2%	2%	1%	2%	3%	1%	2%	1%
					G			
Strongly oppose	1%	2%	1%	2%	2%	1%	0%	1%
		B						
Don't know	3%	3%	2%	5%	4%	3%	3%	1%
				G	G			
Net: Net: Support	84%	81%	87%	76%	78%	84%	85%	88%
			A			C.D	C.D	C.D
Net: Net: Oppose	3%	3%	2%	3%	5%	2%	2%	2%
					G			

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Region								
	North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
	J	K	L	M	N	O	P	Q	R

To what extent do you support or oppose the following people accessing their benefits? (Please select one option in each row)

Pensioners										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Strongly support	55%	62% K.L.M.O	50%	49%	51%	56%	55%	57% *	54%	62% *
Tend to support	29%	22%	35% J.O	30% J	31% J	29% J	29% J	25% *	31% J	28% *
No strong feelings either way	11%	13% N	11%	14% N	11%	9%	11% N	9% *	11%	7% *
Tend to oppose	2%	2%	1%	2%	2%	2%	2%	2% *	0%	2% *
Strongly oppose	1%	0%	1% J	2% J	2% J	1%	1% J	2% J*	1%	- *
Don't know	3%	2%	1%	3%	4% J.K	4% K	3% K	5% K*	2%	2% *
Net: Net: Support	84%	84%	85%	79%	82%	85%	84%	82% *	85%	90% *
Net: Net: Oppose	3%	2%	3%	4%	4%	3%	3%	4% *	2%	2% *

Turn2us
Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Working Status						
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
	AF	AG	AH	AI	AJ	AK	AL

To what extent do you support or oppose the following people accessing their benefits? (Please select one option in each row)

Pensioners								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Strongly support	55%	54%	51%	53%	29%	65%	52%	58%
		AI	AI	AI	*	AF.AG.AH.AI.AK	AI*	AI
Tend to support	29%	29%	34%	30%	47%	23%	28%	24%
		AJ	AJ.AL	AJ	AG.AH.AJ.AK.AL*		*	
No strong feelings either way	11%	11%	9%	11%	16%	10%	11%	13%
					*		*	
Tend to oppose	2%	2%	2%	2%	3%	1%	1%	1%
					*		*	
Strongly oppose	1%	2%	-	1%	2%	1%	2%	0%
		AG.AH		AG	AG*		AG*	
Don't know	3%	3%	3%	3%	3%	1%	7%	5%
		AJ		AJ	*		AH.AJ*	AJ
Net: Net: Support	84%	83%	86%	84%	77%	88%	80%	81%
					*	AF.AH.AI.AK.AL	*	
Net: Net: Oppose	3%	3%	2%	3%	5%	2%	3%	1%
					*		*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Marital Status					Children in Household				
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV

To what extent do you support or oppose the following people accessing their benefits? (Please select one option in each row)

Pensioners											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Strongly support	55%	58%	61%	67%	64%	47%	56%	57%	59%	44%	56%
		AQ	AQ	AM.AQ	AQ*		AW	AW	AU.AW	*	AU.AW
Tend to support	29%	28%	26%	20%	23%	33%	28%	28%	26%	37%	28%
		AO			*	AO				*	
No strong feelings either way	11%	10%	9%	10%	6%	13%	11%	10%	9%	11%	10%
					*					*	
Tend to oppose	2%	1%	2%	1%	3%	2%	1%	2%	3%	3%	2%
					*	AM			AR	*	
Strongly oppose	1%	1%	0%	1%	3%	1%	1%	1%	0%	1%	1%
					*					*	
Don't know	3%	2%	1%	1%	1%	4%	2%	4%	2%	4%	3%
					*	AM.AN				*	
Net: Net: Support	84%	86%	87%	88%	87%	79%	85%	84%	85%	80%	84%
		AQ	AQ	AQ	*		AW	AW	AW	*	AW
Net: Net: Oppose	3%	2%	3%	1%	5%	4%	2%	2%	4%	4%	3%
					AM*	AM				*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Parent/ Guardian							
	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
	AX	AY	AZ	BA	BB	BC	BD	BE

To what extent do you support or oppose the following people accessing their benefits? (Please select one option in each row)

Pensioners									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Strongly support	55%	61%	48%	47%	54%	57%	57%	57%	64%
		AY.AZ.BA.BD				AY.AZ	*	AY.AZ	AX.AY.AZ.BA.BE
Tend to support	29%	25%	33%	31%	26%	24%	21%	26%	24%
			AX.BB.BC.BD.BE				*		
No strong feelings either way	11%	10%	12%	13%	12%	11%	17%	11%	9%
			BE				AX.BE*		
Tend to oppose	2%	1%	2%	2%	2%	1%	2%	2%	1%
							*		
Strongly oppose	1%	1%	2%	2%	0%	0%	1%	1%	0%
		BE	AX.BE	AX.BE			*		
Don't know	3%	2%	3%	5%	5%	5%	1%	4%	1%
		BE	BE	AX.BE	AX.BE	AX.BE	*	AX.BE	
Net: Net: Support	84%	86%	81%	78%	80%	82%	78%	83%	88%
		AY.AZ.BA.BC.BD					*		AX.AY.AZ.BA.BB.BC
Net: Net: Oppose	3%	2%	4%	4%	3%	2%	4%	3%	1%
			AX.BE	AX.BE			*		

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Disabled people								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Strongly support	61%	59%	63%	53%	60%	65%	65%	61%
			A			C	C	C
Tend to support	25%	26%	25%	30%	22%	24%	23%	26%
			D					
No strong feelings either way	9%	10%	8%	10%	12%	7%	9%	9%
			E					
Tend to oppose	1%	2%	1%	3%	2%	1%	0%	1%
		B	F					
Strongly oppose	1%	1%	0%	1%	1%	1%	0%	1%
		B						
Don't know	2%	3%	2%	3%	4%	2%	3%	2%
			G					
Net: Net: Support	86%	84%	88%	83%	82%	89%	88%	87%
			A			D	D	D
Net: Net: Oppose	2%	3%	1%	3%	2%	2%	1%	2%
		B	F					

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Disabled people										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Strongly support	61%	62%	63%	59%	58%	59%	60%	65% *	66%	59% *
Tend to support	25%	23%	25%	23%	29% P	28%	26%	19% *	23%	29% *
No strong feelings either way	9%	12% N	9%	13% N	7%	8%	10%	9% *	8%	5% *
Tend to oppose	1%	1%	1%	2%	2%	2%	1%	2% *	2%	- *
Strongly oppose	1%	-	0%	0%	1% J	1%	0% J	1% J*	1% J	3% J.K.O*
Don't know	2%	2%	2%	3%	2%	3%	3%	5% Q* *	1%	3% *
Net: Net: Support	86%	85%	88%	82%	88%	87%	86%	84% *	89%	88% *
Net: Net: Oppose	2%	1%	1%	2%	3% J	3% J	2% J	3% *	3% J	3% *

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Disabled people								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Strongly support	61%	61%	60%	61%	52% *	60%	66% *	68% AI,AJ
Tend to support	25%	25% AL	28% AL	26% AL	30% AL*	28% AL	21% *	16%
No strong feelings either way	9%	10%	7%	9%	13% AK*	10%	3% *	9%
Tend to oppose	1%	2%	2%	2%	2% *	1%	1% *	1%
Strongly oppose	1%	1%	-	1%	2% *	0%	- *	1%
Don't know	2%	2%	3%	2%	1% *	1%	8% AF,AG,AH,AI,AJ	5% AF,AH,AJ
Net: Net: Support	86%	86%	88%	87%	82% *	88%	87% *	84%
Net: Net: Oppose	2%	3%	2%	2%	3% *	1%	1% *	2%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Disabled people											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Strongly support	61%	61%	67%	63%	62%	59%	61%	62%	66%	48%	62%
			AQ		*		AU.AW		AU.AW	*	AU.AW
Tend to support	25%	27%	21%	23%	26%	25%	25%	26%	22%	35%	25%
		AN		*						*	
No strong feelings either way	9%	9%	8%	10%	9%	10%	9%	9%	8%	6%	8%
				*						*	
Tend to oppose	1%	1%	2%	2%	1%	1%	2%	1%	0%	-	1%
				*						*	
Strongly oppose	1%	1%	1%	-	-	1%	0%	1%	1%	5%	2%
				*	*					AR.AV*	AR
Don't know	2%	2%	2%	2%	1%	4%	2%	2%	2%	6%	3%
				*	*	AM				AR*	
Net: Net: Support	86%	88%	88%	86%	88%	84%	87%	87%	88%	83%	87%
				*	*		AW	AW	AW	*	AW
Net: Net: Oppose	2%	2%	2%	2%	1%	2%	2%	2%	1%	5%	2%
				*	*					*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Disabled people									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Strongly support	61%	62%	60%	52%	63%	65%	64%	63%	63%
		AZ		AZ	AZ	AZ	*	AZ	AZ
Tend to support	25%	25%	25%	28%	23%	21%	24%	24%	25%
							*		
No strong feelings either way	9%	8%	10%	11%	7%	7%	10%	8%	9%
							*		
Tend to oppose	1%	1%	1%	3%	0%	-	-	1%	1%
				BA.BB.BD			*	BB	
Strongly oppose	1%	1%	1%	2%	2%	2%	1%	2%	0%
		BE	AX.AY.BE	AX.AY.BE	AY.BE	BE*	AX.AY.BE		
Don't know	2%	2%	3%	4%	4%	5%	1%	3%	2%
		BE		BE	AX.BD.BE	*			
Net: Net: Support	86%	87%	85%	80%	86%	87%	88%	87%	88%
		AZ					*	AZ	AZ
Net: Net: Oppose	2%	2%	2%	6%	3%	2%	1%	3%	2%
			AX.AY.BD.BE				*		

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Single parents								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Strongly support	37%	34%	40%	39%	43%	44%	39%	31%
			A	G	G	G	G	
Tend to support	32%	32%	33%	43%	30%	33%	31%	30%
				D.E.F.G				
No strong feelings either way	20%	21%	18%	11%	17%	15%	19%	25%
							C	C.D.E.F
Tend to oppose	6%	7%	5%	3%	4%	3%	5%	9%
								C.D.E.F
Strongly oppose	2%	4%	1%	1%	1%	3%	3%	3%
		B						
Don't know	3%	3%	3%	3%	5%	3%	3%	2%
					G			
Net: Net: Support	69%	66%	73%	83%	73%	77%	70%	61%
			A	D.F.G	G	G	G	
Net: Net: Oppose	8%	10%	6%	4%	5%	6%	7%	12%
		B						C.D.E.F

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Single parents										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Strongly support	37%	37%	34%	39%	41%	36%	37%	42% *	38%	31% *
Tend to support	32%	33%	32%	31%	36%	30%	32%	33% *	28%	40% *
No strong feelings either way	20%	21% M	21%	18%	15%	20%	20% M	15% *	23% M	18% *
Tend to oppose	6%	4%	8% J.M	6%	4%	7%	6%	4% *	9% J.M	2% *
Strongly oppose	2%	3%	3%	3%	1%	3%	3%	2% *	1%	3% *
Don't know	3%	2%	3%	2%	3%	4%	3%	5% *	1%	5% *
Net: Net: Support	69%	70%	66%	70%	77% J.K.N.O.Q	67%	69%	75% *	66%	72% *
Net: Net: Oppose	8%	7%	11% J.M	9%	5%	9% M	8% M	6% *	10%	5% *

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Single parents								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Strongly support	37%	38%	40%	39%	46%	27%	43%	45%
		AJ	AJ	AJ	AJ*		AJ*	AJ
Tend to support	32%	33%	35%	33%	39%	30%	29%	29%
					*		*	
No strong feelings either way	20%	18%	18%	18%	9%	27%	16%	18%
		AI			*	F.AG.AH.AI.AK.AJ	*	
Tend to oppose	6%	5%	3%	5%	5%	11%	2%	2%
					*	AF.AG.AH.AK.AL	*	
Strongly oppose	2%	3%	1%	2%	1%	3%	3%	1%
					*	AG	*	
Don't know	3%	3%	4%	3%	-	1%	8%	5%
			AJ	AJ	*		AF.AH.AI.AJ*	AI.AJ
Net: Net: Support	69%	71%	75%	72%	85%	58%	72%	74%
		AJ	AJ	AJ	AF.AH.AJ.AK.AL*		AJ*	AJ
Net: Net: Oppose	8%	8%	4%	7%	6%	15%	5%	3%
		AG.AH.AL		AG	*	F.AG.AH.AI.AK.AJ	*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Single parents											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Strongly support	37%	34%	47%	42%	27%	39%	35%	45%	46%	38%	44%
			AM.AP.AQ	AM.AP	*	AM.AP		AR	AR	*	AR
Tend to support	32%	33%	29%	25%	31%	35%	32%	34%	33%	43%	35%
		AO			*	AO				*	
No strong feelings either way	20%	22%	15%	24%	26%	16%	22%	14%	15%	9%	13%
		AN.AQ		AN.AQ	AN.AQ*		AS.AT.AU.AV			*	
Tend to oppose	6%	7%	6%	5%	6%	4%	7%	3%	2%	2%	3%
		AQ			*		AS.AT.AV			*	
Strongly oppose	2%	2%	2%	3%	8%	2%	3%	2%	2%	3%	2%
					AM.AN.AQ*					*	
Don't know	3%	2%	2%	2%	1%	4%	2%	2%	2%	6%	3%
					*	AM				AR*	
Net: Net: Support	69%	66%	75%	67%	58%	74%	66%	79%	79%	80%	79%
			AM.AP		*	AM.AP		AR.AW	AR.AW	AR.AW*	AR.AW
Net: Net: Oppose	8%	9%	8%	8%	14%	6%	10%	5%	4%	5%	5%
		AQ			AQ*		AS.AT.AV.AW			*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Single parents									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Strongly support	37%	38%	36%	40%	45%	45%	47%	45%	34%
		BE			AX.AY.BE	AX.AY.BE	BE*	AX.AY.BE	
Tend to support	32%	32%	33%	41%	36%	30%	37%	35%	30%
			AX.BB.BE				*	BB	
No strong feelings either way	20%	20%	19%	11%	12%	14%	13%	13%	24%
		AZ.BA.BB.BD	AZ.BA.BD				*		AX.AY.AZ.BA.BB.BC
Tend to oppose	6%	6%	5%	1%	1%	3%	1%	2%	8%
		AZ.BA.BB.BC.BD	AZ.BA.BD				*		AX.AY.AZ.BA.BB.BC
Strongly oppose	2%	2%	3%	2%	2%	3%	1%	2%	2%
							*		
Don't know	3%	2%	3%	4%	4%	5%	1%	3%	2%
		BE	BE		BE	AX.BE	*		
Net: Net: Support	69%	70%	69%	81%	81%	75%	84%	79%	64%
		BE	BE	AX.AY.BE	AX.AY.BE	BE	AX.AY.BE*	AX.AY.BB.BE	
Net: Net: Oppose	8%	8%	8%	3%	3%	6%	3%	4%	10%
		AZ.BA.BD	AZ.BA.BD				*		AX.AZ.BA.BB.BC.E

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Children								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Strongly support	39%	37%	42%	34%	44%	48%	42%	34%
			A		C.G	C.G	G	
Tend to support	27%	27%	26%	38%	23%	24%	28%	25%
				D.E.F.G				
No strong feelings either way	19%	19%	19%	16%	19%	14%	16%	22%
								E.F
Tend to oppose	5%	6%	5%	4%	5%	5%	3%	7%
								F
Strongly oppose	4%	6%	3%	1%	2%	4%	3%	7%
		B						C.D.F
Don't know	6%	6%	6%	6%	7%	4%	7%	5%
Net: Net: Support	66%	64%	68%	72%	67%	72%	70%	59%
				G	G	G	G	
Net: Net: Oppose	10%	12%	8%	6%	7%	9%	6%	13%
		B						C.D.E.F

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Children										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Strongly support	39%	38%	41%	41%	41%	37%	39%	43% *	41%	36% *
Tend to support	27%	26%	24%	28%	29%	25%	26%	27% *	30%	38% J.K.N.O*
No strong feelings either way	19%	21% N	19%	19%	17%	16%	18%	17% *	24% N	12% *
Tend to oppose	5%	5% Q	7% Q	5%	4%	7% Q	6% Q	3% *	2%	8% Q*
Strongly oppose	4%	4%	4%	4%	3%	7% J.M.O.Q	5%	2% *	2%	2% *
Don't know	6%	6% Q	5%	4%	6% Q	8% Q	6% Q	8% Q*	2%	3% *
Net: Net: Support	66%	64%	65%	68%	70% N	63%	65%	70% *	70%	75% *
Net: Net: Oppose	10%	9% Q	11% Q	9%	6%	14% J.M.O.P.Q	10% M.Q	5% *	4%	10% *

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Children								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Strongly support	39%	41%	41%	41%	39%	32%	40%	46%
		AJ	AJ	AJ	*		*	AJ
Tend to support	27%	26%	28%	26%	41%	26%	29%	21%
					AF.AG.AH.AJ.AL*		*	
No strong feelings either way	19%	18%	18%	18%	12%	21%	14%	23%
					*	AI	*	AI
Tend to oppose	5%	5%	6%	5%	5%	8%	3%	1%
		AL	AL	AL	*	AF.AH.AL	*	
Strongly oppose	4%	5%	1%	4%	1%	7%	7%	2%
		AG.AH		AG	*	AG.AH.AI.AL	AG.AI*	
Don't know	6%	6%	6%	6%	3%	6%	7%	6%
					*		*	
Net: Net: Support	66%	67%	69%	68%	80%	58%	69%	67%
		AJ	AJ	AJ	AF.AH.AJ.AL*		*	AJ
Net: Net: Oppose	10%	9%	8%	9%	6%	15%	10%	4%
		AL		AL	*	AF.AG.AH.AI.AL	AL*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Children											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Strongly support	39%	41%	44%	40%	35%	36%	36%	51%	50%	43%	50%
			AQ		*			AR.AW	AR.AW	*	AR.AW
Tend to support	27%	28%	21%	23%	21%	28%	26%	27%	28%	34%	28%
		AN			*	AN				*	
No strong feelings either way	19%	18%	23%	18%	19%	17%	21%	13%	10%	15%	12%
			AQ		*		AS.AT.AV			*	
Tend to oppose	5%	4%	6%	9%	2%	6%	6%	2%	5%	3%	3%
			AM		*		AS.AV			*	
Strongly oppose	4%	4%	2%	5%	13%	4%	5%	3%	1%	1%	2%
		AN		AN	AM.AN.AO.AQ*		AT.AV			*	
Don't know	6%	4%	4%	5%	9%	8%	6%	5%	5%	4%	5%
					AN*	AM.AN				*	
Net: Net: Support	66%	69%	65%	63%	56%	64%	62%	78%	78%	77%	78%
		AP			*			AR.AW	AR.AW	AR*	AR.AW
Net: Net: Oppose	10%	9%	8%	14%	16%	10%	11%	5%	6%	4%	5%
				AM.AN	AM.AN*		AS.AT.AV			*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Children									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Strongly support	39%	43% AY.BE	35%	46% AY	54% AX.AY.BE	51% AX.AY.BE	47% AY*	50% AX.AY.BE	39%
Tend to support	27%	27%	26%	30%	28%	24%	25% *	28%	26%
No strong feelings either way	19%	16% BA.BD	21% AX.AZ.BA.BB.BD	13%	10%	13%	15% *	12%	19% AX.BA.BB.BD
Tend to oppose	5%	4% BD	6% AX.BA.BB.BD	4%	3%	2%	5% *	2%	5% AX.BB.BD
Strongly oppose	4%	4% BA.BD	5% BA	2%	1%	3%	3% *	3%	5% BA.BD
Don't know	6%	5%	7%	5%	5%	7%	5% *	5%	5%
Net: Net: Support	66%	70% AY.BE	61%	76% AY.BE	82% AX.AY.BB.BE	75% AY.BE	73% AY*	78% AX.AY.BE	65%
Net: Net: Oppose	10%	8% BA.BB.BD	11% BA.BB.BD	6%	4%	5%	7% *	5%	10% AX.BA.BB.BD

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Those who are out of work								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Strongly support	33%	32%	34%	29%	36%	35%	35%	32%
Tend to support	31%	32%	30%	41%	28%	30%	32%	30%
No strong feelings either way	18%	18%	18%	16%	18%	16%	16%	21%
Tend to oppose	10%	9%	10%	7%	9%	10%	7%	11%
Strongly oppose	4%	5%	3%	3%	4%	5%	5%	4%
Don't know	4%	3%	4%	5%	5%	4%	4%	2%
Net: Net: Support	65%	64%	65%	70%	64%	64%	68%	62%
Net: Net: Oppose	14%	14%	14%	10%	13%	15%	13%	15%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Those who are out of work										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Strongly support	33%	34%	30%	32%	39%	31%	33%	40%	36%	29%
					K.N.O			*		*
Tend to support	31%	28%	36%	31%	31%	31%	31%	24%	33%	38%
			J.O.P				J	*		*
No strong feelings either way	18%	20%	20%	19%	16%	16%	18%	16%	21%	13%
								*		*
Tend to oppose	10%	9%	8%	8%	8%	14%	10%	11%	7%	9%
						J.K.L.M.O.Q		*		*
Strongly oppose	4%	6%	3%	7%	2%	4%	4%	3%	3%	10%
		M		M				*		K.M.N.O.P.Q*
Don't know	4%	4%	2%	4%	4%	5%	4%	6%	1%	2%
		Q		Q	Q	Q	Q	Q*		*
Net: Net: Support	65%	62%	66%	62%	70%	62%	64%	64%	68%	66%
					J.N.O			*		*
Net: Net: Oppose	14%	15%	11%	15%	11%	18%	14%	13%	10%	19%
						K.M.O.Q		*		*

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Those who are out of work								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Strongly support	33%	32%	32%	32%	27%	29%	52%	47%
					*		AF.AG.AH.AI.AJ	AF.AG.AH.AI.AJ
Tend to support	31%	31%	37%	32%	39%	31%	28%	22%
		AL	AF.AH.AL	AF.AL	AL*	AL	*	
No strong feelings either way	18%	18%	16%	18%	16%	21%	6%	17%
		AK	AK	AK	AK*	AK	*	AK
Tend to oppose	10%	10%	7%	9%	12%	13%	2%	5%
		AK.AL		AK	AK*	AG.AH.AK.AL	*	
Strongly oppose	4%	5%	4%	5%	4%	4%	4%	2%
					*		*	
Don't know	4%	4%	4%	4%	1%	2%	8%	6%
		AJ	AJ	AJ	*		AI.AJ*	AJ
Net: Net: Support	65%	62%	69%	64%	67%	60%	80%	69%
			AF.AH.AJ	AF	*		AF.AG.AH.AJ*	AJ
Net: Net: Oppose	14%	16%	11%	14%	16%	17%	6%	8%
		AG.AH.AK.AL		AG.AK.AL	AK.AL*	AG.AK.AL	*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Those who are out of work											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Strongly support	33%	31%	41%	36%	28%	34%	33%	35%	33%	30%	33%
		AM			*					*	
Tend to support	31%	30%	26%	35%	32%	34%	31%	33%	27%	36%	31%
					*	AN				*	
No strong feelings either way	18%	20%	15%	12%	24%	16%	19%	13%	19%	17%	16%
		AO.AQ			AO*		AS			*	
Tend to oppose	10%	10%	11%	9%	13%	8%	10%	11%	10%	3%	10%
					*					*	AU
Strongly oppose	4%	5%	3%	5%	2%	4%	4%	4%	6%	8%	5%
					*				AW	AW*	AW
Don't know	4%	3%	4%	3%	1%	5%	3%	4%	6%	6%	5%
					*	AM			AR	*	AR
Net: Net: Support	65%	61%	67%	71%	60%	68%	65%	68%	59%	66%	65%
				AM	*	AM				*	
Net: Net: Oppose	14%	16%	14%	14%	15%	11%	14%	15%	16%	10%	15%
		AQ			*		AW	AW	AW	*	AW

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Those who are out of work									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Strongly support	33%	33%	34%	22%	33%	35%	43%	34%	33%
		AZ	AZ		AZ	AZ	AX.AZ*	AZ	AZ
Tend to support	31%	30%	33%	37%	27%	26%	24%	30%	29%
				BA.BB.BC.BD			*		
No strong feelings either way	18%	19%	17%	16%	17%	18%	15%	16%	20%
							*		
Tend to oppose	10%	10%	9%	11%	9%	8%	13%	10%	11%
							*		
Strongly oppose	4%	5%	4%	7%	7%	5%	4%	6%	4%
					AY		*		
Don't know	4%	4%	4%	7%	7%	7%	1%	5%	2%
		BE	BE	BE	AX.AY.BC.BE	AX.AY.BC.BE	*	AX.BC.BE	
Net: Net: Support	65%	63%	67%	59%	60%	61%	67%	63%	63%
							*		
Net: Net: Oppose	14%	15%	13%	18%	16%	13%	17%	16%	15%
							*		

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Those in part-time work								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Strongly support	28%	25%	31%	24%	31%	30%	32%	25%
			A		G		C.G	
Tend to support	33%	34%	31%	40%	29%	37%	32%	31%
				D.G		D.G		
No strong feelings either way	25%	25%	25%	24%	23%	20%	21%	30%
								D.E.F
Tend to oppose	7%	8%	7%	4%	10%	6%	8%	8%
					C			
Strongly oppose	3%	4%	2%	3%	1%	2%	2%	3%
		B						
Don't know	4%	4%	4%	5%	5%	5%	4%	3%
					G	G		
Net: Net: Support	61%	59%	62%	63%	60%	67%	65%	56%
						G	G	
Net: Net: Oppose	10%	12%	9%	7%	12%	8%	10%	11%
		B						

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Those in part-time work										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Strongly support	28%	27%	30%	24%	32%	26%	28%	38%	28%	21%
								J.L.N.O.R*		*
Tend to support	33%	31%	33%	37%	33%	30%	32%	33%	33%	49%
								*		J.K.M.N.O.P.Q*
No strong feelings either way	25%	29%	26%	25%	22%	26%	26%	17%	26%	14%
		P.R					P	*		*
Tend to oppose	7%	8%	7%	7%	5%	11%	8%	3%	6%	9%
						M.O.P		*		*
Strongly oppose	3%	3%	1%	3%	3%	3%	3%	3%	4%	3%
						K	K	*	K	*
Don't know	4%	4%	3%	4%	5%	5%	4%	6%	2%	4%
								*		*
Net: Net: Support	61%	58%	63%	61%	65%	56%	60%	71%	62%	70%
			N		J.N.O			J.N.O*		N*
Net: Net: Oppose	10%	10%	8%	10%	8%	14%	10%	6%	10%	12%
						K.M.O.P		*		*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Those in part-time work								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Strongly support	28%	26%	34%	28%	15%	23%	39%	39%
		AI	AF.AH.AI.AJ	AF.AI.AJ	*		AF.AI.AJ*	AF.AH.AI.AJ
Tend to support	33%	33%	37%	34%	48%	30%	30%	27%
			AL		AF.AH.AJ.AK.AL*		*	
No strong feelings either way	25%	25%	20%	23%	25%	32%	13%	24%
		AK		AK	*	AF.AG.AH.AK.AL	*	AK
Tend to oppose	7%	9%	4%	8%	6%	10%	6%	1%
		AG.AH.AL		AG.AL	AL*	AG.AL	AL*	
Strongly oppose	3%	3%	2%	3%	2%	3%	5%	2%
					*		*	
Don't know	4%	4%	4%	4%	3%	2%	8%	6%
					*		AJ*	AJ
Net: Net: Support	61%	59%	71%	62%	63%	53%	68%	67%
		AJ	AF.AH.AJ	AF.AJ	*		AJ*	AJ
Net: Net: Oppose	10%	12%	6%	10%	9%	13%	11%	3%
		AG.AH.AL		AG.AL	*	AG.AL	AL*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Those in part-time work											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Strongly support	28%	25%	34%	36%	24%	28%	27%	32%	33%	33%	32%
		AM	AM	AM	*					*	AR
Tend to support	33%	32%	30%	32%	28%	35%	32%	33%	35%	35%	34%
					*					*	
No strong feelings either way	25%	29%	22%	22%	33%	21%	26%	22%	22%	19%	22%
		AN.AQ			AQ*		AV			*	
Tend to oppose	7%	8%	6%	5%	8%	7%	8%	5%	6%	6%	5%
					*		AV			*	
Strongly oppose	3%	3%	3%	2%	5%	3%	3%	3%	1%	3%	2%
					*					*	
Don't know	4%	3%	5%	3%	3%	6%	3%	5%	4%	4%	4%
					*	AM				*	
Net: Net: Support	61%	58%	64%	67%	51%	63%	59%	65%	68%	68%	66%
			AP	AM.AP	*	AM.AP			AR	*	AR
Net: Net: Oppose	10%	11%	9%	7%	13%	10%	11%	8%	6%	9%	8%
					*		AT.AV			*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Those in part-time work									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Strongly support	28%	30%	26%	23%	34%	38%	41%	34%	28%
					AY,AZ	AX,AY,AZ,BE	AX,AY,AZ,BE*	AX,AY,AZ,BE	
Tend to support	33%	33%	33%	37%	36%	32%	30%	34%	32%
							*		
No strong feelings either way	25%	25%	25%	27%	17%	19%	22%	21%	28%
		BA,BB,BD	BA	BA			*		AX,BA,BB,BD
Tend to oppose	7%	6%	9%	5%	5%	3%	5%	5%	7%
			AX,BB,BD				*		BB
Strongly oppose	3%	3%	3%	4%	1%	2%	1%	2%	3%
							*		
Don't know	4%	3%	5%	4%	6%	6%	1%	4%	3%
		BE	BE		AX,BE	BE	*		
Net: Net: Support	61%	62%	59%	60%	70%	70%	71%	68%	60%
		BE			AX,AY,AZ,BE	AX,AY,AZ,BE	AY,BE*	AX,AY,AZ,BE	
Net: Net: Oppose	10%	9%	12%	9%	6%	5%	6%	7%	10%
		BB	AX,BA,BB,BD				*		BB

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Those in full-time work								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Strongly support	23%	23%	24%	17%	31%	29%	24%	20%
Tend to support	23%	21%	24%	37%	21%	20%	25%	20%
No strong feelings either way	26%	26%	26%	25%	25%	24%	24%	29%
Tend to oppose	15%	16%	14%	8%	11%	15%	14%	18%
Strongly oppose	9%	10%	7%	6%	7%	6%	9%	11%
Don't know	5%	4%	5%	6%	6%	6%	5%	3%
Net: Net: Support	46%	44%	48%	54%	52%	48%	49%	39%
Net: Net: Oppose	23%	26%	20%	14%	18%	21%	22%	29%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Those in full-time work										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Strongly support	23%	25%	24%	24%	23%	20%	23%	29% *	24%	20% *
Tend to support	23%	18%	23%	19%	28% J.L.O	23%	22% J	23% *	25%	21% *
No strong feelings either way	26%	28%	26%	27%	24%	26%	26%	22% *	26%	31% *
Tend to oppose	15%	18% M.O	12%	16% M	10%	15% M	15% M	12% *	15%	21% M*
Strongly oppose	9%	6%	9%	9%	10%	10% J	9% J	8% *	8%	3% *
Don't know	5%	5%	6%	4%	6%	5%	5%	6% *	2%	4% *
Net: Net: Support	46%	44%	47%	44%	51% N.O	43%	45%	51% *	49%	41% *
Net: Net: Oppose	23%	24%	21%	25%	19%	26% M	23%	21% *	23%	25% *

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Those in full-time work								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Strongly support	23%	27%	21%	26%	11%	18%	25%	28%
		AI,AJ	AI	AG,AI,AJ	*		AI*	AI,AJ
Tend to support	23%	22%	29%	23%	40%	17%	21%	21%
			AF,AH,AJ	AF,AJ	F,AG,AH,AJ,AK,AL*		*	
No strong feelings either way	26%	23%	28%	25%	27%	29%	22%	29%
				*		AF,AH	*	
Tend to oppose	15%	14%	12%	14%	9%	22%	11%	7%
		AL		AL	*	F,AG,AH,AI,AK,AJ	*	
Strongly oppose	9%	9%	5%	8%	7%	12%	10%	6%
		AG		AG	*	AG,AH,AL	*	
Don't know	5%	5%	5%	5%	5%	2%	9%	8%
		AJ	AJ	AJ	*		AJ*	AJ
Net: Net: Support	46%	49%	50%	49%	51%	35%	47%	50%
		AJ	AJ	AJ	AJ*		AJ*	AJ
Net: Net: Oppose	23%	23%	17%	21%	17%	34%	22%	13%
		AG,AH,AL		AG,AL	*	F,AG,AH,AI,AK,AJ	*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Those in full-time work											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Strongly support	23%	22%	33%	24%	17%	23%	22%	28%	29%	26%	28%
			AM.AP.AQ		*			AR	AR	*	AR
Tend to support	23%	23%	16%	21%	15%	25%	21%	27%	26%	31%	27%
		AN			*	AN.AP		AR		AR*	AR
No strong feelings either way	26%	26%	26%	33%	32%	23%	27%	23%	25%	22%	24%
				AQ	*					*	
Tend to oppose	15%	17%	14%	11%	19%	13%	17%	10%	11%	10%	10%
		AQ			*		AS.AV			*	
Strongly oppose	9%	8%	7%	8%	12%	9%	10%	6%	4%	4%	5%
					*		AT.AV			*	
Don't know	5%	3%	5%	3%	5%	7%	4%	5%	5%	6%	5%
					*	AM				*	
Net: Net: Support	46%	45%	48%	45%	32%	48%	43%	56%	55%	57%	56%
		AP	AP		*	AP		AR	AR	AR*	AR.AW
Net: Net: Oppose	23%	25%	21%	19%	31%	22%	26%	16%	15%	15%	15%
					AO*		AS.AT.AU.AV			*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Those in full-time work									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Strongly support	23%	24%	22%	28%	28%	29%	28%	29%	21%
		BE			BE	AY.BE	*	AX.AY.BE	
Tend to support	23%	24%	21%	25%	28%	26%	28%	27%	22%
							*	AX.AY	
No strong feelings either way	26%	26%	27%	22%	20%	20%	26%	22%	28%
		BA.BD	BA.BD				*		AX.BA.BB.BD
Tend to oppose	15%	14%	15%	10%	10%	10%	10%	10%	17%
		BD	BD				*		AX.AZ.BA.BB.BC
Strongly oppose	9%	8%	9%	8%	7%	7%	6%	7%	9%
							*		
Don't know	5%	4%	6%	7%	8%	7%	2%	6%	3%
		BE	BE	BE	AX.BE	AX.BE	*	AX.BE	
Net: Net: Support	46%	48%	44%	53%	56%	55%	55%	56%	44%
		BE		AY.BE	AX.AY.BE	AX.AY.BE	AY.BE*	AX.AY.BE	
Net: Net: Oppose	23%	23%	24%	18%	17%	17%	17%	16%	26%
		BA.BD	BA.BD				*		AX.AZ.BA.BB.BC.E

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Gender		Age				
	Male	Female	18-24	25-34	35-44	45-54	55+
	A	B	C	D	E	F	G

Which, if any, of the following reasons do you think stops people from applying for benefits? (Please select all that apply)

	Unweighted base	998	1123	178	338	370	329	906
	Base: All UK adults	1029	1092	235	333	378	330	845
Needing to share personal information	21%	20%	22%	17%	19%	17%	18%	25%
								C.D.E.F
Concerns about what friends or family might think	27%	26%	28%	35%	33%	32%	23%	21%
				F.G	F.G	F.G		
Feeling ashamed or unworthy of asking for help	49%	45%	53%	48%	54%	54%	52%	45%
			A		G	G	G	
Confusion over eligibility	64%	58%	69%	47%	58%	66%	66%	69%
			A		C	C.D	C.D	C.D
The perceived effort involved in applying	41%	38%	45%	35%	37%	39%	44%	45%
			A					C.D
The belief that benefits are meant for others, not for people like you	41%	37%	46%	35%	45%	46%	43%	39%
			A		C	C.G		
Uncertainty about how you'd be treated by officials	38%	35%	42%	32%	38%	37%	39%	41%
			A					C
Other	3%	4%	3%	1%	2%	4%	4%	4%
Don't know	7%	10%	4%	7%	7%	8%	7%	7%
		B						
Not applicable- I don't think there is reason in particular that would stop people from applying for benefits	11%	12%	10%	17%	10%	8%	12%	11%
				D.E.G				

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Region								
	North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
	J	K	L	M	N	O	P	Q	R

Which, if any, of the following reasons do you think stops people from applying for benefits? (Please select all that apply)

Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Needing to share personal information	21%	21%	23%	14%	18%	22%	20%	30%	21%	21%
		L	L			L	L	J.L.M.O*		*
Concerns about what friends or family might think	27%	29%	26%	27%	21%	27%	27%	35%	25%	23%
		M				M		M*		*
Feeling ashamed or unworthy of asking for help	49%	51%	48%	48%	44%	49%	49%	63%	52%	38%
								J.K.L.M.N.O.R*		*
Confusion over eligibility	64%	65%	61%	61%	54%	68%	63%	73%	69%	53%
		M				K.M.O.R	M	K.L.M.O.R*	M.R	*
The perceived effort involved in applying	41%	41%	41%	36%	44%	43%	42%	47%	42%	25%
		R	R		R	R	R	R*	R	*
The belief that benefits are meant for others, not for people like you	41%	43%	41%	39%	36%	44%	41%	58%	39%	24%
		M.R	R	R		M.R	R	J.K.L.M.N.O.Q.R	R	*
Uncertainty about how you'd be treated by officials	38%	38%	38%	35%	32%	41%	38%	48%	44%	29%
						M	M	L.M.O.R*	M.R	*
Other	3%	3%	4%	4%	2%	4%	3%	4%	4%	4%
								*		*
Don't know	7%	6%	7%	9%	9%	7%	7%	2%	6%	9%
			P	P				*		*
Not applicable- I don't think there is reason in particular that would stop people from applying for benefits	11%	10%	12%	10%	12%	12%	11%	8%	6%	21%
			Q			Q	Q	*		J.L.N.O.P.Q*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Working Status						
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
	AF	AG	AH	AI	AJ	AK	AL

Which, if any, of the following reasons do you think stops people from applying for benefits? (Please select all that apply)

Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Needing to share personal information	21%	19%	20%	19%	18%	25% AF.AH	21% *	22%
Concerns about what friends or family might think	27%	28% AJ	27% AJ	28% AJ	41% AF.AG.AH.AJ.AL*	20%	28% *	28% AJ
Feeling ashamed or unworthy of asking for help	49%	52% AJ	50% AJ	51% AJ	59% AJ*	40%	50% *	55% AJ
Confusion over eligibility	64%	64% AK	66% AK	64% AK	54% *	67% AI.AK	50% *	63%
The perceived effort involved in applying	41%	41%	43%	41%	39% *	43%	35% *	42%
The belief that benefits are meant for others, not for people like you	41%	45% AJ.AL	43% AJ	44% AJ.AL	47% *	36%	40% *	35%
Uncertainty about how you'd be treated by officials	38%	36%	38%	37%	45% *	40%	33% *	44% AF.AH
Other	3%	3%	2%	3%	2% *	5% AG	5% *	4%
Don't know	7%	8% AG	4%	7% AG	5% *	6%	4% *	10% AG
Not applicable- I don't think there is reason in particular that would stop people from applying for benefits	11%	10%	12%	10%	15% *	11%	20% AF.AH.AJ.AL*	7%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Marital Status					Children in Household				
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV

Which, if any, of the following reasons do you think stops people from applying for benefits? (Please select all that apply)

Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Needing to share personal information	21%	21%	19%	26%	26%	19%	23%	18%	16%	16%	17%
					*		AT.AV.AW			*	
Concerns about what friends or family might think	27%	23%	29%	24%	15%	33%	27%	28%	27%	28%	28%
			AM.AP		*	AM.AO.AP	AW	AW	AW	AW*	AW
Feeling ashamed or unworthy of asking for help	49%	46%	58%	50%	37%	52%	51%	51%	49%	42%	49%
			AM.AP		*	AM.AP	AW	AW	AW	AW*	AW
Confusion over eligibility	64%	67%	69%	69%	63%	57%	66%	66%	62%	52%	63%
		AQ	AQ	AQ	*		AU.AW	AU.AW	AW	AW*	AW
The perceived effort involved in applying	41%	42%	46%	46%	41%	38%	44%	42%	33%	35%	38%
			AQ		*		AT.AV.AW	AT.AW	AW	AW*	AW
The belief that benefits are meant for others, not for people like you	41%	41%	48%	35%	37%	42%	42%	46%	44%	32%	44%
			AO		*		AW	AW	AW	*	AW
Uncertainty about how you'd be treated by officials	38%	38%	43%	48%	36%	36%	40%	42%	34%	32%	38%
			AM.AQ		*		AW	AW	AW	AW*	AW
Other	3%	3%	3%	7%	2%	4%	4%	2%	2%	3%	2%
			AM		*					*	
Don't know	7%	7%	7%	6%	8%	7%	6%	6%	10%	4%	7%
					*					*	
Not applicable- I don't think there is reason in particular that would stop people from applying for benefits	11%	10%	8%	10%	11%	13%	11%	8%	9%	14%	9%
					*	AM.AN				*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Parent/ Guardian							
	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
	AX	AY	AZ	BA	BB	BC	BD	BE

Which, if any, of the following reasons do you think stops people from applying for benefits? (Please select all that apply)

	Unweighted base	2121	1167	954	147	201	201	84	475	759
	Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Needing to share personal information	21%	21%	21%	21%	12%	14%	17%	21%	16%	24%
			AZ.BA.BD	AZ.BA				*		AX.AZ.BA.BB.BC
Concerns about what friends or family might think	27%	24%	30%	30%	27%	27%	30%	29%	28%	21%
			AX.BE	AX.BE			AX.BE	*	AX.BE	
Feeling ashamed or unworthy of asking for help	49%	46%	53%	53%	42%	46%	53%	56%	49%	45%
			AX.AZ.BE	AX.AZ.BE			AX.AZ.BE	AZ*		
Confusion over eligibility	64%	66%	61%	61%	54%	62%	66%	70%	62%	69%
			AZ	AZ			AZ	AZ*	AZ	AX.AY.AZ.BD
The perceived effort involved in applying	41%	41%	41%	41%	27%	35%	41%	52%	37%	46%
			AZ.BA.BD	AZ			AZ	AX.AZ.BA.BD*	AZ	AX.AZ.BA.BD
The belief that benefits are meant for others, not for people like you	41%	41%	42%	42%	41%	41%	49%	52%	45%	40%
							AX.BE	AX.BE*		
Uncertainty about how you'd be treated by officials	38%	38%	39%	39%	28%	35%	42%	45%	37%	40%
			AZ	AZ			AZ	AZ*	AZ	AZ
Other	3%	3%	3%	3%	1%	2%	5%	2%	3%	4%
			AZ	AZ			AZ.BD	*		AZ
Don't know	7%	7%	7%	7%	9%	10%	7%	5%	8%	6%
								*		
Not applicable- I don't think there is reason in particular that would stop people from applying for benefits	11%	10%	12%	12%	11%	10%	7%	11%	8%	10%
			BB.BD	BB.BD				*		

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Gender		Age				
	Male	Female	18-24	25-34	35-44	45-54	55+
	A	B	C	D	E	F	G

How easy or difficult, if at all, do you think it is to claim benefits in the following situations? (Please select one option in each row)

Losing a job								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Very difficult	19%	19%	18%	16%	21%	19%	22%	17%
							G	
Quite difficult	29%	27%	30%	27%	23%	29%	31%	31%
							D	D
Neither difficult nor easy	15%	16%	15%	25%	14%	14%	15%	15%
				D.E.F.G				
Quite easy	16%	16%	15%	16%	20%	16%	13%	15%
					F.G			
Very easy	3%	4%	3%	4%	4%	4%	2%	3%
Don't know	18%	19%	18%	13%	19%	19%	16%	19%
								C
Net: Net: Difficult	48%	46%	49%	43%	44%	47%	54%	48%
							C.D	
Net: Net: Easy	19%	20%	18%	19%	23%	20%	15%	18%
					F.G			

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Region								
	North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
	J	K	L	M	N	O	P	Q	R

How easy or difficult, if at all, do you think it is to claim benefits in the following situations? (Please select one option in each row)

Losing a job										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Very difficult	19%	22% M.N.O.R	19%	16%	16%	16%	18%	24% R*	23% R	8% *
Quite difficult	29%	30%	29%	30%	30%	28%	29%	28% *	27%	33% *
Neither difficult nor easy	15%	15%	15%	14%	16%	17%	15%	15% *	14%	22% *
Quite easy	16%	14%	16%	17%	16%	17%	16%	11% *	13%	19% *
Very easy	3%	3%	3%	5% N	5% N	2%	3%	2% *	4%	5% *
Don't know	18%	16%	19%	18%	17%	20%	18%	20% *	20%	14% *
Net: Net: Difficult	48%	52% N.O	47%	45%	46%	44%	47%	52% *	50%	41% *
Net: Net: Easy	19%	17%	19%	23% P	21%	19%	19%	13% *	17%	23% *

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Working Status						
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
	AF	AG	AH	AI	AJ	AK	AL

How easy or difficult, if at all, do you think it is to claim benefits in the following situations? (Please select one option in each row)

Losing a job

Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Very difficult	19%	19%	16%	19%	13% *	16%	28% AG.AH.AI.AJ*	24% AG.AI.AJ
Quite difficult	29%	28%	32%	29%	25% *	32%	25% *	26%
Neither difficult nor easy	15%	13%	17%	14%	28% AF.AG.AH.AI.AJ.AL*	15%	15% *	16%
Quite easy	16%	17% AJ.AK	18% AJ.AK	17% AJ.AK	16% AK*	13% AK	5% *	15% AK
Very easy	3%	4%	2%	3%	5% *	4%	7% AG.AL*	2%
Don't know	18%	19%	14%	18%	13% *	20% AG	19% *	18%
Net: Net: Difficult	48%	47%	48%	47%	38% *	48%	53% *	50%
Net: Net: Easy	19%	21%	21%	21%	21% *	17%	12% *	17%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Marital Status					Children in Household				
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV

How easy or difficult, if at all, do you think it is to claim benefits in the following situations? (Please select one option in each row)

Losing a job

Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Very difficult	19%	17%	23%	19%	21% *	18%	18%	20%	19%	15% *	19%
Quite difficult	29%	30%	26%	37% AN.AQ	32% *	27%	30%	28%	26%	29% *	28%
Neither difficult nor easy	15%	15%	16%	11%	10% *	18%	15%	14%	21% AR	20% *	17% AS
Quite easy	16%	17% AP	14%	13%	8% *	15%	15%	19%	16%	13% *	17%
Very easy	3%	3%	3%	4%	7% AM.AN*	5% AM	3%	5%	3%	5% *	4%
Don't know	18%	18%	19%	16%	22% *	18%	19% AV	14%	15%	17% *	15%
Net: Net: Difficult	48%	48%	48%	56% AQ	53% *	45%	48%	49%	45%	44% *	47%
Net: Net: Easy	19%	19%	17%	17%	15% *	20%	18%	24% AR	19%	19% *	22%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Parent/ Guardian							
	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
	AX	AY	AZ	BA	BB	BC	BD	BE

How easy or difficult, if at all, do you think it is to claim benefits in the following situations? (Please select one option in each row)

Losing a job

Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Very difficult	19%	19%	18%	21%	17%	20%	21% *	20%	18%
Quite difficult	29%	31% AY	27%	25%	26%	30%	32% *	28%	33% AX.AY.AZ.BD
Neither difficult nor easy	15%	15%	16%	21% AX.BA.BD.BE	14%	14%	18% *	16%	14%
Quite easy	16%	16% BE	15%	16%	21% AX.AY.BE	16%	17% *	19% AX.BE	14%
Very easy	3%	3%	4%	5%	2%	3%	1% *	3%	3%
Don't know	18%	16%	20% AX.AZ.BC.BD	12%	19% AZ.BD	16%	11% *	14%	17%
Net: Net: Difficult	48%	50% AY.BA	45%	46%	44%	50%	52% *	48%	52% AY.BA
Net: Net: Easy	19%	19% BE	19%	21%	24% BE	19%	18% *	22% BE	17%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
A reduction in your working hours for longer than three months								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Very difficult	19%	18%	21%	11%	21%	17%	27%	19%
					C		C.E.G	C
Quite difficult	31%	28%	33%	37%	31%	31%	28%	31%
			A	F				
Neither difficult nor easy	15%	17%	13%	21%	13%	17%	14%	14%
		B		D.F.G				
Quite easy	6%	7%	6%	11%	8%	6%	6%	5%
				E.F.G	G			
Very easy	2%	3%	1%	2%	4%	1%	2%	1%
		B			E.G			
Don't know	27%	27%	27%	17%	23%	29%	24%	31%
						C		C.D.F
Net: Net: Difficult	50%	46%	54%	48%	52%	48%	54%	49%
			A					
Net: Net: Easy	8%	10%	6%	13%	12%	6%	8%	6%
		B		E.G	E.G			

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
A reduction in your working hours for longer than three months										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Very difficult	19%	22%	16%	18%	18%	18%	19%	29%	19%	15%
		O						K.L.M.N.O*		*
Quite difficult	31%	29%	34%	36%	29%	29%	31%	21%	37%	31%
		P	P				P	*	P	*
Neither difficult nor easy	15%	16%	15%	12%	15%	15%	15%	19%	11%	21%
								*		*
Quite easy	6%	5%	7%	7%	10%	6%	7%	4%	3%	10%
					J.O.Q		J	*		*
Very easy	2%	1%	1%	3%	3%	2%	2%	-	2%	3%
					J.K			*		*
Don't know	27%	27%	26%	24%	25%	29%	27%	28%	29%	20%
								*		*
Net: Net: Difficult	50%	51%	51%	54%	46%	48%	50%	50%	56%	46%
								*		*
Net: Net: Easy	8%	6%	8%	10%	13%	8%	8%	4%	5%	13%
					J.N.O.P.Q		J	*		P.Q*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Working Status						
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
	AF	AG	AH	AI	AJ	AK	AL

A reduction in your working hours for longer than three months

Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Very difficult	19%	21%	17%	20%	11%	18%	21%	23%
		AI			*		*	AI
Quite difficult	31%	30%	34%	31%	40%	30%	25%	30%
					AK*		*	
Neither difficult nor easy	15%	14%	18%	15%	19%	14%	17%	16%
					*		*	
Quite easy	6%	7%	8%	7%	10%	4%	4%	5%
			AJ	AJ	AJ*		*	
Very easy	2%	2%	1%	2%	-	2%	1%	2%
					*		*	
Don't know	27%	26%	23%	25%	19%	32%	31%	25%
					*	AF.AG.AH.AI	*	
Net: Net: Difficult	50%	51%	50%	51%	51%	48%	47%	53%
					*		*	
Net: Net: Easy	8%	9%	9%	9%	10%	6%	5%	7%
					*		*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
A reduction in your working hours for longer than three months											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Very difficult	19%	18%	25%	22%	28%	17%	19%	22%	19%	15%	20%
			AM.AQ		AQ*					*	
Quite difficult	31%	32%	29%	30%	27%	32%	31%	33%	30%	36%	32%
					*					*	
Neither difficult nor easy	15%	16%	14%	15%	6%	15%	14%	15%	22%	21%	18%
		AP			*	AP			AR	*	AR
Quite easy	6%	6%	2%	3%	1%	9%	6%	9%	6%	6%	8%
		AN			*	AM.AN.AO.AP				*	
Very easy	2%	1%	2%	2%	-	2%	1%	2%	4%	4%	3%
					*				AR	*	AR
Don't know	27%	27%	27%	27%	38%	26%	29%	19%	20%	19%	19%
					AM.AQ*		AS.AT.AV			*	
Net: Net: Difficult	50%	50%	54%	52%	54%	49%	50%	55%	48%	51%	52%
					*			AW		*	
Net: Net: Easy	8%	7%	5%	5%	1%	11%	7%	11%	10%	10%	10%
		AP			*	AM.AN.AO.AP		AR		*	AR

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
A reduction in your working hours for longer than three months									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Very difficult	19%	21%	17%	22%	16%	23%	16%	21%	21%
Quite difficult	31%	32%	30%	32%	31%	27%	42%	32%	32%
Neither difficult nor easy	15%	15%	16%	22%	19%	15%	9%	17%	12%
Quite easy	6%	6%	7%	7%	7%	8%	5%	8%	5%
Very easy	2%	2%	2%	3%	4%	3%	2%	3%	1%
Don't know	27%	25%	29%	14%	23%	23%	25%	20%	29%
Net: Net: Difficult	50%	52%	47%	54%	47%	50%	58%	52%	53%
Net: Net: Easy	8%	8%	8%	10%	11%	11%	7%	11%	6%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Going onto maternity/paternity leave								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Very difficult	8%	8%	8%	6%	13%	9%	10%	6%
					C.G			
Quite difficult	17%	18%	16%	29%	21%	17%	15%	14%
				E.F.G	G			
Neither difficult nor easy	19%	17%	21%	24%	13%	17%	21%	20%
			A	D			D	D
Quite easy	23%	20%	26%	17%	23%	24%	25%	23%
			A				C	
Very easy	8%	8%	7%	6%	10%	6%	6%	8%
Don't know	25%	28%	22%	18%	20%	27%	22%	28%
		B				C.D		C.D.F
Net: Net: Difficult	26%	27%	25%	34%	34%	26%	25%	20%
				F.G	E.F.G	G		
Net: Net: Easy	31%	29%	32%	24%	33%	30%	32%	31%
					C			

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Going onto maternity/paternity leave										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Very difficult	8%	10%	7%	9%	7%	9%	9%	7%	8%	2%
		R						*		*
Quite difficult	17%	17%	15%	14%	20%	16%	17%	23%	21%	22%
								*		*
Neither difficult nor easy	19%	18%	21%	19%	18%	20%	19%	13%	19%	25%
								*		*
Quite easy	23%	23%	23%	27%	22%	22%	23%	22%	19%	31%
								*		*
Very easy	8%	7%	8%	8%	12%	7%	8%	4%	7%	5%
					J.N.O.P			*		*
Don't know	25%	24%	27%	23%	20%	26%	24%	31%	27%	16%
								M.R*		*
Net: Net: Difficult	26%	27%	22%	23%	27%	25%	25%	29%	29%	24%
								*		*
Net: Net: Easy	31%	30%	31%	35%	34%	29%	31%	26%	25%	35%
				Q	Q			*		*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Going onto maternity/paternity leave								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Very difficult	8%	9%	9%	9%	4%	6%	9%	12%
		AJ		AJ	*		*	AJ
Quite difficult	17%	20%	18%	19%	29%	11%	17%	17%
		AJ	AJ	AJ	AG.AH.AJ.AL*		*	
Neither difficult nor easy	19%	17%	19%	18%	22%	21%	24%	20%
					*		*	
Quite easy	23%	23%	27%	24%	20%	25%	13%	19%
			AK.AL	AK	*	AK	*	
Very easy	8%	8%	8%	8%	6%	9%	3%	7%
					*		*	
Don't know	25%	23%	20%	23%	17%	28%	35%	27%
					*	AF.AG.AH.AI	AF.AG.AH.AI*	
Net: Net: Difficult	26%	29%	27%	28%	33%	17%	25%	28%
		AJ	AJ	AJ	AJ*		*	AJ
Net: Net: Easy	31%	30%	35%	32%	27%	34%	16%	25%
		AK	AK.AL	AK	*	AK.AL	*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Going onto maternity/paternity leave											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Very difficult	8%	7%	10%	10%	9%	10%	8%	9%	11%	8%	10%
					*	AM				*	
Quite difficult	17%	16%	22%	10%	11%	20%	15%	27%	23%	19%	24%
		AO	AM.AO.AP		*	AO		AR.AW	AR	*	AR
Neither difficult nor easy	19%	21%	17%	21%	14%	18%	19%	17%	17%	27%	18%
					*					*	
Quite easy	23%	25%	22%	21%	30%	19%	22%	26%	28%	20%	26%
		AQ			AQ*		AW	AW	AW	*	AW
Very easy	8%	8%	7%	9%	8%	8%	7%	7%	10%	9%	8%
					*					*	
Don't know	25%	23%	23%	29%	28%	26%	28%	14%	11%	17%	13%
					*		AS.AT.AV			*	
Net: Net: Difficult	26%	23%	32%	20%	20%	29%	23%	36%	34%	27%	34%
			AM.AO		*	AM.AO		AR	AR	*	AR
Net: Net: Easy	31%	33%	28%	30%	38%	27%	30%	33%	38%	29%	35%
		AQ			AQ*		AW	AW	AR.AW	*	AR.AW

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Going onto maternity/paternity leave									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Very difficult	8%	8%	9%	13%	7%	8%	10%	10%	6%
		BE		AX.BA.BE			*	BA.BE	
Quite difficult	17%	18%	17%	26%	20%	22%	22%	23%	15%
		BE		AX.AY.BE		BE	*	AX.AY.BE	
Neither difficult nor easy	19%	21%	17%	22%	18%	17%	20%	19%	23%
		AY					*		AX.AY
Quite easy	23%	25%	21%	21%	31%	28%	28%	27%	24%
		AY			AX.AY.AZ	AY	*	AY	
Very easy	8%	8%	7%	9%	7%	6%	5%	8%	7%
							*		
Don't know	25%	21%	29%	9%	17%	18%	15%	14%	25%
		AZ.BD	AZ.BA.BB.BC.BD		AZ	AZ.BD	*		AX.AZ.BA.BB.BC.E
Net: Net: Difficult	26%	26%	26%	39%	27%	30%	32%	32%	21%
		BE	BE	AX.AY.BA.BE		BE	BE*	AX.AY.BA.BE	
Net: Net: Easy	31%	33%	28%	30%	38%	35%	33%	35%	31%
		AY			AY		*	AY	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Becoming unwell with a new long-term health condition								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Very difficult	23%	20%	27%	14%	23%	22%	30%	24%
			A		C	C	C.E	C
Quite difficult	30%	29%	31%	29%	28%	30%	31%	30%
Neither difficult nor easy	13%	14%	11%	20%	11%	12%	9%	13%
			D.E.F.G					
Quite easy	11%	11%	11%	22%	13%	10%	8%	9%
			D.E.F.G	F.G				
Very easy	3%	4%	2%	3%	6%	2%	2%	2%
		B		E.F.G				
Don't know	20%	22%	19%	12%	19%	25%	20%	22%
						C.D	C	C
Net: Net: Difficult	53%	49%	57%	43%	51%	52%	61%	54%
			A				C.D.E.G	C
Net: Net: Easy	14%	15%	13%	25%	19%	12%	10%	11%
			E.F.G	E.F.G				

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Becoming unwell with a new long-term health condition										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Very difficult	23%	24%	24%	23%	20%	23%	23%	38%	24%	15%
Quite difficult	30%	30%	29%	32%	32%	29%	30%	26%	29%	26%
Neither difficult nor easy	13%	12%	12%	12%	12%	14%	12%	11%	14%	19%
Quite easy	11%	11%	11%	N.O.P	12%	8%	11%	6%	11%	20%
Very easy	3%	3%	3%	1%	6%	2%	3%	3%	3%	3%
Don't know	20%	20%	21%	16%	19%	24%	21%	16%	20%	17%
Net: Net: Difficult	53%	54%	53%	55%	51%	52%	53%	64%	52%	41%
Net: Net: Easy	14%	14%	14%	17%	18%	10%	14%	9%	15%	24%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Becoming unwell with a new long-term health condition								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Very difficult	23%	23%	21%	22%	11%	23%	28%	34%
		AI	AI	AI	*	AI	AI*	AF.AG.AH.AI.AJ
Quite difficult	30%	28%	37%	31%	31%	29%	24%	28%
			AF.AH.AJ.AK.AL	AF	*		*	
Neither difficult nor easy	13%	11%	11%	11%	23%	13%	18%	11%
					AF.AG.AH.AJ.AL*		*	
Quite easy	11%	12%	10%	12%	21%	11%	6%	7%
					AF.AG.AH.AJ.AK.AL*		*	
Very easy	3%	3%	4%	3%	3%	2%	4%	2%
					*		*	
Don't know	20%	22%	18%	21%	11%	22%	19%	18%
		AI		AI	*	AI	*	
Net: Net: Difficult	53%	51%	58%	53%	42%	53%	52%	62%
			AI		*		*	AF.AH.AI.AJ
Net: Net: Easy	14%	15%	14%	15%	24%	13%	10%	9%
		AL		AL	AF.AG.AH.AJ.AK.AL*		*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Becoming unwell with a new long-term health condition											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Very difficult	23%	22%	30%	26%	28%	22%	24%	22%	19%	18%	21%
			AM.AQ		*					*	
Quite difficult	30%	31%	30%	36%	30%	26%	29%	34%	32%	29%	33%
		AQ		AQ	*					*	
Neither difficult nor easy	13%	13%	10%	8%	10%	14%	13%	9%	15%	17%	12%
					*	AO				*	AS
Quite easy	11%	9%	9%	9%	12%	14%	10%	14%	13%	16%	14%
					*	AM.AN				*	AR
Very easy	3%	2%	4%	3%	-	4%	2%	4%	3%	4%	4%
					*	AM				*	
Don't know	20%	22%	18%	18%	20%	20%	21%	16%	18%	16%	17%
					*		AV			*	
Net: Net: Difficult	53%	54%	60%	62%	58%	48%	53%	57%	52%	47%	54%
		AQ	AQ	AM.AQ	*					*	
Net: Net: Easy	14%	11%	13%	12%	12%	18%	12%	18%	16%	20%	17%
					*	AM.AN		AR		*	AR

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Becoming unwell with a new long-term health condition									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Very difficult	23%	25%	22%	16%	19%	29%	16%	22%	26%
		AZ				AY.AZ.BA.BC.BC	*	AZ	AY.AZ.BA.BC
Quite difficult	30%	31%	28%	36%	30%	28%	50%	33%	30%
							AX.AY.AZ.BA.BB.BD	BB	
Neither difficult nor easy	13%	12%	13%	14%	12%	11%	4%	11%	13%
		BC	BC	BC	BC		*	BC	BC
Quite easy	11%	10%	12%	14%	13%	10%	9%	12%	9%
		BE	BE				*	BE	
Very easy	3%	2%	3%	5%	2%	2%	3%	4%	2%
		BE	BE	BE			*	BE	
Don't know	20%	19%	21%	15%	24%	21%	18%	18%	20%
					AZ.BD		*		
Net: Net: Difficult	53%	56%	50%	52%	49%	56%	66%	55%	57%
		AY.BA					AY.AZ.BA.BD*	BA	AY
Net: Net: Easy	14%	13%	16%	19%	15%	12%	12%	16%	10%
		BE	BE	AX.BE			*	AX.BE	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Going onto long-term sick leave								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Very difficult	20%	18%	22%	10%	20%	18%	25%	21%
			A		C	C	C.E	C
Quite difficult	29%	26%	31%	32%	25%	28%	31%	28%
			A					
Neither difficult nor easy	15%	17%	13%	23%	15%	15%	12%	14%
			B	D.E.F.G				
Quite easy	11%	11%	11%	15%	13%	10%	9%	10%
Very easy	4%	5%	3%	4%	7%	2%	2%	4%
			B		E.F.G			
Don't know	22%	23%	21%	15%	19%	26%	21%	24%
						C.D		C
Net: Net: Difficult	48%	44%	53%	42%	46%	47%	56%	49%
			A				C.D.E.G	
Net: Net: Easy	15%	16%	14%	19%	20%	12%	12%	14%
				E.F	E.F.G			

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Going onto long-term sick leave										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Very difficult	20%	24%	18%	20%	14%	19%	19%	27%	23%	8%
		K.M.O.R		R			M.R	K.M.R*	M.R	*
Quite difficult	29%	30%	31%	27%	29%	28%	29%	28%	25%	31%
							*	*		*
Neither difficult nor easy	15%	15%	16%	13%	17%	15%	15%	10%	14%	23%
							*	*		P*
Quite easy	11%	10%	10%	16%	13%	11%	11%	7%	10%	9%
				J.K.N.O.P			*	*		*
Very easy	4%	3%	2%	4%	7%	4%	4%	3%	5%	5%
					J.K.N.O		*	*		*
Don't know	22%	18%	23%	20%	20%	25%	21%	24%	24%	24%
						J.O	J	*		*
Net: Net: Difficult	48%	54%	48%	47%	43%	46%	48%	55%	48%	39%
		M.N.O.R						M*		*
Net: Net: Easy	15%	13%	12%	21%	20%	14%	15%	10%	15%	14%
				J.K.N.O.P	J.K.N.O.P		*	*		*

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Going onto long-term sick leave								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Very difficult	20%	19%	16%	18%	12% *	19%	25% AI*	29% AF.AG.AH.AI.AJ
Quite difficult	29%	29%	35% AF.AH.AJ.AL	30% AF	29% *	27%	26% *	24%
Neither difficult nor easy	15%	14%	15%	14%	23% AF.AH*	15%	18% *	14%
Quite easy	11%	12% AL	10%	12% AL	18% AK.AL*	10%	5% *	7%
Very easy	4%	4%	4%	4%	5% *	4%	3% *	5%
Don't know	22%	22%	20%	22%	13% *	24% AI	23% *	23%
Net: Net: Difficult	48%	48%	51%	49%	41% *	47%	51% *	53%
Net: Net: Easy	15%	16%	14%	16%	23% AK.AL*	15%	8% *	11%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Going onto long-term sick leave											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Very difficult	20%	19%	24%	23%	28%	18%	21%	20%	15%	16%	18%
					AM.AQ*					*	
Quite difficult	29%	30%	34%	25%	21%	27%	28%	31%	28%	30%	30%
			AP		*					*	
Neither difficult nor easy	15%	15%	11%	15%	8%	17%	14%	14%	23%	18%	18%
					*	AN			AR.AS.AV	*	AR.AS
Quite easy	11%	11%	8%	12%	8%	12%	10%	15%	13%	10%	13%
					*			AR		*	
Very easy	4%	4%	3%	4%	6%	4%	4%	4%	3%	7%	4%
					*					*	
Don't know	22%	22%	21%	21%	28%	22%	23%	15%	18%	20%	17%
					*		AS.AV			*	
Net: Net: Difficult	48%	48%	57%	48%	49%	45%	49%	52%	43%	45%	47%
			AM.AQ		*					*	
Net: Net: Easy	15%	14%	11%	16%	14%	16%	14%	19%	16%	17%	18%
					*					*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Going onto long-term sick leave									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Very difficult	20%	21%	18%	12%	17%	22%	18%	19%	23%
		AY.AZ				AZ	*	AZ	AY.AZ
Quite difficult	29%	29%	28%	34%	25%	28%	36%	30%	30%
				BA			*		
Neither difficult nor easy	15%	15%	15%	24%	16%	14%	11%	17%	13%
		BE	AX.AY.BA.BB.BC.BD.BE				*	BE	
Quite easy	11%	11%	11%	12%	11%	11%	12%	13%	10%
							*		
Very easy	4%	4%	4%	4%	5%	4%	-	4%	3%
					BC	BC	*	BC	
Don't know	22%	20%	24%	13%	25%	21%	22%	18%	21%
		AZ	AX.AZ.BD		AZ.BD		*		AZ
Net: Net: Difficult	48%	51%	45%	47%	43%	51%	54%	49%	53%
		AY.BA					*	BA	AY.BA
Net: Net: Easy	15%	15%	15%	16%	16%	15%	12%	17%	13%
		BE					*		

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Having a new child								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Very difficult	9%	9%	8%	10%	13%	9%	9%	6%
				G	G	G	G	
Quite difficult	17%	17%	16%	26%	16%	14%	17%	15%
				D.E.F.G				
Neither difficult nor easy	19%	17%	21%	22%	17%	18%	21%	19%
				A				
Quite easy	25%	23%	26%	23%	23%	27%	24%	25%
Very easy	9%	9%	8%	5%	10%	7%	8%	10%
					C			C
Don't know	23%	25%	21%	14%	20%	25%	22%	26%
						C	C	C.D
Net: Net: Difficult	25%	26%	25%	36%	30%	23%	26%	21%
				E.F.G	G			
Net: Net: Easy	33%	32%	34%	28%	34%	34%	31%	35%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Having a new child										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Very difficult	9%	10%	8%	5%	10%	7%	8%	11%	10%	8%
		L			L			*	L	*
Quite difficult	17%	15%	16%	19%	19%	18%	17%	14%	15%	17%
								*		*
Neither difficult nor easy	19%	19%	20%	18%	19%	18%	19%	18%	20%	27%
								*		*
Quite easy	25%	26%	25%	26%	22%	24%	25%	25%	25%	18%
								*		*
Very easy	9%	8%	8%	9%	11%	8%	9%	8%	6%	10%
								*		*
Don't know	23%	23%	23%	23%	19%	25%	23%	24%	25%	19%
								*		*
Net: Net: Difficult	25%	25%	24%	23%	29%	25%	25%	25%	25%	25%
								*		*
Net: Net: Easy	33%	34%	33%	35%	33%	33%	34%	33%	31%	28%
								*		*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Having a new child								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Very difficult	9%	10%	6%	9%	7%	5%	13%	12%
		AG.AH.AJ		AG.AJ	*		AG.AJ*	AG.AJ
Quite difficult	17%	17%	19%	18%	29%	14%	12%	14%
				AF.AG.AH.AJ.AK.AL*			*	
Neither difficult nor easy	19%	16%	20%	17%	26%	20%	24%	21%
				AF.AH*		AF	*	
Quite easy	25%	25%	27%	25%	20%	25%	16%	25%
			AK		*		*	
Very easy	9%	9%	9%	9%	4%	10%	7%	5%
		AL		AL	*	AL	*	
Don't know	23%	22%	19%	22%	14%	26%	28%	24%
					*	AG.AI	AI*	
Net: Net: Difficult	25%	27%	25%	27%	36%	18%	25%	26%
		AJ	AJ	AJ	AJ*		*	AJ
Net: Net: Easy	33%	34%	36%	35%	24%	35%	23%	30%
		AI.AK	AK	AK	*	AI.AK	*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Having a new child											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Very difficult	9%	7%	12%	9%	5%	10%	8%	11%	9%	6%	10%
Quite difficult	17%	16%	14%	17%	16%	18%	15%	20%	18%	26%	20%
Neither difficult nor easy	19%	20%	17%	19%	10%	19%	19%	17%	18%	27%	18%
Quite easy	25%	26%	24%	20%	28%	23%	24%	28%	35%	24%	30%
Very easy	9%	9%	8%	8%	11%	7%	8%	12%	7%	4%	9%
Don't know	23%	21%	25%	27%	29%	23%	26%	12%	13%	14%	13%
Net: Net: Difficult	25%	23%	26%	26%	21%	28%	24%	30%	27%	31%	29%
Net: Net: Easy	33%	35%	33%	28%	39%	31%	32%	40%	42%	28%	39%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Having a new child									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Very difficult	9%	7%	10%	11%	6%	7%	8%	9%	6%
		BE	AX.BE				*	BA.BE	
Quite difficult	17%	17%	16%	18%	20%	21%	23%	19%	17%
							*		
Neither difficult nor easy	19%	20%	18%	23%	19%	16%	19%	19%	21%
							*		
Quite easy	25%	27%	22%	29%	30%	29%	28%	30%	25%
		AY.BE			AY	AY	*	AX.AY.BE	
Very easy	9%	10%	7%	11%	9%	9%	4%	10%	10%
		AY					*		
Don't know	23%	19%	27%	9%	16%	18%	16%	13%	22%
		AZ.BD	AZ.BA.BB.BC.BD.BE		AZ	AZ.BD	*		AX.AZ.BD
Net: Net: Difficult	25%	25%	26%	28%	26%	28%	32%	28%	23%
							*	AX.BE	
Net: Net: Easy	33%	37%	29%	40%	39%	38%	33%	40%	34%
		AY.BE		AY	AY	AY	*	AX.AY.BE	AY

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Choosing to move to a new house								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Very difficult	22%	22%	23%	20%	24%	22%	27%	21%
Quite difficult	25%	25%	25%	32%	25%	25%	24%	24%
Neither difficult nor easy	16%	17%	15%	22%	16%	17%	12%	15%
Quite easy	4%	4%	4%	6%	8%	3%	4%	2%
Very easy	2%	2%	1%	2%	4%	1%	1%	1%
Don't know	31%	30%	31%	18%	23%	32%	32%	36%
Net: Net: Difficult	48%	47%	49%	52%	49%	47%	51%	46%
Net: Net: Easy	6%	6%	5%	8%	12%	5%	5%	3%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Choosing to move to a new house										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Very difficult	22%	26%	21%	20%	20%	22%	22%	30%	22%	16%
								L.M*		*
Quite difficult	25%	24%	23%	24%	25%	29%	25%	25%	26%	22%
						O		*		*
Neither difficult nor easy	16%	18%	15%	17%	19%	11%	16%	16%	13%	26%
		N		N	N		N	*		K.N.O.Q*
Quite easy	4%	3%	5%	4%	7%	3%	4%	1%	3%	8%
					J.N.O.P			*		N.P*
Very easy	2%	1%	3%	2%	3%	1%	2%	1%	1%	3%
			J.N		J.N			*		*
Don't know	31%	29%	32%	33%	26%	34%	31%	27%	35%	24%
						M	M	*	M	*
Net: Net: Difficult	48%	49%	45%	44%	45%	51%	48%	55%	48%	38%
								R*		*
Net: Net: Easy	6%	4%	8%	7%	10%	4%	6%	2%	4%	12%
			J.N.P		J.N.O.P.Q		J.N	*		J.N.P.Q*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Choosing to move to a new house								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Very difficult	22%	23%	21%	23%	22% *	19%	34% AF.AG.AH.AJ*	24%
Quite difficult	25%	24%	25%	25%	33% *	26%	27% *	23%
Neither difficult nor easy	16%	14%	16%	15%	22% *	16%	17% *	17%
Quite easy	4%	5% AJ	6% AJ	5% AJ	4% *	2%	1% *	4%
Very easy	2%	2%	2%	2%	1% *	1%	1% *	2%
Don't know	31%	31% AI	30% AI	31% AI	18% *	37% AF.AH.AI.AK	20% *	30% AI
Net: Net: Difficult	48%	48%	46%	47%	56% *	45%	61% AF.AG.AH.AJ.AL*	47%
Net: Net: Easy	6%	7% AJ	8% AJ	7% AJ	5% *	3%	2% *	6% AJ

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Choosing to move to a new house											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Very difficult	22%	21%	29%	20%	26%	23%	23%	26%	19%	23%	23%
			AM.AO		*			AW		*	
Quite difficult	25%	26%	22%	24%	21%	27%	25%	26%	26%	24%	26%
					*					*	
Neither difficult nor easy	16%	16%	13%	19%	7%	16%	15%	13%	21%	19%	17%
		AP		AP	*	AP			AR.AS	*	AS
Quite easy	4%	4%	3%	4%	4%	5%	3%	6%	9%	9%	7%
					*			AR	AR	AR*	AR
Very easy	2%	2%	1%	1%	3%	2%	1%	3%	3%	3%	3%
					*			AR	AR	*	AR
Don't know	31%	33%	31%	33%	41%	27%	33%	26%	22%	22%	24%
		AQ			AQ*		AS.AT.AV			*	
Net: Net: Difficult	48%	47%	51%	44%	46%	50%	48%	52%	45%	47%	49%
					*					*	
Net: Net: Easy	6%	5%	5%	4%	7%	7%	4%	9%	12%	12%	11%
					*			AR	AR	AR*	AR

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Choosing to move to a new house									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Very difficult	22%	23%	22%	21%	17%	25%	23%	22%	24%
		BA				BA	*	BA	BA
Quite difficult	25%	24%	27%	31%	25%	22%	29%	26%	23%
			BB				*		
Neither difficult nor easy	16%	16%	15%	20%	18%	14%	15%	16%	16%
							*		
Quite easy	4%	5%	3%	6%	12%	8%	5%	8%	3%
		AY.BE		BE	AX.AY.AZ.BE	AX.AY.BE	*	AX.AY.BE	
Very easy	2%	2%	2%	4%	1%	2%	-	2%	1%
			BE				*		
Don't know	31%	30%	31%	19%	28%	29%	28%	25%	34%
		AZ.BD	AZ.BD		AZ	AZ	*	AZ	AX.AZ.BD
Net: Net: Difficult	48%	47%	49%	52%	41%	47%	52%	48%	47%
			BA				*	BA	
Net: Net: Easy	6%	7%	5%	10%	13%	10%	5%	11%	4%
		BE		AY.BE	AX.AY.BC.BE	AX.AY.BE	*	AX.AY.BE	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Moving house due to previous tenancy coming to an end or being evicted								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Very difficult	23%	21%	25%	14%	25%	20%	27%	24%
			A		C		C.E	C
Quite difficult	29%	29%	28%	30%	29%	27%	30%	28%
Neither difficult nor easy	12%	12%	11%	20%	12%	13%	10%	10%
			D.E.F.G					
Quite easy	6%	6%	5%	14%	8%	6%	4%	3%
			D.E.F.G	F.G	G			
Very easy	2%	2%	1%	1%	4%	2%	1%	1%
				F.G				
Don't know	30%	30%	29%	19%	23%	33%	30%	34%
						C.D	C.D	C.D
Net: Net: Difficult	51%	49%	53%	45%	54%	47%	56%	52%
							C.E	
Net: Net: Easy	7%	8%	7%	15%	12%	7%	4%	4%
			E.F.G	E.F.G	G			

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Moving house due to previous tenancy coming to an end or being evicted										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Very difficult	23%	25%	22%	23%	19%	23%	23%	32%	21%	20%
								K.M.O.Q*		*
Quite difficult	29%	28%	29%	30%	30%	30%	29%	21%	28%	20%
								*		*
Neither difficult nor easy	12%	11%	14%	10%	13%	9%	11%	10%	11%	24%
			N				N	*		J.L.M.N.O.P.Q*
Quite easy	6%	4%	6%	6%	8%	7%	6%	4%	5%	8%
								*		*
Very easy	2%	2%	1%	2%	3%	1%	2%	1%	2%	3%
					N.O		N	*		N*
Don't know	30%	30%	28%	29%	26%	32%	29%	33%	34%	25%
								*		*
Net: Net: Difficult	51%	53%	51%	53%	50%	52%	52%	52%	49%	40%
								*		*
Net: Net: Easy	7%	6%	7%	8%	11%	7%	8%	5%	6%	11%
					J.O			*		*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Moving house due to previous tenancy coming to an end or being evicted								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Very difficult	23%	23%	22%	23%	14% *	23%	27% AI*	23%
Quite difficult	29%	29%	31%	29%	33% *	28%	23% *	27%
Neither difficult nor easy	12%	10%	11%	10%	19% AF.AH*	12%	9% *	15%
Quite easy	6%	6% AJ	8% AJ	7% AJ	16% AF.AG.AH.AJ.AL*	2%	7% AJ*	5%
Very easy	2%	2%	1%	2%	1% *	1%	1% *	2%
Don't know	30%	30% AI	27%	29% AI	17% *	34% AG.AI	33% AI*	29% AI
Net: Net: Difficult	51%	52%	53%	52%	48% *	50%	50% *	50%
Net: Net: Easy	7%	8% AJ	9% AJ	8% AJ	17% AF.AH.AJ.AL*	4%	7% *	7%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Moving house due to previous tenancy coming to an end or being evicted											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Very difficult	23%	22%	26%	25%	30%	21%	23%	28%	18%	20%	23%
					*		AW	AT.AV.AW		*	AT.AW
Quite difficult	29%	28%	30%	30%	23%	29%	28%	29%	29%	32%	29%
					*					*	
Neither difficult nor easy	12%	11%	9%	11%	5%	14%	11%	10%	14%	16%	12%
					*	AN.AP				*	
Quite easy	6%	4%	5%	4%	3%	8%	5%	7%	9%	7%	8%
					*	AM			AR	*	AR
Very easy	2%	2%	1%	2%	1%	1%	1%	2%	4%	3%	3%
					*				AR	*	AR
Don't know	30%	32%	29%	28%	37%	27%	31%	24%	26%	22%	25%
		AQ			AQ*		AS.AV			*	
Net: Net: Difficult	51%	50%	56%	55%	53%	50%	51%	57%	47%	52%	53%
					*			AW		*	
Net: Net: Easy	7%	6%	6%	6%	4%	9%	6%	9%	13%	10%	10%
					*	AM			AR	*	AR

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Moving house due to previous tenancy coming to an end or being evicted									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Very difficult	23%	25% AY.BA	20%	22%	15%	27%	30%	24%	27%
Quite difficult	29%	28%	29%	33%	27%	24%	31% *	29%	27%
Neither difficult nor easy	12%	10% BE	13% BE	18% AX.BB.BC.BD.BE	12%	9%	6% *	12%	9%
Quite easy	6%	6% BE	6% BE	7%	10% AX.AY.BE	7% BE	5% *	9% AX.BE	4%
Very easy	2%	2%	1%	2%	4% AX.AY.BE	2%	- *	2%	1%
Don't know	30%	29% AZ.BD	31% AZ.BD	19%	31% AZ.BD	30% AZ.BD	27% *	25% AZ	32% AX.AZ.BD
Net: Net: Difficult	51%	53% BA	49%	55% BA	43%	51% BA	61% AY.BA*	52% BA	54% AY.BA
Net: Net: Easy	7%	7% BE	7%	9%	14% AX.AY.BC.BE	9% BE	5% *	11% AX.AY.BE	5%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
Furniture or white goods breaking and needing to be replaced								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Very difficult	27%	24%	29%	22%	29%	26%	30%	26%
Quite difficult	25%	26%	24%	26%	24%	24%	27%	25%
Neither difficult nor easy	12%	13%	11%	22%	13%	13%	10%	9%
Quite easy	5%	6%	5%	9%	6%	4%	4%	5%
Very easy	2%	3%	1%	4%	3%	2%	1%	1%
Don't know	29%	29%	29%	17%	25%	31%	28%	34%
Net: Net: Difficult	52%	49%	54%	48%	53%	51%	57%	50%
Net: Net: Easy	7%	8%	5%	13%	10%	5%	4%	6%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
Furniture or white goods breaking and needing to be replaced										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Very difficult	27%	28%	26%	24%	22%	29%	27%	34%	26%	18%
						M		M.R*		*
Quite difficult	25%	25%	25%	27%	25%	23%	25%	24%	25%	29%
								*		*
Neither difficult nor easy	12%	13%	12%	12%	16%	10%	12%	10%	10%	19%
					N			*		*
Quite easy	5%	3%	5%	7%	9%	5%	5%	7%	3%	6%
				J	J.N.O.Q		J	*		*
Very easy	2%	1%	1%	1%	5%	2%	2%	2%	1%	3%
					J.K.L.N.O.Q		K	*		*
Don't know	29%	30%	31%	28%	23%	32%	29%	23%	35%	24%
						M	M	*	M	*
Net: Net: Difficult	52%	54%	52%	51%	47%	52%	51%	58%	51%	47%
								*		*
Net: Net: Easy	7%	4%	6%	9%	14%	6%	7%	9%	4%	9%
				J	J.K.N.O.Q		J	J*		*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
Furniture or white goods breaking and needing to be replaced								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Very difficult	27%	27%	25%	27%	23% *	24%	33% *	32% AJ
Quite difficult	25%	26% AL	29% AL	26% AL	29% *	25% AL	20% *	18%
Neither difficult nor easy	12%	10%	13%	11%	25% AF.AG.AH.AJ*	10%	17% *	16% AF
Quite easy	5%	5%	6%	5%	6% *	5%	1% *	6%
Very easy	2%	2%	4% AJ.AL	2%	- *	1%	2% *	1%
Don't know	29%	30% AI	25%	28% AI	17% *	35% AF.AG.AH.AI.AL	26% *	27%
Net: Net: Difficult	52%	53%	54%	53%	52% *	49%	53% *	50%
Net: Net: Easy	7%	7%	9% AJ	8%	6% *	6%	3% *	7%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
Furniture or white goods breaking and needing to be replaced											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Very difficult	27%	25%	36%	23%	28%	27%	27%	28%	24%	26%	27%
			AM.AO.AQ		*					*	
Quite difficult	25%	27%	24%	24%	20%	24%	25%	26%	29%	30%	27%
					*		AW	AW	AW	AW*	AW
Neither difficult nor easy	12%	11%	8%	13%	7%	15%	11%	14%	13%	12%	14%
					*	AM.AN				*	
Quite easy	5%	5%	2%	7%	8%	6%	5%	7%	6%	7%	7%
				AN	AN*	AN				*	
Very easy	2%	2%	1%	1%	-	2%	1%	3%	4%	4%	3%
					*			AR	AR	*	AR
Don't know	29%	31%	29%	32%	37%	26%	31%	22%	23%	21%	23%
		AQ			AQ*		AS.AT.AV			*	
Net: Net: Difficult	52%	52%	60%	48%	48%	51%	52%	54%	53%	56%	54%
			AM.AO.AQ		*		AW	AW	AW	*	AW
Net: Net: Easy	7%	6%	3%	8%	8%	8%	6%	9%	10%	11%	10%
				AN	*	AN		AR	AR	*	AR

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
Furniture or white goods breaking and needing to be replaced									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Very difficult	27%	27%	27%	20%	23%	30%	25%	26%	28%
Quite difficult	25%	26%	24%	30%	23%	26%	AZ *	33%	27%
Neither difficult nor easy	12%	11%	14%	16%	14%	9%	12%	*	13%
Quite easy	5%	6%	4%	7%	8%	4%	4%	7%	5%
Very easy	2%	2%	1%	4%	4%	4%	2%	4%	1%
Don't know	29%	29%	30%	22%	27%	27%	24%	24%	32%
Net: Net: Difficult	52%	53%	50%	51%	46%	55%	58%	53%	53%
Net: Net: Easy	7%	8%	6%	11%	13%	8%	6%	10%	6%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
DTB_Q7_10. Receiving a large unexpected bill								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Very difficult	33%	30%	37%	21%	35%	34%	40%	33%
			A		C	C	C.G	C
Quite difficult	26%	25%	26%	32%	23%	25%	23%	26%
			D.F					
Neither difficult nor easy	10%	11%	8%	16%	12%	10%	8%	8%
		B		E.F.G	G			
Quite easy	3%	4%	2%	11%	4%	1%	2%	2%
		B		D.E.F.G	E.G			
Very easy	2%	3%	1%	2%	6%	2%	1%	1%
		B			C.E.F.G			
Don't know	27%	27%	26%	19%	20%	28%	26%	31%
						C.D		C.D
Net: Net: Difficult	59%	55%	63%	52%	58%	59%	63%	59%
			A				C	
Net: Net: Easy	5%	7%	3%	13%	10%	3%	3%	2%
		B		E.F.G	E.F.G			

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
DTB_Q7_10. Receiving a large unexpected bill										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Very difficult	33%	37%	32%	32%	24%	34%	33%	43%	33%	36%
		M.O				M	M	K.M.O*		*
Quite difficult	26%	23%	26%	36%	27%	26%	26%	19%	24%	17%
				J.K.M.N.O.P.Q.R		J	*			*
Neither difficult nor easy	10%	11%	9%	8%	15%	8%	10%	8%	7%	12%
					K.L.N.O.Q		N	*		*
Quite easy	3%	2%	4%	2%	8%	2%	3%	5%	1%	8%
					J.K.L.N.O.Q		N	N*		J.L.N.Q*
Very easy	2%	1%	2%	1%	4%	2%	2%	-	2%	3%
					J.O		*			*
Don't know	27%	26%	28%	21%	22%	29%	26%	25%	33%	24%
						L.M	*	*	L.M	*
Net: Net: Difficult	59%	60%	57%	68%	52%	60%	59%	62%	57%	53%
		M		J.K.M.N.O.Q.R		M	M	*		*
Net: Net: Easy	5%	3%	6%	2%	12%	3%	5%	5%	3%	11%
					J.K.L.N.O.Q		J	*		J.L.N.Q*

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Working Status						
		Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
		AF	AG	AH	AI	AJ	AK	AL
DTB_Q7_10. Receiving a large unexpected bill								
Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Very difficult	33%	36%	32%	35%	21%	31%	35%	35%
		AI		AI	*		*	AI
Quite difficult	26%	24%	30%	25%	34%	26%	18%	23%
			AF.AH.AK	AF	AK*		*	
Neither difficult nor easy	10%	8%	10%	9%	18%	9%	13%	12%
					AF.AH.AJ*		*	
Quite easy	3%	3%	4%	3%	8%	1%	7%	3%
			AJ	AJ	AF.AH.AJ.AL*		AJ*	
Very easy	2%	2%	2%	2%	1%	1%	1%	2%
		AJ			*		*	
Don't know	27%	27%	22%	25%	18%	31%	26%	26%
					*	AG.AH.AI	*	
Net: Net: Difficult	59%	60%	62%	60%	55%	58%	53%	58%
					*		*	
Net: Net: Easy	5%	5%	6%	6%	9%	2%	8%	4%
		AJ	AJ	AJ	AJ*		AJ*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
DTB_Q7_10. Receiving a large unexpected bill											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Very difficult	33%	33%	38%	33%	38%	33%	33%	38%	32%	36%	36%
					*			AW		*	AW
Quite difficult	26%	26%	28%	25%	22%	25%	25%	25%	29%	27%	27%
					*					*	
Neither difficult nor easy	10%	9%	6%	12%	5%	12%	9%	9%	14%	10%	11%
				AN	*	AN			AR	*	
Quite easy	3%	2%	0%	3%	-	6%	2%	6%	3%	6%	5%
				AN	*	AM.AN.AP		AR		*	AR
Very easy	2%	2%	1%	1%	-	2%	1%	2%	4%	4%	3%
					*				AR	*	
Don't know	27%	28%	26%	26%	35%	24%	29%	20%	18%	16%	19%
					AQ*		AS.AT.AU.AV			*	
Net: Net: Difficult	59%	59%	66%	58%	60%	57%	58%	63%	61%	64%	63%
			AM.AQ		*		AW	AW	AW	AW*	AW
Net: Net: Easy	5%	4%	2%	4%	-	8%	4%	8%	6%	10%	8%
					*	AM.AN.AP		AR		AR*	AR

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
DTB_Q7_10. Receiving a large unexpected bill									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Very difficult	33%	35%	31%	31%	31%	37%	40%	35%	36%
		AY					*		AY
Quite difficult	26%	27%	24%	31%	27%	24%	26%	28%	26%
							*		
Neither difficult nor easy	10%	9%	11%	17%	12%	11%	6%	11%	7%
		BE	BE	AX.AY.BC.BD.BE	BE		*	AX.BE	
Quite easy	3%	2%	4%	4%	5%	2%	2%	3%	1%
		BE	AX.BE	BE	AX.BE		*	BE	
Very easy	2%	1%	2%	2%	4%	2%	-	3%	0%
		BE	BE		AX.BE	BE	*	AX.BE	
Don't know	27%	26%	27%	15%	22%	23%	26%	20%	29%
		AZ.BD	AZ.BD				AZ*		AX.AZ.BA.BD
Net: Net: Difficult	59%	62%	55%	62%	58%	61%	66%	63%	62%
		AY					*	AY	AY
Net: Net: Easy	5%	4%	6%	6%	8%	5%	2%	6%	2%
		BE	AX.BE	BE	AX.BC.BE	BE	*	AX.BE	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Gender		Age				
		Male	Female	18-24	25-34	35-44	45-54	55+
		A	B	C	D	E	F	G
DTB_Q7_11. Having a reduction in benefit payments								
Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Very difficult	24%	21%	26%	15%	26%	22%	26%	25%
			A		C		C	C
Quite difficult	25%	26%	25%	31%	21%	26%	28%	24%
			D				D	
Neither difficult nor easy	15%	16%	14%	21%	13%	14%	12%	15%
			D.E.F.G					
Quite easy	4%	5%	4%	6%	8%	4%	4%	3%
			G		E.F.G			
Very easy	2%	3%	1%	4%	6%	2%	1%	1%
		B		F.G	E.F.G			
Don't know	30%	28%	31%	23%	27%	32%	30%	32%
						C		C
Net: Net: Difficult	49%	47%	50%	46%	46%	48%	54%	49%
Net: Net: Easy	7%	9%	5%	10%	14%	6%	5%	4%
		B		F.G	E.F.G			

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Region								
		North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
		J	K	L	M	N	O	P	Q	R
DTB_Q7_11. Having a reduction in benefit payments										
Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Very difficult	24%	27% K.M.O	20%	24%	19%	23%	23%	33% K.M.N.O*	23%	21%
Quite difficult	25%	28%	26%	26%	25%	24%	26%	22% *	23%	25% *
Neither difficult nor easy	15%	13%	15%	15%	16%	15%	15%	14% *	13%	21% *
Quite easy	4%	2%	6% J	8% J.N.O.P.R	7% J.O.P.R	4%	5% J	2% *	4%	- *
Very easy	2%	1%	3%	1%	5% J.L.N.O	2%	2% J	1% *	2%	3% *
Don't know	30%	29%	32%	25%	27%	32%	29%	29% *	34%	30% *
Net: Net: Difficult	49%	55% K.M.N.O.Q	45%	50%	44%	47%	49%	55% *	46%	46% *
Net: Net: Easy	7%	3% J	8% J	10% J.P	13% J.N.O.P.Q.R	6% J	7% J	3% *	6%	3% *

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Working Status						
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
	AF	AG	AH	AI	AJ	AK	AL

DTB_Q7_11. Having a reduction in benefit payments

Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Very difficult	24%	23%	22%	23%	16% *	23%	31% AI*	28% AI
Quite difficult	25%	24%	33% AF.AH.AJ.AK.AL	27% AF	32% *	23%	18% *	23%
Neither difficult nor easy	15%	13%	14%	13%	22% AF.AH*	17% AF.AH	14% *	16%
Quite easy	4%	6% AJ	4%	5%	8% *	3%	2% *	3%
Very easy	2%	3% AJ	2%	3% AJ	1% *	1%	2% *	2%
Don't know	30%	31%	25%	29%	23% *	33% AG	33% *	27%
Net: Net: Difficult	49%	48%	55% AF.AH.AJ	50% AF	47% *	46%	49% *	52%
Net: Net: Easy	7%	9% AJ.AL	6%	8% AJ	8% *	4%	4% *	4%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Marital Status					Children in Household				
		Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
		AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
DTB_Q7_11. Having a reduction in benefit payments											
Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Very difficult	24%	21%	26%	30%	32%	24%	25%	25%	16%	22%	21%
				AM	AM*		AT.AW	AT.AW		*	AT
Quite difficult	25%	26%	28%	24%	17%	25%	25%	30%	27%	22%	28%
					*					*	
Neither difficult nor easy	15%	16%	10%	15%	13%	15%	14%	15%	18%	21%	17%
		AN			*	AN				*	
Quite easy	4%	3%	4%	4%	4%	6%	4%	3%	7%	4%	5%
					*	AM				*	
Very easy	2%	2%	1%	2%	-	2%	2%	2%	5%	5%	4%
					*				AR	AR*	AR
Don't know	30%	31%	31%	26%	34%	28%	31%	25%	26%	26%	25%
					*		AS.AV			*	
Net: Net: Difficult	49%	47%	54%	53%	49%	49%	49%	55%	44%	44%	49%
					*		AW	AT.AV.AW		*	AT.AW
Net: Net: Easy	7%	5%	6%	6%	4%	8%	6%	5%	12%	10%	8%
					*	AM			AR.AS.AV	*	AS

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

	Total	Parent/ Guardian							
		Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
		AX	AY	AZ	BA	BB	BC	BD	BE
DTB_Q7_11. Having a reduction in benefit payments									
Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Very difficult	24%	25% AY.BA	21%	21%	18%	27% BA.BD	28% *	23% BA	27% AX.AY.BA
Quite difficult	25%	26%	24%	26%	23%	27%	35% AY.BA*	26%	26%
Neither difficult nor easy	15%	15%	14%	22% AX.AY.BB.BE	17%	13%	15% *	17% BB	14%
Quite easy	4%	4% BE	5% BE	7% AX.BC.BE	5%	4%	1% *	5%	3%
Very easy	2%	2% BE	3% BE	2%	5% AX.BC.BE	3% BE	- *	3% AX.BC.BE	1%
Don't know	30%	28%	32% AZ.BD	22%	32% AZ.BD	26%	22% *	25%	29%
Net: Net: Difficult	49%	51% AY.BA	46%	47%	41%	55% AY.BA.BD	62% AX.AY.AZ.BA.BD	49% BA	54% AX.AY.BA
Net: Net: Easy	7%	6% BE	8% AX.BC.BE	9% AX.BC.BE	10% AX.BC.BE	6% BC	1% *	8% AX.BC.BE	3%

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Gender		Age				
	Male	Female	18-24	25-34	35-44	45-54	55+
	A	B	C	D	E	F	G

To what extent, if at all, do you agree or disagree that the attitudes towards benefit claims are softening? (Please select the option that best applies)

Unweighted base	2121	998	1123	178	338	370	329	906
Base: All UK adults	2121	1029	1092	235	333	378	330	845
Strongly agree	7%	8%	7%	11%	10%	5%	6%	7%
				E	E.G			
Tend to agree	20%	22%	17%	30%	23%	22%	14%	17%
		B		E.F.G	F.G	F.G		
Neither agree nor disagree	40%	38%	41%	39%	38%	36%	40%	42%
Tend to disagree	23%	22%	23%	17%	17%	24%	25%	24%
					D	D	C.D	C.D
Strongly disagree	11%	10%	11%	3%	11%	12%	14%	11%
					C	C	C	C
Net: Agree	27%	30%	24%	41%	34%	27%	21%	23%
		B		E.F.G	F.G			
Net: Disagree	33%	32%	34%	20%	28%	37%	39%	35%
					C	C.D	C.D	C.D

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Region								
	North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
	J	K	L	M	N	O	P	Q	R

To what extent, if at all, do you agree or disagree that the attitudes towards benefit claims are softening? (Please select the option that best applies)

Unweighted base	2121	497	336	190	281	484	1788	102	176	55
Base: All UK adults	2121	494	341	191	278	479	1784	102	178	57
Strongly agree	7%	8%	9%	10%	10%	5%	8%	4%	5%	7%
			N	N.Q	N.Q		N	*		*
Tend to agree	20%	16%	17%	23%	26%	19%	19%	17%	21%	35%
			J	J.K.N.O		J	*			J.K.N.O.P.Q*
Neither agree nor disagree	40%	40%	41%	34%	39%	41%	40%	34%	42%	37%
			*				*			*
Tend to disagree	23%	25%	21%	23%	18%	25%	23%	24%	18%	18%
		M				M	M	*		*
Strongly disagree	11%	11%	11%	9%	7%	10%	10%	20%	14%	3%
							M	J.K.L.M.N.O.R*	M.R	*
Net: Agree	27%	23%	26%	33%	36%	25%	27%	21%	26%	42%
			J.N.P	J.N.P	J.K.N.O.P.Q		J	*		J.K.N.O.P.Q*
Net: Disagree	33%	36%	32%	33%	25%	35%	33%	45%	33%	21%
		M.R	M			M	M	K.L.M.O.Q.R*		*

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Working Status						
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
	AF	AG	AH	AI	AJ	AK	AL

To what extent, if at all, do you agree or disagree that the attitudes towards benefit claims are softening? (Please select the option that best applies)

Unweighted base	2121	893	308	1201	79	553	85	203
Base: All UK adults	2121	890	311	1201	105	501	96	218
Strongly agree	7%	8%	6%	7%	9% *	8%	7% *	5%
Tend to agree	20%	20%	22%	21%	26% *	17%	20% *	18%
Neither agree nor disagree	40%	40%	39%	39%	36% *	42%	36% *	38%
Tend to disagree	23%	23%	21%	22%	23% *	24%	18% *	22%
Strongly disagree	11%	10%	11%	10%	5% *	9%	18% AF.AH.AI.AJ*	17% AF.AH.AI.AJ
Net: Agree	27%	28%	28%	28%	35% AL*	25%	28% *	23%
Net: Disagree	33%	32%	33%	33%	28% *	33%	36% *	39%

Turn2us Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Marital Status					Children in Household				
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV

To what extent, if at all, do you agree or disagree that the attitudes towards benefit claims are softening? (Please select the option that best applies)

Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
Strongly agree	7%	8%	8%	6%	6%	7%	6%	12%	8%	10%	10%
					*			AR		*	AR
Tend to agree	20%	21%	18%	16%	13%	21%	18%	23%	26%	27%	25%
					*			AR	AR	*	AR
Neither agree nor disagree	40%	40%	36%	42%	51%	39%	41%	34%	38%	33%	35%
					AN*		AS.AV			*	
Tend to disagree	23%	23%	25%	19%	18%	23%	24%	21%	17%	19%	19%
					*		AT.AV.AW	AW		*	AW
Strongly disagree	11%	9%	13%	17%	12%	10%	10%	10%	12%	11%	11%
				AM.AQ	*					*	
Net: Agree	27%	28%	26%	22%	19%	28%	24%	36%	34%	37%	35%
					*			AR	AR	AR*	AR
Net: Disagree	33%	32%	38%	36%	30%	33%	35%	31%	29%	30%	30%
					*		AV			*	

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Parent/ Guardian							
	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
	AX	AY	AZ	BA	BB	BC	BD	BE

To what extent, if at all, do you agree or disagree that the attitudes towards benefit claims are softening? (Please select the option that best applies)

Unweighted base	2121	1167	954	147	201	201	84	475	759
Base: All UK adults	2121	1132	989	154	202	204	85	484	713
Strongly agree	7%	8%	6%	11%	9%	7%	5% *	10% AY	7%
Tend to agree	20%	20% BE	20%	34% AX.AY.BA.BB.BC.BE	25% AX.BB.BE	17%	18% *	24% AX.BB.BE	18%
Neither agree nor disagree	40%	39% BD	40%	35%	37%	36%	38% *	36%	41%
Tend to disagree	23%	21% BA	24% AZ.BA.BD	16%	13%	25% AZ.BA.BD	24% BA*	19% BA	23% BA
Strongly disagree	11%	11% AZ	10% AZ	4%	15% AZ	15% AZ	14% AZ*	12% AZ	11% AZ
Net: Agree	27%	28% BE	26%	45% AX.AY.BA.BB.BC.BE	34% AX.AY.BB.BE	24%	24% *	34% AX.AY.BB.BC.BE	25%
Net: Disagree	33%	32% AZ	34% AZ	20%	28% AZ	40% AX.AZ.BA.BD	38% AZ*	31% AZ	34% AZ

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Gender		Age				
	Male	Female	18-24	25-34	35-44	45-54	55+
	A	B	C	D	E	F	G

How have your views regarding benefit claimants changed in the recent past? (Please select the option that best applies)

	Unweighted base	998	1123	178	338	370	329	906
	Base: All UK adults	1029	1092	235	333	378	330	845
I now view people who claim benefits much more favourably than I used to	6%	6%	6%	5%	10%	8%	6%	5%
					F.G			
I now view people who claim benefits somewhat more favourably than I used to	10%	12%	9%	15%	15%	9%	11%	7%
		B		G	E.G			
My views have remained unchanged	62%	60%	65%	57%	53%	63%	66%	66%
		A			D		C.D	C.D
I now view people who claim benefits somewhat less favourably than I used to	7%	7%	7%	4%	5%	5%	4%	9%
								C.D.E.F
I now view people who claim benefits much less favourably than I used to	6%	7%	5%	1%	4%	5%	6%	8%
		B				C	C	C.D.E
Don't know	9%	8%	9%	18%	13%	10%	7%	4%
			E.F.G		F.G	G	G	

Cell Contents (Column Percentages, Statistical Test Results), Statistics (Column Proportions, (95%): A/B, C/D/E/F/G, H/I, J/K/L/M/N/O/F

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Region								
	North	Midlands	East	London	South	England (NET)	Wales	Scotland	Northern Ireland
	J	K	L	M	N	O	P	Q	R

How have your views regarding benefit claimants changed in the recent past? (Please select the option that best applies)

	Unweighted base	J	K	L	M	N	O	P	Q	R
	2121	497	336	190	281	484	1788	102	176	55
	Base: All UK adults	494	341	191	278	479	1784	102	178	57
I now view people who claim benefits much more favourably than I used to	6%	6%	7%	7%	5%	5%	6%	5%	10%	5%
								*	M.N	*
I now view people who claim benefits somewhat more favourably than I used to	10%	8%	12%	9%	13%	10%	10%	13%	9%	12%
					J		J	*		*
My views have remained unchanged	62%	64%	61%	61%	57%	63%	62%	62%	66%	67%
								*		*
I now view people who claim benefits somewhat less favourably than I used to	7%	7%	7%	9%	5%	7%	7%	6%	5%	3%
								*		*
I now view people who claim benefits much less favourably than I used to	6%	7%	6%	6%	4%	7%	6%	4%	3%	5%
								*		*
Don't know	9%	8%	7%	8%	16%	7%	9%	9%	7%	7%
					J.K.L.N.O.Q			*		*

Cell Contents (C²/Q/R, S/T/U/V/W/X/Y/Z/AA/AB/AC/AD/AE, AF/AG/AH/AI/AJ/AK/AL, AM/AN/AO/AP/AQ, AR/AS/AT/AU/AV/AW, AX/AY/AZ/BA/BB/BC/BD/BE, BF/BG/BH/

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Working Status						
	Working full time	Working part time	ALL WORKERS (NET)	Full time student	Retired	Unemployed	Not working/ Other
	AF	AG	AH	AI	AJ	AK	AL

How have your views regarding benefit claimants changed in the recent past? (Please select the option that best applies)

	Unweighted base	2121	893	308	1201	79	553	85	203
	Base: All UK adults	2121	890	311	1201	105	501	96	218
I now view people who claim benefits much more favourably than I used to		6%	6%	7%	6%	4%	5%	11%	7%
						*		AJ*	
I now view people who claim benefits somewhat more favourably than I used to		10%	11%	11%	11%	14%	7%	7%	12%
			AJ		AJ	*		*	
My views have remained unchanged		62%	61%	64%	62%	59%	64%	62%	62%
						*		*	
I now view people who claim benefits somewhat less favourably than I used to		7%	6%	7%	6%	5%	11%	2%	2%
				AL	AL	*	AF.AG.AH.AK.AL	*	
I now view people who claim benefits much less favourably than I used to		6%	7%	3%	6%	1%	9%	3%	2%
			AG.AH.AI.AL		AG.AL	*	AG.AH.AI.AL	*	
Don't know		9%	9%	8%	8%	18%	4%	15%	14%
			AJ	AJ	AJ	AF.AG.AH.AJ*		AH.AJ*	AF.AG.AH.AJ

Cell Contents (CBI/BJ/BK/BL/BM/BN/BO, BP/BQ, Minimum Base: 30 (**), Small Base: 100 (*))

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Marital Status					Children in Household				
	Married/ Civil Partnership	Living as married	Separated/ Divorced	Widowed	Never Married	0	1	2	3+	ALL WITH CHILDREN IN HOUSEHOLD (NET)
	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV

How have your views regarding benefit claimants changed in the recent past? (Please select the option that best applies)

Unweighted base	2121	973	260	158	76	638	1535	253	196	63	512
Base: All UK adults	2121	931	260	148	71	690	1508	263	203	65	532
I now view people who claim benefits much more favourably than I used to	6%	6%	6%	7%	4%	7%	5%	8%	12%	12%	10%
					*				AR.AW	AR*	AR
I now view people who claim benefits somewhat more favourably than I used to	10%	10%	9%	6%	14%	11%	9%	15%	12%	16%	14%
					*			AR		*	AR
My views have remained unchanged	62%	63%	64%	72%	67%	59%	65%	62%	56%	55%	59%
			AM.AQ		*		AT.AV.AW	AW	AW	AW*	AW
I now view people who claim benefits somewhat less favourably than I used to	7%	8%	6%	7%	7%	5%	7%	4%	5%	4%	5%
		AQ			*		AV			*	
I now view people who claim benefits much less favourably than I used to	6%	7%	5%	6%	4%	5%	7%	4%	3%	3%	4%
					*		AV			*	
Don't know	9%	6%	10%	3%	4%	13%	7%	8%	10%	10%	9%
		AM.AO		*		AM.AO.AP				*	

Cell Contents (C)

Turn2us

Benefit Claims and Society Perspectives

UK18 Sample: 22nd - 25th March 2024

Total	Parent/ Guardian							
	Parent/ guardian (any age)	Not parent/ guardian	4 years and under	5 to 11 years	12 to 16 years	17 to 18 years	18 years and under	Over 18 years
	AX	AY	AZ	BA	BB	BC	BD	BE

How have your views regarding benefit claimants changed in the recent past? (Please select the option that best applies)

	Unweighted base	2121	1167	954	147	201	201	84	475	759
	Base: All UK adults	2121	1132	989	154	202	204	85	484	713
I now view people who claim benefits much more favourably than I used to	6%	7%	5%	12%	11%	9%	5%	10%	5%	
		BE		AX.AY.BE	AX.AY.BE	AY.BE	*	AX.AY.BE		
I now view people who claim benefits somewhat more favourably than I used to	10%	10%	10%	14%	16%	13%	15%	14%	8%	
		BE		BE	AX.AY.BE	BE	BE*	AX.AY.BE		
My views have remained unchanged	62%	63%	61%	54%	55%	60%	68%	58%	68%	
		AZ.BA.BD					AZ.BA.BD*		AX.AY.AZ.BA.BB.E	
I now view people who claim benefits somewhat less favourably than I used to	7%	7%	6%	3%	6%	4%	2%	5%	9%	
		AZ.BD					*		AX.AY.AZ.BB.BC.E	
I now view people who claim benefits much less favourably than I used to	6%	6%	6%	4%	3%	4%	2%	4%	7%	
		BA.BD					*		AX.BA.BD	
Don't know	9%	6%	12%	13%	10%	10%	7%	9%	3%	
		BE	AX.BE	AX.BE	AX.BE	AX.BE	*	AX.BE		

Cell Contents (C)