

YouGov / Ageing Better Survey Results

Sample Size: 2098 UK Adults
Fieldwork: 10th - 11th April 2024

	Vote in 2019 GE			EU Ref 2016		Gender		Age				Social Grade		Country				Region in England					
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	Nothern Ireland	North	Midlands	London	South	
Weighted Sample	2098	669	491	176	736	778	1018	1080	220	866	520	491	1196	902	1762	103	178	55	493	338	248	684	
Unweighted Sample	2098	701	478	177	866	785	982	1116	158	862	554	524	1273	825	1764	111	169	54	494	345	208	717	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Thinking about your home in the last two years, to what extent has it become more easy or difficult to do each of the following...

Keep your home warm

Much easier	3	4	2	2	3	3	4	2	3	3	2	4	3	3	3	3	2	4	2	4	4	2
Slightly easier	5	6	4	5	4	4	6	5	11	5	5	4	5	6	6	4	3	6	6	7	6	5
TOTAL EASIER	8	10	6	7	7	7	10	7	14	8	7	8	8	9	9	7	5	10	8	11	10	7
Neither easier nor more difficult	36	41	28	44	35	39	36	35	26	33	35	46	35	37	36	39	40	22	31	35	35	39
Slightly more difficult	31	29	35	37	35	29	29	33	36	33	30	27	34	28	31	24	30	46	30	31	32	32
Much more difficult	23	19	29	12	23	24	23	23	18	24	28	19	22	24	23	29	23	23	28	21	20	21
TOTAL MORE DIFFICULT	54	48	64	49	58	53	52	56	54	57	58	46	56	52	54	53	53	69	58	52	52	53
Don't know	2	1	2	1	1	1	1	2	6	3	0	0	1	3	2	0	1	0	2	2	3	2

Keep your home free from hazards and defects

Much easier	3	4	2	0	2	3	3	3	3	3	3	3	2	4	3	4	1	3	3	4	2	3
Slightly easier	6	7	3	5	4	5	6	5	8	7	4	5	6	5	5	7	6	13	6	5	6	5
TOTAL EASIER	9	11	5	5	6	8	9	8	11	10	7	8	8	9	8	11	7	16	9	9	8	8
Neither easier nor more difficult	61	66	57	67	62	65	61	61	52	57	64	69	62	60	60	63	69	53	60	63	54	62
Slightly more difficult	18	14	23	20	20	16	18	19	20	20	18	15	19	17	19	16	14	25	16	16	23	20
Much more difficult	7	6	11	4	8	7	7	7	7	7	8	5	7	7	7	9	7	3	8	7	6	6
TOTAL MORE DIFFICULT	25	20	34	24	28	23	25	26	27	27	26	20	26	24	26	25	21	28	24	23	29	26
Don't know	5	3	5	5	3	4	4	5	10	6	4	2	4	7	6	1	3	3	6	5	9	4

Keep your home in a good state of repair

Much easier	3	5	2	2	2	4	4	3	5	3	3	3	3	3	4	4	1	2	4	5	4	3
Slightly easier	6	6	4	5	4	5	7	5	11	7	3	5	6	5	6	4	6	7	7	6	5	6
TOTAL EASIER	9	11	6	7	6	9	11	8	16	10	6	8	9	8	10	8	7	9	11	11	9	9
Neither easier nor more difficult	49	51	44	58	49	51	50	47	42	46	50	55	49	48	48	48	54	47	47	49	43	52
Slightly more difficult	26	26	30	27	29	26	24	29	22	26	29	26	28	25	26	29	27	36	25	26	28	25
Much more difficult	13	10	18	7	15	12	12	13	11	13	13	11	11	14	13	15	9	6	15	11	14	13
TOTAL MORE DIFFICULT	39	36	48	34	44	38	36	42	33	39	42	37	39	39	39	44	36	42	40	37	42	38
Don't know	3	2	3	2	2	2	3	3	9	4	1	1	2	4	3	0	3	2	3	3	6	2

YouGov / Ageing Better Survey

Sample Size: 2098 UK Adults
Fieldwork: 10th - 11th April 2024

		House Tenure							
Total	Own – outright	Own – with a mortgage	Own (part-own) – through shared ownership scheme (i.e. pay part mortgage, part rent)	Rent – from a private landlord	Rent – from my local authority	Rent – from a housing association	I live with my parents, family or friends but pay some rent to them	I live rent-free with my parents, family or friends	
Weighted Sample 2098	616	507	17	337	96	124	93	129	
Unweighted Sample 2098	659	533	20	321	90	118	75	106	
	%	%	%	%	%	%	%	%	

Thinking about your home in the last two years, to what extent has it become more easy or difficult to do each of the following...

Keep your home warm

Much easier	3	3	2	9	4	6	1	0	2
Slightly easier	5	4	6	0	5	4	7	2	7
TOTAL EASIER	8	7	8	9	9	10	8	2	9
Neither easier nor more difficult	36	46	36	25	25	35	30	47	42
Slightly more difficult	31	25	33	34	37	33	27	26	30
Much more difficult	23	21	21	32	27	23	30	21	13
TOTAL MORE DIFFICULT	54	46	54	66	64	56	57	47	43
Don't know	2	0	2	0	2	0	5	5	7

Keep your home free from hazards and defects

Much easier	3	3	2	4	4	8	4	0	2
Slightly easier	6	6	5	4	5	4	6	4	4
TOTAL EASIER	9	9	7	8	9	12	10	4	6
Neither easier nor more difficult	61	66	63	52	54	64	53	66	63
Slightly more difficult	18	18	18	4	22	14	21	12	17
Much more difficult	7	5	8	18	7	6	9	10	3
TOTAL MORE DIFFICULT	25	23	26	22	29	20	30	22	20
Don't know	5	2	4	18	9	4	7	8	10

Keep your home in a good state of repair

Much easier	3	4	3	9	4	8	2	0	2
Slightly easier	6	6	6	10	6	4	7	3	4
TOTAL EASIER	9	10	9	19	10	12	9	3	6
Neither easier nor more difficult	49	52	47	43	44	53	51	51	53
Slightly more difficult	26	27	28	20	26	23	19	24	22
Much more difficult	13	10	15	18	14	10	16	16	8
TOTAL MORE DIFFICULT	39	37	43	38	40	33	35	40	30
Don't know	3	1	2	0	5	2	6	6	12

Sample Size: 2098 UK Adults
Fieldwork: 10th - 11th April 2024

	Vote in 2019 GE			EU Ref 2016		Gender		Age				Social Grade		Country				Region in England					
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	Nothern Ireland	North	Midlands	London	South	
Weighted Sample	2098	669	491	176	736	778	1018	1080	220	866	520	491	1196	902	1762	103	178	55	493	338	248	684	
Unweighted Sample	2098	701	478	177	866	785	982	1116	158	862	554	524	1273	825	1764	111	169	54	494	345	208	717	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How worried, if at all, are you about the impact the condition of your home has on the following...
Your health

Very worried	6	5	7	5	6	6	5	7	4	7	7	5	5	8	6	6	3	10	9	4	7	5
Fairly worried	20	16	20	15	19	18	20	19	24	21	20	14	18	21	19	21	23	31	19	19	24	17
TOTAL WORRIED	26	21	27	20	25	24	25	26	28	28	27	19	23	29	25	27	26	41	28	23	31	22
Not very worried	38	34	43	35	40	35	38	38	43	41	35	34	39	37	38	37	43	31	35	40	36	40
Not worried at all	33	43	26	44	32	39	35	32	24	26	36	46	35	30	33	36	30	28	35	33	27	35
TOTAL NOT WORRIED	71	77	69	79	72	74	73	70	67	67	71	80	74	67	71	73	73	59	70	73	63	75
Don't know	3	2	4	1	2	2	2	4	5	4	2	1	2	4	3	0	1	0	3	3	7	3

Your family's health

Very worried	6	4	6	6	7	5	6	6	8	9	5	3	5	8	6	8	9	9	8	5	7	4
Fairly worried	19	14	22	14	18	17	19	18	21	22	18	13	17	21	18	21	18	32	17	15	25	18
TOTAL WORRIED	25	18	28	20	25	22	25	24	29	31	23	16	22	29	24	29	27	41	25	20	32	22
Not very worried	36	35	36	31	37	34	37	36	42	38	35	32	36	36	37	37	36	31	34	42	35	37
Not worried at all	34	43	30	45	34	39	34	34	24	26	37	49	37	30	34	33	34	25	35	34	25	37
TOTAL NOT WORRIED	70	78	66	76	71	73	71	70	66	64	72	81	73	66	71	70	70	56	69	76	60	74
Don't know	5	4	6	3	4	4	4	6	5	5	6	3	4	6	5	2	3	2	5	4	9	4

Have you needed home repairs in the last two years?

Yes, and I had the work done	46	49	51	53	46	49	47	45	37	45	47	51	48	43	46	43	46	42	47	43	44	49
Yes, but I have not had the work done	18	15	20	16	22	16	17	19	16	18	24	13	18	18	18	25	19	16	19	19	20	15
No, I have not	32	36	25	28	29	34	33	32	32	34	27	35	30	35	32	27	34	39	29	35	32	33
Can't remember	4	1	4	3	2	1	3	4	16	3	2	1	4	4	4	5	1	2	5	3	4	3

And why have you not had this work done?

Please select all that apply.

[Asked only to those who did not have the work done; n=397]

The work was too expensive	57	61	58	58	55	57	53	61	52	58	64	44	54	61	58	54	61	27	55	56	58	61
Could not find the right person for the job	19	22	19	33	17	21	13	23	14	14	18	33	21	16	19	16	10	56	14	16	26	21
The repairs were not essential	16	17	13	20	13	16	17	15	24	19	11	12	18	13	18	6	6	10	20	20	17	15
N/A – I am having the work done in the future	14	12	12	25	14	12	19	10	24	11	10	22	15	13	14	16	5	36	13	17	16	12
None of these	16	9	21	4	18	16	16	16	5	21	14	14	16	16	15	22	21	8	19	14	14	13
Don't know	1	0	1	0	1	1	1	1	4	1	0	0	1	1	1	0	0	0	2	0	3	1

Sample Size: 2098 UK Adults
Fieldwork: 10th - 11th April 2024

	House Tenure								
	Total	Own – outright	Own – with a mortgage	Own (part-own) – through shared ownership scheme (i.e. pay part mortgage, part rent)	Rent – from a private landlord	Rent – from my local authority	Rent – from a housing association	I live with my parents, family or friends but pay some rent to them	I live rent-free with my parents, family or friends
Weighted Sample	2098	616	507	17	337	96	124	93	129
Unweighted Sample	2098	659	533	20	321	90	118	75	106
	%	%	%	%	%	%	%	%	%

How worried, if at all, are you about the impact the condition of your home has on the following...

Your health

Very worried	6	4	5	5	10	11	7	5	1
Fairly worried	20	14	16	24	26	22	42	18	19
TOTAL WORRIED	26	18	21	29	36	33	49	23	20
Not very worried	38	35	42	39	41	37	20	43	43
Not worried at all	33	45	34	32	20	24	23	28	29
TOTAL NOT WORRIED	71	80	76	71	61	61	43	71	72
Don't know	3	1	2	0	3	5	7	5	9

Your family's health

Very worried	6	3	6	37	9	8	8	7	3
Fairly worried	19	14	15	8	25	17	40	20	18
TOTAL WORRIED	25	17	21	45	34	25	48	27	21
Not very worried	36	34	40	24	40	38	16	40	45
Not worried at all	34	47	36	31	20	25	26	28	27
TOTAL NOT WORRIED	70	81	76	55	60	63	42	68	72
Don't know	5	3	4	0	6	12	10	6	7

Have you needed home repairs in the last two years?

Yes, and I had the work done	46	55	49	33	38	40	47	35	26
Yes, but I have not had the work done	18	15	22	24	19	14	18	14	17
No, I have not	32	29	28	38	37	41	30	42	45
Can't remember	4	1	1	5	6	4	4	9	12

And why have you not had this work done?

Please select all that apply.

[Asked only to those who did not have the work done; n=397]

The work was too expensive	57	65	67	80	37	26	29	42	76
Could not find the right person for the job	19	33	16	58	7	0	24	11	24
The repairs were not essential	16	14	20	44	9	6	15	0	29
N/A – I am having the work done in the future	14	12	15	0	3	33	11	38	20
None of these	16	4	6	0	47	41	31	19	4
Don't know	1	0	0	0	4	0	3	0	0

Sample Size: 2098 UK Adults
Fieldwork: 10th - 11th April 2024

	Vote in 2019 GE			EU Ref 2016		Gender		Age				Social Grade		Country				Region in England					
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	Nothern Ireland	North	Midlands	London	South	
Weighted Sample	2098	669	491	176	736	778	1018	1080	220	866	520	491	1196	902	1762	103	178	55	493	338	248	684	
Unweighted Sample	2098	701	478	177	866	785	982	1116	158	862	554	524	1273	825	1764	111	169	54	494	345	208	717	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Taking into account all the different priorities facing the UK, do you think the government should be doing more to support people in ensuring their homes are in a good condition, or are they doing all they reasonably can?

Should be doing more	52	33	70	51	59	41	53	51	68	59	45	38	51	53	50	50	65	62	50	49	59	48
Doing all they reasonably can	31	49	16	31	26	43	33	29	21	23	36	44	32	30	32	39	22	21	32	32	23	36
Don't know	17	18	13	18	15	16	14	20	11	17	18	18	17	17	18	12	13	17	18	20	18	16

A Good Home Hub is a one-stop-shop service for home repairs and adaptations currently being trialled. They are designed to form a network of regionally-based centres offering help identifying work needed on an individual's home, how to finance repairs, improve energy efficiency and find trusted tradespeople. If such a service was made available in your area, how likely or unlikely would you be to use it?

Very likely	18	17	22	17	22	17	16	19	16	19	17	18	19	16	18	23	16	18	19	20	16	16
Somewhat likely	39	34	43	46	43	36	39	38	40	40	36	39	40	36	39	40	37	37	38	36	43	39
TOTAL LIKELY	57	51	65	63	65	53	55	57	56	59	53	57	59	52	57	63	53	55	57	56	59	55
Somewhat unlikely	15	17	13	14	13	17	16	15	17	15	16	15	15	16	15	20	13	20	14	16	11	17
Very unlikely	12	16	8	13	9	16	15	10	13	9	16	13	13	12	13	10	13	5	11	12	14	14
TOTAL UNLIKELY	27	33	21	27	22	33	31	25	30	24	32	28	28	28	28	30	26	25	25	28	25	31
Don't know	16	16	14	9	13	14	14	17	13	17	15	16	13	19	16	8	20	20	18	16	14	14

*Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.

Sample Size: 2098 UK Adults
Fieldwork: 10th - 11th April 2024

	House Tenure							
Total	Own – outright	Own – with a mortgage	Own (part-own) – through shared ownership scheme (i.e. pay part mortgage, part rent)	Rent – from a private landlord	Rent – from my local authority	Rent – from a housing association	I live with my parents, family or friends but pay some rent to them	I live rent-free with my parents, family or friends
Weighted Sample 2098	616	507	17	337	96	124	93	129
Unweighted Sample 2098	659	533	20	321	90	118	75	106
	%	%	%	%	%	%	%	%

Taking into account all the different priorities facing the UK, do you think the government should be doing more to support people in ensuring their homes are in a good condition, or are they doing all they reasonably can?

Should be doing more	52	37	50	63	66	62	57	61	63
Doing all they reasonably can	31	44	31	18	23	22	23	22	14
Don't know	17	19	19	19	11	15	20	18	23

A Good Home Hub is a one-stop-shop service for home repairs and adaptations currently being trialled. They are designed to form a network of regionally-based centres offering help identifying work needed on an individual's home, how to finance repairs, improve energy efficiency and find trusted tradespeople. If such a service was made available in your area, how likely or unlikely would you be to use it?

Very likely	18	17	19	38	21	17	16	10	8
Somewhat likely	39	43	41	23	36	23	25	41	43
TOTAL LIKELY	57	60	60	61	57	40	41	51	51
Somewhat unlikely	15	16	16	22	12	16	12	24	12
Very unlikely	12	12	11	8	12	17	20	10	14
TOTAL UNLIKELY	27	28	27	30	24	33	32	34	26
Don't know	16	13	13	9	18	28	27	15	23

**Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.*