

# YouGov / Community Integrated Care Survey Results

Sample Size: 1798 adults in England  
Fieldwork: 9th - 10th January 2024

	Vote in 2019 GE				EU Ref 2016		Gender		Age				Social Grade		Region in England								
Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	
<b>Weighted Sample</b>	1798	622	446	164	617	694	874	924	189	750	442	417	1043	755	92	224	189	181	162	219	252	286	193
<b>Unweighted Sample</b>	1798	637	453	168	722	681	783	1015	132	725	487	454	1074	724	91	222	191	176	167	233	231	293	194
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How important, if at all, do you think each of the following groups are to UK society?

### Social care workers

Very important	66	58	76	74	77	57	61	71	70	68	68	58	69	63	54	69	62	69	60	71	69	66	65
Fairly important	29	36	22	23	21	35	32	26	25	28	26	35	27	31	43	27	33	26	37	23	26	29	28
<b>TOTAL IMPORTANT</b>	<b>95</b>	<b>94</b>	<b>98</b>	<b>97</b>	<b>98</b>	<b>92</b>	<b>93</b>	<b>97</b>	<b>95</b>	<b>96</b>	<b>94</b>	<b>93</b>	<b>96</b>	<b>94</b>	<b>97</b>	<b>96</b>	<b>95</b>	<b>95</b>	<b>97</b>	<b>94</b>	<b>95</b>	<b>95</b>	<b>93</b>
Not very important	3	3	1	2	1	4	4	2	3	2	3	3	2	3	1	1	4	2	2	3	3	2	4
Not at all important	1	2	0	1	0	2	1	0	0	1	1	1	1	1	2	0	1	1	0	2	1	1	0
<b>TOTAL NOT IMPORTANT</b>	<b>4</b>	<b>5</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>6</b>	<b>5</b>	<b>2</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>4</b>	<b>3</b>	<b>4</b>	<b>3</b>	<b>1</b>	<b>5</b>	<b>3</b>	<b>2</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>4</b>
Don't know	2	1	0	1	1	2	1	2	2	1	1	2	1	2	0	2	0	2	1	1	2	2	2

### NHS workers

Very important	85	80	92	91	93	82	83	88	86	83	87	89	85	86	79	89	85	88	83	90	80	87	85
Fairly important	13	17	8	7	7	15	15	10	12	15	12	10	13	13	20	11	14	9	15	8	17	12	13
<b>TOTAL IMPORTANT</b>	<b>98</b>	<b>97</b>	<b>100</b>	<b>98</b>	<b>100</b>	<b>97</b>	<b>98</b>	<b>98</b>	<b>98</b>	<b>98</b>	<b>99</b>	<b>99</b>	<b>98</b>	<b>99</b>	<b>99</b>	<b>100</b>	<b>99</b>	<b>97</b>	<b>98</b>	<b>98</b>	<b>97</b>	<b>99</b>	<b>98</b>
Not very important	1	1	0	1	0	2	1	1	2	1	1	1	1	1	1	0	1	2	2	1	2	1	1
Not at all important	0	1	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	1	1	0	1
<b>TOTAL NOT IMPORTANT</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>2</b>
Don't know	0	0	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	1	1	0	0	1	1

There is currently a shortage of social care workers in the UK. How much of a problem, if at all, do you think that this is?

A very big problem	38	29	50	49	48	33	32	43	33	38	41	35	39	35	31	36	43	34	41	40	32	41	38
A significant problem	49	56	42	46	46	51	51	47	52	48	46	53	48	50	51	52	47	56	47	46	48	47	49
<b>TOTAL BIG / SIGNIFICANT PROBLEM</b>	<b>87</b>	<b>85</b>	<b>92</b>	<b>95</b>	<b>94</b>	<b>84</b>	<b>83</b>	<b>90</b>	<b>85</b>	<b>86</b>	<b>87</b>	<b>88</b>	<b>87</b>	<b>85</b>	<b>82</b>	<b>88</b>	<b>90</b>	<b>90</b>	<b>88</b>	<b>86</b>	<b>80</b>	<b>88</b>	<b>87</b>
A small problem	8	9	5	3	3	9	11	6	9	9	7	7	9	7	12	8	2	5	9	9	14	9	6
Not a problem at all	1	1	1	1	1	0	1	2	0	1	1	0	1	1	1	0	2	0	0	2	2	0	1
<b>TOTAL SMALL / NOT A PROBLEM</b>	<b>9</b>	<b>10</b>	<b>6</b>	<b>4</b>	<b>3</b>	<b>10</b>	<b>13</b>	<b>6</b>	<b>10</b>	<b>10</b>	<b>8</b>	<b>7</b>	<b>10</b>	<b>8</b>	<b>13</b>	<b>8</b>	<b>4</b>	<b>5</b>	<b>9</b>	<b>11</b>	<b>16</b>	<b>9</b>	<b>7</b>
Don't know	4	5	2	1	3	5	5	4	5	3	5	5	3	7	5	4	5	6	3	3	4	3	6

Do you, a family member or close friend, access social care services?

Yes, I access social care services	2	1	2	2	1	2	2	2	5	1	2	1	2	2	0	1	3	1	2	1	5	2	1
Yes, I have a family member/close friend who access social care services	16	14	18	17	19	14	16	16	15	15	19	15	17	14	15	17	11	23	19	16	18	15	11
No, neither I, nor any of my family/close friends access social care services	75	79	73	79	74	80	73	76	65	74	74	80	75	74	77	77	79	70	75	77	67	75	78
Don't know	6	5	6	2	4	4	7	5	14	7	4	3	5	7	3	4	5	5	2	6	10	7	8
Prefer not to say	2	1	1	2	1	1	2	2	4	3	1	1	1	3	5	2	3	1	1	1	3	2	2

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<b>Weighted Sample</b>	<b>1798</b>	<b>622</b>	<b>446</b>	<b>164</b>	<b>617</b>	<b>694</b>	<b>874</b>	<b>924</b>	<b>189</b>	<b>750</b>	<b>442</b>	<b>417</b>	<b>1043</b>	<b>755</b>	<b>92</b>	<b>224</b>	<b>189</b>	<b>181</b>	<b>162</b>	<b>219</b>	<b>252</b>	<b>286</b>	<b>193</b>
<b>Unweighted Sample</b>	<b>1798</b>	<b>637</b>	<b>453</b>	<b>168</b>	<b>722</b>	<b>681</b>	<b>783</b>	<b>1015</b>	<b>132</b>	<b>725</b>	<b>487</b>	<b>454</b>	<b>1074</b>	<b>724</b>	<b>91</b>	<b>222</b>	<b>191</b>	<b>176</b>	<b>167</b>	<b>233</b>	<b>231</b>	<b>293</b>	<b>194</b>
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Which of the following, if any, have you, or a family member or close friend experienced as a result of a shortage of social care workers?

Please tick all that apply.

[Asked only to those who answered 'Yes' above; n=313]

The person's family or friends taking on greater caring responsibilities	<b>44</b>	44	52	60	52	39	41	47	41	42	45	50	47	39	34	56	46	46	40	54	39	38	41
Disruption to the quality of care received	<b>38</b>	38	42	40	46	39	35	42	32	35	39	46	37	40	50	48	49	42	39	36	33	29	29
Deterioration in physical or mental health	<b>38</b>	39	47	34	46	37	37	40	35	38	39	41	39	38	52	41	32	45	39	41	28	44	26
Reduction in independence or wellbeing	<b>33</b>	28	40	37	40	28	32	33	42	27	34	36	32	33	30	33	32	44	26	48	14	34	39
Negative impact on the wellbeing of the person's family and friends	<b>33</b>	27	42	33	39	30	33	34	39	33	32	32	34	33	33	40	29	30	33	39	37	33	17
Spending more time in hospital than needed	<b>27</b>	23	36	42	31	26	25	29	30	25	29	27	27	27	6	32	19	25	33	27	32	30	16
Other [See TAB 1]	<b>2</b>	3	3	0	1	3	1	4	0	1	4	1	3	1	0	2	4	0	8	2	3	0	0
None of these	<b>13</b>	17	8	11	10	17	14	13	0	19	12	11	12	16	0	5	17	14	17	14	13	21	11
Don't know	<b>7</b>	8	6	7	5	8	8	7	10	9	4	8	8	6	17	12	2	4	5	2	12	9	7

Thinking about a scenario where a social care worker and an NHS worker were doing jobs that had equivalent skills, complexity and responsibilities, which of the following do you think would be best?

The NHS worker should earn more	<b>20</b>	19	17	9	16	19	21	19	30	19	14	20	18	21	20	18	17	16	29	25	19	16	18
The social care worker should earn more	<b>3</b>	2	1	5	2	2	4	2	5	3	2	2	2	3	2	1	2	2	4	1	7	2	4
They should earn the same	<b>70</b>	69	78	79	77	71	67	73	54	68	79	72	72	67	74	73	74	74	59	67	64	74	73
Don't know	<b>8</b>	9	3	6	5	8	8	7	11	10	5	6	7	9	4	8	7	8	8	8	10	8	5

Based on what you know about how much social care workers earn, do you think they are generally underpaid, overpaid, or paid about the right salary?

Overpaid	<b>2</b>	3	2	1	1	3	2	3	3	2	2	3	2	3	4	4	1	2	1	4	1	3	2
Underpaid	<b>61</b>	57	72	73	74	55	60	62	53	62	67	57	64	57	53	66	61	64	66	57	57	60	63
Paid about the right salary	<b>13</b>	14	12	8	7	14	15	10	14	15	9	12	13	13	22	8	10	12	13	9	23	11	12
Don't know	<b>24</b>	27	15	17	18	28	23	25	30	20	22	29	22	27	21	22	29	23	20	30	19	26	22

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Would you have a more or less favourable view of a political party if they committed to improving pay and conditions for social care workers, or would it make no difference?

Much more favourable	17	9	32	25	27	12	18	17	17	17	20	16	20	14	16	20	17	16	20	15	15	14	26
Slightly more favourable	36	30	44	49	41	27	36	36	40	42	32	27	40	31	28	31	33	39	36	35	43	39	33
<b>TOTAL MORE FAVOURABLE</b>	<b>53</b>	<b>39</b>	<b>76</b>	<b>74</b>	<b>68</b>	<b>39</b>	<b>54</b>	<b>53</b>	<b>57</b>	<b>59</b>	<b>52</b>	<b>43</b>	<b>60</b>	<b>45</b>	<b>44</b>	<b>51</b>	<b>50</b>	<b>55</b>	<b>56</b>	<b>50</b>	<b>58</b>	<b>53</b>	<b>59</b>
No difference – this wouldn't have any impact on my view	36	52	20	20	27	50	37	36	23	30	39	50	33	41	51	38	40	36	38	36	30	36	31
Slightly less favourable	1	1	0	0	0	1	1	0	2	1	1	1	1	1	0	1	1	0	0	2	2	1	0
Much less favourable	1	1	0	0	0	1	1	0	4	0	0	0	0	1	0	0	0	0	0	1	2	0	2
<b>TOTAL LESS FAVOURABLE</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>6</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>4</b>	<b>1</b>	<b>2</b>
Don't know	9	8	4	6	5	8	7	10	15	10	8	6	6	13	5	10	9	9	6	11	9	9	8

\*Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.